ATTACHMENT 2

California Public Utilities Commission Safety & Enforcement Division

Natural Gas Leakage Abatement Summary of Best Practices Working Group Activities And Revised Staff Recommendations

In partial fulfillment of

Senate Bill 1371 (Leno, 2014) & Order Instituting Rulemaking (OIR) 15-01-008

> Wendy al-Mukdad, PE, CPUC Fred Hanes, PE, CPUC Arthur O'Donnell, CPUC

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DISCLAIMER

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Introduction

This report is a revision and refinement of the previously issued "Summary of Best Practices Working Group Activities and Staff Recommendations" document developed in March 2016 as part of the California Public Utilities Commission's Rulemaking 15-01-008, to implement Senate Bill 1371 (Leno-2014).

SB 1371 was signed by Governor Brown on September 21, 2014, to reduce methane emissions from leaks in the gas transmission, distribution and storage facilities in California. SB 1371 adds Article 3 (commencing with Section 975) to Chapter 4.5 of Part 1 of Division 1 of the Public Utilities Code. Included in Article 3 is Section 975(e)(4) which states, in part, that the Commission shall:

"(4) Establish and require the use of best practices for leak surveys, patrols, leak survey technology, leak prevention, and leak reduction. The commission shall consider in the development of best practices the quality of materials and equipment."

In addition, SB 1371 adds statutory text that requires, "with priority given to safety, reliability, and affordability of service", "[n]ot later than January 15, 2015, the commission, in consultation with the State Air Resources Board, shall commence a proceeding to adopt rules and procedures for those commission-regulated pipeline facilities that are intrastate transmission and distribution lines. This directive resulted in the current rulemaking. SB 1371 also added Section 975(f) requiring that "[t]he rules and procedures, including best practices and repair standards, shall be incorporated into the safety plans required by Section 961 and the applicable general orders adopted by the commission."

Staff issued a March 2016 report to identify and prioritize a set of common Best Practices (BPs), which described the procedural history of this Rulemaking and activities of the Staff-led BP working group. This document presents the changes that Staff has made to its revised set of BPs after extensive consultations through workshops with stakeholders. Also, Staff has provided revised recommendations for implementation via gas company filings of Compliance Plans commencing March 15, 2018, which coincides with the 2018 required date for utilities to file Gas Safety Plans.

Disclaimer: Despite the effort to be inclusive and collaborative during the working group process, this document and its recommendations are not to be considered a consensus report. Instead it represents CPUC Staff proposals for adoption, and will be subject to comments by Parties to the rulemaking before being forwarded to the CPUC Commissioners for consideration. ARB has been consulted and involved in the process to date.

Identification of Best Practices

Since the issuance of the first version of Staff Recommendations for BPs, Parties to the proceeding have had several opportunities to comment, propose revised language and examine, via workshops, issues related to cost-effectiveness and viability of proposed measures.

Based on these comments, Staff reworked many of the recommended BPs in order to add clarity and to achieve more flexibility, particularly to account for uniqueness of each gas company's system and to support gas companies' responsibilities to safely and reliably operate their systems. In addition, Staff believes some proposed technologies for some BPs still have technological and/or potentially significant ratepayer impact challenges to address before wide-scale implementation by all utilities.

There has been no additional work to refine the larger BP spreadsheet that was included as Attachment A to the previous report. The spreadsheet is available on the SED Risk Assessment web site and is found at the link "Attachment A – Best Practices Summary of Best Practices Working Group Activities - R.15-01-008 Page 3 of 30

Consolidated Spreadsheet".¹ As before, these techniques, practices and approaches may be employed as part of a compliance mechanism in addition to the 26 BPs detailed here, in order to achieve methane emissions reductions.

Adoption of best practices is fundamental to meeting the requirements of SB 1371, but Staff believes that the gas companies should be afforded flexibility in crafting the most effective portfolio of tools and techniques available to minimize methane emissions while ensuring appropriate level of reductions occur and while meeting statutory requirements. As technologies change and improve, as more information is collected about costs and effectiveness, existing best practices may need to be amended and additional best practices may be added.

Principles for Leak Abatement Best Practices

In commenting on the March 2016 Best Practices Report, parties provided comments on Staff's initial Four Principles for Methane Leak Abatement Best Practices. Either through explicit statements of support or lack of comments, most parties expressed support for the Principles, except that Principle # 2 appeared to require additional clarification. Staff has incorporated these comments and based on Staff's additional judgment, modified Principle # 2:

In addition to implementing best practices to meet the challenge of minimizing methane emissions to meet State goals, utilities must meet or exceed applicable industry safety standards. New information gained in the implementation of best practices may be incorporated into existing Commission regulated industry gas rules, when and if applicable.

¹ Refer to Risk Assessment website at: <u>http://www.cpuc.ca.gov/riskassessment/</u>

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Principles for Methane Leak Abatement Best Practices

- Best Practices go beyond technologies and tools to embody a new way of doing things. Policies, practices and education are as important as new technologies, and may provide additional methane reduction opportunities at lower cost (e.g., The "Find it, fix it" policy for fixing leaks when found, in some cases, may be more cost effective than monitoring or returning later to fix the leak).
- 2. In addition to implementing best practices to meet the challenge of minimizing methane emissions to meet State goals, utilities must meet or exceed applicable industry safety standards. New information gained in the implementation of best practices may be incorporated into existing Commission regulated industry gas rules, when and if applicable.
- 3. If we can use the most advanced, technologically feasible, cost-effective measures to further reduce methane emissions beyond established targets, we should.
- 4. Improved methane detection by itself isn't enough; it should be coupled with better quantification and accurate categorization, and matched with a plan/timetable for mitigation in manners that are effective in minimizing the release of methane.

Development of Revised Best Practices

On March 24, 2016, the "Summary of Best Practices Working Group Activities and Staff Recommendations" was entered into the record by an ALJ Ruling. Comments were sought and received in May 2016. In consultation with ARB, Staff reviewed and incorporated many comments into a revised BP list that was issued with the November 21, 2016, ALJ ruling setting an additional technical workshop to clarify the Best Practices and attempt consensus. Participants at the workshop, held on December 12, 2016, made significant progress on wording for several BPs, but were unable to complete the entire list, so a continuation workshop was held December 21, 2016.

