

October 9, 2020

Leslie Palmer, Director Safety Enforcement Division California Public Utilities Commission 505 Van Ness Avenue San Francisco, CA 94102

### SUBJECT: SCE's Amended Cover Letter to PSPS Post Event Report - September 5 to September 11, 2020

#### Dear Director Palmer:

Southern California Edison (SCE) respectfully submits this amended cover letter to the deenergization report submitted on October 8 for SCE's September 5, 2020 PSPS event. This amended cover letter reflects minor changes to the de-energization time for the Bootlegger circuit. No changes were made to the amended de-energization report submitted on October 8.

In the cover letter accompanying SCE's post-event report, submitted on September 25 in compliance with ESRB-8, the de-energization time for the Bootlegger circuit was listed in as 3:36 am and the re-energization time as 1:31 pm. These times were subsequently corrected in the amended report to 3:27 am for de-energization and 1:43 pm for re-energization. However, in the cover letter to the amended report, the de-energization time was inadvertently listed as 3:26 am instead of 3:36 am. The change is reflected in this amended cover letter.

For ease of review, SCE is also providing a redline version showing the changes in the table on page 6 between the original report and the amended report submitted on October 8. Although these changes were non-substantive in nature, SCE amended the report to correct the inadvertent inaccuracies. SCE apologizes for any confusion. For ease of reference, the corrected times are listed below, as well.

Circuit	Status	Original Time	Amended Time
Anton	De-Energized	5:48am	5:49am
Dootlogge	De-Energized	3:36am	3:27am
Bootlegger	Re-Energized	1:31pm	1:43pm
Loucks	De-Energized	2:39am	2:43am
Redbox	De-Energized	3:21am	3:13am
Shovel	De-Energized	2:38am	2:37am

601 Van Ness Avenue

Sincerely,

/s/Diana S. Gallegos
Diana S. Gallegos
Sr. Advisor, State Regulatory Affairs

cc: <a href="mailto:ESRB">ESRB</a> ComplianceFilings@cpuc.ca.gov

Southern California Edison
Public Safety Power Shutoff Protocol (PSPS)
Post-Event Reporting in Compliance with Resolution
ESRB-8 and PSPS OIR Phase 1 & 2 Requirements
September 5 to September 11, 2020
Redline Version

Submitted to: California Public Utilities Commission Director of the Safety and Enforcement Division September 25, 2020

#### **Executive Summary**

On September 5, 2020, Southern California Edison (SCE) remotely activated<sup>1</sup> an Incident Management Team (IMT) to manage a weather event where forecasted high temperatures, high winds, and low relative humidity levels were anticipated to potentially require the use of SCE's Public Safety Power Shutoff (PSPS) protocol; which could impact as many as 122,000 customers. Customers within Kern, Ventura, Los Angeles, San Bernardino, Orange, and Riverside Counties were in scope with a period of concern from September 8<sup>th</sup> to September 9<sup>th</sup>.

Ultimately, at 2:38 AM on September 8<sup>th</sup>, SCE pro-actively de-energized 252 customers in Los Angeles, and Ventura Counties due to actual weather conditions. Power was restored to all customers on September 9<sup>th</sup> by 3:26 PM, except for 20 customers within Los Angeles County that were impacted by the Bobcat fire. Power to these customers was restored on September 12<sup>th</sup> at 08:10 AM.

This report is submitted to demonstrate SCE's compliance with the directives of Resolution ESRB-8 and the California Public Utilities Commission (CPUC or Commission) Order to Institute Rulemaking (OIR) Phase 1 (D. 19-05-042) and Phase 2 (D.20-05-051) requirements associated with PSPS events. Specifically, this report explains SCE's decision to call, sustain, and curtail a de-energization event as required and provides an event summary and responses to post-event reporting questions as required by the Commission.

