



Diana S. Gallegos
Regulatory Relations
diana.s.genasci@sce.com

April 27, 2021

Leslie Palmer, Director
Safety Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

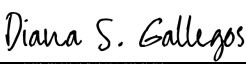
SUBJECT: SCE PSPS Post Event Report – April 12 to April 13, 2021

Dear Director Palmer:

Southern California Edison (SCE) respectfully submits the attached report in compliance with the Public Safety Power Shutoff (PSPS) Post Event Reporting requirements regarding its PSPS event that began April 12 and ended April 13, 2021.

This report has been verified by an Officer of SCE in accordance with Rule 1.11 of the Commission's Rules of Practice and Procedure.

Sincerely,

DocuSigned by:

Diana S. Gallegos
Principal Manager, Regulatory Relations

cc: ESRB_CompilanceFilings@cpuc.ca.gov

**Southern California Edison
Public Safety Power Shutoff Protocol (PSPS)
Post-Event Reporting in Compliance with Resolution ESRB-8
and PSPS OIR Phase 1 & 2 Requirements
April 12 to April 13, 2021**

**Submitted to:
California Public Utilities Commission
Director of the Safety and Enforcement Division
April 27, 2021**

Executive Summary¹

This report provides information related to the Public Safety Power Shutoff (PSPS) event that occurred in SCE's service area from April 12 to April 13, 2021. On April 12 at approximately 10:45 am, Southern California Edison (SCE) remotely activated² an Incident Management Team (IMT) to manage a weather event where forecasted high winds and low relative humidity levels were anticipated to potentially require the use of SCE's Public Safety Power Shutoff (PSPS) protocol. This PSPS event impacted Inyo and Mono counties and was composed of one period of concern for potential de-energization April 13 from 9 am to 6 pm. There were 701 total customers in scope for this event. Beginning on April 12, SCE notified all customers in scope of the potential for de-energization and ultimately de-energized a total of 78 customers on April 13. Power was restored to all customers impacted by PSPS on April 13 by approximately 6:30 pm.

SCE submits this report to demonstrate its compliance with the directives of Resolution ESRB-8 and the California Public Utilities Commission (CPUC or Commission) PSPS Order to Institute Rulemaking (OIR) Phase 1 (Decision (D.) 19-05-042) and Phase 2 (D.20-05-051) requirements associated with PSPS events. This report explains SCE's decision to call, sustain, and conclude a de-energization event, and provides both specifics related to the event as well as responses to the post-event questions as required by the Commission. SCE submits this report to the Director of Safety and Enforcement Division (SED) and the service list for Rulemaking R. 18-12-005. SCE also emails this report to those Public Safety Partners that were impacted by the event after the report is sent to SED and encourages them to provide feedback on the event to the Commission by filing comments on the appropriate service lists.

SCE appreciates that PSPS de-energizations pose significant challenges and hardships for its customers and the Public Safety Partners that provide vital services to our communities. SCE recognizes that this is particularly true when the unexpected onset of dangerous weather and fuel conditions requires that SCE take actions quickly and without all the advance notifications contemplated by the CPUC. SCE's decision to activate its PSPS protocol is based on careful consideration of multiple factors, including forecasted weather, fuel conditions, and impacts to Public Safety Partners and the communities we serve. Because SCE takes seriously its responsibilities and understands the impacts of de-energization events, SCE only uses PSPS de-energization when it believes that it is necessary and there are no other reasonable alternatives to mitigate identified risks to public safety that would result from a significant wildfire event.

SCE remains committed to continuously improving its processes and welcomes input from its customers, Public Safety Partners, community representatives, and local governments on ways we can work together to enhance the existing processes, improve communication and coordination amongst impacted entities, and minimize the impact of PSPS events on all stakeholders.

¹ As referenced in its PSPS Action Plan, SCE continues to make substantive changes to the format of this post event report to further enhance transparency and detail the decision-making process used in PSPS events. Additional changes will be made in future reports as applicable.

² SCE utilized remote IMT activation due to the impacts of COVID-19.

Event Specifics

Forecasted Fire Weather and Period of Concern

- Elevated fire weather forecasted to impact portions of in Inyo and Mono Counties on April 13 from 9 am to 6 pm.
- National Weather Service-issued watches and warnings for high fire risk areas for portions of Inyo and Mono counties to include Fire Weather Watch, Red Flag Warning, High Wind Watch/Warning and Wind Advisory.

Public Safety Partner and Customer Notifications³

- Beginning on April 12⁴ and through the duration of the event, SCE provided daily notifications to Public Safety Partners, critical infrastructure providers, the CPUC, the California Department of Forestry and Fire Protection (CAL FIRE), the California Governor's Office of Emergency Services (Cal OES), and affected SCE customers related to the status of the PSPS Event.
- Coordinated with Inyo County Board of Supervisors member to reach out to 2 local radio stations in the Bishop area during the PSPS event. Using approved messages, an SCE media team representative conducted an interview with KSRW regarding customer care efforts and the location and hours of the CCV. The media representative also shared information with a second local radio station KIBS and provided information on the Community Crew Vehicle (CCV) location, which they shared on their social media channels.
- Continually updated potential and actual outage information on www.sce.com/psps to include circuits potentially impacted and circuits actually de-energized during the PSPS event.
- Provided accurate and timely geospatial information and real time updates to GIS shapefiles via the SCE Representational State Transfer Service (REST) to public safety partners before and during the PSPS event.

Coordination and Communication with External Agencies

- Reached out to the Geographical Coordination Center (GACC)⁵ on April 12 to coordinate regarding fire potential over the course of the PSPS event. The GACC concurred with SCE's assessment of the potential for elevated fire weather during the period of concern on April 13.
- Used information from CalOES on COVID vaccine storage locations in High Fire Risk Areas to minimize potential impacts related to de-energization. No COVID Vaccine storage locations were identified in the potential areas of de-energization.
- In accordance with the Standardized Emergency Management System (SEMS) and the need to support seamless communication with public safety partners, provided daily situational briefings/coordination calls to State agencies, County Offices of Emergency Management and Critical Infrastructure Providers on the specifics of the PSPS event to include circuits

³ Specifics related to all notifications can be found in Attachment B-Public Safety Partner Notifications and Attachment C-Event Notification, Timing and Customer Classifications Report.

