

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry Consumer Contacts - Total Presented by Company and Category June 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of June 2018, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC217	Apple Valley Choice	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions Inc.	-	1	1	-	-	-	3	1	4	-	-	-	-	-	-	-	-	-	-	-	-	5
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
ELC6	Marin Clean Energy	1	3	4	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	5
ELC200	Monterey Bay Community Energy	-	-	-	1	-	1	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	74	40	114	15	11	26	9	14	23	8	7	15	2	2	4	73	26	99	3	2	5	286
ELC901	Pacificorp	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	2
ELC207	Rancho Mirage	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	6	13	19	2	1	3	1	2	3	1	1	2	-	-	-	8	3	11	2	1	3	41
ELC205	San Jacinto Power	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	80	36	117	5	2	7	5	2	7	12	5	17	2	1	3	40	13	52	6	-	6	209
GAS904	Southern California Gas Company	26	12	38	5	3	8	4	1	5	4	-	4	2	-	2	17	9	26	-	-	-	83
GAS905	Southwest Gas Corporation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	2
Total		187	107	295	28	17	45	25	23	48	25	14	39	6	3	9	141	52	192	11	3	14	642