California Public Utilities Commission Consumer Service and Information Division

Energy Industry Consumer Contacts - Total Presented by Company and Category August 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of August 2017, broken down by the type of the contact (i.e. Category).

| Utility Code | Utility Name | Billing | | | Not Regulated - No Jurisdiction | | | Policy & Practices | | | Public Purpose Programs | | | Rates | | | Service | | | Unknown/ Pending Assignment | | | Grand Total |
|---|--|---------|---------|-------|------------------------------------|---------|-------|-----------------------|---------|-------|----------------------------|---------|-------|-------|---------|-------|---------|---------|-------|--------------------------------|---------|-------|----------------|
| | | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Total |
| ELC923 | 3 Phases Renewables, LLC | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC909 | Anza Electric Co-operative, Inc. | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | 1 |
| MUL87 | Citizens Utilities Company of Calif | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC913 | Golden State Water Company | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC998 | Lancaster Choice Energy | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC933 | Liberty Utilities (CalPeco Electric) LLC | 1 | - | 1 | 1 | 1 | 2 | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 4 |
| ELC39, GAS39, MUL39, STM39 | Pacific Gas & Electric Company | 161 | 71 | 232 | 37 | 15 | 52 | 10 | 3 | 13 | 7 | 3 | 10 | 8 | 4 | 12 | 72 | 25 | 97 | 3 | 2 | 5 | 421 |
| ELC901 | Pacificorp | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | 1 |
| ELC863 | Peninsula Clean Energy Authority | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC902, GAS902, MUL902, STM902 | San Diego Gas & Electric Company | 24 | 11 | 35 | 3 | 1 | 4 | 2 | 1 | 3 | - | 3 | 3 | 2 | - | 2 | 3 | 6 | 9 | - | 1 | 1 | 57 |
| ELC707 | Sonoma Clean Power | - | - | - | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC338, GAS338, MUL338 | Southern California Edison Company | 153 | 70 | 223 | 37 | 12 | 49 | 8 | 4 | 12 | 14 | 7 | 21 | 5 | 9 | 14 | 71 | 25 | 96 | 7 | 3 | 10 | 425 |
| GAS904 | Southern California Gas Company | 35 | 14 | 49 | 3 | 2 | 5 | 5 | 1 | 6 | 1 | - | 1 | - | - | - | 27 | 12 | 39 | 1 | - | 1 | 101 |
| GAS905 | Southwest Gas Corporation | 1 | 3 | 4 | - | - | - | - | - | - | - | - | - | - | 1 | 1 | 1 | - | 1 | - | - | - | 6 |
| | Total | 379 | 169 | 548 | 82 | 31 | 113 | 26 | 9 | 35 | 24 | 13 | 37 | 15 | 14 | 29 | 175 | 68 | 243 | 11 | 6 | 17 | 1,022 |

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.