STATE OF CALIFORNIA GAVIN C. NEWSOM, Governor

#### **PUBLIC UTILITIES COMMISSION**

505 VAN NESS AVENUE SAN FRANCISCO, CA 94102-3298



May 3, 2022 EA2022-992

Lise Jordan, Sr. Director Regulatory Compliance and Quality Assurance Pacific Gas and Electric Company (PG&E) 77 Beale Street San Francisco, CA 94105

**SUBJECT**: Electric Distribution Audit of PG&E's Sonoma Division

Dear Ms. Jordan:

On behalf of the Electric Safety and Reliability Branch (ESRB) of the California Public Utilities Commission (CPUC), Ogeonye Enyinwa, Dmitriy Lysak, and Amanda Asadi of ESRB staff conducted an electric distribution audit of PG&E's Sonoma Division from February 28 through March 4, 2022. During the audit, ESRB staff conducted field inspection of PG&E's distribution facilities and equipment and reviewed pertinent documents and records.

As a result of the audit, ESRB staff identified violations of one or more General Orders (GOs). A copy of the audit findings itemizing the violations is enclosed. Please provide a response no later than May 31, 2022, by electronic copy of all corrective actions and preventive measures taken by PG&E to correct the identified violations and prevent the recurrence of such violations.

The response should indicate the date of each remedial action and preventive measure completed. For any outstanding items not addressed, please provide the projected completion dates of all corrective actions for the violations outlined in Sections II & IV and the observations listed in Section V of the enclosed Audit Findings.

If you have any questions concerning this audit, please contact Ogeonye Enyinwa at (415) 470-3504 or ogeonye.enyinwa@cpuc.ca.gov.

Sincerely,

Banu Acimis, P.E.

Program and Project Supervisor

Electric Safety and Reliability Branch

Safety and Enforcement Division

California Public Utilities Commission

**Enclosure: CPUC Electric Distribution Audit Findings** 

Cc: Lee Palmer, Director, Safety and Enforcement Division, CPUC

Nika Kjensli, Program Manager, ESRB, SED, CPUC

Nathan Sarina, Senior Utilities Engineer (Supervisor), ESRB, SED, CPUC Rickey Tse, Senior Utilities Engineer (Supervisor), ESRB, SED, CPUC Ogeonye Enyinwa, Senior Utilities Engineer (Specialist), ESRB, SED, CPUC Dmitriy Lysak, Utilities Engineer, ESRB, SED, CPUC Amanda Asadi, Utilities Engineer, ESRB, SED, CPUC

# PG&E SONOMA DIVISION ELECTRIC DISTRIBUTION AUDIT FINDINGS February 28 – March 4, 2022

#### I. Records Review

During the audit, ESRB staff reviewed the following records:

- Completed work orders with notifications from the past 60 consecutive calendar months, cancelled work orders with notifications from the past 60 consecutive calendar months, and late completed work orders from the last 60 consecutive calendar months.
- Patrol and detailed inspection records from the past 60 consecutive calendar months.
- Feeder reliability metrics and sustained outages in the Division from the last 60 calendar months.
- Master Map displaying approximate locations of the plat maps administered by the Division.
- New Construction (both overhead and underground) projects in the last 12 months not subject to a patrol or detailed inspection.
- Pole loading calculations from the last 12 consecutive calendar months including completion dates.
- Third-party notifications sent in the last 60 consecutive calendar months and received from the last 60 consecutive calendar months.
- List of inspectors and patrolmen active in the Division in the last 60 consecutive calendar months.
- Electronic training records for inspectors in the last 60 consecutive calendar months.
- Completed equipment test records, deferred equipment test records, and temporarily delayed equipment tests during the last five years.
- Completed intrusive inspections from the last 12 months.
- Results of internal audits conducted for the distribution facilities in the Division during the last five years.

#### II. Records Violations

ESRB staff observed the following violations during the record review portion of the audit:

#### 1. General Order (GO) 95, Rule 18-B, Maintenance Programs states in part:

"Each company (including electric utilities and communications companies) shall establish and implement an auditable maintenance program for its facilities and lines for the purpose of ensuring that they are in good condition so as to conform to these rules. Each company must describe in its auditable maintenance program the required qualifications for the company representatives who perform inspections and/or who schedule corrective actions. Companies that are subject to GO 165 may

maintain procedures for conducting inspections and maintenance activities in compliance with this rule and with GO 165."

The auditable maintenance program must include, at a minimum, records that show the date of the inspection, type of equipment/facility inspected, findings, and a timeline for corrective actions to be taken following the identification of a potential violation of GO 95 or a Safety Hazard on the company's facilities."

# GO 95, Rule 31.1, Design, Construction and Maintenance states in part:

"Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.

For all particulars not specified in these rules, design, construction, and maintenance should be done in accordance with accepted good practice for the given local conditions known at the time by those responsible for the design, construction, or maintenance of communication or supply lines and equipment."

#### GO 128, Rule 17.1, Design, Construction and Maintenance states in part:

"Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.

For all particulars not specified in these rules, design, construction, and maintenance should be done in accordance with accepted good practice for the given local conditions known at the time by those responsible for the design, construction, or maintenance of [the] communication or supply lines and equipment."

ESRB staff reviewed late work orders completed within the Sonoma Division for the past 60 months (from January 1, 2017 to January 3, 2022). The late work orders were determined based on the "Completion Date" which represents the date PG&E recorded the status of the work orders in its database. PG&E's Electric Distribution Preventative Maintenance (EDPM) Manual, published on April 1, 2016, defines the priority codes and associated time frames for the response/repair action as follows:

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<sup>&</sup>lt;sup>1</sup> See PG&E's response to ESRB's Pre-Audit Data Request Question #: 3

- Priority A Safety / Emergency Immediate Response
   An emergency is defined as any activity in response to an outage to customer(s) or an unsafe condition requiring immediate response or standby to protect the public.
- Priority B Urgent Compliance (Due within 3 months)
- Priority E Compliance (Due 3-12 months)
- Priority F Compliance (For Regulatory Conditions, the Recommended Repair Date is the due date for the next Inspection (UG = 3 years, OH = 5 years).

