

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry Consumer Contacts - Total Presented by Company and Category November 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of November 2018, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC909	Anza Electric Co-operative, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC201	East Bay Community Energy	2	-	2	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC933	Liberty Utilities (CalPeco Electric), LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	88	32	120	12	8	20	7	18	25	7	6	13	-	1	1	67	29	96	2	-	2	277
ELC901	Pacificorp	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
ELC214	Pioneer Community Energy	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	11	18	29	-	1	1	1	1	2	4	1	5	-	4	4	10	3	13	-	-	-	54
ELC215	Silicon Valley Clean	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	100	45	145	7	6	13	5	3	8	13	6	19	1	1	2	66	18	84	3	-	3	274
GAS904	Southern California Gas Company	18	8	26	3	1	4	3	2	5	-	-	-	1	-	1	20	11	31	2	-	2	69
GAS905	Southwest Gas Corporation	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	2
Total		221	107	328	22	17	39	18	25	43	24	13	37	2	6	8	163	62	225	7	-	7	687