As a result of this collaborative effort, there were substantive changes to titles of several of the original BPs and language refinements of the original BPs. Additional flexibility to allow companies to request exemptions with appropriate justifications for specific BPs was added, as well as some flexibility to allow companies to propose Research & Development (R&D) and/or Pilot programs to gather more information. Although the resulting list of BPs is not being proposed as a consensus document, Staff is grateful that the discussion was highly participatory with parties making extra effort to try to reach agreement.

Significant Modifications

One primary modification to the March 2016 list was that BP No. 1 would require Compliance Plans to be filed biennially (i.e. every other year), as proposed by EDF. Joint Utilities (SoCalGas/SDG&E/SWGas) had proposed an annual filing along with the Annual Emission Inventory Report but Staff recommends that the Commission adopt EDF's proposed biennial filing due to both the need for companies to have time to implement their practices and due to limited Staff resources for annual reviews. Staff's intent is to review Annual Emission Inventory Reports to ensure BPs are implemented and reductions are occurring.

Staff also incorporated references to BP No. 1 Compliance Plan filing in many other BPs so that policies and procedures, recordkeeping, training, experienced/trained personnel best practices would be filed as part of these biennial plans. In addition, other specific requirements in many leak detection, leak repair and leak prevention BPs are expected to be incorporated into the Compliance Plan filing.

For some leak detection and leak prevention BPs, Staff believes some technologies or practices were not ready for mandatory full-scale deployment due to technological and/or ratepayer affordability challenges in implementing best practices for all utilities. In these specific instances, Staff modified the language to allow companies to propose R&D and/or Pilot programs to gather more information, subject to approval. For example, although Staff believes stationary methane detectors best practice (i.e. No. 18) will be ideal for early detection of leaks for compressor stations, gas storage facilities, City Gates, and Metering & Regulating (M&R) Stations, Staff also acknowledges that implementation of stationary methane detectors at certain facilities (i.e. M&R Stations) is still challenging and although detectors exist, less expensive versions are not commercially available but may be soon.

In addition, incorporating more advanced technologies to support leak data to be transferred to a central database is under development and may not be appropriate for all applications (i.e. M&R Stations). Hence, Staff expanded this best practice (No. 18) so that utilities could propose R&D and/or a pilot, subject to approval. Staff's intent is to review lessons learned and outcomes of any approved R&D and/or pilot programs with the intent to analyze whether full-scale deployment or other additional BPs or research may be desirable.

Another example is the leak prevention for pipe fitting specification (i.e. No. 22). Staff believes now that rather than the Commission mandating "revised pipe fitting specifications", it should be proposed by the utilities once the utilities have reviewed their own specifications to ensure tighter tolerance/better quality pipe threads. Further, a "fitting replacement program" should be proposed, if necessary, for threaded connections with significant leaks or comprehensive procedures for leak repairs and meter set assembly installations and repairs.

Staff Recommendations

After the exhaustive review of BPs described above, CPUC Staff makes the following BP recommendations. As stated in SB 1371, "The rules and procedures, including best practices and repair standards, shall be incorporated into the safety plans

required by Section 961 and the applicable general orders adopted by the commission."² At this time, the only applicable general order adopted by the Commission is G.O. 112, Revision F and its successors. G.O. 112-F Section 123.2(k) requires all gas utilities to file a Gas Safety Plan consistent with Public Utilities Code Sections 961 and 963 as part of its Annual Report, and make changes as identified by the Safety and Enforcement Division.

Staff recommends it should be mandatory for all utilities to develop and file with the CPUC Compliance Plans and identify specific BPs they are either already using or propose to use in order to mitigate methane leaks and emissions. If a reasonable exemption is being requested and is allowed in the BP, that should be included. Several of the BPs recommended include provisions for conducting R&D or Pilots, in order to a) test the effectiveness of new technologies or practices, b) apply new methodologies or systems in a limited manner prior to widespread adoption, and/or c) collect data on cost and effectiveness of new practices or technologies. Staff has attempted to ensure that the revised BPs specifically include mitigation best practices aimed at all the largest categories of methane emissions and leaks as identified in the Annual Emissions Inventory Reports.

While every utility subject to this Rulemaking should be required to file a Compliance Plan that addresses the BPs listed below, Staff recognizes that each company is of a different size and has a different business model and different physical infrastructures and different operational & maintenance (O&M) practices. Currently, as written, the Compliance Plan (BP #1) requires companies to include those BPs mandated by the Commission, noting applicable exemptions and alternatives, and any

² SB 1371 Natural Gas: Leakage Abatement, Section 2: Article 3, Public Utilities Code Section 975(f)

additional measures proposed by each Company to abate natural gas leakage and reduce methane emissions. However, they must submit a Compliance Plan for approval by the CPUC, in consultation with CARB, to ensure that they are complying with the emission reduction goals and decisions of this proceeding and SB 1371 and other relevant statutory requirements.

At this time, based on confidential 2015 reported annual emissions data, Staff recommends that the Commission establish three classes of utilities to require three different levels of required BPs as follows³:

- 1. Class A: Utilities with 2015 baseline emissions equal or greater than 20% of the total aggregated annual emissions by all utilities (see Joint Staff report dated January 2017).
- 2. Class B: Utilities with 2015 baseline emissions between 1% and 20% of the total aggregated annual emissions.
- 3. Class C: Utilities with 2015 baseline emissions equal to or below 1% of the total aggregated annual emissions.

Staff recommends that 25 of the 26 BPs be required as mandatory, sometimes as R&D/pilots, for the Class A utilities (i.e., utilities with the largest baseline reported methane emissions). For these Class A utilities, the one BP that Staff advises the Commission to weigh the evidence on the record more thoroughly is for BP # 15, Gas Distribution Leak Survey. This BP would require gas distribution companies to transition from a 5-year leak survey cycle to a 3-year leak survey cycle for gas distribution systems outside business districts. Currently, 49 CFR §192.723(b)(2) states: "A leakage survey with leak detector equipment must be conducted outside business districts as frequently as necessary, but at least once every 5 calendar years at intervals not exceeding 63 months. However, for cathodically unprotected distribution lines subject to §192.465(e) on which electrical surveys for corrosion are impractical, a leakage

³ As this is currently confidential information, Staff can confirm directly with utilities which categories apply to their companies.

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survey must be conducted at least once every 3 calendar years at intervals not exceeding 39 months."