⁴ Weather forecasts began indicating the potential for elevated fire weather on the morning of April 12.

⁵ The GACC is the physical location of an interagency, regional operation center for the effective coordination, mobilization, and demobilization of federal state and local wildland fire agencies through logistical coordination of resources throughout the geographic area, as well as with other geographic areas.

- potentially impacted and circuits de-energized during the PSPS event.
- Made available contact information related to medical baseline, critical care and critical infrastructure customers impacted by this event. This information was made available upon request by public safety partners at activation of the IMT on April 12.
- Provided notices to Community-Based Organizations (CBOs) in the potential areas of concern, such as Independent Living Centers (ILCs), the American Red Cross, 2-1-1, and Fire Safety Councils.

Mitigation of Potential PSPS Impacts

- Utilized circuit switching plans to reduce the number of customer impacts related to the use of PSPS during this event.
- Initiated operating restrictions and performed field patrols of impacted circuits where possible in preparation for the potential use of the PSPS protocol for de-energization.

Customer Support

- Deployed a Community Crew Vehicle (CCV) to Inyo County in the Bishop area to provide customer support to communities impacted by de-energization.
- Confirmed notification during the PSPS event with all medical baseline and critical care customers.

Regulatory Requirements

The following responses address how SCE complied with all applicable PSPS regulatory requirements, including ESRB-8 and the Phase 1 (D. 19-05-042) and Phase 2 (D. 20-05-051) decisions, during this event.

1. The time, place, and duration of the power shutoff event

Customer de-energization began on April 13 at 3:37 pm on the Birchim Circuit. De-energization impacted portions of both Inyo and Mono County. Customer re-energization was completed on April 13 at 6:29 pm. A summary table of de-energization specifics can be found in Attachment A-De-Energization Specifics.

2. The local communities’ representatives contacted prior to de-energization, the date on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in General Order 95, Rule 21.2⁶

County	Public Safety Partner	Date	Tier
Inyo	County and State public safety and first	4/12	2/3

⁶ See Attachment B-Public Safety Partner Notifications for specifics of notifications. SCE maintains communication with local communities for the duration of the PSPS event and all dates listed denote initial notification to impacted stakeholders.

County	Public Safety Partner	Date	Tier
	responder agencies and local governments		
Mono	County and State public safety and first responder agencies and local governments	4/12	2/3

3. If unable to provide customers with notice at least 2 hours prior to the de-energization event, provide an explanation in its report.

SCE was able to provide customers with notice at least 2 hours prior to the de-energization event.

4. Summarize the number and nature of complaints received as the result of the de-energization event and include claims that are filed due to de-energization.

To SCE’s knowledge, no claims or complaints were received as the result of this de-energization event as of the submittal date of this report.

5. The timeline for power restoration (re-energization), in addition to the steps taken to restore power as required in Resolution ESRB-8.

The decision to conclude a PSPS event is made by considering and weighing many factors. As SCE’s real time weather station data and forecast models determined winds were trending downward without indication of a potential resurgence of dangerous fire weather conditions, the period of concern had ended. Based on favorable weather conditions, at approximately 5:30 pm, SCE returned the McGee, Sabrina, Sinkler, and Earley circuits to their normal source lines. At 5:43 pm, the Incident Commander approved restoration operations initiating full patrols of the de-energized portions of the Birchim circuit to inspect for damage. Once patrols were completed and the circuit was deemed safe to energize, SCE restored power to all 78 PSPS impacted customers on the Birchim at 6:29 pm. The specific timeline for power restoration for the Birchim during this PSPS Event is outlined in Attachment A-De-Energization Specifics.

6. For any circuits that require more than 24 hours to restore, the utility shall explain why it was unable to restore each circuit within this timeframe in its post event report.

There were no circuits de-energized in this PSPS event that required more than 24 hours to restore.

7. Identify the address of each community assistance location during the de-energization event, describe the location (in a building, a trailer, etc.), and describe the assistance available at each location, and give the days and hours that it was open.

The CCV location was equipped with ice vouchers or ice, water, snacks, blankets, and customer resiliency kits (containing PSPS program information, mask, gloves, hand sanitizer, solar power battery charger or an LED light with built-in battery). Customers were also able to power medical devices, if necessary. Given the size and scope of this event and SCE’s ability to adhere to COVID 19 protocols for safe interaction with the community, one CCV was used in this event. SCE

worked with local community site management and county OEM for input and agreement on the site location.

Type	County	City/Community	Day and Time	Address
CCV	Inyo	Bishop	4/12, 8am-10pm	Millpond Recreation Area, Hwy 395, and Sawmill Rd. 6 miles NW of Bishop, CA 93514

8. Any wind-related damage(s) to SCE’s overhead equipment in the areas where power is shutoff.

Crews performed post-patrols on de-energized circuits to ensure they could be safely re-energized, completing repairs as necessary, before safely restoring power. A summary of all wind-related damage from this PSPS event found during the post-patrol process is detailed in the table below.

Circuit	County	Structure	Damage
Birchim	Mono	1994663E, 1994632E	Damaged hardware

9. All factors considered by SCE in its decision to shut off power, including wind speed, temperature, humidity, and vegetation moisture in the vicinity of the de-energized circuits⁷

SCE’s decision to shut off power is dynamic and not based on one single factor. The decision to de-energize during this PSPS event was made by considering and weighing the following.

