

California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Consumer Affairs Branch

## Energy Industry

### Consumer Contacts - Total Presented by Company and Category

### April 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **April 2018**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC909	Anza Electric Co-operative, Inc.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions, Inc.	-	1	1	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	116	62	178	20	11	31	11	9	20	6	19	25	2	2	4	52	15	67	2	-	2	327
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	11	14	25	2	1	3	-	1	1	-	3	3	2	-	2	3	3	6	-	-	-	40
ELC338, GAS338, MUL338	Southern California Edison Company	87	33	120	17	11	28	3	3	6	20	8	28	3	-	3	28	13	41	5	-	5	231
GAS904	Southern California Gas Company	32	11	43	5	4	9	1	2	3	-	1	1	-	-	-	11	14	25	1	-	1	82
GAS905	Southwest Gas Corporation	2	4	6	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	8
<b>Total</b>		250	125	375	46	28	74	15	15	30	26	31	57	7	2	9	96	45	141	8	-	8	694