

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry

Consumer Contacts - Total Presented by Company and Category

March 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **March 2018**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC923	3 Phases Renewables, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
GAS907	Avista Corporation	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC944	Consolidated Edison Solutions, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ELC1092	Just Energy	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric), LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	-	-	-	2	-	2	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	100	54	154	21	17	38	6	17	23	12	9	21	4	-	4	63	20	83	8	-	8	331
ELC901	Pacificorp	1	2	3	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
ELC908	Plumas Sierra Rural Electric CoOp	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	1	1	-	-	-	2
ELC213	Redwood Coast Energy	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	20	8	28	4	2	6	1	-	1	-	3	3	2	-	2	4	7	11	2	3	5	56
ELC338, GAS338, MUL338	Southern California Edison Company	104	32	136	18	5	23	4	7	11	12	8	20	7	-	7	35	12	47	13	1	14	258
GAS904	Southern California Gas Company	26	20	46	7	1	8	-	1	1	1	-	1	-	-	-	17	12	29	7	1	8	93
ELC940	Southern California Regional Energy Network	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	2	-	2	-	1	1	-	-	-	-	-	-	-	-	-	6	1	7	2	-	2	12
Total		257	116	373	52	27	79	12	27	39	26	20	46	13	-	13	127	53	180	32	5	37	767