- National Weather Service-issued watches and warnings for high fire risk areas in our territory as outlined below:

Warning/Advisory/Watch	Impacted County
Fire Weather Watch	Fresno, Inyo, Kern, Madera, Mono, Riverside, San Bernardino Tulare
Red Flag Warning	Inyo, Kern, Riverside, San Bernardino Tulare
High Wind Watch	Inyo, Kern, Tulare
High Wind Warning	Inyo, Kern, Tulare
Wind Advisory	Inyo, Kern, Los Angeles, Riverside, San Bernardino, San Diego, Tulare, Ventura

- Ongoing assessments from our in-house meteorologists using high-resolution weather models, data from SCE weather stations and publicly available weather stations.
- Fire spread modeling to confirm areas having the greatest potential for significant fire activity. Results of this modeling identified the potential for fires in the 5-8-thousand-acre range in HFRA during the periods of concern. The SCE Fire Potential Index (FPI)⁸, a tool that utilizes weather data to include temperature and humidity, fuel conditions, and vegetation moisture content to rate the daily fire

⁷ See Attachment A-De-Energization Specifics for FPI calculations and wind speeds at time of de-energization

⁸ SCE details the entirety of its Fire Potential Index (FPI) in the 2020 SCE Wildfire Mitigation plan filing which can be found at www.sce.com/safety/wild-fire-mitigation

potential across our region. SCE uses the following metrics to rate ignition potential: Low (11.99 and below), Elevated (12 to 14.99) and Extreme (15 and above). The FPI value for the Birchim circuit was Elevated for this PSPS event.

- Wind trends⁹ and speeds, particularly when they exceed or are expected to exceed National Weather Service Wind Advisory levels (defined as 31 mph, 40 mph sustained wind speed and 46 mph, 58 mph gust wind speed, [31/46, 40/58]) or exceed the top 1% of historical wind speeds in the area. Wind speeds are particularly important when we consider them in combination with other local conditions, such as dry vegetation, that could present a true hazard for the community. Wind speed thresholds may also be adjusted based on other factors, such as circuit design. Thresholds are typically set at the lower of the 99th percentile wind experienced by that circuit or the National Weather Service (NWS) Advisory level (see above). The threshold levels are capped at the NWS Wind Advisory criteria. In combination with an elevated Fire Potential Index (FPI), these wind speeds (31/46, 40/58, or 99th percentile) could contribute to the ignition and spread of a catastrophic wildfire. Wind speeds for the Birchim circuit were forecasted at 40 mph for this PSPS event.
- De-Energization thresholds allow the PSPS IMT to focus on circuits with the highest risk and consequence. During an event, the actual wind speed is compared to the calculation for each circuit and prioritized for those closest to the de-energization threshold. De-energization thresholds account for circuit health, including any outstanding maintenance and issues identified through pre-patrols, and they are informed by the consequence score of a fire ignition in any specific HFRA. De-Energization thresholds for the Birchim Circuit were set at 58 mph for this PSPS event. The Birchim circuit was de-energized after the IMT observed wind speeds of 59 mph on the SCE Bishop Creek 2 and approximately 58 mph on the SCE Small Meadows weather stations.

10. Evaluation of alternatives to de-energization that were considered, and mitigation measures used to decrease the risk of utility-caused wildfire in the de-energized area and an explanation of how the utility determined that the benefit of de-energization outweighed the potential public safety risks:

When considering the risks and benefits of de-energization in the context of public safety, SCE evaluates the forecast weather and its implications on the risk of ignition, the potential consequences of such an ignition (see p. 6), the impacts of de-energization on our customers and the means to minimize those impacts. On April 13, ahead of the period of concern, SCE identified sectionalizing devices through pre-planned circuit switching playbooks to reduce the number of customers potentially in scope for PSPS. Using these sectionalizing devices, SCE transferred the McGee circuit to the neighboring Crowley circuit mitigating the impact to 642 customers. SCE also mitigated the impacts to an additional 201 customers by transferring the Sabrina, Sinker and Earley circuits to local area Hydro Generation.

During this event, SCE also used real time information from live field observers to monitor for prevailing environmental conditions, such as potential damage from wind gusts, airborne vegetation, or flying debris. SCE also took steps to provide customer support during the outage to mitigate the customer impacts. SCE ultimately proactively de-energized portions of the Birchim

⁹ SCE defines wind trends as increasing wind speeds that are projected to exceed threshold.

circuit, impacting 78 of the 701 customers that were originally in scope for de-energization. The 78 customers in Inyo and Mono counties were pro-actively de-energized for approximately 3 hours.

Given the risk of elevated fire weather, the potential for a significant fire event in the 5,000 to 8,000 acre range, the mitigation measures SCE took to lessen the de-energization footprint, the short duration of the period of concern, and the customer support available during de-energization, SCE believes that the benefit of de-energization outweighed the public safety risks in this PSPS event.

11. A copy of all notifications, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners), as well as the number of affected customers broken down by all classifications including residential, medical baseline, commercial, industrial, etc.

A detailed copy of all notifications and the timing of notifications can be found in Attachment A – De-Energization Specifics, Attachment B -Public Safety Partner Notifications, Attachment C-Event Notification, Timing and Customer Classifications Report and Attachment D-PSPS Activation Customer Notification Messaging.

All PSPS event notifications to key stakeholders, including Public Safety Partners and customers, are delivered via voice, email, and TTY (telecommunication device for the hearing impaired) formats as per the preference of the recipient. All notifications are made by SCE and offered in multiple languages. A summary table of the number of affected customers broken down by all classifications is included below.

Circuit	Residential	Essential Use	Major	MBL	Critical Care	Totals
Birchim	543	4	10	8	2	567
Rockcreek	125	1	6	2	0	134

12. An explanation of the circumstances that resulted in failure to communicate a potential pro-active de-energization event, if any.

There were no circumstances during this event that resulted in failure to communicate a potential pro-active de-energization.

13. Each electric investor-owned utility shall enumerate and explain the cause of any false communications in its post event reports by citing the sources of changing data.

There were no false communications related to sources of changing data during this PSPS event.

14. A description and evaluation of engagement with local and state public safety partners in providing advanced education and outreach during the de-energization event.

