California Public Utilities Commission
Consumer Service and Information Division

Water Industry
Consumer Contacts - Total Presented by Company and Category
October 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **October 2017**, broken down by the type of the contact (i.e. Category).

Table 1 - Water Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTB206	Alisal Water Corporation	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA210, SWR210	California American Water Company	6	3	9	2	2	4	1	2	3	-	-	-	1	13	14	4	2	6	1	-	1	37
WTA60	California Water Service Company	14	6	20	-	-	-	-	-	-	-	-	-	-	2	2	5	-	5	3	-	3	30
WTB136	Fruitridge Vista Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
WTA133	Golden State Water Company	3	9	12	2	-	2	1	-	1	-	-	-	-	1	1	2	-	2	3	-	3	21
WTA314	Liberty Utilities (Park Water) Corp.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTD390	Live Oak Springs Water & Power Co.	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTA337	San Gabriel Valley Water Company	1	1	2	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	4
WTA168	San Jose Water Company	1	7	8	-	1	1	1	-	1	-	-	-	1	1	2	1	1	2	1	-	1	15
WTA339	Suburban Water Systems	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	4
WTD409	Twin Valley Water Company, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTC100	Weimar Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	30	30	60	4	3	7	3	2	5	-	-	-	3	18	21	13	3	16	9	-	9	118

Water-October 2017