

**COX COMMUNICATIONS' RESPONSE TO THE  
AUDIT REPORT'S RECORDS FINDING**

**FINDING:** Cox's records indicated that from January 2024 through September 2025, Cox completed 175 overhead work orders past Cox's due date for corrective action. Additionally, as of the date of the audit, Cox had 455 open overhead work orders that were past Cox's scheduled due date for corrective action.

**COX'S RESPONSE:**

[BEGIN CONFIDENTIAL]



[END CONFIDENTIAL]

<b>COX COMMUNICATIONS' RESPONSES TO THE AUDIT REPORT'S FIELD INSPECTION FINDINGS</b>
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Location #	Structure ID	Location	Structure Type	Finding	Date of Remedial Action	Preventative Measure / Corrective Action
<b>GO 95, Rule 31.1 Findings</b>						
25	1524075E	Isla Vista	Pole	The support hardware/cable for Cox Communications service drop attached to the pole was detached from the building its serving.	10/9/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
62	1286318E	Santa Barbara	Pole	The Cox Communications service drop cable was damaged.	10/20/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
119	4041861E	Summerland	Pole	The Cox Communications cables were supported by improper hardware (SCE insulator) to the new pole in place. Additionally, the lashing wire of Cox Communications cables	By 1/31/2026	[BEGIN CONFIDENTIAL] [REDACTED]

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				attached to pole was damaged.		[REDACTED] [END CONFIDENTIAL]
134	GT23882	Carpinteria	Pole	The Cox Communications down guy anchor was buried.	10/15/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
<b>GO 95, Rule 31.6 Finding</b>						
24	1524077E	Isla Vista	Pole	The Cox Communications spliced cable was cut and not removed.	10/9/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
<b>GO 95, Rule 35 Findings</b>						
5	4881914E	Goleta	Pole	The Cox Communications conductor attached to the pole was strained by vegetation.	10/14/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED]

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						[END CONFIDENTIAL]
53	In front of 1526 Anacapia St	Santa Barbara	Pole	The Cox Communications conductor attached to the pole was strained by vegetation.	10/21/2025	[BEGIN CONFIDENTIAL] [END CONFIDENTIAL]
104	4574534E	Montecito	Pole	The Cox Communications conductor attached to the pole was strained by vegetation.	10/14/2025	[BEGIN CONFIDENTIAL] [END CONFIDENTIAL]
<b>GO 95, Rule 38 Findings</b>						
26	1413486E	Isla Vista	Pole	A Cox Communications slice case was in contact with a third-party communications conductor.	By 1/31/2026	[BEGIN CONFIDENTIAL] [END CONFIDENTIAL]

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						[REDACTED] [END CONFIDENTIAL]
141	GT107101	Carpinteria	Pole	A Cox Communications slice case was in contact with a third-party communications conductor.	10/15/2025	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
<b>GO 95, Rule 54.6B Findings</b>						
26	1413486E	Isla Vista	Pole	The Cox Communications ground wire moulding attached to the pole was damaged.	10/17/2025	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]

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29	1523388E	Isla Vista	Pole	The Cox Communications ground wire moulding attached to the pole was damaged.	10/9/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
<b>GO 95, Rule 56.2 Finding</b>						
34	1346232E	Eastern Goleta Valley	Pole	The Cox Communications down guy wire was loose and not taut.	10/9/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
<b>GO 95, Rule 87.7-D(1) Findings</b>						
27	1453461E	Isla Vista	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/17/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]



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86	1675021E	Santa Barbara	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/24/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
90	1675127E	Santa Barbara	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/24/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
98	1133328E	Santa Barbara	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/21/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
118	2320776E	Summerland	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	By 1/31/2026	[BEGIN CONFIDENTIAL] [REDACTED]

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						██████████ [END CONFIDENTIAL]
128	S29145Y	Carpinteria	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/15/2025	[BEGIN CONFIDENTIAL] ██████████ ██████████ [END CONFIDENTIAL]
130	S29323Y	Carpinteria	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/15/2025	[BEGIN CONFIDENTIAL] ██████████ ██████████ [END CONFIDENTIAL]
136	S29140Y	Carpinteria	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/15/2025	[BEGIN CONFIDENTIAL] ██████████ ██████████ [END CONFIDENTIAL]
140	4830349E	Carpinteria	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	10/15/2025	[BEGIN CONFIDENTIAL] ██████████ ██████████ [END CONFIDENTIAL]

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						[REDACTED] [END CONFIDENTIAL]
144	S17171Y	Carpinteria	Pole	The Cox Communications riser attached to the pole was not protected by a covering properly.	12/12/2025	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
<b>GO 128, Rule 17.1 Findings</b>						
44	In front of 577 Calle Mastil	Santa Barbara	Pedestal	The base of the pedestal was not properly secured to the ground.	By 1/31/2026	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
45	In front of 5296 Vista Bahia	Santa Barbara	Pedestal	The locking mechanism of the pedestal cover was damaged and the cover could not be opened.	By 1/31/2026	[BEGIN CONFIDENTIAL] [REDACTED]

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						[REDACTED] [END CONFIDENTIAL]
46	In front of 5248 Vista Bahia	Santa Barbara	Pedestal	The pedestal was filled with dirt.	10/15/2025	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
121	In front of 1488 Eucalyptus St.	Carpinteria	Handhole	The cover of the handhole was damaged.	By 1/31/2026	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]