On April 12, SCE notified the CPUC, CalOES, and public safety partners in Inyo and Mono county of the potential PSPS event forecasted on April 13. Updates were provided daily using the CalOES PSPS Notification Form and coordination calls for State Executives, County Offices of Emergency Management and Critical Infrastructure providers; specifically, water, wastewater, and telecommunications audiences. SCE also maintained individual contact with Public Safety Partners, local governments, and critical infrastructure in Inyo and Mono county as needed.

15. For those customers where positive or affirmative notification was attempted, an accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved.

SCE made daily notifications to the 10 medical baseline and 2 critical care customers¹⁰ impacted on the Birchim circuit during this PSPS event. Positive contact was achieved for all of these customers.

16. A description of how sectionalizing, i.e., separating loads within a circuit, was considered and implemented and the extent to which it impacted the size and scope of the de-energization event.

There were 701 total customers in scope for potential de-energization during the period of concern for this event after SCE performed switching mitigations as previously detailed. During the period of concern, SCE reduced the number of customers de-energized to 78 customers using weather stations and switching playbooks that further identified sectionalizing devices to limit the scope of the event. These sectionalizing devices¹¹ separate and isolate the de-energization areas, limiting the de-energization impacts.

17. Lessons learned from the de-energization events.

SCE was able to significantly lessen the de-energization footprint during this PSPS event through additional improvements in circuit mitigation. The use of switching plans to sectionalize distribution circuits allowed SCE to effectively minimize both customer notifications and impacts. Given this decreased scope, SCE was also able to patrol and re-energize customers quickly as hazardous conditions subsided.

18. Any recommended updates to the guidelines adopted in Resolution ESRB-8 and subsequent decisions.

SCE has no recommended updates to the guidelines adopted in Resolution ESRB-8 and subsequent decisions at this time.

¹⁰ SCE categorizes the Medical Baseline subset of critical care customers as the most medically vulnerable requiring life saving devices.

¹¹ Remote Automatic Recloser (RAR), Remote Controlled Switch (RCS), Pole Switch (PS), Gas Switch (GS), Padmount Enclosure (PME), and Circuit Breaker (CB) denote different types of sectionalizing devices used by SCE.

Officer Verification

I am an officer of the applicant corporation herein and am authorized to make this verification on its behalf. I am informed and believe that the matters stated in the foregoing document are true.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 27th day of April 2021 in Cerritos, California

DocuSigned by:

Erik Takayesu

420B7563894B477...

Erik Takayesu

Vice President,

Transmission, Substations & Operations

Attachment A

De-Energization and Decision Specifics

County	Circuit	"POC "	Isolation Device	Customers De-Energized	Imminent De-Energization Notification Sent	De-Energized Date and Time	De-energized Notification Sent	IC Approved Restoration Time	Imminent Re-Energization Notification Sent	Re-Energized (All load)	Customers Re-Energized	All Clear Notification	Reasons for De-Energization	FPI Value	De-Energization Threshold Percentage	Weather Station	Wind Sustained	Gust Sustained	De-Energization Thresholds(Sustained/Gust)
Mono	Birchim	4/13/21, 0900-1800	RAR0223	0	4/13/2021 15:03	4/13/2021 15:09	4/13/2021 15:04	4/13/2021 17:43	4/13/2021 17:42	4/14/2021 0:39	N/A	4/13/2021 19:10	"Exceeded Threshold, Exceeded FPI"	13.98	99%	SCE Swall Meadows	39	57.7	40/58
Mono	Birchim	4/13/21, 0900-1800	RAR0207	78	4/13/2021 15:22	4/13/2021 15:37	4/13/2021 15:33	4/13/2021 17:05	4/13/2021 17:05	4/13/2021 18:29	78	4/13/2021 19:10	"Exceeded Threshold Exceeded FPI"	13.98	102%	SCE Bishop Creek 2	34	59	40/58

Attachment B

Public Safety Partner Notifications

Notification ID	Message Title	Sent On
922769428579612	Important: SCE Initial Notice for PSPS Event in INYO, MONO CO on 04/12/2021.	Apr 12, 2021 14:47:14 PDT
923044306487674	Important: SCE Update Notice for PSPS Event in INYO, MONO CO.	Apr 13, 2021 10:13:59 PDT
923044306488188	Important: SCE Imminent De-Energize Notice for BIRCHIM in INYO, MONO CO.	Apr 13, 2021 15:19:50 PDT
923044306488249	Important: SCE De-Energize Notice for PSPS Event on BIRCHIM Circuit in INYO, MONO CO.	Apr 13, 2021 16:06:09 PDT
923044306488344	Important: SCE to inspect BIRCHIM Circuit in INYO, MONO CO for re-energization.	Apr 13, 2021 17:17:39 PDT
923044306488399	Important: SCE Imminent De-Energize Notice for ROCKCREEK in MONO CO.	Apr 13, 2021 18:11:56 PDT
923044306488419	Important: SCE Imminent De-Energize Notice for BIRCHIM in INYO, MONO CO.	Apr 13, 2021 18:28:30 PDT
923044306488427	Important: SCE De-Energize Notice for PSPS Event on BIRCHIM Circuit in INYO, MONO CO.	Apr 13, 2021 18:31:07 PDT
923044306488429	Important: SCE to inspect BIRCHIM Circuit in INYO, MONO CO for re-energization.	Apr 13, 2021 18:33:47 PDT
923044306488435	Important: SCE to inspect BIRCHIM Circuit in INYO, MONO CO for re-energization.	Apr 13, 2021 18:39:35 PDT
923044306488450	Important: SCE Re-Energize Notice for PSPS Event on BIRCHIM Circuit in INYO, MONO CO.	Apr 13, 2021 18:51:48 PDT

SCE LNO Notification Template Text/Format as of 2021-01-12

Liaison Officer (LNO) notifications are sent by circuit and/or county and based on circuits listed on SCE's Monitored Circuit List (MCL). LNO notifications begin 72 hours before the period of concern, when possible. LNO notifications differ from SCE customer notifications in terms of timing, message content, frequency, and audience.