ESRB staff reviewed late work orders and determined that PG&E did not address a total of 27,192 work orders by their assigned due date. Of these 27,192 work orders, 26,230 of them were classified as "late non-exempt".

Per GO 95, Rule 18-B(1)(b), "Correction times may be extended under reasonable circumstances, such as: third party refusal, customer issue, no access, permits required, system emergencies (e.g., fires, severe weather conditions)". PG&E classifies work orders under these circumstances as "late-exempt" as they are exempted from completion by their assigned due date.

Table 1 a, b, and c below break down the 27,192 late work orders by their given priority. Tables below show the total number of work orders completed late, non-exempt, and cancelled work orders.

Table 1a: Number of Late Work Orders for Geyserville

Priority	Total # of Late	# of Non-Exempt	Total # of Cancelled
Code	Work Orders	Late Work Orders	Late Work Orders
A	780	780	30
В	664	652	23
E	4,535	4,216	873
$\mathbf{F}$	123	117	10
Total	6,102	5,765	936

Table 1b: Number of Late Work Orders for Santa Rosa

Priority	Total # of Late	# of Non-Exempt	# of Cancelled Late
Code	Work Orders	<b>Late Work Orders</b>	Work Orders
A	7,072	7,072	713
В	1,481	837	46
E	10,351	10,133	2,249
$\mathbf{F}$	560	386	76
Total	19,464	18,428	3,084

Table 1c: Number of Late Work Orders for Petaluma

Priority	Total # of Late	# of Non-Exempt	# of Cancelled Late
Code	Work Orders	Late Work Orders	Work Orders
A	135	19	33
В	144	32	5
$\mathbf{E}$	1,309	1,823	650
F	38	163	2
Total	1,626	2,037	690

Tables 2 a, b, and c below identify the most overdue non-exempt work orders that were completed late for each priority.

Table 2a: Most Overdue Work Orders Completed Late for Geyserville

Priority	Most Overdue Work	Number of Days Past
Code	Orders (WO#s)	Assigned Due Date
A	113779152	901
В	114245924	983
${f E}$	113249108	1,042
F	116746237	799

PG&E identified work order #113779152 on October 31, 2017, to replace a broken pole with an expected completion date of November 7, 2017. PG&E did not complete the work until April 26, 2020.

PG&E identified work order #114245924 on January 24, 2018, to replace a broken crossarm with an expected completion date of April 28, 2018. PG&E did not complete the work until January 1, 2021.

PG&E identified work order #113249108 on August 28, 2017, to replace a broken switch with an expected completion date of February 24, 2018. PG&E did not complete the work until January 1, 2021.

PG&E identified work order #116746237 on March 15, 2019, to adjust a loose Guy with an expected completion date of September 15, 2019. PG&E did not complete the work until November 22, 2021.

Table 2b: Most Overdue Work Orders Completed Late for Santa Rosa

Priority	Most Overdue Work	Number of Days Past
Code	Order (WO#s)	Assigned Due Date
A	116623452	1,057
В	117081814	827
E	117053249*	986
F	116733642*	885

<sup>\*</sup>At the time of the record review, the work has not been completed.

PG&E identified work order #116623452 on March 1, 2019, to install an underground conductor due to damage from the Tubbs fire. PG&E has not completed review of this job which may have been completed already, but the tag is still open.

PG&E identified work order #117081814 on April 23, 2019, to replace a rotten pole and remove vegetation around pole with an expected completion date of October 10, 2019. PG&E did not complete the work until January 14, 2022.

PG&E identified work order #117053249 on April 15, 2019, to assess a large dead or dying tree with an expected completion date of June 1, 2019. PG&E has not completed the work as of February 11, 2022.

PG&E identified work order #116733642 on March 14, 2019, to test an overloaded pole with an expected completion date of September 10, 2019. PG&E has not completed the work as of February 11, 2022.

Priority Code	Most Overdue Work Order (WO#s)*	Number of Days Past Assigned Due Date
A	115445783	1,147
В	114837913	929
E	117535775	776
F	112683453	701

Table 2c: Most Overdue Work Orders Completed Late for Petaluma

PG&E identified work order #115445783 on December 4, 2018 to replace a damage transformer with an expected completion date of December 25, 2018. PG&E has not completed the work as of February 11, 2022.

PG&E identified work order #114837913 on July 31, 2018 to replace a damaged Guy with an expected completion date of July 31, 2019. PG&E has not completed the work as of February 11, 2022.

PG&E identified work order #117535775 on April 9, 2019 to perform some vegetation management to provide ground clearance with an expected completion date of December 31, 2019. PG&E has not completed the work as of February 11, 2022.

PG&E identified work order #112683453 on March 15, 2017 to replace a damaged underground vault lid with an expected completion date of March 15, 2020. PG&E has not completed the work as of February 11, 2022.

#### 2. GO 95, Rule 31.2, Inspection of Lines states in part:

"Lines shall be inspected frequently and thoroughly for the purpose of insuring that they are in good condition so as to conform with these rules. Lines temporarily out of

<sup>\*</sup>At the time of the record review, the work has not been completed.

service shall be inspected and maintained in such condition as not to create a hazard."

## GO 165, Section III-B, Standards for Inspection states:

"Each utility subject to this General Order shall conduct inspections of its distribution facilities, as necessary, to ensure reliable, high-quality, and safe operation, but in no case may the period between inspections (measured in years) exceed the time specified in Table 1."

ESRB staff noted that PG&E completed a total of 1,697 overhead detailed inspections of electric facilities past an internal PG&E assigned due date of August 31, 2020 for all overhead High Fire Threat District (HFTD) as shown in the first worksheet of Attachment 1.

ESRB staff also identified that PG&E completed a total of 2,697 overhead detailed inspections of electric facilities past their GO 165 required completion date for non-HFTD as shown in the second worksheet of Attachment 1.

