

Energy Industry

Consumer Contacts - Total Presented by Company and Category

October 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **October 2017**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	167	42	209	26	11	37	6	20	26	3	5	8	2	1	3	96	22	118	6	3	9	410
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	13	12	25	2	3	5	2	3	5	5	2	7	5	2	7	8	3	11	-	-	-	60
ELC338, GAS338, MUL338	Southern California Edison Company	140	51	191	20	15	35	3	12	15	14	8	22	5	-	5	49	23	72	2	3	5	345
GAS904	Southern California Gas Company	39	19	58	5	4	9	3	1	4	-	-	-	-	-	-	39	19	58	3	2	5	134
GAS905	Southwest Gas Corporation	2	-	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	4
Total		361	124	485	55	33	88	14	36	50	22	15	37	12	3	15	192	67	259	12	8	20	954