There are seven unique LNO notification templates:

1. An **Initial** notification is sent at the start of the incident for each impacted county and includes the activation's first LNO spreadsheet.
2. **Update** notifications are typically sent twice daily with an attached LNO spreadsheet after each weather report/period of concern (POC) generated by Operations.
3. **Imminent De-Energization** sent, as needed, during PSPS events. No attachments.
4. **De-Energization** sent, as needed, during PSPS events. No attachments.
5. **Imminent Re-Energization** sent, as needed, during PSPS events. No attachments.
6. **Re-Energization** notifications sent, as needed, during PSPS events. No attachments.
7. **Event Concluded** notification (1 of 2 versions) is sent at the end of the incident for each county that had one or more circuits on the MCL letting officials know the power is restored, and the event is concluded. Attachment optional.

LNO notifications are sent to the following stakeholder groups. Contacts are either mapped to specific circuits or are included based on their County-level affiliation.

- City/County/Tribal Officials
- Public Safety Partners, including CalFire and CalOES
- Customer Choice Aggregation (CCA) Administrators
- State and Federal Legislative District Offices
- 211 Operators
- Independent Living Centers
- Other stakeholders with longer range emergency planning responsibilities (some counties have one-off contacts that don't fall into our other categories and we include them this way)

Initial LNO Notification

Description:

Sent one time per county, starting 72 hours in advance of a possible PSPS event, when possible, alerting contacts that our weather specialists forecast potential extreme weather ahead. Includes the Periods Of Concern spreadsheet with information about circuits and locations that could be impacted. Sent to all impacted jurisdictions and other LNO contacts, grouped by county.

Notification Subject Line and Message

Important: SCE Initial Notice for PSPS Event in COUNTY NAME on [start POC DATE].

This message is from the SCE Liaison Officer, or LNO, for official use by local / tribal governments and public safety partners.

Public Safety Power Shut-Off initial notification: Due to projected fire weather conditions, SCE may need to shut off power to electrical circuits in High Fire Risk Areas in COUNTY NAME. Please refer to the attached file for status and periods of concern for specific circuits.

SCE is monitoring the weather and other conditions and will provide updates to this information during this event.

SCE has set up an incident management team (IMT) for this event including in-house meteorologists, fire scientists, liaison and public information officers, and other technical staff.

Customers on the affected circuits are also being notified directly about this event.

Recommended Language to Share with the Public: *SCE may implement a public safety power shutoff in your area due to heightened or significant or some adjective wildfire risk. For more information, visit sce.com/PSPS.*

Message cadence: The SCE Liaison Officer typically provides a rolling three-day advance warning of potential PSPS events and sends update notifications twice a day. Additional targeted notifications are sent to provide time-sensitive shutoff and restoration information. Sudden weather changes may impact SCE's ability to provide advanced notice: a shutoff could occur sooner than anticipated. As the weather comes into scope, additional circuits could be added or removed from our watch lists. Any changes are listed in the attached table.

Weather forecasting: SCE's forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at sce.com/PSPS. There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at sce.com/outages.

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: sce.com/maps.

- Access information on weather conditions: [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports: [sce.com/psps](https://www.sce.com/psps).

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.
 - BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: [sce.com/PSPS](https://www.sce.com/PSPS)
- Non-PSPS outages: [sce.com/outages](https://www.sce.com/outages)
- Update customer contact information: [sce.com/pspsalerts](https://www.sce.com/pspsalerts).

Updated Conditions Notification

Description:

Sent once or twice daily after the Initial Notification to provide updates as the period of concern approaches. Includes the LNO POC spreadsheet with information about circuits and locations that could be/are impacted. Sent to all impacted jurisdictions, grouped by county.

Notification Subject Line and Message:

Important: SCE Update Notice for PSPS Event in [County Name].

This message is from the SCE Liaison Officer for official use by local / tribal governments and public safety partners.

Based on updated weather reports, SCE has revised the status and periods of concern for PSPS circuits in your county. A complete list is attached.

Customers on the affected circuits are being notified if they are within 48 hours of the period of concern.

Recommended Language to Share with the Public: *Based on updated weather reports forecasting increased wildfire risk, SCE has revised information about potential public safety power shutoffs in your area to protect public safety. Visit [sce.com/PSPS](https://www.sce.com/PSPS) for more information.*

Message cadence: The SCE Liaison (government relations) Officer provides a rolling three-day advance warning of potential PSPS events, when possible, and sends update notifications twice a day. Additional, targeted notifications are sent to provide time-sensitive de-energization or re-energization information. Sudden weather changes may impact SCE's ability to provide advanced notice; a de-energization could occur sooner than anticipated. As the weather forecasts are updated, additional circuits could be added or removed from our watch lists.

Weather forecasting: SCE's forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at [sce.com/PSPS](https://www.sce.com/PSPS). There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at [sce.com/outages](https://www.sce.com/outages).

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: [sce.com/maps](https://www.sce.com/maps).
- Access information on weather conditions: [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports: [sce.com/psps](https://www.sce.com/psps).

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.

- BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: sce.com/PSPS
- Non-PSPS outages: sce.com/outages
- Update customer contact information: sce.com/pspsalerts.

Imminent De-Energize Notification

Description:

Sent 1-4 hours in advance of expected power shut off, when possible, for specific circuit(s). No spreadsheet attachment, all content is on the body of the notification. Sent to all impacted jurisdictions, grouped by county.

Notification Subject Line and Message:

Important: SCE Imminent De-Energize Notice for CIRCUIT NAME in County Name.

This message is from the SCE Liaison Officer for official use by local / tribal governments and public safety partners.