Additionally, ESRB staff found that PG&E completed a total of 143 overhead patrols past their GO 165 required completion date for the following maps:

Table 3: Overhead Patrols Completed Past Due Dates

Map	<b>Due Date</b>	Completion Date
KK3301	8/31/2020	9/16/2020
KK3313	8/31/2020	9/16/2020
L31	8/31/2020	9/29/2020
LL24	8/31/2020	9/17/2020
LL25	8/31/2020	9/22/2020
LL26	8/31/2020	9/22/2020
LL2606	8/31/2020	9/22/2020
LL27	8/31/2020	9/23/2020
LL2701	8/31/2020	9/23/2020
LL2706	8/31/2020	9/23/2020
LL2707	8/31/2020	9/23/2020
LL2714	8/31/2020	9/23/2020
LL2715	8/31/2020	9/23/2020
LL2719	8/31/2020	9/23/2020
LL2720	8/31/2020	9/23/2020
LL2904	8/31/2020	9/24/2020
LL2905	8/31/2020	9/24/2020
LL2921	8/31/2020	9/24/2020
LL30	8/31/2020	9/29/2020
LL31	8/31/2020	9/29/2020

	0/01/0000	0.420.42020
LL32	8/31/2020	9/29/2020
LL3210	8/31/2020	9/29/2020
LL3212	8/31/2020	9/24/2020
LL3217	8/31/2020	9/29/2020
LL3218	8/31/2020	9/24/2020
LL3219	8/31/2020	9/24/2020
LL3222	8/31/2020	9/29/2020
LL3223	8/31/2020	9/29/2020
LL3224	8/31/2020	9/29/2020
LL3225	8/31/2020	9/29/2020
LL3302	8/31/2020	9/29/2020
LL3306	8/31/2020	9/29/2020
LL3307	8/31/2020	9/29/2020
LL3311	8/31/2020	9/29/2020
LL3312	8/31/2020	9/29/2020
LL3316	8/31/2020	9/29/2020
LL3317	8/31/2020	9/29/2020
LL3321	8/31/2020	9/29/2020
LL3322	8/31/2020	9/29/2020
LL3523	8/31/2020	9/29/2020
LL3524	8/31/2020	9/29/2020
LL3525	8/31/2020	9/29/2020
LL3616	8/31/2020	9/29/2020
LL3621	8/31/2020	9/29/2020
MM32	8/31/2020	9/29/2020
MM3203	8/31/2020	9/29/2020
MM3205	8/31/2020	9/29/2020
MM3301	8/31/2020	9/29/2020
MM3302	8/31/2020	9/29/2020
MM3311	8/31/2020	9/29/2020
MM3312	8/31/2020	9/29/2020
MM3322	8/31/2020	9/29/2020
MM3503	8/31/2020	9/29/2020
MM3504	8/31/2020	9/29/2020
MM3505	8/31/2020	9/29/2020
MM3509	8/31/2020	9/29/2020
MM3611	8/31/2020	9/29/2020
MM3616	8/31/2020	9/29/2020
MM3617	8/31/2020	9/29/2020
NN22	8/31/2020	9/22/2020
NN23	8/31/2020	9/22/2020
NN24	8/31/2020	9/18/2020
NN2804	8/31/2020	9/24/2020

	1	Τ
NN2805	8/31/2020	9/24/2020
NN2810	8/31/2020	9/24/2020
NN2920	8/31/2020	9/24/2020
NN30	8/31/2020	9/24/2020
NN3016	8/31/2020	9/24/2020
NN3019	8/31/2020	9/24/2020
NN3020	8/31/2020	9/24/2020
NN33	8/31/2020	10/5/2020
NN34	8/31/2020	10/6/2020
OO25	8/31/2020	9/18/2020
OO26	8/31/2020	9/18/2020
OO27	8/31/2020	9/21/2020
OO28	8/31/2020	9/17/2020
OO29	8/31/2020	9/17/2020
OO2903	8/31/2020	9/17/2020
OO2904	8/31/2020	9/17/2020
OO2907	8/31/2020	9/21/2020
OO2908	8/31/2020	9/16/2020
OO2909	8/31/2020	9/16/2020
OO2910	8/31/2020	9/16/2020
OO2912	8/31/2020	9/17/2020
OO2913	8/31/2020	9/17/2020
OO2914	8/31/2020	9/16/2020
OO2916	8/31/2020	9/17/2020
OO2917	8/31/2020	9/17/2020
OO2918	8/31/2020	9/16/2020
OO2919	8/31/2020	9/16/2020
OO2921	8/31/2020	9/17/2020
OO3006	8/31/2020	9/16/2020
OO3007	8/31/2020	9/16/2020
OO3009	8/31/2020	9/17/2020
OO3012	8/31/2020	9/21/2020
OO3013	8/31/2020	9/21/2020
PP24	8/31/2020	10/7/2020
PP25	8/31/2020	9/16/2020
PP26	8/31/2020	9/16/2020
PP27	8/31/2020	9/22/2020
PP28	8/31/2020	9/22/2020
JJ3207	8/31/2020	10/2/2020
KK2903	8/31/2020	9/11/2020
L23	8/31/2020	9/22/2020
L24	8/31/2020	9/17/2020
L25	8/31/2020	9/17/2020