This leak detection BP (# 15) also allows for utilities to propose and justify a more technologically feasible and cost-effective substitute BP(s) for prioritizing gas distribution pipeline leak detection efforts in lieu of more frequent leak surveys. But the BP also states that the substitute BP(s) should demonstrate comparable or better performance. At this time, it is unclear to Staff whether this substitution comparability should or should not potentially apply to other leak detection BPs that are included in the revised BPs including: Special Leak Surveys (BP # 16); Enhanced Methane Detectors (BP # 17); and/or Leak Quantification & Geographic Evaluation/Tracking (BP #20).

TURN has pointed out on the record that incremental methane emission reduction benefits may not be as easily projected to be linear in addition to any projected emission reductions resulting from any one leak detection BP (i.e., one may not be able to assume that estimated emission reductions will linearly add up if one adds up any singular estimated emissions reductions from specific BPs). Also, the Leak Repairs "Find-It / Fix-It Policy" (BP # 21), is the only BP that requires utilities to actually repair leaks. SoCalGas has proposed on the record to eliminate its backlog of leaks (above a meaningful threshold) in lieu of implementing a 3-year leak detection survey cycle at this time. SoCalGas has provided a cost estimate and estimated emissions reductions comparing these two practices.⁴

⁴ May 6, 2016, SoCalGas/SDG&E Opening Comments on the Staff Best Practices Report, pages 6-7.

In addition, other parties have provided cost estimates for transitioning into a 3-year leak detection survey cycle on the record, although utilities have cautioned Staff that these are rough estimates since thorough forecasts take extensive resources and time to develop for General Rate Case applications. Staff also comments that in the recent December 2016 workshops, utilities advocated for some BPs to apply to highpressure distribution lines that are above 60 psi rather than to all distribution lines.

Staff now understands that typically, distribution mains generally operate between 50 psi and 60 psi. Hence, Staff advises the Commission that if it does decide to mandate a BP to transition to a survey cycle that is more often than 5-years for distribution lines that are not otherwise required to do so, it may want to consider focusing first on distribution mains (50+ psi) and high-pressure distribution lines (above 60 psi). By focusing on these medium to high pressure lines, any best practice would be more likely to find leaks that could produce more significant methane emissions.

As for Class B utilities, Staff recommends the Commission allow Staff more flexibility to review requests for exemptions. Staff would like to emphasize that the Commission should clearly require utilities to justify why specific BPs should not apply to them including how these BPs will not achieve significant emissions reductions in light of data provided in their Annual Emissions Inventory Reports.

Finally, for Class C utilities, Staff recommends the Commission allow Staff additional flexibility to review requests for exemptions from BPs that allow for exemptions with the expectation that these utilities still focus on cost-effective leak prevention BPs for their companies.

Implementation of Compliance Plans

SB 1371 states, "The rules and procedures, including best practices and repair standards, shall be incorporated into the safety plans required by Section 961 and the applicable general orders adopted by the commission."⁵ At this time, the only applicable general order adopted by the commission is G.O. 112, Revision F.

Rather than attempting to revise G.O. 112- F to incorporate what may prove to be an evolving set of Best Practices, Staff instead recommends that the SB 1371 Compliance Plans be filed as a new component of the Gas Safety Plans. Section 961 (b) (4) referencing Section 1701.1, provides sufficient authority for the Commission to "review and accept, modify, or reject an updated plan..." The Commission may want to consider at a further date opening a separate Order Instituting Rulemaking (OIR) to incorporate the natural gas leakage abatement and methane emission reduction rules and procedures into G.O. 112. If so, Staff advises that the Commission consider opening a separate OIR no earlier than the year 2020 to allow for adequate lessons learned for Staff to advise the Commission on appropriate refinement of best practices to incorporate them into G.O. 112 minimum requirements.

In D. 15-06-044, the decision adopting the revised G.O. 122-F, Gas Safety Plans were included among a list of annual filings to be made in conjunction with other required reports and documents, starting March 15, 2017.

In order to give the utilities sufficient time to work with Staff on the format and content of the new SB 1371 Compliance Plans and develop their portfolios of best Practices, Staff recommends that the first set of Compliance Plans be filed as part of the 2018 Gas Safety Plans, and should be updated every two years.

⁵ SB 1371 Natural Gas: Leakage Abatement, Section 2: Article 3, 975(f)

Evaluation of Best Practices and R&D/Pilots

Because Section 961(b), the Gas Safety Plan statute, gives the Commission broad authority to review and accept, modify or reject the Gas Safety Plans, including SB 1371 Compliance Plans, it is reasonable to establish criteria for evaluating the success or failure of the plans in terms of effectiveness of BPs and outcomes of R&D/Pilots.

The ultimate evaluation, of course, should come in the form of demonstrable reductions to emissions reported in the annual leak surveys. The reporting templates already include specific questions about new practices that were employed in the previous year and an assessment of their impacts. This should be supplemented with an assessment of individual BPs that form each company's Compliance Plans.

Because the Staff Revised Best Practices include several references to R&D or pilots to test new technologies and programs, the initial Compliance Plans should include a detailed description of such proposals, and the 2020 plan update should include an evaluation of results, including costs, of any R&D programs or pilots that the utilities proposed in their initial plans. At the conclusion of the R&D or pilot programs, Staff recommends the Commission require utilities to make a recommendation for implementation/deployment, or for a revised BP or an additional research plan based on the results.

Staff recommends that in its forthcoming Phase 1 decision the Commission direct Parties to participate in a workshop or working group process similar to that used to develop the BPs to further refine the expected content and structure of the Compliance Plans, the template for the R&D Pilot Plans, and a reasonable means by which the utilities can report on the outcomes of their test programs, recommend whether to continue, expand or curtail the effort, and for Staff to evaluate the outcomes.

