## California Public Utilities Commission Consumer Service and Information Division

## Energy Industry Consumer Contacts - Total Presented by Company and Category June 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of <u>June</u> <u>2017</u>, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Iotai
ELC917	Commerce Energy, Inc.	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC913	Golden State Water Company	2	-	2	1	1	•	-	1	-	1	1	•	-	-	-	-	-	-	1	-	1	3
ESP1092	Just Energy Solutions Inc.	-	-	-	1	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC1372	Liberty Power Holdings LLC	1	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	•	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	-		1	1	2	-	-		-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	159	57	216	32	15	47	16	10	26	2	4	6	5	2	7	70	20	90	2	-	2	394
ELC901	Pacificorp	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC863	Peninsula Clean Energy Authority	-	-	-	1	1	•	1	1	1	1	1	-	-	-	-	-	-	-	1	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	15	8	23	4	2	6	2	9	11	,	2	2	-	1	1	5	2	7	-	-	-	50
ELC338, GAS338, MUL338	Southern California Edison Company	105	46	151	30	9	39	4	5	9	7	7	14	-	3	3	50	19	69	8	1	9	294
GAS904	Southern California Gas Company	40	29	69	12	5	17	1	1	2	1	1	2	2	-	2	30	7	37	-	-	-	129
MUL133	Southern California Water Company	-	_	-	-	-	-	-	-	-	-	-	-	-	-		-		_	1		1	1
GAS905	Southwest Gas Corporation	3	2	5	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	6
GAS913	Tiger Natural Gas, Inc.	-	-	-	1	-	1	1	-	1	-	-	-	-	_	-	-	-	-	-	-	-	2
	Total	327	145	472	80	31	111	26	26	52	10	14	24	7	6	13	156	48	204	12	1	13	889

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