

## Energy Industry Consumer Contacts - Total Presented by Company and Category July 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **July 2017**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917	Commerce Energy, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC939	Marin Energy Authority	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	129	81	210	27	10	37	13	12	25	5	7	12	3	9	12	51	16	67	4	2	6	369
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	2
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	11	14	25	8	1	9	1	2	3	4	2	6	-	-	-	7	3	10	-	-	-	53
ELC338, GAS338, MUL338	Southern California Edison Company	97	34	131	26	11	37	8	6	14	15	7	22	2	3	5	54	17	71	5	3	8	288
GAS904	Southern California Gas Company	25	17	42	10	2	12	-	2	2	1	-	1	1	-	1	29	8	37	2	-	2	97
GAS905	Southwest Gas Corporation	4	2	6	-	-	-	1	1	2	-	-	-	-	-	-	2	-	2	-	-	-	10
<b>Total</b>		267	149	416	71	24	95	23	23	46	25	16	41	6	12	18	143	46	189	11	5	16	821