LL2414         8/31/2020         9/17/202           LL2415         8/31/2020         9/17/202           N29         8/31/2020         9/17/202           N30         8/31/2020         9/24/202           N31         8/31/2020         9/24/202           EE2417         4/8/2021         10/13/20           FF2413         5/10/2021         10/21/20           JJ3220         5/26/2021         10/11/20           JJ2425         4/21/2021         5/6/202           NN3109         4/7/2021         5/6/202           NN3114         4/7/2021         5/14/202           KK21         9/13/2021         11/18/20           NN3006         4/9/2021         5/5/202           NN3006         4/9/2021         5/5/202	20 20 20
N29       8/31/2020       9/17/202         N30       8/31/2020       9/24/202         N31       8/31/2020       9/24/202         EE2417       4/8/2021       10/13/20         FF2413       5/10/2021       10/21/20         JJ3220       5/26/2021       10/11/20         JJ2425       4/21/2021       5/6/202         JJ2425       4/21/2021       5/6/202         NN3109       4/7/2021       5/14/202         NN3114       4/7/2021       5/14/202         KK21       9/13/2021       11/18/20         NN3006       4/9/2021       5/5/202	20 20
N30         8/31/2020         9/24/202           N31         8/31/2020         9/24/202           EE2417         4/8/2021         10/13/20           FF2413         5/10/2021         10/21/20           JJ3220         5/26/2021         10/11/20           JJ2425         4/21/2021         5/6/202           NN3109         4/7/2021         5/14/202           NN3114         4/7/2021         5/14/202           KK21         9/13/2021         11/18/20           NN3006         4/9/2021         5/5/202	20
N31       8/31/2020       9/24/202         EE2417       4/8/2021       10/13/20         FF2413       5/10/2021       10/21/20         JJ3220       5/26/2021       10/11/20         JJ2425       4/21/2021       5/6/202         JJ2425       4/21/2021       5/6/202         NN3109       4/7/2021       5/14/202         NN3114       4/7/2021       5/14/202         KK21       9/13/2021       11/18/20         NN3006       4/9/2021       5/5/202	
EE2417       4/8/2021       10/13/20         FF2413       5/10/2021       10/21/20         JJ3220       5/26/2021       10/11/20         JJ2425       4/21/2021       5/6/202         JJ2425       4/21/2021       5/6/202         NN3109       4/7/2021       5/14/202         NN3114       4/7/2021       5/14/202         KK21       9/13/2021       11/18/20         NN3006       4/9/2021       5/5/202	20
FF2413         5/10/2021         10/21/20           JJ3220         5/26/2021         10/11/20           JJ2425         4/21/2021         5/6/202           JJ2425         4/21/2021         5/6/202           NN3109         4/7/2021         5/14/202           NN3114         4/7/2021         5/14/202           KK21         9/13/2021         11/18/20           NN3006         4/9/2021         5/5/202	
JJ3220         5/26/2021         10/11/20           JJ2425         4/21/2021         5/6/202           JJ2425         4/21/2021         5/6/202           NN3109         4/7/2021         5/14/202           NN3114         4/7/2021         5/14/202           KK21         9/13/2021         11/18/20           NN3006         4/9/2021         5/5/202	21
JJ2425         4/21/2021         5/6/202           JJ2425         4/21/2021         5/6/202           NN3109         4/7/2021         5/14/202           NN3114         4/7/2021         5/14/202           KK21         9/13/2021         11/18/20           NN3006         4/9/2021         5/5/202	21
JJ2425         4/21/2021         5/6/202           NN3109         4/7/2021         5/14/202           NN3114         4/7/2021         5/14/202           KK21         9/13/2021         11/18/20           NN3006         4/9/2021         5/5/202	21
NN3109       4/7/2021       5/14/202         NN3114       4/7/2021       5/14/202         KK21       9/13/2021       11/18/20         NN3006       4/9/2021       5/5/202	1
NN3114       4/7/2021       5/14/202         KK21       9/13/2021       11/18/20         NN3006       4/9/2021       5/5/202	1
KK21       9/13/2021       11/18/20         NN3006       4/9/2021       5/5/202	21
NN3006       4/9/2021       5/5/202	21
NN3006       4/9/2021       5/5/202	21
NN3006       4/9/2021       5/5/202         NN3006       4/9/2021       5/5/202         NN3006       4/9/2021       5/5/202	1
NN3006 4/9/2021 5/5/202 NN3006 4/9/2021 5/5/202	1
NN3006 4/9/2021 5/5/202	1
	1
DD0445	1
DD2417 9/16/2021 10/21/20	21
DD2419 9/16/2021 10/21/20	21
FF2403 4/8/2021 10/21/20	21
JJ2620 9/22/2021 10/6/202	21
JJ2621 9/24/2021 10/6/202	21
JJ2621 9/24/2021 10/6/202	21
AA2004 5/12/2021 10/15/20	21
BB2114 4/7/2021 10/15/20	21
BB2217 9/24/2021 10/18/20	21
G2525 4/9/2021 10/21/20	21
NN2902 5/4/2021 10/11/20	21
NN2902 5/4/2021 10/11/20	21
NN3115 4/7/2021 10/12/20	21
EE2412 4/8/2021 10/19/20	21
GG2414 5/10/2021 10/20/20	21
FF2516 4/6/2021 10/15/20	21
FF2522 4/6/2021 10/15/20	21
FF2522 4/6/2021 10/15/20	2.1
JJ3208 5/24/2021 10/5/202	21

# 3. GO 128, Rule 17.2, Inspection states in part:

"Systems shall be inspected by the operator frequently and thoroughly for the purpose of insuring that they are in good condition and in conformance with all applicable requirements these rules."

# GO 165, Section III-B, Standards for Inspection states in part:

"Each utility subject to this General Order shall conduct inspections of its distribution facilities, as necessary, to ensure reliable, high-quality, and safe operation, but in no case may the period between inspections (measured in years) exceed the time specified in Table 1."

ESRB staff noted that PG&E failed to complete patrols of underground electric facilities located in 38 underground maps given in Table 4:

Table 4: Underground Patrols Completed Past Due Dates

Map	<b>Due Date</b>	Completion Date
LL26	12/31/2020	2/26/2021
LL27	12/31/2020	2/26/2021
LL2714	12/16/2020	2/26/2021
LL3317	11/13/2020	3/3/2021
MM28	11/11/2020	3/1/2021
MM2823	11/11/2020	2/26/2021
CC2316	11/12/2020	3/1/2021
II2811	11/12/2020	3/1/2021
II2812	11/12/2020	3/1/2021
II2817C1	11/12/2020	3/1/2021
II2817C2	11/12/2020	3/1/2021
II2824	11/12/2020	3/1/2021
JJ2802	11/11/2020	3/1/2021
LL2014	12/31/2020	2/26/2021
LL2015	12/24/2020	2/26/2021
LL2019	12/17/2020	2/26/2021
LL2020	12/11/2020	2/26/2021
LL21	12/10/2020	2/26/2021
LL23	12/15/2020	2/26/2021
LL25	12/16/2020	2/26/2021
LL2715	12/16/2020	2/26/2021
LL3306	11/13/2020	3/1/2021
EE2215	9/30/2020	10/27/2020
EE2219	9/23/2020	10/27/2020
EE2220	9/23/2020	10/27/2020
EE2302	9/30/2020	10/27/2020
GG2309	9/28/2020	10/27/2020
GG2314	9/28/2020	10/27/2020
HH2707	9/28/2020	10/26/2020

