

California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Consumer Affairs Branch

## Energy Industry Consumer Contacts - Total Presented by Company and Category October 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of October 2018, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC204	Clean Power Alliance	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC944	Consolidated Edison Solutions, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC201	East Bay Community Energy	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	2
ESP1092	Just Energy Solutions, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1
ELC6	Marin Clean Energy	1	-	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC200	Monterey Bay Community Energy	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	158	45	203	14	10	24	7	19	26	10	7	17	-	-	-	127	82	209	4	-	4	483
ELC901	Pacificorp	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC863	Peninsula Clean Energy Authority	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	14	51	65	-	2	2	5	-	5	4	5	9	2	2	4	5	2	7	-	-	-	92
ELC338, GAS338, MUL338	Southern California Edison Company	149	48	197	15	8	23	4	5	9	25	10	35	1	2	3	70	27	97	5	1	6	370
GAS904	Southern California Gas Company	16	10	26	3	3	6	1	2	3	1	-	1	-	-	-	16	7	23	-	-	-	59
GAS905	Southwest Gas Corporation	4	-	4	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	5
ELC2013	Valley Clean Energy Alliance	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3
<b>Total</b>		344	158	502	33	23	56	20	27	47	40	22	62	3	4	7	219	120	339	10	1	11	1,024