No.	Best Practices	Logic
	Policies and Procedures (P&P)	
BP 1	Compliance Plan	Each company is of a different size and has
	Written Compliance Plan identifying	a different business model. Compliance
	the policies, programs, procedures,	Plans will require Companies to include
	instructions, documents, etc. used to	those Best Practices (BPs) mandated by the
	comply with the Final Decision in this	Commission, noting applicable
	Proceeding (R.15-01-008). Exact	exemptions and alternatives, and any
	wording TBD by the company and	additional measures proposed by each
	approved by the CPUC, in consultation	Company to abate natural gas leakage and
	with CARB. Compliance Plans shall be	reduce methane emissions. However,
	signed by company officers certifying	companies must submit a Compliance
	their company's compliance.	Plan for approval by the CPUC, in
	Compliance Plans shall include copies	consultation with CARB, to ensure that
	of all policies and procedures related to	they are complying with the decisions of
	their Compliance Plans. Compliance	this proceeding and SB 1371. The
	Plans shall be filed biennially (i.e. every	Compliance Plan filing also incorporates
	other year) to evaluate best practices	many requirements for other BPs
	based on progress and effectiveness of	including policies and procedures,
	Companies' natural gas leakage	recordkeeping, training,
	abatement and methane emissions	experienced/trained personnel. In
	reductions.	addition, other specific requirements in
		many leak detection, leak repair and leak
		prevention BPs are incorporated into the
		Compliance Plan filing.
BP 2	Methane Potent GHG Policy	Written company policies, referencing
	Written company policy stating that	both SB 1371 (2014, Leno) and SB 1383
	methane is a potent Green House Gas	(2016, Lara), are needed to guide company
	(GHG) that must be prevented from	activities and ensure effective
	escaping to the atmosphere. Include	implementation to abate natural gas
	reference to SB 1371 and SB 1383.	leakage and reduce methane emissions.
	Exact wording TBD by the company	
	and approved by the CPUC, in	
	consultation with CARB, as part of	
	Compliance Plan filing.	

Best Practices for Methane Leakage Abatement and Emissions Reductions

No.	Best Practices	Logic
BP 3	Pressure Reduction Policy or	Written company policies or procedures
	<u>Procedure</u>	are needed to require minimization of
	Written company policy or procedure	methane emissions from company
	stating that pressure reduction to the	activities (e.g. blowdowns, other
	lowest operationally feasible level in	operational emissions, etc.), and ensure
	order to minimize methane emissions is	effective implementation consistent with
	required before non-emergency venting	Operations & Maintenance (O&M) safety,
	of high-pressure distribution (above 60	system integrity and reliability
	psi) and transmission lines consistent	requirements. This pressure reduction BP
	with safe operations and considering	applies to non-emergency venting of high
	alternative potential sources of supply	pressure distribution (above 60 psi) and
	to reliably serve customers. Exact	transmission lines. This BP allows for
	wording TBD by the company and	utilities to request an exemption with
	approved by the CPUC, in consultation	appropriate justification.
	with CARB, as part of Compliance Plan	
	filing. A company may request an	
	exemption with appropriate	
	justification.	
BP 4	Scheduling Projects Policy or	Written company policies or procedures to
	<u>Procedure</u>	schedule projects for specified distribution
	Written company policy or procedure	and transmission lines to minimize
	stating that any high pressure	methane emissions are needed to guide
	distribution (above 60 psi) and	company activities and ensure effective
	transmission line project that requires	implementation consistent with O&M
	evacuating methane will build time into	safety, system integrity and reliability
	the project schedule to reduce methane	requirements. This scheduling projects BP
	emissions to the atmosphere consistent	applies to non-emergency venting of high
	with safe operations and considering	pressure distribution (above 60 psi) and
	alternative potential sources of supply	transmission lines requiring methane
	to reliably serve customers. Projected	evacuation. This BP allows for utilities to
	schedules of high pressure distribution	request an exemption with appropriate
	and transmission (above 60 psi) line	justification.
	work, requiring methane evacuation,	
	shall also be submitted to facilitate	
	audits, with line venting schedule	
	updates TBD. Exact wording TBD by	
	the company and approved by the	

No.	Best Practices	Logic
	CPUC, in consultation with CARB, as	
	part of the Compliance Plan filing. A	
	company may request an exemption	
	with appropriate justification.	
BP 5	Methane Evacuation Implementation	Written company procedures are needed
	Procedures	to guide company activities for methane
	Written company procedures	evacuation implementation and ensure
	implementing the BPs approved for use	effective implementation consistent with
	to evacuate methane and how to use	O&M safety, system integrity and
	them consistent with safe operations	reliability requirements. This methane
	and considering alternative potential	evacuation implementation BP applies to
	sources of supply to reliably serve	non-emergency venting of high pressure
	customers. Exact wording TBD by the	distribution (above 60 psi) and
	company and approved by the CPUC,	transmission lines requiring methane
	in consultation with CARB, as part of	evacuation. This BP allows for utilities to
	the Compliance Plan filing. A company	request an exemption with appropriate
	may request an exemption with	justification.
	appropriate justification.	
BP 6	Methane Evacuation Work Orders	Written company policies are needed for
	Policy	methane evacuation work orders to guide
	Written company policy that requires	company activities and ensure effective
	that for any high pressure distribution	implementation consistent with O&M
	(above 60 psi) and transmission projects	safety, system integrity and reliability
	requiring evacuating methane, Work	requirements. This methane evacuation
	Planners shall clearly delineate, in	work orders BP applies to non-emergency
	procedural documents, such as work	venting of high pressure distribution
	orders used in the field, the steps	(above 60 psi) and transmission lines
	required to safely and efficiently reduce	requiring methane evacuation. This BP
	the pressure in the lines, prior to lines	allows for utilities to request an exemption
	the pressure in the lines, prior to lines being vented, considering alternative	allows for utilities to request an exemption with appropriate justification.
	the pressure in the lines, prior to lines being vented, considering alternative potential sources of supply to reliably	allows for utilities to request an exemption with appropriate justification.
	the pressure in the lines, prior to lines being vented, considering alternative potential sources of supply to reliably serve customers. Exact wording TBD by	allows for utilities to request an exemption with appropriate justification.
	the pressure in the lines, prior to lines being vented, considering alternative potential sources of supply to reliably serve customers. Exact wording TBD by the company and approved by the	allows for utilities to request an exemption with appropriate justification.
	the pressure in the lines, prior to lines being vented, considering alternative potential sources of supply to reliably serve customers. Exact wording TBD by the company and approved by the CPUC, in consultation with CARB, as	allows for utilities to request an exemption with appropriate justification.
	the pressure in the lines, prior to lines being vented, considering alternative potential sources of supply to reliably serve customers. Exact wording TBD by the company and approved by the CPUC, in consultation with CARB, as part of the Compliance Plan filing. A	allows for utilities to request an exemption with appropriate justification.
	the pressure in the lines, prior to lines being vented, considering alternative potential sources of supply to reliably serve customers. Exact wording TBD by the company and approved by the CPUC, in consultation with CARB, as part of the Compliance Plan filing. A company may request an exemption	allows for utilities to request an exemption with appropriate justification.