N26	9/3/2020	10/29/2020
JJ3017	9/12/2020	10/8/2020
JJ3023	9/9/2020	10/8/2020
JJ3024	9/10/2020	10/8/2020
JJ3025	9/10/2020	10/9/2020
KK3004	9/2/2020	10/7/2020
KK3005	9/2/2020	10/8/2020
L31	8/31/2020	10/26/2020
LL3407	9/10/2020	10/9/2020

ESRB staff also identified that PG&E failed to complete detailed inspections of the following underground electric facilities located in 53 underground maps shown in Table 5 below:

Table 5: Underground Detailed Inspections Completed Past Due Dates

Map	<b>Due Date</b>	Completion Date
II2909	3/10/2017	12/1/2017
GG2722	10/16/2020	2/26/2021
FF2511	12/31/2020	2/26/2021
FF2521	12/31/2020	2/26/2021
GG2510	10/16/2020	3/9/2021
GG2515	10/16/2020	3/3/2021
II3223	12/30/2020	2/26/2021
II33	12/30/2020	2/27/2021
GG25	9/21/2020	10/16/2020
HH3022	9/24/2020	10/13/2020
JJ3214	9/23/2020	10/13/2020
MM32	9/18/2020	10/1/2020
MM33	9/21/2020	10/28/2020
MM3314	10/8/2020	11/23/2020
MM3318	9/28/2020	10/14/2020
MM3425	10/8/2020	11/23/2020
MM3507	9/30/2020	10/29/2020
MM3511	9/30/2020	10/23/2020
MM3512	9/30/2020	10/29/2020
MM3516	9/30/2020	10/22/2020
MM3517	9/30/2020	10/24/2020
MM3518	9/30/2020	10/30/2020
MM3521	9/30/2020	11/23/2020
MM36	9/24/2020	10/14/2020
MM3602	9/24/2020	10/29/2020

9/24/2020	10/5/2020
9/24/2020	10/3/2020
9/24/2020	10/5/2020
9/24/2020	10/1/2020
9/24/2020	10/5/2020
9/24/2020	10/1/2020
10/12/2020	11/4/2020
10/13/2020	11/4/2020
10/12/2020	11/25/2020
10/7/2020	11/2/2020
9/16/2020	10/31/2020
9/16/2020	10/14/2020
9/15/2020	10/13/2020
9/15/2020	10/7/2020
10/19/2020	11/4/2020
9/15/2020	10/12/2020
9/16/2020	10/13/2020
9/23/2020	11/2/2020
9/23/2020	10/28/2020
9/23/2020	10/14/2020
9/16/2020	10/29/2020
9/16/2020	10/28/2020
9/23/2020	10/14/2020
9/23/2020	10/14/2020
9/28/2020	10/13/2020
9/16/2020	10/9/2020
9/30/2020	10/28/2020
9/24/2020	10/29/2020
	9/24/2020 9/24/2020 9/24/2020 9/24/2020 9/24/2020 10/12/2020 10/13/2020 10/12/2020 10/7/2020 9/16/2020 9/15/2020 9/15/2020 9/15/2020 9/15/2020 9/15/2020 9/16/2020 9/16/2020 9/23/2020 9/23/2020 9/16/2020 9/16/2020 9/16/2020 9/16/2020 9/16/2020 9/16/2020 9/16/2020 9/16/2020 9/16/2020 9/16/2020 9/23/2020 9/23/2020 9/23/2020 9/23/2020 9/23/2020 9/23/2020 9/23/2020

# III. Field Inspection

During the field inspection, ESRB staff inspected the following facilities:

Location	SAP/Equipme nt Number	Type of Structure	Approximate Location	City
1	102036090	Pole	9651 DRY CREEK RD	Geyserville
2	104061001	Pole	270' N/W ASTI RD, 1.1MILE S/ EXIT 5	Geyserville
3	102036089	Pole	1401 WESTSIDE RD	Geyserville
4	103839110	Pole	300 Canyon Rd	Geyserville
5	102036110	Pole	26697 ASTI RD	Geyserville
6	101965742	Pole	26800 ASTI RD	Geyserville

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7	102036109	Pole	26697 ASTI RD	Geyserville
8	103051959	Pole	26697 ASTI RD	Geyserville
9	102036106	Pole	26697 ASTI RD	Geyserville
10	101965738	Pole	26697 ASTI	Geyserville
11	103839111	Pole	300 Canyon Rd	Geyserville
12	103839118	Pole	26495 ASTI RD/1PNE/3PW	Geyserville
13	103959466	Pole	1599 HIGHWAY 128	Geyserville
14	101957407	Pole	5E/O 2NW/O 1600 HWY 128	Geyserville
15	103959467	Pole	6E/O 2NW/O 1600 HWY 128	Geyserville
16	102036410	Pole	RIVER RD. & 128. NE C/O 4SW	Geyserville
17	103121342	Pole	1285 CANYON RD	Geyserville
18	101956827	Pole	C/O WALLING RD/CANYON RD CO#10688	Geyserville
19	102034908	Pole	1280 CANYON RD CO#2231	Geyserville
20	101956832	Pole	C/O WALLING RD/CANYON RD CO#10688	Geyserville
21	102034909	Pole	1280 CANYON RD	Geyserville
22	101956834	Pole	1220 CANYON RD	Geyserville
23	102034907	Pole	1280 CANYON RD CO#2231	Geyserville
24	102034760	Pole	10650 HIGHWAY 128	Geyserville
25	101967180	Pole	9555 HWY 128	Geyserville
26	102034761	Pole	9555 HWY 128	Geyserville
27	103918213	Pole	194 WEMBLEY CT	Santa Rosa
28	103918186	Pole	184 WEMBLEY CT	Santa Rosa
29	103917952	Pole	3850 ROYAL MANOR	Santa Rosa
30	103917951	Pole	147 WEMBLEY CT	Santa Rosa
31	104013069	Pole	150 WEMBERLY CT	Santa Rosa
32	102019489	Pole	928 SUNSET AV, SANTA ROSA	Santa Rosa
33	102019487	Pole	C/O WEST & SUNSET AVE	Santa Rosa
34	101985154	Pole	923 WEST AVE	Santa Rosa
35	103849077	Pole	1409 MCMINN AVE	Santa Rosa
36	101985148	Pole	1058 WEST AV	Santa Rosa
37	101985150	Pole	639 GRANDBERG CT	Santa Rosa
38	101985151	Pole	639 GRANDBERG CT	Santa Rosa
39	103928272	Pole	698 GRANDBERG CT	Santa Rosa
40	101985147	Pole	1058 WEST AV	Santa Rosa
41	103140535	Pole	1075 WEST ST	Santa Rosa
42	101985145	Pole	1058 WEST AV	Santa Rosa
43	102019486	Pole	C/O WEST & SUNSET AVE	Santa Rosa
44	101985144	Pole	1058 WEST AV	Santa Rosa
45	103904169	Pole	1217 WEST AVE	Santa Rosa
46	101997400	Pole	1058 WEST AV	Santa Rosa
47	103949156	Pole	1311 WEST AVE	Santa Rosa

