

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry Consumer Contacts - Total Presented by Company and Category September 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of September 2018, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC217	Apple Valley Choice	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC201	East Bay Community Energy	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions, Inc.	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC945	Liberty Power Delaware, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	2
ELC6	Marin Clean Energy	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC200	Monterey Bay Community Energy	1	1	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	129	35	164	10	9	19	15	9	24	8	3	11	3	2	5	101	25	126	7	1	8	357
ELC901	Pacificorp	-	1	1	-	-	-	3	1	4	-	-	-	-	-	-	-	-	-	1	-	1	6
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	26	106	132	3	1	4	1	3	4	2	4	6	4	11	15	4	3	7	2	1	3	171
ELC338, GAS338, MUL338	Southern California Edison Company	117	63	180	7	10	17	7	2	9	23	6	29	4	-	4	45	18	63	16	-	16	318
GAS904	Southern California Gas Company	26	7	33	1	1	2	3	2	5	1	-	1	-	-	-	16	3	19	5	-	5	65
ELC940	Southern California Regional Energy Network	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
Total		307	216	523	23	21	44	29	17	46	34	13	47	11	13	24	166	49	215	32	2	34	933