No.	Best Practices	Logic
BP 7	Bundling Work Policy	Written company policy is needed for
	Written company policy requiring	bundling work to guide company
	bundling of work, whenever	construction and O&M activities for
	practicable, to prevent multiple venting	coordination of multiple venting of lines to
	of the same piping consistent with safe	reduce excess methane emissions
	operations and considering alternative	consistent with O&M safety, system
	potential sources of supply to reliably	integrity and reliability requirements. This
	serve customers. Company policy shall	bundling work BP requires companies to
	define situations where work bundling	define situations where work bundling is
	is not practicable. Exact wording TBD	not practicable. This BP allows for utilities
	by the company and approved by the	to request an exemption with appropriate
	CPUC, in consultation with CARB, as	justification.
	part of the Compliance Plan filing. A	
	company may request an exemption	
	with appropriate justification.	
BP 8	Company Emergency Procedures	Most natural gas companies have gas
	Written company emergency	systems containing large volumes of
	procedures which describe the actions	methane. An uncontrolled release can
	company staff will take to prevent,	negate the methane reductions of other
	minimize and/or stop the uncontrolled	utilities and increase GHG emissions.
	release of methane from the gas system	Written emergency company procedures
	or storage facility consistent with safe	are needed to guide company staff to
	operations and considering alternative	prevent, minimize, and/or stop the
	potential sources of supply to reliably	uncontrolled release of methane and
	serve customers. Exact wording TBD	ensure effective implementation consistent
	by the company and approved by the	with O&M safety, system integrity and
	CPUC, in consultation with CARB, as	reliability requirements. Requests for
	part of the Compliance Plan filing. This	exemption may be considered for small
	requirement should not be duplicative	gas companies. This company emergency
	to final DOGGR or ARB Oil & Gas	procedures BP should not be duplicative to
	Regulations or CPUC GO 112-F, or its	final DOGGR or ARB Oil & Gas
	successors. A company may request an	Regulations or CPUC GO 112-F, or its
	exemption with appropriate	successors.
	justification.	

	Recordkeeping	
BP 9	Recordkeeping	Accurate reporting of methane emissions
	Written Company Policy directing the	and leaks, including estimation
	gas business unit to maintain records of	methodologies and assumptions, is critical
	all SB 1371 Annual Emissions Inventory	for regulatory audits to ensure compliance.
	Report methane emissions and leaks,	Written company policy is needed to
	including the calculations, data and	ensure these records are maintained for all
	assumptions used to derive the volume	SB 1371 relevant actual measured
	of methane released. Records are to be	emissions and leaks and estimated
	maintained in accordance with G.O. 112	emissions and leaks including calculations,
	F and succeeding revisions, and 49 CFR	data and assumptions to derive the
	192. Currently, the record retention	volume of methane released.
	time in G.O. 112 F is at least 75 years for	
	the transmission system. 49 CFR	
	192.1011 requires a record retention	
	time of at least 10 years for the	
	distribution system. Exact wording	
	TBD by the company and approved by	
	the CPUC, in consultation with CARB,	
	as part of the Compliance Plan filing.	
	Training	
BP 10	Training to ensure personnel know	Most natural gas companies have gas
	emergency procedures to	systems containing large volumes of
	prevent/minimize/stop uncontrolled	methane. An uncontrolled release can
	<u>releases of methane</u>	negate the methane reductions of other
	Training to ensure that personnel know	utilities and increase GHG emissions. This
	how to use company emergency	training BP is needed to ensure personnel
	procedures which describe the actions	know how to use emergency procedures to
	staff shall take to prevent, minimize	prevent, minimize and/or stop the
	and/or stop the uncontrolled release of	uncontrolled releases of methane. This
	methane from the gas system or storage	training BP allows for companies to submit
	facility. Training programs to be	draft training programs along with a
	designed by the Company and	process to update the program once
	approved by the CPUC, in consultation	finalized to allow companies opportunities
	with CARB, as part of the Compliance	to integrate changes to their existing
	Plan filing. If integration of training	training and program development
	and program development is required	through their existing GRC and/or CBC
	with the company's General Rate Case	processes. This BP allows for utilities to

	(GRC) and/or Collective Bargaining Unit (CBC) processes, then the company shall file a draft training program and plan with a process to update the program once finalized into its Compliance Plan. A company may request an exemption with appropriate	request an exemption with appropriate justification.
BP 11	Justification.	Training programs are necessary to help
	know methane emissions reductions	employees understand why it is important
	policies	to abate natural gas leaks and reduce
	Ensure that training programs educate	methane emissions. If they understand the
	workers as to why it is necessary to	reasoning behind the goals, they are more
	reduce, eliminate and/or prevent	likely to comply with the company's
	methane emissions and leaks. Training	policies and procedures. This training BP
	programs to be designed by the	is needed to ensure workers knows
	Company and approved by the CPUC,	methane emissions reductions policies.
	in consultation with CARB, as part of	This training BP allows for companies to
	the Compliance Plan filing. If	submit draft training programs along with
	integration of training and program	a process to update the program once
	development is required with the	finalized to allow companies opportunities
	company's GRC and/or CBC processes,	to integrate changes to their existing
	then the company shall file a draft	training and program development
	training program and plan with a	through their existing GRC and/or CBC
	process to update the program once	processes. This BP allows for utilities to
	finalized into its Compliance Plan. A	request an exemption with appropriate
	company may request an exemption	justification.
	with appropriate justification.	

BP 12	Training / Knowledge Transfer	New workers need to be trained in how to
	Programs	abate natural gas leakages and minimize
	Training /Knowledge Transfer	methane emissions. Knowledge transfer
	Programs to ensure knowledge	programs are also needed to alleviate
	continuity for new methane emissions	knowledge gaps and improve safety for
	reductions best practices as workers,	new methane emissions reductions best
	including contractors, leave and new	practices. This training BP allows for
	workers are hired. Training and	companies to submit draft training
	knowledge transfer programs to be	programs along with a process to update
	designed by the Company and	the program once finalized to allow
	approved by the CPUC, in consultation	companies opportunities to integrate
	with CARB, as part of the Compliance	changes to their existing training and
	Plan filing. If integration of training and	program development through their
	program development is required with	existing GRC and/or CBC processes. This
	the company's GRC and/or CBC	BP allows for utilities to request an
	processes, then the company shall file a	exemption with appropriate justification.
	draft training program and plan with a	
	process to update the program once	
	finalized into its Compliance Plan. A	
	company may request an exemption	
	with appropriate justification.	
BP 13	Training Programs to instruct workers,	Training programs are necessary to
	including contractors, on how to	instruct workers, including contractors, on
	perform BPs, efficiently and safely	how to perform BPs, efficiently and safely.
	Create and implement training	This training BP is needed to ensure
	programs to instruct workers, including	companies instructs workers, including
	contractors, on how to perform the BPs	contractors, on how to perform BPs,
	chosen, efficiently and safely. Training	efficiently and safely. This training BP
	programs to be designed by the	allows for companies to submit draft
	Company and approved by the CPUC,	training programs along with a process to
	in consultation with CARB, as part of	update the program once finalized to
	the Compliance Plan filing. If	allow companies opportunities to integrate
	integration of training and program	changes to their existing training and
	development is required with the	program development through their
	company's GRC and/or CBC processes,	existing GRC and/or CBC processes. This
	then the company shall file a draft	BP allows for utilities to request an
	training program and plan with a	exemption with appropriate justification.
	process to update the program once	