48	101988160	Pole	#1N 2270 CALISTOGA RD W/TRANS	Santa Rosa
49	102025159	Pole	#2N PLUM RANCH RD ON	Santa Rosa
50	103383719	Pole	CALISTOGA RD 2133 CALISTOGA RD	Santa Rosa
30	103383/19	Pole		Santa Rosa
51	101988157	Pole	1N/O PLUM RANCH RD IN CALISTOGA RD	Santa Rosa
52	101966499	Pole	1023 CALISTOGA RD	Santa Rosa
53	102022205	Pole	1S/O 1023 CALISTOGA RD	Santa Rosa
54	101966497	Pole	1023 CALISTOGA RD	Santa Rosa
55	102022204	Pole	1S/O 1023 CALISTOGA RD	Santa Rosa
56	101994316	Pole	N/O C/O MONTECITO BLD/CALISTOGA RD	Santa Rosa
57	101994315	Pole	N/O C/O MONTECITO BLD/CALISTOGA RD	Santa Rosa
58	103141104	Pole	SW C/O MONTE VERDE DR/CALISTOGA RD	Santa Rosa
59	103056869	Pole	6 SANDSTONE CT	Santa Rosa
60	101966495	Pole	1023 CALISTOGA RD	Santa Rosa
61	102035338	Pole	14603 CAZADERO RD	Santa Rosa
62	101974918	Pole	14560 OLD CAZADERO RD.	Santa Rosa
63	102035339	Pole	14550 OLD CAZADERO RD.	Santa Rosa
64	101974919	Pole	14540 CASADERO RD	Santa Rosa
65	101974920	Pole	14491 CASADERO RD	Santa Rosa
66	104041968	Pole	14460 OLD CAZADERO RD	Santa Rosa
67	101974921	Pole	14446 OLD CAZADERO RD	Santa Rosa
68	102035341	Pole	14418 CASADERO RD	Santa Rosa
69	101974923	Pole	#1P NW 14308 LOVERS LN	Santa Rosa
70	101974815	Pole	14330 CASADERO RD	Santa Rosa
71	101998667	Pole	5960 ANDERSON RD W/TRANS	Santa Rosa
72	101998668	Pole	5961 ANDERSON RD	Santa Rosa
73	101998669	Pole	6113 VAN KEPPEL RD	Santa Rosa
74	103882475	Pole	11000 WOHLER RD.	Santa Rosa
75	101998776	Pole	#1S/O 5895 ANDERSON RD	Santa Rosa
76	102029293	Pole	#2S/O 5895 ANDERSON RD	Santa Rosa
77	101998778	Pole	#1S/O 5895 ANDERSON RD	Santa Rosa
78	102030593	Pole	#1N/O #1E/O 5947 RUSSELL LN	Santa Rosa
79	107818207	Subsurface Transformer	8071 Hill Dr	Petaluma
80	107818213	Subsurface Transformer	8071 Hill Dr	Petaluma
81	107818225	Subsurface Transformer	133 WHITE OAK CIR	Petaluma

82	107695303	Padmount Transformer	136 ACORN DR	Petaluma
83	107695312	Padmount Transformer	120 ACORN DR	Petaluma
84	107916182	Subsurface transformer	4852 CANYON DR	Petaluma
85	107847705	Junction box	203 PHOTINIA PL	Petaluma
86	107844982	Splice Box	409 BLACK OAK DR	Petaluma
87	107781745	Subsurface transformer	433 BLACK OAK DR	Petaluma
88	107916220	Subsurface transformer	187 GREVILLIA DR	Petaluma
89	107847711	Junction box	171 GREVILLIA DR	Petaluma
90	107916258	Subsurface transformer	161 GREVILLIA DR	Petaluma
91	107693214	Padmount Transformer	1400 TECHNOLOGY LN	Petaluma
92	107693211	Padmount Transformer	1401 TECHNOLOGY LN	Petaluma
93	107693226	Padmount Transformer	1402 TECHNOLOGY LN	Petaluma
94	107693170	Padmount Transformer	939 LAKEVILLE ST	Petaluma
95	107730429	Padmount Transformer	981 LAKEVILLE ST	Petaluma
96	102004880	Pole	1000 LAKEVILLE ST	Petaluma
97	103950193	Pole	1001 LAKEVILLE ST	Petaluma
98	101984508	Pole	LAKEVILLE ST across from Lucky's	Petaluma
99	102004879	Pole	1000 LAKEVILLE ST	Petaluma
100	101984502	Pole	660 LAKEVILLE ST	Petaluma
101	102004875	Pole	815 LAKEVILLE ST	Petaluma
102	101984501	Pole	660 LAKEVILLE ST	Petaluma
103	101984500	Pole	660 LAKEVILLE ST	Petaluma
104	103894004	Pole	R/O 4990 D ST 3PW	Petaluma
105	101984499	Pole	660 LAKEVILLE ST	Petaluma
106	101984497	Pole	660 LAKEVILLE ST	Petaluma
107	102004872	Pole	815 LAKEVILLE ST	Petaluma
108	103140886	Pole	540 LAKEVILLE ST	Petaluma
109	101984498	Pole	660 LAKEVILLE ST	Petaluma
110	102010135	Pole	450 LAKEVILLE ST	Petaluma
111	101984636	Pole	451 LAKEVILLE ST	Petaluma
112	103870007	Pole	452 LAKEVILLE ST	Petaluma

#### **IV. Field Inspection Violations**

ESRB staff observed the following violations during the field inspection:

#### 1. GO 95, Rule 31.1, Design, Construction and Maintenance states in part:

"Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service."