SCE may need to shut off power in the next 1 to 4 hours to reduce the risk of wildfire ignition. Areas that may be impacted include:

- **Circuit: [CIRCUIT name]**

- **County:**
- **Segment: [if listed]**
- **Incorporated City of:**
- **Unincorporated County Area: [cut and paste from LNO spreadsheet]**

- **County:**
- **Segment: [if listed]**
- **Incorporated City of:**
- **Unincorporated County Area: [cut and paste from LNO spreadsheet]**

Shutoffs may occur earlier or later depending on actual weather conditions. In the event of shutoffs, we will send you a De-Energized notification, and will notify all customers directly.

This notice expires after 4 hours; however, the listed circuit(s) will remain on the PSPS monitor list and will be subject to PSPS until the conclusion of this weather event.

Circuit segments may be viewed at sce.com/psps and maps can be downloaded at sce.com/maps.

Recommended Language to Share with the Public: *Due to current weather conditions increasing the risk of wildfires, SCE may shut off power on specific circuits within the next 1-4 hours to protect public safety. Visit sce.com/PSPS for more information.*

Message cadence: The SCE Liaison (government relations) Officer typically provides a rolling three-day advance warning of potential PSPS events and sends update notifications twice a day. Additional targeted notifications are sent to provide time-sensitive de-energize or re-energize

information. Sudden weather changes may impact SCE's ability to provide advanced notice: a shutoff could occur sooner than anticipated. As the weather comes into scope, additional circuits could be added or could clear from our watch lists.

Weather forecasting: SCE's forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at sce.com/PSPS. There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at sce.com/outages.

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: sce.com/maps.
- Access information on weather conditions: sce.com/fireweather.
- SCE's post-PSPS reports: sce.com/pspss.

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.
 - BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: sce.com/PSPS
- Non-PSPS outages: sce.com/outages
- Update customer contact information: sce.com/pspsalerts.

De-Energize Notification

Description:

Sent after a PSPS power shut off has occurred for specific circuit(s). No spreadsheet attachment, all content is on the body of the notification. Includes official date/time of de-energization for circuit(s). Sent to all impacted jurisdictions, grouped by County.

Notification Subject Line and Message:

Important: SCE De-Energize Notice for PSPS Event on [CIRCUIT NAME] Circuit in [COUNTY NAME].

This message is from the SCE Liaison Officer for official use by local / tribal governments and public safety partners.

SCE has shut off power to reduce the risk of wildfire ignition. Impacted circuits and locations are:

- **Circuit:** [CIRCUIT name]
- **County:**
- **Segment:** *If required*
- **Incorporated City of:**
- **Unincorporated County Area:** [cut and paste from LNO spreadsheet]
- **De-Energized Date:**
- **De-Energized Time:** *In the event this is not available please delete bullet*

SCE is notifying customers directly to inform them about the shutoff.

When weather conditions improve, crews will inspect and repair the lines and restore power. In most cases, power will be restored within 24 hours from the end of the period of concern.

Circuit segments may be viewed at sce.com/psps and maps downloaded at sce.com/maps.

Recommended Language to Share with the Public: *Due to current weather conditions increasing wildfire risk, SCE has shut off power in your area to protect public safety. Visit sce.com/PSPS for more information.*

Message cadence: The SCE Liaison (government relations) Officer typically provides a rolling three-day advance warning of potential PSPS events and sends update notifications twice a day. Additional targeted notifications are sent to provide time-sensitive de-energize or re-energize information. Sudden weather changes may impact SCE's ability to provide advanced notice: a shutoff could occur sooner than anticipated. As the weather comes into scope, additional circuits could be added or could clear from our watch lists.

Weather forecasting: SCE's forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at [sce.com/PSPS](https://www.sce.com/PSPS). There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at [sce.com/outages](https://www.sce.com/outages).

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: [sce.com/maps](https://www.sce.com/maps).
- Access information on weather conditions: [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports: [sce.com/pspss](https://www.sce.com/pspss).

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.
 - BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: [sce.com/PSPS](https://www.sce.com/PSPS)
- Non-PSPS outages: [sce.com/outages](https://www.sce.com/outages)
- Update customer contact information: [sce.com/pspsalerts](https://www.sce.com/pspsalerts).

Imminent Re-Energization

Description:

Sent once inspections are underway and with 1-hour advance notice of expected power restoration, when possible, for specific circuit(s). No spreadsheet attachment, all content is on the body of the notification. Sent to all impacted jurisdictions, grouped by County.

Notification Subject Line and Message:

Important: SCE to inspect [CIRCUIT NAME] Circuit in [COUNTY NAME] for re-energization.

This message is from the SCE Liaison (government relations) Officer for official use by local / tribal governments and public safety partners.

Weather conditions have improved and SCE is inspecting the following circuits or circuit segments and will re-energize if it is safe to do so:

- **Circuit:** [CIRCUIT name]
- **Segment(s):**
- **Incorporated City of:**
- **Unincorporated County Area:** [cut and paste from LNO spreadsheet or circuit tool]

In most cases, power will be restored within 24 hours. Exceptions include hard-to-patrol circuits in remote areas and circuits that have sustained significant damage.

SCE will also begin notifying customers that power will be turned back on. Circuit segments may be viewed at sce.com/pmps and maps downloaded at sce.com/maps.

Recommended Language to Share with the Public: *SCE is inspecting its lines and, in most cases, will restore power that was shut off to protect public safety within 24 hours. Exceptions include hard to patrol circuits in remote areas and circuits that have sustained significant damage. Visit sce.com/PSPS for more information.*

Message cadence: The SCE Liaison (government relations) Officer typically provides a rolling three-day advance warning of potential PSPS events and sends update notifications twice a day. Additional targeted notifications are sent to provide time-sensitive de-energize or re-energize information. Sudden weather changes may impact SCE's ability to provide advanced notice: a shutoff could occur sooner than anticipated. As the weather comes into scope, additional circuits could be added or could clear from our watch lists.

Weather forecasting: SCE's forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at sce.com/PSPS. There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at sce.com/outages.

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: sce.com/maps.

