



# Public Awareness



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# Applicable Regulations & Guidance

- Title 49 CFR Part 192

→ [www.eCFR.gov](http://www.eCFR.gov)

- 2024 Guidelines for Preparing Operation and Maintenance Plan, Emergency Plan, and Operator Qualification Program for Mobilehome Park Natural Gas Systems





## §192.616(j) Public Awareness

*Unless the operator transports natural gas as a primary activity, the operator of a master meter or petroleum gas system is not required to develop a public awareness program per (a) through (g).*

Instead, there are separate specified requirements.





## §192.616(j) Public Awareness

- ❖ *Develop and implement a written procedure to provide customers public awareness messages twice annually.*
- ❖ *If the system is located on property the operator does not control, the operator must provide similar messages twice annually to persons controlling the property.*





## §192.616(j) Public Awareness

The PAM must include:

- 1) A description of the purpose and reliability of the pipeline
- 2) An overview of the hazards of the pipeline and prevention measures used
- 3) Information about damage prevention
- 4) How to recognize and respond to a leak
- 5) How to get additional information





# Questions?





**Thank you!**  
**For Additional Information:**  
**[www.cpuc.ca.gov](http://www.cpuc.ca.gov)**

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