- 1.1) The pole at 9651 Dry Creek Rd in Geyserville (Location 1), has a third-party Buddy pole.
- 1.2) The pole at 270' N/W Asti Rd, 1.1mile S/ Exit 5 in Geyserville (Location 2) had twigs on the hot leg of the primary lines, but PG&E remedied it in the field.
- 1.3) The pole at 26697 Asti Rd in Geyserville (Location 10) is rotted and needs a replacement. PG&E has an existing notification tag # 117160083.
- 1.4) The pole at River Rd. & 128. NE C/O 4 SW in Geyserville (Location 16) had some farming equipment left leaning on the pole, but PG&E remedied it in the field.
- 1.5) The pole at 1285 Canyon Rd in Geyserville (Location 17) has woodpecker damage. PG&E has an existing notification tag # 121323970.
- 1.6) The pole at C/O Walling Rd/Canyon Rd CO#10688 in Geyserville (Location 20), has a rotted crossarm. PG&E has an existing notification tag # 120952009.
- 1.7) The pole at 1220 Canyon Rd in Geyserville (Location 22), has woodpecker damage. PG&E has an existing notification tag 121323962. There is also a need for a third-party notification for a communication cable hanging loose on the pole.
- 1.8) The pole at 10650 Highway 128 in Geyserville (Location 24), has a dangling communications cable. PG&E has an existing notification tag # 122013546.
- 1.9) The pole at 10650 Highway 128 in Geyserville (Location 26), has improper connector in insulator. PG&E has an existing notification tag # 120834983.
- 1.10) The pole at C/O West & Sunset Ave in Santa Rosa (Location 33), has faded visibility strips, but PG&E remedied it on the field. PG&E has an existing notification tag # 122308197 for Insulik connectors replacement and a high voltage sign.
- 1.11) The pole at 923 West Ave in Santa Rosa (Location 34), had a dry tree branch hanging between the secondary crossarm and communication line, but PG&E remedied it in the field.

- 1.12) The pole at 1075 West St in Santa Rosa (Location 41) is rotted and needs a replacement. PG&E has an existing notification tag # 122311100.
- 1.14) The pole at 1058 West Av in Santa Rosa (Location 42) has an idle facility leaning on the pole.
- 1.15) The pole at 1311 West Ave in Santa Rosa (Location 47) has a communications buddy pole and an idle facility.
- 1.16) The pole at 1N/O Plum Ranch Rd in Calistoga Rd in Santa Rosa (Location 51) is overloaded and has a loose guy wire. PG&E has an existing notification tag # 119087382.
- 1.17) The pole at 1023 Calistoga Rd in Santa Rosa (Location 52) had a buried anchor, but PG&E remedied it in the field.
- 1.18) The pole at 1023 Calistoga Rd in Santa Rosa (Location 54) had a damaged Guy marker, but PG&E remedied it in the field.
- 1.19) The pole at 14330 Casadero Rd in Santa Rosa (Location 70) is damaged and needs a replacement. PG&E has an existing notification tag # 117690421.
- 1.20) The pole at #2S/O 5895 Anderson Rd in Santa Rosa (Location 76) has a buddy pole that needs to be removed. This pole also had an existing PG&E notification tag # 119575461 for a high voltage sign.
- 1.21) The pole at 1000 Lakeville St in Petaluma (Location 96) is leaning with a harsh curve at the midpoint.
- 1.22) The pole at 815 Lakeville St in Petaluma (Location 101) is leaning.
- 1.23) The pole at 660 Lakeville St in Petaluma (Location 106) had a buried anchor. PG&E has an existing notification tag # 117690421.

#### 2. GO 95, Rule 34, Foreign Attachments states in part:

"Nothing in these rules shall be construed as permitting the unauthorized attachment, to supply, streetlight or communication poles or structures, of antennas, signs, posters, banners, decorations, wires, lighting fixtures, guys, ropes and any other such equipment foreign to the purposes of overhead electric line construction.

Nothing herein contained shall be construed as requiring utilities to grant permission for such use of their overhead facilities; or permitting any use of joint poles or facilities for such permanent or temporary construction without the consent of all parties having any ownership whatever in the poles or structures to which attachments may be made; or granting authority for the use of any poles, structures or facilities without the owner's or owners' consent."

The pole at SW C/O Monte Verde Dr/Calistoga Rd in Santa Rosa (Location 58) had a third-party sign, but PG&E remedied it in the field.

#### 3. GO 95, Rule 51.6-A, High Voltage Marking states in part:

"Poles which support line conductors of more than 750 volts shall be marked with high voltage signs. This marking shall consist of a single sign showing the words "HIGH VOLTAGE", or pair of signs showing the words "HIGH" and "VOLTAGE", not more than six (6) inches in height with letters not less than 3 inches in height. Such signs shall be of weather and corrosion—resisting material, solid or with letters cut out therefrom and clearly legible."