- Access information on weather conditions: [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports: [sce.com/psps](https://www.sce.com/psps).

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.
 - BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: [sce.com/PSPS](https://www.sce.com/PSPS)
- Non-PSPS outages: [sce.com/outages](https://www.sce.com/outages)
- Update customer contact information: [sce.com/pspsalerts](https://www.sce.com/pspsalerts).

Re-Energize Notification

Description:

Sent after a PSPS re-energization has occurred for specific circuit(s). No spreadsheet attachment, all content is on the body of the notification. Includes official date/time of power restoration for circuit(s). Sent to all impacted jurisdictions, grouped by County.

Notification Subject Line and Message:

Important: SCE Re-Energize Notice for PSPS Event on [CIRCUIT NAME] Circuit in [COUNTY NAME].

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have re-energized the following circuit or circuit segments:

- **Circuit:**
- **Segments:**
- **Incorporated City of:**
- **Unincorporated County Area: (cut and paste from LNO Spreadsheet)**
- **Re-Energized Date:**
- **Re-Energized Time:**

SCE is also notifying customers that power has been turned back on.

Recommended Language to Share with the Public: *SCE has restored power that was shut off to protect public safety in the PSPS event. Visit [sce.com/PSPS](https://www.sce.com/PSPS) for more information.*

Message cadence: The SCE Liaison (government relations) Officer typically provides a rolling three-day advance warning of potential PSPS events and sends update notifications twice a day. Additional targeted notifications are sent to provide time-sensitive de-energize or re-energize information. Sudden weather changes may impact SCE's ability to provide advanced notice: a shutoff could occur sooner than anticipated. As the weather comes into scope, additional circuits could be added or could clear from our watch lists.

Weather forecasting: SCE's forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at [sce.com/PSPS](https://www.sce.com/PSPS). There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at [sce.com/outages](https://www.sce.com/outages).

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: [sce.com/maps](https://www.sce.com/maps).
- Access information on weather conditions: [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports: [sce.com/psps](https://www.sce.com/psps).

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.
 - BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: sce.com/PSPS
- Non-PSPS outages: sce.com/outages
- Update customer contact information: sce.com/pspсалerts.

Event Concluded Notification

Example 1: Sent, by county, once all circuits are re-energized and the event is over for that county. Depending on circumstances, this may be sent with or without an LNO POC attachment. Eventually, each county will receive an Event Concluded “all clear” so they know the weather event has passed and all power is up.

Notification Subject Line and Message:

Important: SCE Event Concluded Notice for PSPS Event in [COUNTY NAME].

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

The PSPS event has concluded, and power has been restored to all customers in your county/city. Please refer to [sce.com/outages](https://www.sce.com/outages) for information on any non-PSPS related outages.

Recommended Language to Share with the Public: *The public safety power shutoff in your area has concluded. If your power is still out, please visit [sce.com/outages](https://www.sce.com/outages) for more information.*

Message cadence: The SCE Liaison (government relations) Officer provides a rolling three-day advance warning of potential PSPS events, when possible, and sends update notifications twice a day. Additional, targeted notifications are sent to provide time-sensitive de-energization or re-energization information. Sudden weather changes may impact SCE’s ability to provide advanced notice; a de-energization could occur sooner than anticipated. As the weather forecasts are updated, additional circuits could be added or removed from our watch lists.

Weather forecasting: SCE’s forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at [sce.com/PSPS](https://www.sce.com/PSPS). There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at [sce.com/outages](https://www.sce.com/outages).

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: [sce.com/maps](https://www.sce.com/maps).
- Access information on weather conditions: [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE’s post-PSPS reports: [sce.com/psps](https://www.sce.com/psps).

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.
 - BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.

- SCEl Liaison Officer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: sce.com/PSPS
- Non-PSPS outages: sce.com/outages
- Update customer contact information: sce.com/pspsalerts.

Example 2: *When the POC has passed but some circuits remain out, most typically because of 1) delays in patrol (for example requiring air-ops), 2) significant repairs required, or 3) access prohibited by fire crews. Those circuits may be transitioned to Operations and closed out from a PSPS standpoint. That information is included in the Event Concluded notification, indicating power is not fully restored for that circuit(s).*

Notification Subject Line and Message:

Important: SCE Event Concluded Notice for PSPS Event in [COUNTY NAME].

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

The PSPS event has concluded, however some customers in [county] remain without power.

Repairs and restoration for these customers will be handled by SCE's regular grid operations:

- **Circuit:**
- **Segments:**
- **Incorporated City of:**
- **Unincorporated County Area: (cut and paste from LNO Spreadsheet)**
- **Reason for continued outage:**
- **Anticipated re-energization window:**

Recommended Language to Share with the Public: *The public safety power shutoff in your area has concluded, however some customers remain without power. If your power is still out, please visit sce.com/outages for more information.*

Message cadence: The SCE Liaison (government relations) Officer provides a rolling three-day advance warning of potential PSPS events, when possible, and sends update notifications twice a day. Additional, targeted notifications are sent to provide time-sensitive de-energization or re-energization information. Sudden weather changes may impact SCE's ability to provide advanced notice; a de-energization could occur sooner than anticipated. As the weather forecasts are updated, additional circuits could be added or removed from our watch lists.

Weather forecasting: SCE's forecasting relies on in-house meteorologists and fire scientists. Weather forecasts on radio and television may provide different information. Additionally, SCE may notify for a potential PSPS in advance of Red Flag Warnings being declared by the National Weather Service.

Online outage information: Information and maps are available at sce.com/PSPS. There might be weather-related or repair outages in the areas designated for potential PSPS that do not appear on PSPS lists or maps. These will be mapped and listed at sce.com/outages.

For More Information:

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers: sce.com/maps.
- Access information on weather conditions: sce.com/fireweather.
- SCE's post-PSPS reports: sce.com/psps.