SCE appreciates that PSPS de-energizations pose significant challenges and hardships for its customers and the Public Safety Partners that provide vital services to our communities. SCE's decision to activate its PSPS protocol is based on careful consideration of multiple factors including forecasted weather conditions, impacts to Public Safety Partners and the communities we serve. The advance notifications of a potential PSPS event are intended to serve as an alert to our Public Safety Partners and customers of the potential need to de-energize to protect public safety from the risk of a wildfire. As such, a notification of a potential de-energization is not a guarantee that an actual de-energization will take place. Rather, it is a warning that a de-energization event could take place so that customers and Public Safety Partners have the information they need to be prepared and respond to the events as they develop. SCE also provides notices of an imminent de-energization when the decision to de-energize the system has become necessary. Because SCE takes seriously its responsibilities to its customers, and Public Safety Partners and understands the impacts of de-energization events, SCE only resorts to PSPS de-energization when SCE believes that there are no other reasonable alternatives to mitigate identified risks to public safety.

<sup>&</sup>lt;sup>1</sup> SCE utilized remote IMT activation due to the impacts of COVID-19.

SCE remains committed to continuously improving its processes and welcomes input from its customers, Public Safety Partners, community representatives, and local governments on ways we can work together to enhance the existing processes, improve communication and coordination amongst impacted entities, and minimize the impact of PSPS events on all stakeholders.

SCE took the following actions to manage its response during the PSPS event:

- 1. Activated a Dedicated PSPS IMT to coordinate response operations associated with the potential use of PSPS to maintain public safety. The IMT was activated and operated remotely due to the COVID-19 pandemic.
- 2. Reached out to the Geographical Coordination Center (GACC) to sync on their expectation for fire potential over the course of the PSPS event.
- 3. Notified Public Safety Partners, critical infrastructure providers, the CPUC, the California Department of Forestry and Fire Protection (CAL FIRE), the California Governor's Office of Emergency Services (Cal OES), and affected SCE customers. Additionally, SCE Notified Community-Based Organizations (CBOs) such as Independent Living Centers (ILCs), the American Red Cross, 2-1-1, and Fire Safety Councils.
- 4. Initiated operating restrictions on impacted circuits as applicable.
- 5. Performed field patrols of impacted circuits in preparation for the potential use of PSPS.
- 6. Opened Community Resource Centers (CRCs) or deployed Community Crew Vehicles (CCVs) to impacted communities.
- Performed live field observations of monitored circuits as required during the period of concern to validate actual weather conditions and the need for the use of PSPS for deenergization.
- 8. Performed post patrols to verify no damage to de-energized circuits in support of restoration activities.

#### Event Summary September 4 to September 11, 2020<sup>2</sup>

On Friday, September 4, Weather services notified SCE's Business Resiliency Duty Manager (BRDM) of a weather system that was forecasted to bring excessive heat watches, fire weather threats, and red flag warnings for most of the SCE territory beginning September 8 and continuing through September 9. SCE contacted the Southern California Geographical Coordination Center (GACC) regarding the forecasted weather. SCE sent the CPUC an email on the evening of September 4 to communicate the intent to stand up a Public Safety Power Shut Off Incident Management Team (PSPS IMT) on September 5. Initially SCE identified 28 Distribution circuits and approximately 122,000 customers in scope for the potential PSPS event.

On the morning of Saturday, September 5, the SCE service territory continued to experience high temperatures. Daytime high temperatures up to 125 degrees were expected in portions of Orange, Kern, Riverside, San Bernardino, Ventura, and Los Angeles Counties. SCE activated its dedicated PSPS IMT and held a State Executive call at 2 PM, and an OEM County Coordination call at 3 PM. At 3:54 PM, SCE followed up with an email to the CPUC to provide confirmation of the PSPS IMT activation along with the identified Counties in scope for a period of concern beginning September 8 through September 9. SCE sent 72-hour notifications to public safety partners at 8:20 PM and critical infrastructure customers at 8:48 PM.

On Sunday, September 6, weather forecasts included a strong ridge of high pressure remaining anchored overhead with offshore flow across the LA Basin. Triple digit temperatures were observed all the way to the coast in areas of the LA Basin. High temperatures were forecast to reach 105-110 degrees in metro LA, with upper 90s to around 100 degrees possible along the coast. High temperatures across the Inland Empire were forecast to range from 114-118. Some areas of the LA Basin were forecast to exceed all-time high temperature records on September 6. Red flag warnings were forecasted for Monday into Tuesday morning and a fire weather watch remained in effect after 11 AM Tuesday through Tuesday evening. Weather forecasts now led to 70 circuits and approximately 71,256 customers as potentially being in scope for de-energization on September 8 through September 9.

