

CA2026-1348 AT&T Audit
Responses for Los Angeles
County North
May 4-8, 2026

Alleged Record Findings

AT&T's records indicated that from March 2017 to February 2026, AT&T completed 46 overhead work orders beyond the scheduled AT&T due date for corrective action.

AT&T Response: Without admitting any GO 95, Rule 18 violation, there can be a gap in time between a completion date and when the work order is recorded as closed. Closing repair tickets is a manual, time-consuming process, and the completion of the corrective action may occur well before that date is documented. Thus, the information in AT&T's pre-audit data may not reflect the actual completion dates of the subject work orders.

AT&T's records indicated that from August 2021 to February 2026, AT&T completed 1 underground work order beyond the scheduled AT&T due date for corrective action.

AT&T Response: Without admitting any GO 95, Rule 18 violation, there can be a gap in time between a completion date and when the work order is recorded as closed. Closing repair tickets is a manual, time-consuming process, and the completion of the corrective action may occur well before that date is documented. Thus, the information in AT&T's pre-audit data may not reflect the actual completion dates of the subject work orders.

Alleged Field Violations

1. AT&T's facilities on the following poles required maintenance:

- Pole No. 2321893E – terminal case was missing.
- Pole No. 165385M – conductor was observed to be cut.
- Pole located at 24121 Race Street – pole step was damaged.

AT&T Response:

- Pole at 24121 Race St, ticket #1863336, was created for the alleged finding with a due date of 06/28/2027.

2. The visibility strips attached to each of the following poles were damaged:

- Pole No. 525236M
- Pole No. 878736E
- Pole No. 878735E
- Pole No. 1121398E
- Pole located at 38633 Sixth Street E

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AT&T Response:

- Pole No. 525236M, ticket #1863333, was created for the alleged finding with a due date of 06/28/2027.
- Pole No. 878736E, ticket #1863337, was created for the alleged finding with a due date of 06/28/2027.
- Pole No. 878735E, ticket #1863334, was created for the alleged finding with a due date of 06/28/2027.
- Pole No. 1121398E, ticket #1863317, was created for the alleged finding with a due date of 12/28/2026.
- Pole No. 38633 Sixth Street E, ticket #1863335, was created for the alleged finding with a due date of 06/28/2027.

3. The AT&T terminal attached to the following poles is improperly secured and requires cleanup/reorganization:

- Pole No. 25956B
- Pole No. 32807A
- Pole No. 4257417E

AT&T Response:

- Pole No. 25956B, ticket #1858286, was created for the alleged finding with a due date of 06/15/2031.
- Pole No. 32807A, ticket #1854591, was created for the alleged finding with a due date of 06/04/2031.
- Pole No. 4257417E, ticket #1855839, was created for the alleged finding with a due date of 06/08/2031.

4. The ground moulding attached to each of the following poles was damaged:

- Pole No. 32803A
- Pole No. 1161019E

AT&T Response:

- Pole No. 32803A, ticket #1863311, was created for the alleged finding with a due date of 06/28/2031.
- Pole No. 1161019E, ticket #1863312, was created for the alleged finding with a due date of 06/28/2031.

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5. The AT&T down guy wire attached to the following poles did not have a marker:

- Pole No. 32803A
- Pole No. 525240M
- Pole No. 528482M
- Pole No. 1121398E
- Pole No. 1161019E

AT&T Response:

- Pole No. 32803A, ticket #1863311, was created for the alleged finding with a due date of 06/28/2031.
- Pole No. 525240M, ticket #1863315, was created for the alleged finding with a due date of 06/28/2031.
- Pole No. 528482M, ticket #1863318, was created for the alleged finding with a due date of 12/28/2026.
- Pole No. 1121398E, ticket #1863317, was created for the alleged finding with a due date of 12/28/2026.
- Pole No. 1161019E, ticket #1863312, was created for the alleged finding with a due date of 06/28/2031.

6. The AT&T down guy wire marker attached to Pole No. 25956B was damaged.

AT&T Response:

- Pole No. 25956B, ticket #1863314, was created for the alleged finding with a due date of 06/28/2031.

7. The AT&T down guy wire attached to Pole No. 1161019E was loose and not taut.

AT&T Response:

- Pole No. 1161019E, ticket #1863312, was created for the alleged finding with a due date of 06/28/2031.

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8. The AT&T riser conduit attached to Pole No. 428718M was missing.

AT&T Response:

- Pole No. 428718M, ticket #1863313, was created for the alleged finding with a due date of 06/28/2031.

9. The AT&T conductor supported on Pole No. 148088M was in contact with a streetlight pole.

AT&T Response:

- Pole No. 148088M, ticket #1855334, was created for the alleged finding with a due date of 06/07/2031.

