



## Notice of Public Forum (Public Participation Hearing) for California-American Water Company's Request to Adjust Water Rates for 2027-2029 – Southern Division (Application 25-07-003)

### What is this application about?

On July 1, 2025, California-American Water Company (Cal-Am) filed its General Rate Case Application (A.25-07-003) with the California Public Utilities Commission (CPUC). As part of the application, Cal-Am is requesting to increase rates to fund system improvements, ensure water and wastewater systems provide safe and reliable service, address emerging trends and threats from wildfire and climate change, and address issues of affordability through progressive rate design, customer assistance programs, and hardship funds. If the CPUC approves the application, forecasted costs will be recovered over a three-year period, affecting your water bill beginning in January 2027.

### Why is Cal-Am requesting this?

- Cal-Am is required to file an application with the CPUC every three years so that water rates accurately reflect the cost of providing safe, clean, reliable water to customers.
- This multi-year plan enables the utility to balance the need for system improvements with what customers pay for water service, ensuring water and wastewater systems are sufficiently designed, operated, and financed to continue to provide safe and reliable service to all customers.
- Some of the key projects Cal-Am proposes in this cycle are \$40.6M in capital investments to replace aging water mains, well rehabilitation programs, upgrades to water treatment facilities, and address emerging issues related to environmental issues, water quality, groundwater contaminants, health and safety regulations, climate variability, drought, seismic events, and wildfires.

### How could this affect my water bill?

If Cal-Am's proposal is approved by the CPUC as filed, beginning in 2027, the average residential bill in the Southern area would increase by approximately \$22.56, or 17.9%, per month. These numbers do not include temporary surcharges and credits. More details, including proposed changes for other meter sizes and usage tiers, are available at [www.amwater.com/rate\\_app](http://www.amwater.com/rate_app). Over the course of the review process, which could take 18 months or more, some projects may be deferred or costs adjusted. Final rates approved may be lower than what was proposed.

Area	Current Bill	Proposed 2027 Bill Change		Proposed 2028 Bill Change	
Duarte, San Marino	\$126.01	\$22.56	17.9%	\$9.84	6.6%
Baldwin Hills	\$104.13	\$13.84	13.3%	\$7.60	6.4%
Ventura	\$119.77	\$18.87	15.8%	\$7.95	5.7%
San Diego	\$98.49	\$12.16	12.3%	\$5.63	5.1%



## How does the rest of this process work?

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This application is assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal-Am's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal-Am's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information regarding the Public Advocates Office, call (415) 703-15843, email [PublicAdvocatesOffice@cpuc.ca.gov](mailto:PublicAdvocatesOffice@cpuc.ca.gov), or visit [PublicAdvocates.cpuc.ca.gov](http://PublicAdvocates.cpuc.ca.gov).

## Where can I get more information?

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### Contact CPUC:

You can review Cal-Am's application and other filings, as well as make public comment online by visiting: [apps.cpuc.ca.gov/c/A2507003](http://apps.cpuc.ca.gov/c/A2507003)

If you have questions about the CPUC process, you may contact the CPUC's Public Advisor's Office at:

Phone: (866) 849-8390

Email: [Public.Advisor@cpuc.ca.gov](mailto:Public.Advisor@cpuc.ca.gov)

Mail: CPUC Public Advisor's Office

505 Van Ness Avenue, San Francisco, CA 94102

Please reference **A.25-07-003** in any communications you have with the CPUC regarding this matter.

### Contact Cal-Am:

For questions about this application, please contact Cal-Am at:

Phone: (619) 446-5520

Email: [cawc.customeradvocacy@amwater.com](mailto:cawc.customeradvocacy@amwater.com)

Mail: Customer Advocacy

655 W. Broadway, Suite 1410, San Diego, CA 92101

A copy of the application and any related documents may also be reviewed at:

[www.amwater.com/rate\\_app](http://www.amwater.com/rate_app)