

California Public Utilities Commission
Consumer Service and Information Division

Water Industry
Consumer Contacts - Total Presented by Company and Category
March 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **March 2017**, broken down by the type of the contact (i.e. Category).

Table 1 - Water Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTA210, SWR210	California American Water Company	9	10	19	2	-	2	1	1	2	-	-	-	2	11	13	1	-	1	-	-	-	37
WTA60	California Water Service Company	6	3	9	1	-	1	-	-	-	-	-	-	-	-	-	6	-	6	2	-	2	18
WTC176	Cold Springs Water Company, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
WTB61	Del Oro Water Co., Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
WTB136	Fruitridge Vista Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA133	Golden State Water Company	1	2	3	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	1	1	2	7
WTC53	Graeagle Water Company, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA346	Liberty Utilities (Apple Valley Ranchos Water) Corp.	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	5
WTA314	Liberty Utilities (Park Water) Corp.	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTD298	Long Canyon Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTC120	Penngrove Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTD426	Pinon Valley Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA168	San Jose Water Company	2	5	7	-	1	1	-	1	1	-	-	-	2	8	10	-	-	-	-	-	-	19
WTA339	Suburban Water Systems	1	2	3	-	-	-	-	-	-	-	-	-	1	1	2	-	1	1	1	-	1	7
	Total	22	30	52	5	1	6	1	3	4	-	-	-	5	20	25	10	1	11	4	1	5	103