10. The AT&T conductor supported on Pole No. 354320M was in contact with LADWP down guy attached to the same pole.

AT&T Response:

- Pole No. 354320M, ticket #1855338, was created for the alleged finding with a due date of 12/07/2026.

11. The AT&T service drop attached to Pole No. 165377M was in contact with LADWP down guy attached to the same pole.

AT&T Response:

- Pole No. 165377M, ticket #1855333, was created for the alleged finding with a due date of 06/07/2031.

12. The AT&T service drop was in contact with a third-party communications service drop on or near each of the following poles:

- Pole No. 16427B
- Pole No. 525237M
- Pole No. 525233M
- Pole No. 371998M
- Pole No. 4878635E
- Pole No. 830323M

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- Pole located at 12419 Wicks Street

AT&T Response:

- Pole No. 16427B, ticket #1854571, was created for the alleged finding with a due date of 06/04/2029.
- Pole No. 525237M, ticket #1855332, was created for the alleged finding with a due date of 06/07/2031.
- Pole No. 525233M, ticket #1855335, was created for the alleged finding with a due date of 06/07/2031.
- Pole No. 371998M, ticket #1855695, was created for the alleged finding with a due date of 06/08/2031.
- Pole No. 4878635E, ticket #1855833, was created for the alleged finding and sent to third party utility.
- Pole No. 830323M, ticket #1855837, was created for the alleged finding with a due date of 06/08/2031.
- Pole No. 12419 Wicks Street, ticket #1855337, was created for the alleged finding with a due date of 06/07/2031.

13. The AT&T conductor supported on each of the following poles had less than 12 inches of vertical clearance from a third-party communications conductor supported on the same pole:

- Pole No. 304195M
- Pole at 1100 N Isabel Street

AT&T Response:

- Pole No. 304195M, ticket #1855835, was created for the alleged finding with a due date of 06/08/2029.
- Pole No. 1100 N Isabel Street, ticket #1854575, was created for the alleged finding with a due date of 06/04/2031.

14. Abandoned service drops were observed on or near the following poles:

- Pole No. 16733B
- Pole No. 16730B
- Pole No. 8173B
- Pole No. 32806A
- Pole No. 161560M
- Pole No. 122136M

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- Pole No. 2238206E
- Pole No. 4145361E
- Pole No. 2321896E
- Pole No. 1025054H
- Pole located at 12419 Wicks Street
- Pole located at 8214 Vantage Avenue
- Pole located at 8204 Vantage Avenue

AT&T Response:

- Pole No. 16733B, ticket #1854560, was created for the alleged finding with a due date of 06/04/2029.
- Pole No. 16730B, ticket #1854569, was created for the alleged finding with a due date of 06/04/2029.
- Pole No. 8173B, ticket #1854566, was created for the alleged finding with a due date of 06/04/2029.
- Pole No. 32806A, ticket #1854559, was created for the alleged finding with a due date of 06/04/2029.
- Pole No. 161560M, ticket #1856627, was created for the alleged finding with a due date of 06/04/2029.
- Pole No. 122136M, ticket #1855695, was created for the alleged finding with a due date of 06/08/2031.
- Pole No. 2238206E, ticket #1855832, was created for the alleged finding with a due date of 06/08/2029.
- Pole No. 4145361E, ticket #1855834, was created for the alleged finding with a due date of 06/08/2029.
- Pole No. 2321896E, ticket #1855836, was created for the alleged finding with a due date of 06/08/2029.
- Pole No. 1025054H, ticket #1855831, was created for the alleged finding with a due date of 06/08/2029.
- Pole No. 12419 Wicks Street, ticket #1855337, was created for the alleged finding with a due date of 06/07/2031.
- Pole No. 8214 Vantage Avenue, ticket #1854568, was created for the alleged finding with a due date of 06/04/2029.
- Pole No. 8204 Vantage Avenue, ticket #1854561, was created for the alleged finding with a due date of 06/04/2029.

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15. The AT&T conductor attached to each of the following poles was strained by vegetation:

- Pole No. 111021M
- Pole No. 354320M

AT&T Response:

- Pole No. 111021M, ticket #1855696, was created for the alleged finding with a due date of 12/08/2026.
- Pole No. 354320M, ticket #1855338, was created for the alleged finding with a due date of 12/07/2026.

16. The AT&T service drop attached to Pole No. 122136M was strained by vegetation.

AT&T Response:

- Pole No. 122136M, ticket #1855697, was created for the alleged finding with a due date of 12/08/2026.

Observations:

- A third-party LADWP span guy attached to Pole No. 358920M was strained by vegetation.
- Pole No. 878737E – coax cable requires proper securing with clamps.

AT&T Response:

- All have TPNs have been sent to the other Utilities.