	finalized into its Compliance Plan. A	
	company may request an exemption	
	with appropriate justification.	
	Experienced, Trained Personnel	
BP 14	Experienced, Trained Personnel	According to the Unions, there is a
	Create new formal job classifications for	significant need for experienced, qualified
	apprentices, journeyman, specialists,	people working in the field, and also for
	etc., where needed to address new	participation in the evaluation of existing
	methane emissions reduction and leak	practices and development of better (best)
	abatement best practices, and filed as	practices. Experienced gas system workers
	part of the Compliance Plan filing, to be	have first-hand knowledge of how system
	approved by the CPUC, in consultation	equipment operates, what the O&M
	with CARB. A company may request	problems are and how to fix them
	an exemption with appropriate	resulting in less methane leaks. If this is
	justification.	accurate, then methane leaks and
		emissions are not entirely infrastructure
		issues. Experienced workers are critical to
		help train, improve procedures, maintain
		and operate equipment and to address
		new methane emissions reduction and leak
		abatement best practices. This BP allows
		for utilities to request an exemption with
		appropriate justification.

	Leak Detection	
BP 15	Gas Distribution Leak Surveys	This BP would transition from a 5-year
	Conduct leak surveys of the gas	leak survey cycle to a 3-year leak survey
	distribution system outside business	cycle for the following parts of the gas
	districts, every 3 years instead of every	system: 49 CFR 192.723 – Distribution
	5 years. In lieu of more frequent leak	systems: Leakage-surveys. Subsection
	surveys, utilities could propose and	(b)(2) currently states: "A leakage survey
	justify in their Compliance Plan filings a	with leak detector equipment must be
	more technologically feasible and cost-	conducted outside business districts as
	effective substitute best practice(s) for	frequently as necessary, but at least once
	prioritizing gas distribution pipeline	every 5 calendar years at intervals not
	leak detection efforts. The substitute	exceeding 63 months. However, for
	BPs should demonstrate comparable or	cathodically unprotected distribution lines
	better performance. A company may	subject to §192.465(e) on which electrical
	request an exemption with appropriate	surveys for corrosion are impractical, a
	justification. Companies without	leakage survey must be conducted at least
	distribution systems are exempt from	once every 3 calendar years at intervals not
	this practice.	exceeding 39 months." Research cited in
		the proceeding by both Colorado Air
		Quality Control Commission and the U.S.
		EPA indicates that more frequent
		inspections result in greater reductions of
		methane emissions since leaks are found
		sooner and have less time to emit methane.
		More frequent leak surveys are permitted
		by the above relevant CFR. This leak
		detection BP also allows for utilities to
		propose and justify a more technologically
		feasible and cost-effective substitute best
		practice(s) for prioritizing gas distribution
		pipeline leak detection efforts in lieu of
		more frequent leak surveys. The substitute
		BP(s) should demonstrate comparable or
		better performance. This gas distribution
		leak survey BP only applies to companies
		with gas distribution systems but this BP
		also allows for utilities to request an
		exemption, with appropriate justification.

BP 16	Special Leak Surveys	This leak detection BP requires companies
	Companies shall outline as part of their	to outline supplemental surveys that are
	compliance filings, supplemental	part of their integrity management or other
	surveys they conduct as part of their	programs in their Compliance Plan filings
	integrity management or other	and to require that leak survey frequency
	programs. Leak survey frequency for	for any supplemental leak surveys to be
	any supplemental leak surveys shall be	performance based. Also, this BP states
	performance based and outlined within	that the use of special surveys should be
	each company's Compliance Plan. The	predicated on predictive analysis and
	use of special surveys should be	historical trends, if possible. This BP
	predicated on predictive analysis and	allows further Research & Development
	historical trends, if possible. Utilities	(R&D) and/or a pilot specifically for
	will file in their Compliance Plan how	utilization of predictive analysis. This BP
	they propose to utilize predictive	also allows for predictive analysis to be
	analysis including whether further R&D	defined differently for differing companies
	and/or a pilot is most appropriate.	based on company size and trends. This
	Predictive analysis may be defined	BP allows for exemption for companies
	differently for differing companies	without susceptible pipe (e.g. cast iron or
	based on company size and trends.	certain type of plastic pipe or unprotected
	Pipe materials that are more susceptible	steel) or distribution systems but also
	to leaks should be replaced or modified	allows for utilities to request an exemption,
	to make safe (e.g., cast iron or certain	with appropriate justification.
	type of plastic pipe, unprotected steel).	
	If this practice is required through	
	existing or other regulations, then file in	
	Compliance Plan how this practice is	
	being addressed and provide reference	
	to where the status of the	
	implementation is reported. A	
	company may request an exemption	
	with appropriate justification.	
	Companies without susceptible pipe	
	(see above) or distribution systems are	
	exempt from this practice.	

BP 17	Enhanced Methane Detection	This leak detection BP requires utilities to
	Utilities shall propose in their	propose the use of enhanced methane
	Compliance Plans use of enhanced	detection practices (e.g. gas speciation,
	methane detection practices (e.g. gas	mobile methane detection, and/or aerial
	speciation, mobile methane detection	leak detection) or propose pilot programs,
	and/or aerial leak detection) or propose	as appropriate, with implementation
	pilot programs, as appropriate, with	timelines, and evaluation criteria. This BP
	implementation timelines, and	allows utilities to propose specific
	evaluation criteria. A company may	technologies that are most suitable for their
	request an exemption with appropriate	gas systems and geographical areas. This
	justification.	BP allows for an exemption with
	,	appropriate justification.
BP 18	Stationary Methane Detectors	This leak detection BP requires utilities to
	Utilities shall propose in their	propose the use of Stationary Methane
	Compliance Plans use of Stationary	Detectors for early detection of leaks. This
	Methane Detectors for early detection of	BP allows for proposals to be for further
	leaks, including whether further R&D	R&D and/or a pilot if this is most
	and/or a pilot is most appropriate.	appropriate. This BP applies to locations
	Locations include: Compressor	including compressor stations, terminals,
	Stations, Terminals, Gas Storage	gas storage facilities, City Gates and
	Facilities, City Gates, and Metering &	Metering & Regulating (M&R) Stations.
	Regulating (M&R) Stations. Methane	This BP recommends that methane
	detectors should be capable of	detectors are capable of transferring leak
	transferring leak data to a central	data to a central database, if appropriate
	database, if appropriate for location.	for location. This BP should not be
	This requirement should not be	duplicative to final ARB Oil & Gas
	duplicative to final ARB Oil & Gas	Regulations. This BP allows for utilities to
	Regulations. A company may request	request an exemption with appropriate
	an exemption with appropriate	justification.
	justification.	
BP 19	Above Ground Leak Surveys	This leak detection BP requires utilities to
	Utilities shall propose in their	propose frequent leak detection and data
	Compliance Plans frequent leak	collection at above ground transmission
	detection and data collection at above	and high pressure distribution facilities
	ground transmission and high pressure	including Compressor Stations, Gas
	distribution facilities including	Storage Facilities, City Gates, and Metering

	Compressor Stations, Gas Storage	& Regulating (M&R) Stations, as
	Facilities, City Gates, and Metering &	appropriate. This BP also requires utilities
	Regulating (M&R) Stations, as	to work together, with CPUC and ARB
	appropriate. Utilities shall work	staff, to come to agreement on a similar
	together, with CPUC and ARB staff, to	methodology to improve emissions
	come to agreement on a similar	quantification to assist demonstration of
	methodology to improve emissions	actual emissions reductions. Emissions
	quantification to assist demonstration of	quantification is critical as lessons learned
	actual emissions reductions. Utilities	from reviewing Annual Emissions
	may use EPA Method 21, optical gas	Inventory Report data is that much of the
	imaging, or other methods for above	inventory is based on estimations and that
	ground facilities/leaks. This	improved quantification technologies are
	requirement should not be duplicative	very much needed. This BP should not be
	to final ARB Oil & Gas Regulations or	duplicative to final ARB Oil & Gas
	CPUC GO 112-F, or its successors.	Regulations. This BP allows for utilities to
	Utilities may request an exemption with	request an exemption with appropriate
	appropriate justification.	justification.
BP 20	Leak Quantification & Geographic	This leak detection BP requires utilities to
	Evaluation/Tracking	propose methodologies for improved
	Utilities shall propose in their	quantification and geographic evaluation
	Compliance Plans methodologies for	and tracking of leaks. See BP 19 Logic as
	improved quantification and	to why this is important. This BP also
	geographic evaluation and tracking of	allows for utilities to propose R&D and/or
	leaks from the gas systems. Utilities	pilots to address leak quantification and
	shall file in their Compliance Plan how	requires utilities to work together on
	they propose to address quantification	devising improved quantification and
	including whether further R&D and/or	geographic evaluation and tracking of
	a pilot is most appropriate. Utilities	leaks. This BP recommends that methane
	shall work together to devise improved	detectors are capable of transferring leak
	quantification and geographic	data to a central database in order to
	evaluation and tracking of leaks. Leak	provide data for leak maps. This BP
	detection equipment ideally will be	allows for utilities to request an exemption
	capable of transferring leak data to a	with appropriate justification.
	central database in order to provide	
	data for leak maps. Geographic leak	
	maps shall be publicly available with	
	leaks displayed by zip code, City	
1		

	and type of leaks per zip code). A	
	company may request an exemption	
	with appropriate justification.	
	Leak Repairs	
BP 21	"Find It Fix It Policy": Leak Repair	As the only leak repair BP, this "find-it/fix-
	<u>Timeline and Backlogs</u>	it" BP applies to all leaks. This BP includes
	Utilities shall file in their Compliance	a timeline section which initially, requires
	Plan how they propose to prioritize	all leaks to be repaired within a maximum
	their leak repairs, including backlogs,	of three years as of discovery, allowing for
	and how to determine a certain size	reasonable exceptions, until a leak volume
	threshold and other factors for	threshold has been determined. This BP
	justifying reasonable exceptions. The	also requires utilities to propose a date to
	threshold determination can include	eliminate their backlog of all leaks. In
	whether further R&D and/or a pilot is	addition, this BP requires utilities to
	most appropriate. The utilities should	propose how they plan to prioritize their
	work together, with CPUC and ARB	leak repairs, including backlogs, and how
	staff, to come to agreement on a similar	to determine a certain size threshold and
	threshold methodology, for consistency.	other factors for justifying reasonable
	A company may request an exemption	exceptions. The BP allows the utilities to
	with appropriate justification.	propose further R&D and/or a pilot
		specifically for determining the leak
	Leak Repair Timeline: Until a leak	volume threshold partly because the
	volume threshold has been determined,	technology for detecting and measuring
	utilities shall repair all new leaks within	leaks is still being developed. This BP
	a maximum of three years as of	recommends the utilities work together,
	discovery, allowing for reasonable	with CPUC and ARB staff, to come to
	exceptions. Once a threshold has been	agreement on a similar threshold
	determined, all new leaks above the	methodology, for consistency. This BP
	threshold shall be repaired at a timeline	requires utilities to not exceed leak repair
	to be determined, within a maximum of	times specified in General Order (GO) 112-
	three years as of discovery, allowing for	F and its successors, or as ordered by the
	reasonable exceptions.	CPUC Gas Safety & Reliability Branch.
		This BP recommends simple repairs that
	Backlogs: Utilities shall propose a date	can be performed by tightening of fittings
	to eliminate their backlog of all leaks.	or lubrication should be performed as soon
		as reasonably possible. This BP allows for
	Note 1: In no case shall the time to	utilities to request an exemption with

