

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



July 28, 2026

CA2026-1352

Saira Pasha
AT&T Services, Inc.
Area Manager-Regulatory
430 Bush St, 5th Floor,
San Francisco, CA 94108

SUBJECT: Audit of AT&T South San Diego County District

Ms. Pasha:

On behalf of the Electric Safety and Reliability Branch (ESRB) of the California Public Utilities Commission, Sultan Tipu of my staff conducted a Communication Infrastructure Provider (CIP) audit of AT&T's South San Diego County District, from May 18, 2026 to May 22, 2026. The audit included a review of AT&T's inspection and maintenance records and a field inspection of AT&T communication facilities.

During the audit, my staff identified violations of one or more General Orders (GOs). A copy of the audit findings itemizing the violations is enclosed. Please advise me no later than August 28, 2026, by electronic or hard copy, of all corrective measures taken by AT&T to remedy and prevent such violations.

If you have any questions concerning this audit, please contact Sultan Tipu at (213) 660-5524 or Sultan.Tipu@cpuc.ca.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Majed Ibrahim", is written over a faint, larger signature that also appears to read "Majed Ibrahim".

Majed Ibrahim, P.E.
Program and Project Supervisor
Electric Safety and Reliability Branch
Safety and Enforcement Division
California Public Utilities Commission

Enclosures: CPUC Audit Findings

Cc: Koko Tomassian, Director, Safety Enforcement Division
Eric Wu, Program Manager, Electric Safety and Reliability Branch, CPUC
Saimon Islam, Senior Utilities Engineer (Supervisor), ESRB, SED, CPUC
Sultan Tipu, Utilities Engineer, Electric Safety and Reliability Branch, CPUC

AUDIT FINDINGS

I. Records Review

During the audit, my staff reviewed the following records:

- Overhead and underground detailed inspection records.
- Completed and pending corrective action work orders.
- Pole loading calculations.
- AT&T's Overhead Lines Maintenance Plan
- AT&T's Visual Inspections of Overhead Lines

II. Records Review – Violations List

My staff observed the following violations during the records review portion of the audit:

GO 95, Rule 31.1, Design, Construction and Maintenance, states in part:

For all particulars not specified in these rules, design, construction, and maintenance should be done in accordance with accepted good practice for the given local conditions known at the time by those responsible for the design, construction, or maintenance of communication or supply lines and equipment.

GO 95 Rule 18, Resolution of Potential Violations of General Order 95 and Safety Hazards, states in part:

Each company (including electric utilities and communications companies) is responsible for taking appropriate corrective action to remedy potential violations of GO 95 and Safety Hazards posed by its facilities.

AT&T's records indicated that for May 2025 to May 2026, AT&T completed 4 work orders past AT&T's due date for corrective action.

III. Field Inspection

My staff inspected the following structures during the field inspection portion of the audit:

No.	Structure ID.	Type of Structure	Location
1	819778H	Pole	City Heights
2	P2068274004	Pole	City Heights
3	20652P-P73991	Pole	City Heights
4	P20643-P7397	Pole	City Heights
5	P193750	Pole	City Heights
6	P2061173953	Pole	City Heights
7	P2060373943	Pole	City Heights
8	P2058173326	Pole	City Heights
9	P205727	Pole	City Heights
10	P2056373908	Pole	City Heights
11	P738803	Pole	City Heights
12	P738807	Pole	City Heights
13	P738806	Pole	City Heights
14	P738805	Pole	City Heights
15	P738804	Pole	City Heights
16	P131794	Pole	City Heights
17	P131795	Pole	City Heights
18	P131796	Pole	City Heights
19	P736849	Pole	City Heights
20	P736850	Pole	City Heights
21	P232224	Pole	North Park
22	P232225	Pole	North Park
23	P234181	Pole	North Park
24	P232221	Pole	North Park
25	P234166	Pole	North Park
26	P234167JP	Pole	North Park
27	P234168JP	Pole	North Park
28	P234165JP	Pole	North Park
29	P234527	Pole	North Park
30	P234526JP	Pole	North Park
31	P234529JP	Pole	North Park
32	P232281	Pole	North Park
33	P234528	Pole	North Park
34	P232279	Pole	North Park
35	P232276	Pole	North Park
36	P232277	Pole	North Park
37	P2112272933	Pole	North Park
38	P251959	Pole	North Park
39	P2110772992	Pole	North Park

