

Energy Industry

Consumer Contacts - Total Presented by Company and Category

September 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **September 2017**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC909	Anza Electric Co-operative, Inc.	-	-	-	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	2	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	151	59	210	11	7	18	14	9	23	3	7	10	5	4	9	81	15	96	3	-	3	369
ELC901	Pacificorp	-	-	-	1	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	17	20	37	3	3	6	2	1	3	-	1	1	3	4	7	7	2	9	2	-	2	65
ELC338, GAS338, MUL338	Southern California Edison Company	140	66	206	24	20	44	8	2	10	19	6	25	6	3	9	49	20	69	8	-	8	371
GAS904	Southern California Gas Company	27	19	46	6	2	8	-	1	1	1	2	3	-	-	-	34	21	55	1	1	2	115
ELC940	Southern California Regional Energy Network	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	4
	Total	338	164	502	46	32	78	26	13	39	23	17	40	14	11	25	172	60	232	14	1	15	931