



July 25, 2025

Mr. Fadi Daye, P.E.
Program and Project Supervisor
Electric Safety and Reliability Branch
Safety and Enforcement Division
California Public Utilities Commission

RE: ESRB Audit EA2025-1292

Dear Mr. Fadi Daye,

This letter is provided in accordance with Electric Safety and Reliability Branch (ESRB) of the California Public Utilities Commission (CPUC) letter EA2025-1292 of June 24, 2025 to detail all of corrective measures taken by Bear Valley Electric Service, Inc. (BVES) to remedy and prevent the violations of one or more General Orders (GOs) your staff identified during the electric distribution audit of BVES from April 7, 2025 to April 11, 2025.

The electric distribution audit included review of distribution inspection and maintenance records and field inspection of distribution facilities. The following documents were reviewed by the ESRB Audit Team:

- Overhead and underground detailed inspections records.
- Completed and pending corrective action work orders.
- Safety hazard notifications.
- Pole loading calculations records.
- Intrusive testing records.
- Vegetation management records.
- BVES' documented inspection program.

The ESRB Audit Team also conducted field inspection of 86 poles and 34 pad mounted devices in the BVES electric distribution system. For the violations of General Orders that the ESRB Audit Team noted, the following corrective action was taken:

Item 1: Violation Description: GO 95, Rule 31.1, Design Construction and Maintenance

The “eye” of the BVES down guy anchor supporting Pole 15795BV was buried.

Corrective Action: The eye was repaired on the discrepant pole. Field Operations staff reviewed the requirements of GO 95, Rule 31.1 Design Construction and Maintenance to better understand the requirements for guy anchors and the importance of taking action in a timely manner to document and correct guy anchor discrepancies when noted was emphasized.

Item 2: Violation Description: General Order 95, Rule 51.6-A, Marking and Guarding, High Voltage Marking of Poles

The high voltage signs on each of the following BVES poles were damaged:

- Pole 15796BV
- Pole 6564 BV
- 2 pole north of pole 6565BV
- 3 pole north east of pole 6565 BV
- Pole BV12220
- Pole BV12219
- Pole In front of 1032 Robinhood Blvd
- Pole 5029BV
- Pole BV11395
- Pole CIT35778
- Pole 13032BV
- Pole CIT37200
- Pole 1101 Robinhood Blvd.

Corrective Action: "HIGH VOLTAGE" signs were installed on the discrepant poles. Field Operations staff reviewed the requirements of GO 95, Rule 51.6-A to better understand the requirements for "HIGH VOLTAGE" signs and the importance of taking action in a timely manner to document and correct "HIGH VOLTAGE" sign discrepancies when noted was emphasized.

Item 3: Violation Description: GO 95, Rule 84.6-B, Ground Wires

The ground moulding on each of the following poles was damaged:

- BV10973
- CTC1210210

Corrective Action: Ground mouldings were repaired on the discrepant poles. Field Operations staff reviewed the requirements of GO 95, Rule 84.6-B, Ground Wires to better understand the requirements for ground wires and the importance of taking action in a timely manner to document and correct moulding discrepancies when noted was emphasized.

Item 4: Violation Description: GO 128, Rule 17.1, Design, Construction, and Maintenance.

The following underground structures required maintenance:

- Padmount transformer PMS621 had an exposed sensor wire (connected to SCADA).
- The Padmount transformer located in front of Eagle Ridge and Eagle Lake, Big Bear Lake, was shifted from its original foundation position.

Corrective Action: Padmount transformer issue has be resolve. Field Operations staff reviewed the requirements of GO 128, Rule 17.1., Design Construction and Maintenance to better understand the requirements for padmount equipment and the importance of taking action in a timely manner to document and correct padmount equipment discrepancies when noted was emphasized.

Through our regularly scheduled GO 165 inspections and patrols, as well as our third-party inspections, vegetation contractor, BVES will continue to improve in recording and correcting violations as they are identified. Additionally, BVES is augmenting its current inspection platform with new technologies such as LiDAR, UAV Photography and Videography, UAV Thermography, and Satellite Vegetation Inspections, which will likely accelerate identification and correction time for violations. BVES has an Independent Third Party perform a ground patrol each year in addition to its GO-165 required patrol inspection. BVES is also making a dedicated effort to improve its record keeping to provide streamlined data review for its staff and outside auditors.

Should you have any questions concerning this response, please contact Tom Chou, Utility Engineer and Wildfire Mitigation Manager, at (909) 273-8009 or by email at Tom.Chou@Bvesinc.com.

Sincerely,

/s/ Paul Marconi

Paul Marconi
President, Treasurer, & Secretary
Bear Valley Electric Service, Inc.