



October 15, 2019

Edward Randolph  
Deputy Executive Director  
California Public Utilities Commission  
505 Van Ness Ave.  
San Francisco, CA 94102

Dear Mr. Randolph,

We have received your letter to Carla Peterman dated October 14 and write to acknowledge it and apprise you of our intent to follow its admonition to learn from the lessons of Pacific Gas & Electric Company's recent public safety shut off experience. We will pay close attention to the required submission Pacific Gas & Electric will make and to the emergency CPUC meeting later this week. We will also contact Pacific Gas & Electric directly in the near future to discuss their experience.

Please feel free to contact me in the future if there are additional issues of which the CPUC would like to make us aware.

Sincerely,

A handwritten signature in blue ink that reads "Steve Powell".

Steve Powell  
Executive Vice President  
Operations

Cc:

Arocles Aguilar, General Counsel, CPUC  
Alice Stebbins, Executive Director, CPUC