SCE remained in contact with the GACC regarding weather forecasts. SCE provided an event update to the CPUC at 12 PM. SCE held a State Executive call at 2 PM, and an OEM County Coordination call at 3 PM. SCE sent 48-hour notifications to customers, including critical infrastructure, and public safety partners at 12:29 PM and 1:13 PM.

On Monday, September 7, SCE service territory continued to experience high temperatures as forecasted on September 6. Excessive heat warnings, fire weather threats and red flag warnings were in effect for most of the SCE service territory through the evening on September 7. Daytime temperatures up to 120 degrees were expected in some areas. Weather forecasts now led to 77 circuits and approximately 74,369 customers as potentially being in scope for de-energization on September 8 through September 9.

<sup>&</sup>lt;sup>2</sup> The following event summary serves to provide an overview of the event. Additional details regarding specific PSPS requirements are addressed in further detail after this narrative.

SCE provided an event update to the CPUC at 8:30 PM. SCE held a State Executive call at 2 PM, and OEM County Coordination call at 3 PM. SCE sent 24-hour notifications to customers, including critical infrastructure, and public safety partners at 1:26 PM and 8:38 PM.

At approximately 5 PM, SCE added identified additional circuits in scope for the period of concern on September 8 through September 9 in the Lake Arrowhead area. Given this short timeframe for awareness of these circuits potentially being in scope for de-energization, SCE was not able to send 72 hour and 48-hour notifications to Public Safety Partners, local government and customers. Initial customer notifications for these circuits were sent at 8:38 PM (16 hours prior to the period of concern, which was September 8 at 12 PM to September 9 at 3 PM) to public safety partners, and local governments. Lake Arrowhead received initial notifications to customers, including critical infrastructure, and public safety partners at 8:38 PM (16 hours prior to the period of concern, which was September 8 at 12 PM to September 9 at 3 PM) 72/48 hour notifications were not sent because these circuits were not initially in scope.

On Tuesday, September 8, the temperatures were expected to begin dropping into the mid-80s and low 90s through the end of the week. There were ongoing wind advisories, high wind watches, fire weather threats and red flag warnings in effect for most of the SCE service territory through the evening of Wednesday September 9, with expected wind gusts of 20-55 mph expected in some areas. Weather forecasts now led to 44 circuits and approximately 54,369 customers potentially being in scope for de-energization on September 8 through September 9.

SCE provided an event update to the CPUC at 7:24 PM. SCE held a State Executive call at 2 PM, and an OEM County Coordination call at 3 PM. SCE sent 24-hour notifications to customers, including public safety partners, and critical infrastructure at 12:17 PM and 7:31 PM. A portion of a single circuit (Fingal) customers received imminent notification at 9:16PM.

On Wednesday, September 9, the Santa Ana winds were ongoing across the Southern California mountains, with peak gusts generally in the most exposed mountainous areas. Weather models indicated that Santa Ana winds would continue for the next few hours before decreasing significantly. The very dry air mass associated with the Santa Ana winds would overspread the valleys and coastal areas through the morning hours, bringing moderate fire danger to all Southern California areas on September 9. Fire threats were expected to lessen during night on September 9 and on September 10, though conditions would remain very warm and dry. Los Angeles and Ventura counties remained in scope. Customers including public safety partners, and critical infrastructure on 6 circuits where thresholds were forecasted to be met received imminent shut down notifications between 1:46 AM and 6:00 AM. On September 9 SCE de-energized 252 customers in Los Angeles and Ventura counties. The details of de-energization are set out in a table on page 6.

SCE provided an event update to the CPUC at 8 PM. SCE held a State Executive call at 2 PM, and OEM County Coordination call at 3 PM. All PSPS update notifications to government officials in Kern, Riverside, Los Angeles, Ventura, San Bernardino, and Orange Counties were completed as of 12 PM. SCE sent all-clear notifications to customers that were no longer in scope for the current PSPS event at 4:24 PM. One circuit remained de-energized (Redbox Circuit) due to its proximity to the Bobcat fire. SCE tried to contact four residential customers impacted by the Redbox circuit de-energization but contact with these customers was unsuccessful because the area was evacuated due to the Bobcat fire.

