

## Energy Industry

### Consumer Contacts - Total Presented by Company and Category

### November 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **November 2017**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC913	Golden State Water Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	3	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	203	46	249	13	8	21	6	12	18	10	3	13	1	2	3	115	30	145	3	1	4	453
ELC901	Pacificorp	-	-	-	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	20	21	41	-	1	1	1	3	4	-	3	3	3	1	4	7	1	8	-	-	-	61
ELC338, GAS338, MUL338	Southern California Edison Company	132	46	178	18	2	20	5	6	11	14	10	24	3	2	5	47	22	69	4	1	5	312
GAS904	Southern California Gas Company	22	9	31	10	6	16	2	3	5	3	-	3	-	-	-	48	19	67	2	1	3	125
GAS905	Southwest Gas Corporation	2	1	3	-	-	-	1	-	1	-	1	1	-	-	-	1	-	1	-	-	-	6
	<b>Total</b>	379	123	502	44	17	61	15	24	39	27	17	44	7	5	12	218	75	293	9	3	12	963