

## Energy Industry

### Consumer Contacts - Total Presented by Company and Category

### December 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **December 2017**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC909	Anza Electric Co-operative, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	1	3	-	-	-	3
ELC998	Lancaster Choice Energy	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	217	40	257	14	8	22	5	8	13	4	6	10	3	1	4	126	31	157	5	-	5	468
ELC901	Pacificorp	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	3
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	12	11	23	2	4	6	-	2	2	3	2	5	1	3	4	10	9	19	-	-	-	59
ELC338, GAS338, MUL338	Southern California Edison Company	97	40	137	7	6	13	5	1	6	8	7	15	-	1	1	34	10	44	4	1	5	221
GAS904	Southern California Gas Company	18	7	25	9	6	15	2	4	6	2	1	3	-	-	-	42	23	65	1	-	1	115
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	-	-	-	-	1	1	-	-	-	4	-	4	-	-	-	7
GAS913	Tiger Natural Gas, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	<b>Total</b>	347	99	446	33	24	57	12	16	28	17	17	34	4	5	9	218	75	293	10	1	11	878