40	P232240	Pole	North Park
41	P278379	Pole	Lemon Grove
42	P278378	Pole	Lemon Grove
43	P278377	Pole	Lemon Grove
44	P170134	Pole	Lemon Grove
45	JP170135	Pole	Lemon Grove
46	P277360	Pole	Lemon Grove
47	JP477275	Pole	Lemon Grove
48	JP477276	Pole	Lemon Grove
49	JP477277	Pole	Lemon Grove
50	JP47278	Pole	Lemon Grove
51	JP477279	Pole	Lemon Grove
52	JP477280	Pole	Lemon Grove
53	P478208	Pole	Lemon Grove
54	P571528	Pole	Lemon Grove
55	P478209	Pole	Lemon Grove
56	P571529	Pole	Lemon Grove
57	P571530	Pole	Lemon Grove
58	P571531	Pole	Lemon Grove
59	P676518	Pole	Lemon Grove
60	P571532	Pole	Lemon Grove
61	P194670	Pole	La Mesa
62	P474570	Pole	La Mesa
63	P474569	Pole	La Mesa
64	P475795	Pole	La Mesa
65	P474568	Pole	La Mesa
66	P472642	Pole	La Mesa
67	P875265	Pole	La Mesa
68	P472643	Pole	La Mesa
69	P194968	Pole	La Mesa
70	P194672	Pole	La Mesa
71	P877018	Pole	Spring Valley
72	P876477	Pole	Spring Valley
73	P876476	Pole	Spring Valley
74	P171941	Pole	Spring Valley
75	P677296	Pole	Spring Valley
76	P574806	Pole	Spring Valley
77	630669H	Pole	Spring Valley
78	P174979	Pole	Spring Valley
79	P373525	Pole	Spring Valley
80	P574804	Pole	Spring Valley
81	VP176443	Pole	Rolando
82	VP176442	Pole	Rolando
83	P176441	Pole	Rolando
84	P201226	Pole	Rolando

85	4830 Rolando Blvd	Pole	Rolando
86	P176617	Pole	Rolando
87	JP176618	Pole	Rolando
88	P176327	Pole	Rolando
89	P176328	Pole	Rolando
90	P176327	Pole	Rolando
91	P479311	Pole	College
92	P47930	Pole	College
93	P479309	Pole	College
94	P201675	Pole	College
95	P479305	Pole	College
96	P479304	Pole	College
97	JP479020	Pole	College
98	JP479019	Pole	College
99	P479381	Pole	College
100	JP479018	Pole	College
101	71142P	Pole	La Mesa
102	F7841	Pedestal	La Mesa
103	7847	Hand Hole	La Mesa
104	F7835	Pedestal	La Mesa
105	F7819	Pedestal	La Mesa
106	S7897	Pedestal	La Mesa
107	SD7879	Service Area Interface	La Mesa
108	F7893	Pedestal	La Mesa
109	893	Pedestal	La Mesa
110	877	Pedestal	La Mesa
111	853	Pedestal	El Cajon
112	837	Pedestal	El Cajon
113	P73285	Pole	El Cajon
114	15 Osborn Street	Pedestal	National City
115	27 Osborn Street	Pedestal	National City
116	33 Osborn Street	TMPH	National City
117	111 Osborn Street	TMPH	National City
118	3159 Crela Street	Hand Hole	Bonita
119	3159 Crela Street	Pedestal	Bonita
120	3727 Palo Ct	Hand Hole	Bonita
121	F3727 Palo Ct	Pedestal	Bonita
122	3735 Palo Ct	Hand Hole	Bonita
123	F3743 Palo Ct	Pedestal	Bonita
124	3726 Palo Ct	Flowerpot	Bonita
125	SD3105	Pedestal	Bonita
126	3135 Crela Street	Hand Hole	Bonita
127	3105 Crela Street	Hand Hole	Bonita
128	3707 Crela Street	Flowerpot	Bonita
129	3701 Crela Street	Hand Hole	Bonita

130	3075 Royal Pl	Flowerpot	Bonita
131	818808H	Pole	Chula Vista
132	818807H	Pole	Chula Vista
133	1948 Clearbrook Dr.	Pedestal	East Lake
134	1944 Clearbrook Dr.	Pedestal	East Lake
135	1940 Clearbrook Dr.	Pedestal	East Lake
136	1936 Clearbrook Dr.	Pedestal	East Lake
137	1928 Clearbrook Dr.	Pedestal	East Lake
138	1920 Clearbrook Dr.	Pedestal	East Lake
139	1912 Clearbrook Dr.	Pedestal	East Lake
140	1905 Clearbrook Dr.	Pedestal	East Lake

IV. Field Inspection – Violations List

We observed the following violations during the field inspections:

GO 95, Rule 31.1, Design, Construction, and Maintenance, states in part:

Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.