#### **De-Energization/Re-Energization Circuit Timeline**

Circuit Name	De-energized Date / Time	De-energized customers	Re-energized Date / Time	De-Energization Notification Notes?
ANTON	9/9/2020 5:485:49	117	9/9/2020 14:44	N/A
BOOTLEGGER	9/9/2020 <del>3:36</del> 3:27	61	9/9/2020 <del>13:31</del> 13:43	N/A
LOUCKS	9/9/2020 <del>2:39</del> 2:43	14	9/9/2020 14:07	N/A
RED BOX	9/9/2020 <del>3:21</del> 3:13	20	9/12/2020 8:10	Stakeholders for this circuit did not receive 72/48-hour notifications. Day of and imminent (1-4) notifications were provided. Circuit appeared on the day of the period of concern. Thresholds/FPI were exceeded as detailed on the table in page 11.
SHOVEL	9/9/2020 <del>2:38</del> 2:37	31	9/9/2020 15:26	N/A
SAND CANYON	9/9/2020 3:58	9	9/9/2020 14:31	Stakeholders for this circuit did not receive 72/48/24-hour notifications. Imminent (1-4) notification were provided. Circuit was not on the period of concern. Thresholds/FPI were exceeded as detailed on the table in page 11.
FROZEN*	De-Energized by PG&E @ AR3760 9/8/20 19:10	1	9/9/2020 15:45	SCE Circuit Breaker feeds out to PG&E RAR and PG&E de-energized our customer.

On Thursday September 10, SCE was unable to patrol or restore service to customers on the Redbox circuit because restrictions related to the Bobcat fire were in effect. SCE did not have the clearance to perform ground patrols or air patrol due to FAA restrictions. There were 20 customers impacted by the Redbox circuit de-energization. SCE made the decision to transfer restoration of the remaining Redbox circuit to the Incident Support Team (IST) managing the concurrent fire events and demobilize the PSPS IMT given no remaining circuits de-energized and no remaining circuits remained in scope. FAA restrictions were lifted on September 11, however due to lack of visibility from smoke, SCE was unable to perform aerial patrol of the circuit. SCE initiated patrols at 6:45 AM on September 12 and power was restored to the remaining 20 customers on September 12 at 08:10 AM.

The following responses address how SCE complied with all applicable PSPS regulatory requirements, including ESRB-8 and the Phase 1 (D. 19-05-042) and Phase 2 (D. 20-05-051) decisions, during this event.

#### 1. The time, place and duration of the power shutoff event

This event started on Saturday, September 5<sup>th</sup>, and continued through Friday, September 11<sup>th</sup>, and impacted portions of Kern, Ventura, Los Angeles, San Bernardino, Orange, and Riverside counties.

2. The local communities' representatives contacted prior to de-energization, the date on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in General Order 95, Rule 21.2<sup>3</sup>

County	Public Safety Partner	Date	Tier
Los Angeles	County and State public safety and first responder agencies and local governments	9/5	Tier II, Tier III
Ventura	County and State public safety and first responder agencies and local governments	9/5	Tier II, Tier III

3. If unable to provide customers with notice at least 2 hours prior to the de-energization event, provide an explanation in its report.

SCE provided all potentially affected customers with notice at least 2 hours prior to the deenergization event except for the 9 Sand Canyon customers as detailed in Attachment B-Customer and Critical Infrastructure Notifications.

4. Summarize the number and nature of complaints received as the result of the de-energization event and include claims that are filed due to de-energization.

As of the submission of this report, no formal complaints were submitted to the Commission or SCE Consumer Affairs and no claims have been submitted for this event. Any complaints/claims received after submission of this report will be added to subsequent reports, as they are received and processed.

