

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry
Consumer Contacts - Total Presented by Company and Category
February 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **February 2018**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC913	Golden State Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	2	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	117	42	159	19	16	35	10	13	23	7	19	26	2	1	3	63	25	88	2	2	4	338
ELC901	Pacificorp	1	2	3	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	4
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	14	18	32	1	1	2	2	-	2	3	3	6	1	-	1	4	3	7	-	-	-	50
ELC903	Sierra Pacific Power Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC215	Silicon Valley Clean	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC707	Sonoma Clean Power	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC338, GAS338, MUL338	Southern California Edison Company	79	42	121	12	11	23	3	4	7	7	13	20	4	-	4	27	16	43	2	-	2	220
GAS904	Southern California Gas Company	37	13	50	10	3	13	1	2	3	2	-	2	-	-	-	13	10	23	1	-	1	92
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	4
Total		251	118	369	43	31	74	16	21	37	20	35	55	7	1	8	109	56	165	5	2	7	715