

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



August 15, 2025

CA2025-1334

Saira Pasha
AT&T Services, Inc.
Area Manager-Regulatory
430 Bush St, 5th Floor,
San Francisco, CA 94108

SUBJECT: Audit of AT&T Los Angeles County South District

Ms. Pasha:

On behalf of the Electric Safety and Reliability Branch (ESRB) of the California Public Utilities Commission, Kyle King of my staff conducted a Communication Infrastructure Provider (CIP) audit of AT&T's Los Angeles County South District from July 28-August 1, 2025. The audit included a review of AT&T's inspection and maintenance records and a field inspection of AT&T's communication facilities.

During the audit, my staff identified violations of one or more General Orders (GOs). A copy of the audit findings itemizing the violations is enclosed. Please advise me no later than September 15, 2025, by electronic or hard copy, of all corrective measures taken by AT&T to remedy and prevent such violations.

Please note that ESRB will be posting the audit report and your response to our audit on the CPUC website. If there is any information in your response that you would like us to consider as confidential, we request that in addition to your confidential response, you also provide us with a public or redacted version of your response that can be posted publicly on our website.

If you have any questions concerning this audit, please contact Kyle King at (213) 222-3260 or Kyle.King@cpuc.ca.gov.

Sincerely,

A handwritten signature in blue ink that reads "Fadi Daye".

Fadi Daye, P.E.
Program and Project Supervisor
Electric Safety and Reliability Branch
Safety and Enforcement Division
California Public Utilities Commission

Enclosures: CPUC Audit Findings

Cc: Leslie Palmer, Director, Safety and Enforcement Division, CPUC
Eric Wu, Program Manager, Electric Safety and Reliability Branch, CPUC
Kyle King, Utilities Engineer, CPUC

AUDIT FINDINGS

I. Records Review

During the audit, my staff reviewed the following records:

- Overhead and underground detailed inspections records.
- Completed and pending corrective action work orders.
- Pole loading calculations.
- AT&T's Intrusive Inspection of Wood Poles
- AT&T's Overhead Lines Maintenance Plan
- AT&T's Visual Inspections of Overhead Lines

II. Records Review – Violations List

My staff observed the following violations during the records review portion of the audit:

GO 95, Rule 18-B1, Maintenance Programs, states in part:

Companies shall undertake corrective actions within the time periods stated for each of the priority levels set forth below. Scheduling of corrective actions within the time periods below may be based on additional factors, including the following factors, as appropriate ...

GO 95, Rule 31.1, Design, Construction and Maintenance, states in part:

For all particulars not specified in these rules, design, construction, and maintenance should be done in accordance with accepted good practice for the given local conditions known at the time by those responsible for the design, construction, or maintenance of communication or supply lines and equipment.

AT&T's records indicated that from May 2021 to June 2025, AT&T completed 110 overhead work orders past AT&T's scheduled due date for corrective action.

GO 128, Rule 17.1, Design Construction and Maintenance, states in part:

Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.

AT&T's records indicated that from May 2021 to June 2025, AT&T completed 9 underground work orders past AT&T's scheduled due date for corrective action.

III. Field Inspection

My staff inspected the following structures during the field inspection portion of the audit:

