

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry Consumer Contacts - Total Presented by Company and Category May 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of May 2018, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC217	Apple Valley Choice	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	2
ELC944	Consolidated Edison Solutions, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	88	43	131	12	11	23	10	3	13	5	7	12	3	4	7	82	22	104	3	1	4	294
ELC901	Pacificorp	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	16	18	34	-	2	2	2	-	2	1	-	1	1	-	1	5	4	9	-	-	-	49
ELC338, GAS338, MUL338	Southern California Edison Company	83	43	126	9	10	19	4	3	7	12	7	19	1	-	1	40	18	58	1	-	1	231
GAS904	Southern California Gas Company	34	8	42	4	3	7	3	1	4	2	1	3	-	-	-	28	11	39	-	-	-	95
GAS905	Southwest Gas Corporation	1	1	2	-	1	1	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	5
ELC926	Surprise Valley Electrification Corp.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
Total		225	114	339	27	27	54	20	7	27	21	16	37	5	4	9	156	56	212	4	1	5	683