- 3.1) The pole located at 26697 Asti Rd in Geyserville (Location 7), was missing high voltage signs. PG&E has an existing notification tag # 117160444.
- 3.2) The pole located at #1N/O #1E/O 5947 Russell Ln in Geyserville (Location 9), has moss vegetation on its high voltage sign making it illegible.
- 3.3) The pole located at 1280 Canyon Rd in Geyserville (Location 21), was missing a high voltage sign on one side of the cross-arm. PG&E has an existing notification tag # 113104197.
- 3.4) The pole located at 639 Grandberg Ct in Santa Rosa (Location 37), was missing high voltage sign. PG&E has an existing notification tag # 122290739.
- 3.5) The pole located at N/O C/O Montecito Blvd/Calistoga Rd in Santa Rosa (Location 56), has a faded high voltage sign.
- 3.6) The pole located at 1023 Calistoga Rd in Santa Rosa (Location 60), has a loose high voltage sign.
- 3.7) The pole located at #1N/O #1E/O 5947 Russell Ln in Santa Rosa (Location 78), has a faded high voltage sign.
- 3.8) The pole located at 660 Lakeville St in Petaluma (Location 105), was missing a high voltage sign on one side of the cross-arm. This pole also has an existing third-party notification tag # 123052665 for an abandoned communications cable.

# 4. GO 95, Rule 56.6-A, Guys in Proximity to Supply Conductors of Less than 35,500 Volts states in part:

"All portions of guys within both a vertical distance of 8 feet from the level of supply conductors of less than 35,500 volts and a radial distance of 6 feet from the surface of wood poles or structures shall not be grounded, through anchors or otherwise. Where

necessary to avoid the grounding of such portions, guys shall be sectionalized by means of insulators installed at locations as specified in Rule 56.7."

- 4.1) The pole at 1401 Westside Rd in Geyserville (Location 3), had the communication cable clasp undone and contacting the Guy wire.
- 4.2) The pole located at (Location 110) Guy wire was contacting the communication line above the Guy bob. A third-party notification tag # 123052847 was created on the field for a buried anchor and a cut or broken old Guy wire sticking out ground.

# 5. GO 95, Rule 91.3 – C, Joint Poles or Poles Jointly Use, Stepping states in part:

"Where installed, the lowest step shall not be less than 8 feet from the ground line, or any easily climbable foreign structure from which one could reach or step. Above this point steps shall be placed, with spacing between steps on the same side of the pole not exceeding 36 inches, at least to that conductor level above which only circuits operated and maintained by one party remain. Steps or fixtures for temporary steps shall be installed as part of a pole restoration process. Steps shall be so placed that runs or risers do not interfere with the free use of the steps."

The pole, at 14603 Cazadero Rd in Santa Rosa (Location 61), had its lowest pole step set to less than 8 feet from the ground. PG&E addressed the issue in the field.

#### 6. GO 95, Rule 56.2, Overhead Guys, Anchor Guys and Span Wires, Use states in part:

"Guys shall be attached to structures, as nearly as practicable, at the center of load. They shall be maintained taut and of such strength as to meet the safety factors of Rule 44."

- 6.1) The pole at 6 Sandstone Ct in Santa Rosa (Location 59) has a slack guy.
- 6.2) The pole at #1S/O 5895 Anderson Rd in Santa Rosa (Location 75) needs a third-party notification for a buried Guy anchor wire. This pole also has an existing notification tag # 119575461 for woodpecker holes assessment.
- 6.3) The pole at 660 Lakeville St in Petaluma (Location 100) has a slack guy. PG&E created a notification tag # 123052609 in the field.

#### 7. GO 95, Rule 54.6-B, Vertical and Lateral Conductors, Ground Wires states in part:

"That portion of the ground wire attached on the face or back of wood crossarms or on the surface of wood poles and structures shall be covered by a suitable protective covering (see Rule 22.8)."

7.1) The pole at #2N Plum Ranch Rd on Calistoga Rd in Santa Rosa (Location 49) has an exposed transformer ground wire. PG&E has an existing notification tag # 116836654.

7.2) The pole at 6113 Van Keppel Rd in Santa Rosa (Location 73) has an exposed ground wire. PG&E has an existing notification tag # 110148406.

## 8. GO 95, Rule 35, Vegetation Management states in part:

"Communication and electric supply circuits, energized at 750 volts or less, including their service drops, should be kept clear of vegetation in new construction and when circuits are reconstructed or repaired, whenever practicable. When a supply or communication company has actual knowledge, obtained either through normal operating practices or notification to the company, that its circuit energized at 750 volts or less shows strain or evidences abrasion from vegetation contact, the condition shall be corrected by reducing conductor tension, rearranging or replacing the conductor, pruning the vegetation, or placing mechanical protection on the conductor(s)."

- 8.1) The pole, located at N/O C/O Montecito Blvd/Calistoga Rd in Santa Rosa (Location 56), has overgrown vegetation above the bob of the guy. PG&E has an existing notification tag # 121393697.
- 8.2) The pole, located at 14418 Casadero Rd in Santa Rosa (Location 68), has vegetation contacting the guy above the bob.

#### 9. GO 128, Rule 17.1, Design, Construction, and Maintenance states in part:

"Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.

For all particulars not specified in these rules, design, construction, and maintenance should be done in accordance with accepted good practice for the given local conditions known at the time by those responsible for the design, construction, or maintenance of [the] communication or supply lines and equipment."

- 9.1) The subsurface transformer located at 133 White Oak Cir in Petaluma (Location 81) vault wall is caving in and a notification tag # 123049938 was created on the field. The Asset tag was also faded and remedied in the field.
- 9.2) The subsurface transformer located at 187 Grevillia Dr in Petaluma (Location 88) transformer vent was covered, but PG&E remedied it in the field.
- 9.3) The subsurface transformer located at 939 Lakeville St in Petaluma (Location 94) has a hole in the transformer enclosure and graffiti, but PG&E remedied it in the field.

#### V. Observations

ESRB staff observed the following during the field inspection:

The following locations had potential third-party safety concerns:

- 1. The pole at 1409 Mcminn Ave in Santa Rosa (Location 35) needs a third-party notification for a slack guy and loose communication cable.
- 2. The pole at 1058 West Av in Santa Rosa (Location 36) needs a third-party notification for a sectionalizer for a Guy for Communications.
- 3. The pole at 660 Lakeville St in Petaluma (Location 109), had the communication cable clasp undone and contacting the Guy wire.