

# Vidality Training

The California Public Utilities Commission requires TNC drivers to complete a “driver training program to ensure that all drivers are safely operating the vehicle prior to the driver being able to offer services”.

This training program and the associated quiz, must be reviewed and completed by all drivers who have partnered with Vidality before they can receive requests for assignments.

## Car Safety

\*You are expected to maintain your vehicle in safe operating condition. Routinely address maintenance issues to avoid vehicle safety issues. Your routine attention should be given to items such as lights, brakes, wipers and tires.

\*The California Public Utilities Commission requires you to complete a 19 point inspection.

\*California law prohibits talking on any phone except a hands-free phone while driving. Therefore, never text when driving.

\*Before an assignment check all front, tail and brake lights. When you start your car check dashboard warning lights. Do not drive if any of the check symptoms are displayed: Engine, Brake, ABS or Air Bag.

\*Make sure that every passenger wears a seat belt.

\*Before accepting an assignment, check your vehicle for damage and verify that it is clean and ready for passengers.

\* Whenever you accept an assignment, please remember to always have readily available your Driver’s License, Registration and Proof of Insurance. Make sure you renew each document prior to expiration, and that upload the updated document to your Vidality profile.

## Safe Driving Practices

\*Always obey all traffic laws.

\*Focus and pay attention.

\* Don’t just focus on the car ahead.

\* Look one or two blocks ahead to see trouble before it is too late to avoid.

- \* Monitor adjacent lanes.

### Maintain a Safety Bubble

- \* Keep a margin of five (5) to ten (10 feet of safety around you.
- \* Don't stop directly behind the vehicle in front of you.
- \* Move up a yard or so, if someone stops right behind you.
- \* These safety bubble measures help to avoid chain reaction accidents.
- \*Remember: There is a Zero Tolerance Policy for use of alcohol or drugs while driving.

### Minimize Distractions

- \* Do not multitask when you drive.
- \* If you need to pay attention to a device, first pull over to the side of the road.
- \* Do not text and drive. It is against the law.
- \* California law prohibits talking on any phone except a hands free phone while driving.
- \* Avoid other distractions such as food, drink, makeup, etc.

### Back Up Safely

- \* Plan your entrance and exit beforehand so you don't have to back up.
- \* If you must back up, use a guide.
- \* If you have to back up and a guide is not available - Get Out And Look.

### Keep Your Client Safe

- \* Never execute an illegal or unsafe U Turn to pick up or drop off your client.
- \* Find a safe and convenient location when picking up or dropping off your client location.

### Don't Stop In Traffic Or At A Red Zone

- \* If you use any Global Position System only input destination when the car is stopped.
- \* At any time, you may request your client to refrain from unsafe or illegal actively. If your client does not comply with your polite request, you can end the trip. If this occurs,

proceed to the nearest safe location and drop off your client. As soon as it is safe, contact Vidality to explain what happened.

## Additional Information

- Drivers are expected to comply with all applicable laws. Remember that in accordance with accessibility laws, service animals must be accommodated.
- Ratings of users are to be based on user's behavior and may not be based on disability or on the basis of geographic endpoints of the ride. Additionally, user ratings are not to be based on race, color, national origin, religion, sex, disability, age, or sexual orientation/identity. Drivers who violate this policy will not be able to accept future assignments.
- Drivers may not share their log-in information with others. If you let someone else use your account, you will not be able to accept future assignments.
- It is illegal to accept a passenger who hails you from the street.
- If you are in an accident during a trip, please notify Vidality as soon as you can safely do so. If you fail to do so, you will not be able to accept any future assignments.