SCE Contact Information for Public Officials only (Please DO NOT share with the public)

- **First Responders and Emergency Managers:**

- SCE Business Resiliency Team
- Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used at all times, including during emergency activations.
- BusinessResiliencyDutyManager@sce.com. Business Resiliency Duty Manager mailbox -- monitored during emergency activations only.
- **Government/tribal officials:**
 - Liaison (government relations) hotline: 800-737-9811. This is a 24/7 phone line -- monitored during emergency activations only.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials -- monitored during emergency activations only.

SCE Contact Information for the Public: (Please DO share this information via web and social media).

- Outage-specific Customer Service issues: 800-611-1911
- Billing and service inquiries: 800-684-8123
- PSPS event status: sce.com/PSPS
- Non-PSPS outages: sce.com/outages
- Update customer contact information: sce.com/pspсалerts.

Attachment C

Notification Timing and Customer Classifications Report

04.12.2021 PSPS Activation

Pre-Event Notification Timing and Customer Classification Report

CIRCUIT STATUS					COMMUNICATIONS					CUSTOMER COUNTS*					
Circuits	D_ST_T	Downstreams	Parent Circuit	Counties	Initial (72 Hour) Critical Infrastructure	2 Day (48 Hour)	1 Day (24 Hour)	Day Of	Daily Update	Residential/U nassigned	Essential Use	Major	MBL	Critical Care	Customer Totals
*BIRCHIM	D			INYO; MONO	N/A	N/A	4/12/2021 14:59	4/13/2021 10:25		543	4	10	8	2	567
CASA DIABLO-CONTROL-SHERWIN	ST	ROCKCREEK		INYO; MONO	N/A	N/A	N/A	N/A							
CONTROL-PLANT 2	ST			INYO	N/A	N/A	N/A	N/A							
CONTROL-PLANT 3-PLANT 4	ST			INYO	N/A	N/A	N/A	N/A							
ROCKCREEK	D		CASA DIABLO-CONTROL-SHERWIN		N/A	N/A	4/12/2021 14:59	4/13/2021 10:28		125	1	6	2	0	134

701

N/A - Notification not sent as circuit was not in POC at th

No Load - No Customers on this Circuit

No CI - No Critical Infrastructure customers on this circuit

*customers counts may differ due to abnormal feeds/sectionalization during event

Circuits De-energized

Notes:

Birchim - Notifications sent to customers on RAR0164

Attachment D

PSPS Activation

Customer Notifications

**04.12.21 PSPS Public Safety Partners, Critical Infrastructure and Customer Notifications
Messaging**

Customer Automated Notifications - Messaging

No 72 Hours Notifications were sent

(Initial)

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, Southern California Edison is exploring a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison is exploring a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Initial Notification

From: do_not_reply@scewebservices.com

Southern California Edison

Due to forecast fire weather conditions, Southern California Edison is exploring a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve.

The following address(es) are within areas being monitored:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

04.12.21 PSPS Public Safety Partners, Critical Infrastructure and Customer Notifications Messaging

Thank You,

Southern California Edison

24 Hour (Update)

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Update Notification

From: do_not_reply@scewebservices.com

Southern California Edison

Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve.

The following address(es) are within areas being monitored:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

04.12.21 PSPS Public Safety Partners, Critical Infrastructure and Customer Notifications Messaging

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison

Imminent De-energization

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, SCE may proactively turn off power within the next 1 to 4 hours for a Public Safety Power Shutoff to the ^city_variable^ area though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, SCE may proactively turn off power within the next 1 to 4 hours for a Public Safety Power Shutoff to the ^city_variable^ area though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Imminent Shutoff Notice

From: do_not_reply@scewebsiteservices.com

Southern California Edison

Due to forecast fire weather conditions, SCE may proactively turn off power within the next 1 to 4 hours for a Public Safety Power Shutoff to the ^city_variable^ area ^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send updates until conditions improve.

The following address(es) may be affected:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

04.12.21 PSPS Public Safety Partners, Critical Infrastructure and Customer Notifications Messaging

Southern California Edison

Preparing to Re-Energize (Imminent Restoration)

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored. For more information on SCE's restoration process, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored. For more information on SCE's restoration process, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Preparing to Re Energize Notification

From: do_not_reply@scewebservices.com

Southern California Edison

This is an important safety message from Southern California Edison.

SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored.

The following address(es) are within areas SCE is preparing to re-energize:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more information on SCE's restoration process, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Thank You,

**04.12.21 PSPS Public Safety Partners, Critical Infrastructure and Customer Notifications
Messaging**

Southern California Edison

Shutoff

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Southern California Edison has proactively turned off power to the ^city_variable^ area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change. For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: Southern California Edison has proactively turned off power to the ^city_variable^ area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change. For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Notification

From: do_not_reply@scewebservices.com

Southern California Edison

This is an important safety message from Southern California Edison. Southern California Edison has proactively turned off power to your area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change.

The following address(es) may be affected:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

Thank You,

Southern California Edison

04.12.21 PSPS Public Safety Partners, Critical Infrastructure and Customer Notifications Messaging

Restored

Voice /Voice Mail/TTY:

This is an important safety message from Southern California Edison. Southern California Edison proactively turned off power to the ^city_variable^ area on ^date variable^ date, due to fire weather conditions. Power has now been restored. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

Text/SMS:

SCE Safety Alert: Southern California Edison proactively turned off power to the ^city_variable^ area on ^date variable^ date, due to fire weather conditions. Power has now been restored. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Restoration Notification

From: do_not_reply@scewebservices.com

Southern California Edison

Southern California Edison proactively turned off power to the ^city_variable^ area on ^date variable^ date, due to fire weather conditions. Power has now been restored.

The following address(es) have been restored:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

Thank You,

Southern California Edison

Avoided/All Clear Notification - Messaging

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

04.12.21 PSPS Public Safety Partners, Critical Infrastructure and Customer Notifications Messaging

Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Update Notification

From: do_not_reply@scewebservices.com

Southern California Edison

Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve.

The following address(es) are within areas being monitored:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison