

May 2017



1. What is a matched control group?

- It is a group of customers that is as similar as possible to the treatment customers being studied, but who are not subjected to the treatment (e.g., PG&E's Residential SmartRate program)
- The control group is **not** developed from an experimental design (e.g., a random draw of eligible customers where some are assigned the treatment and others are assigned to the control group)
- Rather, it is based on a matching process using observable characteristics (e.g., load data, location, industry, CARE status), where the most similar eligible control customer is matched to each treatment customer

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2. Why would you use a matched control group?

Matched control groups are useful when:

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- An experimentally designed control group is unavailable (which is typically the case for non-pilot programs)
- There is a sizeable pool of eligible control customers (i.e., there are a lot of residential customers, but relatively few air products industrial customers)
- The treatment is not event-based (e.g., TOU pricing)
- The treatment is event based, but you are interested in potential non-event day treatment effects
- The treatment is event-based, but most or all of the hottest days are called as events

