No.	Structure ID	Type of Structure	Location
1	1191352E	Pole	Ladera Heights
2	969039E	Pole	Ladera Heights
3	969038E	Pole	Ladera Heights
4	969037E	Pole	Ladera Heights
5	969036E	Pole	Ladera Heights
6	969035E	Pole	Ladera Heights
7	1018465H	Pole	Ladera Heights
8	969034E	Pole	Ladera Heights
9	969033E	Pole	Ladera Heights
10	969032E	Pole	Ladera Heights
11	969031E	Pole	Ladera Heights
12	1191353E	Pole	Ladera Heights
13	1191354E	Pole	Ladera Heights
14	1191355E	Pole	Ladera Heights
15	1191356E	Pole	Ladera Heights
16	11983M	Pole	San Pedro
17	311934M	Pole	San Pedro
18	400828M	Pole	San Pedro
19	3432 South Peck Ave., San Pedro, CA	Pole	San Pedro
20	33187M	Pole	San Pedro
21	XP420-079	Pole	San Pedro
22	XP420-180	Pole	San Pedro
23	793264H	Pole	San Pedro
24	XP420-178	Pole	San Pedro
25	732902H	Pole	San Pedro
26	446737M	Pole	San Pedro
27	342895M	Pole	San Pedro
28	178751M	Pole	San Pedro
29	423026M	Pole	San Pedro
30	423027M	Pole	San Pedro
31	360412M	Pole	San Pedro
32	75623M	Pole	San Pedro
33	75624M	Pole	San Pedro
34	347507M	Pole	San Pedro
35	341769M	Pole	San Pedro
36	443767M	Pole	San Pedro
37	443766M	Pole	San Pedro
38	443765M	Pole	San Pedro
39	443764M	Pole	San Pedro
40	039834H	Pole	San Pedro
41	443760M	Pole	San Pedro

42	443759M	Pole	San Pedro
43	XP420-097	Pole	San Pedro
44	357510M	Pole	San Pedro
45	404705M	Pole	San Pedro
46	404399M	Pole	San Pedro
47	31504M	Pole	San Pedro
48	429443M	Pole	San Pedro
49	3605 36 th Street	Pole	San Pedro
50	404425M	Pole	San Pedro
51	404462M	Pole	San Pedro
52	404469M	Pole	San Pedro
53	410800M	Pole	San Pedro
54	410377M	Pole	San Pedro
55	410378M	Pole	San Pedro
56	410379M	Pole	San Pedro
57	431891M	Pole	San Pedro
58	431892M	Pole	San Pedro
59	431893M	Pole	San Pedro
60	3805 Pacific Ave.	Pole	San Pedro
61	431890M	Pole	San Pedro
62	94997H	Pole	San Pedro
63	418164M	Pole	San Pedro
64	XP420-10	Pole	San Pedro
65	31385M	Pole	San Pedro
66	31798M	Pole	San Pedro
67	713967H	Pole	San Pedro
68	XP420-107	Pole	San Pedro
69	404692M	Pole	San Pedro
70	403626M	Pole	San Pedro
71	403616M	Pole	San Pedro
72	403603M	Pole	San Pedro
73	403596M	Pole	San Pedro
74	32869M	Pole	San Pedro
75	32870M	Pole	San Pedro
76	32871M	Pole	San Pedro
77	33060M	Pole	San Pedro
78	33061M	Pole	San Pedro
79	33062M	Pole	San Pedro
80	33063M	Pole	San Pedro
81	32872M	Pole	San Pedro
82	407383M	Pole	San Pedro
83	82884M	Pole	San Pedro
84	22885M	Pole	San Pedro
85	32886M	Pole	San Pedro
86	31808M	Pole	San Pedro
87	32868M	Pole	San Pedro
88	32367M	Pole	San Pedro

89	33084M	Pole	San Pedro
90	33085M	Pole	San Pedro
91	XP268-227	Pole	Los Angeles
92	XP268-226	Pole	Los Angeles
93	P12450351H	Pole	Los Angeles
94	384482M	Pole	Los Angeles
95	150166M	Pole	Los Angeles
96	150167M	Pole	Los Angeles
97	150168M	Pole	Los Angeles
98	150169M	Pole	Los Angeles
99	150170M	Pole	Los Angeles
100	150172M	Pole	Los Angeles
101	395921	Pole	Los Angeles
102	202600M	Pole	Los Angeles
103	202601M	Pole	Los Angeles
104	202602M	Pole	Los Angeles
105	202603M	Pole	Los Angeles
106	202604M	Pole	Los Angeles
107	8500 Hastings Ave.	Pole	Los Angeles
108	1016167H	Pole	Los Angeles
109	7447 85 th Street	Pole	Los Angeles
110	826699H	Pole	Los Angeles
111	2555 232 nd Street	Pedestal	Torrance
112	509 232 nd Street	B Box	Torrance
113	2408 Santa Cruz Court	Handhole	Torrance
114	2342 Santa Cruz Court	Handhole	Torrance
115	2324 Santa Cruz Court	Handhole	Torrance
116	2313 Ule Ave.	B Box	Torrance
117	2738 Ule Ave.	B Box	Torrance
118	2337 Santa Fe Ave.	Handhole	Torrance
119	2349 Santa Fe Ave.	Handhole	Torrance
120	2403 Santa Fe Ave.	Handhole	Torrance
121	2435 Santa Fe Ave.	Handhole	Torrance
122	24303 Marigold Ave.	Handhole	Torrance
123	1025 Koleeta Drive	Pedestal	Torrance
124	1025 Koleeta Drive	Pedestal	Torrance
125	1105 Koleeta Drive	Pedestal	Torrance
126	1205 Koleeta Drive	Handhole	Torrance
127	1217 Koleeta Drive	Pedestal	Torrance
128	24213 Koleeta Drive	Pedestal	Torrance
129	24302 Koleeta Drive	Handhole	Torrance
130	2938 Briarwood Drive	B Box	Torrance
131	2934 Briarwood Drive	Pedestal	Torrance
132	2928 Briarwood Drive	Pedestal	Torrance
133	2912 Briarwood Drive	Pedestal	Torrance
134	2909 Oakwood Lane	Handhole	Torrance
135	2927 Oakwood Lane	B Box	Torrance

136	3001 Oakwood Lane	B Box	Torrance
137	1129839E	Pole	El Segundo
138	1636602E	Pole	El Segundo
139	4454311E	Pole	El Segundo
140	419468E	Pole	El Segundo

IV. Field Inspection – Violations List

My staff observed the following violations during the field inspection portion of the audit:

GO 95, Rule 31.6, Abandoned Lines, states:

Lines or portions of lines permanently abandoned shall be removed by their owners so that such lines shall not become a public nuisance or a hazard to life or property. For the purposes of this rule, lines that are permanently abandoned shall be defined as those lines that are determined by their owner to have no foreseeable future use.

Permanently abandoned AT&T's facilities on each of the following poles were not removed :

- 969036E (pole mounted terminal)
- 357510M (pole mounted terminal)
- XP420-097 (conductor)
- XP420-10 (conductor)
- 419468E (conductor)

GO 95, Rule 38 - Minimum Clearances of Wires from Other Wires, Table 2, Column C, Case 8 requires the minimum vertical clearance of "Communication Conductors (Including Open Wire, Cables and Service Drops)" from "Communication Conductors and Supply Drops" supported on the same pole to be 12 inches.

An AT&T service drop supported on Pole 150166M was touching a third-party communications service drop.

GO 95, Rule 35 Vegetation Management, states in part:

When a supply or communication company has actual knowledge, obtained either through normal operating practices or notification to the company, that its circuit energized at 750 volts or less shows strain or evidences abrasion from vegetation contact, the condition shall be corrected by reducing conductor tension, rearranging or replacing the conductor, pruning the vegetation, or placing mechanical protection on the conductor(s).

An AT&T communications service drop supported on Pole number 431891M was strained by vegetation.

GO 95, Rule 56.2, Overhead Guys, Anchor Guys and Span Wire Use, states in part:

Guys shall be attached to structures, as nearly as practicable, at the center of load. They shall be maintained taut and of such strength as to meet the safety factors of Rule 44.

The down guy wire supporting Pole 410800M was loose.

GO 128, Rule 17.1, Design Construction and Maintenance, states in part:

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The AT&T pedestal located at 24213 Koleeta Drive in Torrance was damaged.

GO 128, Rule 32.7, Covers, states in part:

Manholes, handholes, and subsurface equipment enclosures while not being worked in, shall be securely closed by covers of sufficient strength to sustain such loads as may reasonably be imposed upon them and arrangements shall be such that a tool or appliance shall be required for their opening and cover removal.

The AT&T handhole located at 24302 Koleeta Drive in Torrance was not secured such that a tool or appliance would be required to access the enclosed equipment (due to not having been bolted over the enclosed space).