The AT&T Communications lashing wires supported on the following poles were broken:

- Pole No. P193750
- Pole No. P2056373908
- Pole No. P234165JP
- Pole No. P234527
- Pole No. JP176618
- Pole No. P176327
- Pole No. P176328
- Pole No. P176329

The AT&T facilities on each of the following poles were not maintained for their intended use:

- Pole No. P221558: an AT&T splicer box on the pole was damaged and torn.
- Pole No. P234165JP: an AT&T splicing box was not attached to the pole and was dangling.
- Pole No. P574806: an AT&T down guy anchor near this pole was completely buried.

The AT&T facilities on the following poles had a damaged or missing pole tag:

- Pole No. P131796
- Pole No. JP170135
- Pole No. 676518
- Pole No. P176617

GO 95, Rule 86.2, Overhead Guys, Anchor Guys and Span Wire Use, states in part:

Guys shall be attached to structures, as nearly as practicable, at the center of load. They shall be maintained taut and of such strength as to meet the safety factors of Rule 44.

The AT&T down guy wire attached to each of the following poles was loose and not taut:

- Pole No. 278377
- Pole No. P170134

- Pole No. VP176442

GO 95, Rule 87.7-D1, Covered from Ground Level to 8 Feet above the Ground:

Risers shall be protected from the ground level to a level not less than 8 feet above the ground by: b) Non-metallic conduit or rigid U-shaped moulding. Such conduit or moulding shall be of material as specified in Rule 22.8.

The conduit for AT&T risers attached to each of the following poles was missing or not properly secured to the pole:

- Pole No. P2068274004
- Pole No. P20652-P P73991
- Pole No. P2058173326
- Pole No. P194670

GO 95, Rule 31.6, Abandoned Lines, states:

Lines or portions of lines permanently abandoned shall be removed by their owners so that such lines shall not become a public nuisance or a hazard to life or property. For the purposes of this rule, lines that are permanently abandoned shall be defined as those lines that are determined by their owner to have no foreseeable future use.

AT&T service drops attached to each of the following poles were cut, permanently abandoned, and should be removed:

- Pole No. P2060373943
- Pole No. P738803
- Pole No. P738805
- Pole No. P738804
- Pole No. P736849
- Pole No. P234166
- Pole No. P571532
- Pole No. P472642
- Pole No. P677296
- Pole No. P176327
- Pole No. P176328

GO 95, Rule 38 – Minimum Clearances of Wires from Other Wires, Table 2, Column C, Case 19, requires the minimum radial separation between “Communication Conductors (Including Open Wire, Cables and Service Drops)” from “Guys and span wires passing conductors supported on the same poles” to be 3 inches.

An AT&T communications conductor supported on Pole No. JP176618 was in contact with third party attached to the same pole.

GO 95, Rule 35, Vegetation Management, states in part:

When a supply or communication company has actual knowledge, obtained either through normal operating practices or notification to the company, that its circuit energized at 750 volts or less shows strain or evidences abrasion from vegetation contact, the condition shall be corrected by reducing conductor tension, rearranging or replacing the conductor, pruning the vegetation, or placing mechanical protection on the conductor(s).

The AT&T conductor supported on Pole No. P234167JP was strained by vegetation.

GO 128, Rule 17.1, Design, Construction and Maintenance, states in part:

Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.

The following AT&T underground facilities required maintenance:

- Pedestal located at 1948 Clearbrook Drive, E. Lake, was severely corroded and damaged, exposing internal components.
- Pedestal located at 1920 Clearbrook Drive, E. Lake, was severely corroded and damaged, exposing internal components.
- Pedestal F7819, La Mesa – The pedestal housing was damaged and internal circuit board was not secured to the panel box.
- Pedestal 877 – The pedestal housing was damaged at the base and not secured to the ground.
- Pedestal located at 27 Osborne Street, National City – The pedestal housing was damaged and the internal circuit board cannot be secured.