	repair a leak exceed the repair times	appropriate justification.
	specified in G.O. 112 F and succeeding	
	revisions, or as ordered by the CPUC	
	Gas Safety and Reliability Branch.	
	Note 2: Additionally, simple repairs	
	that can be performed by tightening of	
	fittings or lubrication should be	
	performed as soon as reasonably	
	possible.	-
	Leak Prevention	
BP 22	<u>Pipe Fitting Specifications</u>	This leak prevention BP addresses the very
	Review and revise pipe fitting	large number of threaded fittings and their
	specifications, as necessary, to ensure	known propensity to develop leaks. This
	tighter tolerance/better quality pipe	BP allows for review and revision of pipe
	threads. Utilities will be required to	fitting specifications and any available
	review any available data on its	data on utilities' threaded fittings, as
	threaded fittings, and if necessary,	necessary. This BP requires utilities to
	propose a fitting replacement program	review their own pipe fittings
	for threaded connections with	specifications along with available data
	significant leaks or comprehensive	and if necessary, propose a fitting
	procedures for leak repairs and meter	replacement program as part of their
	set assembly installations and repairs as	Compliance Plan. This BP allows for an
	part of their Compliance Plans. A	R&D or pilot program to be proposed, if
	fitting replacement program should	necessary, as part of the Compliance Plan.
	consider components such as pressure	For example, Aeronautical National Pipe
	control fittings, service tees, and valves	Taper (ANPT) threads (ANSI SAE
	metrics, among other things. If an R&D	AS71051) may be less leak-prone than
	or pilot program is deemed necessary,	National Pipe Taper (NPT) pipe threads
	then utilities can submit a proposal as	(ANSI/ASME B1.20.1) since the former has
	part of their Compliance Plan, subject to	2 threads and the latter has 3 threads.
	review and approval by the CPUC, in	However, other types of threads or
	consultation with CARB. A company	connections may prove better. Typically,
	may request an exemption with	leaks from threaded connections are not
	appropriate justification.	from initial installation but may develop
		over time. This BP allows for utilities to
		request an exemption with appropriate
		justification.

BP 23	Prevent/Minimize/Stop Fugitive &	Most natural gas companies have gas
	Vented Methane Emissions	systems containing large volumes of
	(Catastrophic Releases, High-Bleed	methane. Large amounts of fugitive and
	Pneumatics, Blowdowns, etc.)	vented emissions, including catastrophic
	Methods, systems and components	releases, can negate the methane
	used to prevent, minimize and/or stop	reductions of other utilities and
	fugitive and vented methane emissions,	significantly increase GHG emissions.
	including catastrophic releases, from a	This leak prevention BP focuses on
	gas system or storage facility. This	prevention, minimization and/or stopping
	measure should include replacement of	fugitive and vented methane emissions
	high-bleed pneumatic devices with	including those from catastrophic releases,
	technology that does not vent gas (i.e.	high-bleed pneumatics and blowdowns.
	no-bleed) or vents significantly less	This BP recommends replacement of high-
	natural gas (i.e. low-bleed) devices.	bleed pneumatic devices and reduction of
	This measure should also include	blowdown emissions, as much as
	reduction of emissions from	operationally feasible. Also, since some
	blowdowns, as much as operationally	policy and procedures BPs apply to only
	feasible. Utilities should propose R&D	high pressure distribution lines (above 60
	or pilot programs to determine cost-	psi) and transmission lines, this BP
	effectiveness and technical feasibility of	recommends utilities propose R&D or pilot
	blowdown mitigations for distribution	programs to evaluate blowdown
	pipelines (at or below 60 psi) as part of	mitigations for distribution pipelines (at or
	their Compliance Plans. This	below 60 psi). This BP should not be
	requirement should not be duplicative	duplicative to final DOGGR or ARB Oil &
	to final DOGGR or ARB Oil & Gas	Gas Regulations or CPUC GO 112-F, or its
	Regulations or CPUC GO 112-F, or its	successors. This BP allows for utilities to
	successors. A company may request an	request an exemption with appropriate
	exemption with appropriate	justification.
	justification.	
BP 24	Dig-Ins / Public Education Program	Dig-Ins are a major cause of gas line
	Dig-Ins – Expand existing public	ruptures. The utilities are already required
	education program to alert the public	to implement Dig-In public awareness
	and third-party excavation contractors	programs. This leak prevention BP
	to the Call Before You Dig – 811	requires utilities to expand their existing
	program. In addition, utilities must	public education programs and to provide
	provide procedures for excavation	procedures for excavation contractors to
	contractors to follow when excavating	follow when excavating. This BP should
	to prevent damaging or rupturing a gas	not be duplicative to CPUC GO 112-F, or

	line. A company may request an	its successors. This BP allows for utilities
	exemption with appropriate	to request an exemption with appropriate
	justification. This requirement should	justification.
	not be duplicative to CPUC GO 112-F,	
	or its successors.	
BP 25	Dig-Ins / Company Monitors for All	Dig-Ins are a major cause of gas line
	Excavations near Transmission Lines	ruptures. This leak prevention BP is
	Dig-Ins – Utilities must provide	necessary to ensure contractors follow
	company monitors to witness all	utility excavation and backfill procedures
	excavations near gas transmission lines	around transmission lines in order to try to
	to ensure that contractors are following	prevent damage to a transmission line. (It
	utility procedures to properly excavate	is possible to nick or damage a
	and backfill around transmission lines.	transmission line which can be a root cause
	This requirement should not be	for a rupture years later.) This BP only
	duplicative to CPUC GO 112-F, or its	applies to gas utilities with gas
	successors.	transmission lines in California. This BP
		should not be duplicative to CPUC GO
		112-F, or its successors.
BP 26	Dig-Ins / Repeat Offenders	This leak prevention BP requires utilities to
	Utilities shall document procedures to	document procedures to address Repeat
	address Repeat Offenders such as	Offenders and to track and report multiple
	providing post-damage safe excavation	incidents in their Annual Emissions
	training and on-site spot visits. Utilities	Inventory Reports. This BP recommends
	shall keep track and report multiple	utilities report egregious offenders to
	incidents, within a 5-year period, of dig-	appropriate enforcement agencies. This BP
	ins from the same party in their Annual	requires these incidents and leaks to be
	Emissions Inventory Reports. These	recorded under the Recordkeeping BP.
	incidents and leaks shall be recorded as	
	required in the recordkeeping best	
	practice. In addition, the utility should	
	report egregious offenders to	
	appropriate enforcement agencies	
	including the California Contractor's	
	State License Board. The Board has the	
	authority to investigate and punish	
	dishonest or negligent contractors.	
	Punishment can include suspension of	
	their contractor's license.	

-END-