

Presented to the California Public Utilities Commission (CPUC)

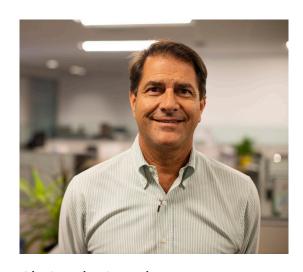
August 4, 2021



# **Liberty Team**



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## **Liberty Utilities**

- □ ~49,000 customers
- □ ~1,400 miles of overhead lines
- □ ~300 miles of underground lines
- □ ~23,000 utility poles
- → 15 substations
- Connected to Nevada Balancing Authority (not CAISO)
- □ 125 employees





## Public Education and Outreach Improvements

- Customer notifications
- Lessons learned
- Telecommunications providers (POCs)
- ☐ Stakeholder engagement and coordination
- PSPS mapping



## **Grid Hardening Improvements**

- □ Covered Conductor
- → Microgrids
- □ Pole Replacements
- ☐ Fuse Replacements
- ☐ Tree Attachments
- → Wire Upgrades

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2019	2,900
2020	19,200
Total - Completed	22,100
2021	34,300
2022	16,700
2023	18,900
2024	16,300
Total - Planned	86,200
Total - Completed + Planned	108,300



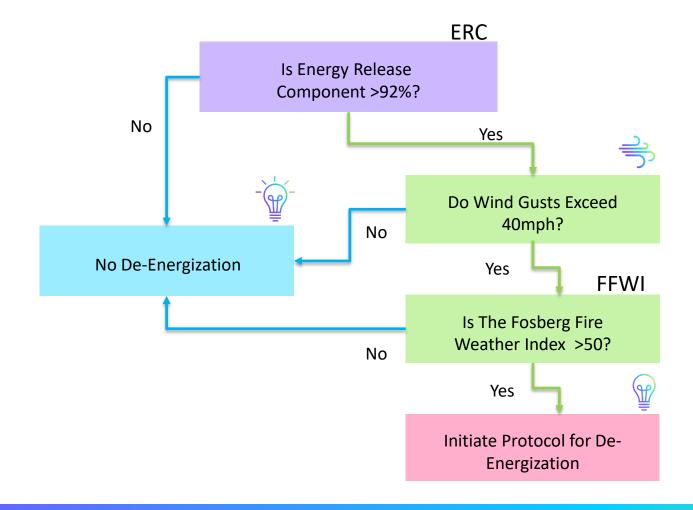
#### Mitigation of Impacts

#### **AFN/Vulnerable Customers**

- Enrollment status
- Increased outreach to encourage customers with special assistance and notification needs to register with Liberty
- Partnering with CBOs to assist and support outreach efforts
- Behind the Meter Battery Storage Program (part of Liberty Resiliency Program)

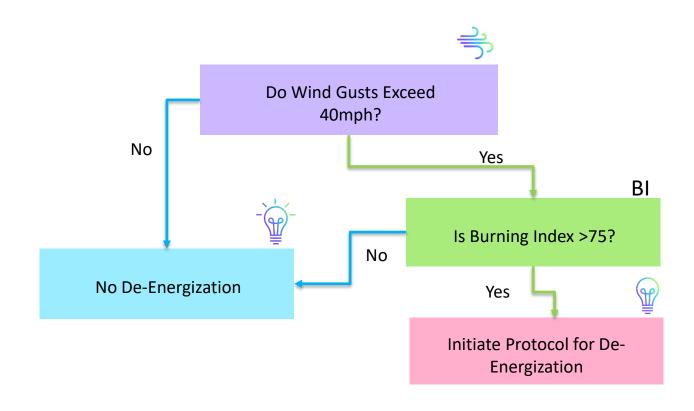


#### PSPS Decision-Making Framework



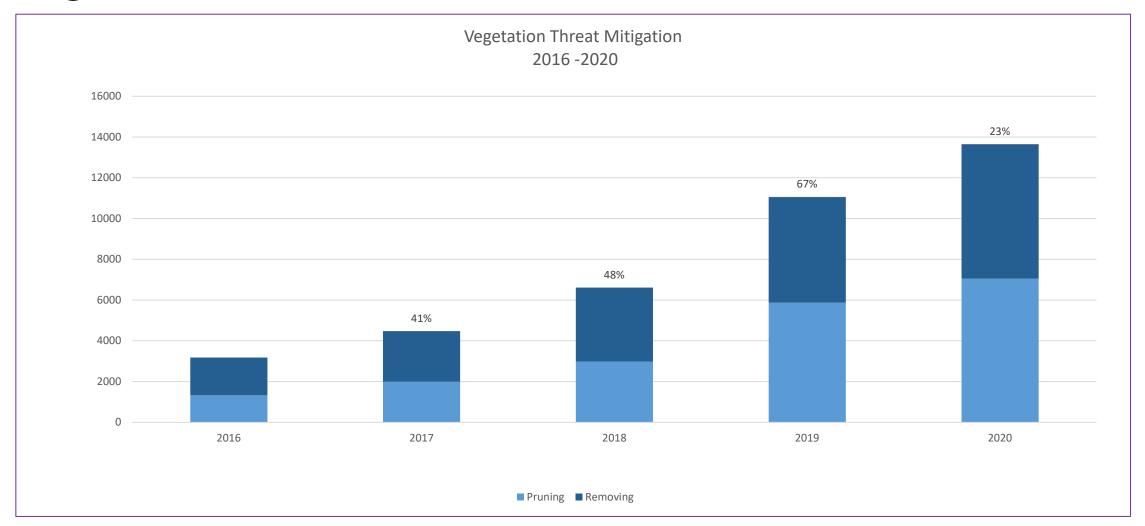


## PSPS Decision-Making Framework





## **Vegetation Threat**





### **Community Resource Centers**

- Coordination with local authorities
- Primary and alternative site identification criteria
  - Indoor venues
  - Customers travel distance less than 30 miles
  - Meet ADA requirements and accommodate AFN populations
  - Comply with fire codes.
  - Mass Care Emergency Assistance Pandemic Planning considerations



## Working Group and Customer Feedback

- Wildfire Safety Community Advisory Boards
- Customer Feedback
  - 70% aware of wildfire safety communications.
  - 87% acted to prevent wildfires or prepare home/business for wildfire event
  - 72% seen/heard/read phrase "Public Safety Power Shutoff or PSPS."
  - 54% aware update contact information with Liberty (66% have updated).
  - 40% of customers reporting reliance on electricity for medical needs aware of additional Liberty notices