Separate from this event, but included here, is a clarification to the 6.28.20 SCE PSPS Post Event Report. In its report submitted on August 18, 2020, SCE stated that we reached out to AT&T regarding a letter of concern sent to the CPUC on July 17, 2020. In fact, it was AT&T that initiated the conversation regarding the PSPS event on June 28<sup>th.</sup> SCE discussed the event with AT&T on July 2<sup>nd</sup> and July 7<sup>th</sup>. Conversations between AT&T and SCE were also held on SCE September 14, 2020 to discuss the concerns in the letter sent to the CPUC.

<sup>&</sup>lt;sup>3</sup>See Attachment A Public Safety Partner Notifications. SCE also contacted other County and State public safety and first responder agencies and local governments for areas that were not de-energized but were within the scope of concern.

5. The timeline for power restoration (re-energization), in addition to the steps taken to restore power as required in Resolution ESRB-8.

A PSPS event will last if dangerous fire weather conditions exist and there is a threat of a wildfire event. If circuits are shut off, those circuits and lines will be inspected to ensure there is no damage before power can be safely restored. Any visual inspection of the power lines must take place during daylight hours for safety and accuracy and operations may be limited during overnight hours.

With respect to the event at issue in this report, SCE performed post patrols for damage on the 6 circuits that were de-energized due to the PSPS event. Once the circuits were cleared, notification of re-energization was sent to customers, and the circuits were re-energized. 5 of the 6 circuits were re-energized within 24 hours from the time of de-energization. The remaining circuit was re-energized, as explained below, on 9/12. Specific details regarding the restoration timeline for this event can be found in the Event Summary above.

6. For any circuits that require more than 24 hours to restore, the utility shall explain why it was unable to restore each circuit within this timeframe in its post event report.

The Redbox circuit could not be re-energized within 24 hours because access was restricted due to the Bobcat fire impact area. There were 20 customers (4 residential) impacted by the deenergization of the Redbox circuit. This circuit was moved from the PSPS event over to the existing Incident Support Team (IST) managing fire operations for resolution. The Redbox circuit was re-energized on 9/12 after clearance was given from the Bobcat Fire Incident Management Team for the SCE Monrovia District to patrol the circuit by ground.

7. Identify the address of each community assistance location during the deenergization event, describe the location (in a building, a trailer, etc.), and describe the assistance available at each location, and give the days and hours that it was open.

Each of the CRC/CCV locations were equipped with ice vouchers or ice, water, customer resiliency kit (containing PSPS program information, mask, gloves, hand sanitizer, solar power battery charger or an LED light with built-in battery.)

#### **CRC/CCV Locations and Details**

Туре	County	City/Community	Day and Time <sup>4</sup>	Address
CCV	Los Angeles	Acton	Wednesday 9 <sup>th</sup> (8 AM - 5 PM)	3748 Nickels St.
CRC	Los Angeles	Agua Dulce	Wednesday 9 <sup>th</sup> (8 AM to 5 PM)	33201 Aqua Dulce Canyon Rd.
CRC	Los Angeles	Claremont	Tuesday 8 <sup>th</sup> (10 AM - 10 PM) Wednesday 9 <sup>th</sup> (8 AM - 12 PM)	107 S. Spring St.
CRC	Ventura County	Simi Valley	Tuesday 8 <sup>th</sup> (10 AM - 10 PM) Wednesday 9 <sup>th</sup> (8 AM - 12 PM)	191 Cochran St.
CCV	San Bernardino	Fontana	Tuesday 8 <sup>th</sup> (3 PM - 10 PM) Wednesday 9 <sup>th</sup> (8 AM - 12 PM)	15556 Summit Ave.
CRC	San Bernardino	San Bernardino	Tuesday 8 <sup>th</sup> (3 PM – 10 PM)	1955 S. Hunts Ln., #101
CRC	San Bernardino	Lytle Creek	Tuesday 8 <sup>th</sup> (5 PM – 10 PM)	14082 Center St.
CRC	San Bernardino	Twin Peaks	Tuesday 8 <sup>th</sup> (12 PM – 10 PM)	675 Grandview Rd.
CRC	Kern	Tehachapi	Tuesday 8 <sup>th</sup> (5 PM – 10 PM)	835 Tucker Rd.
CCV	Riverside	Cabazon	Tuesday 8 <sup>th</sup> (10 AM – 10 PM)	50390 Carmen Ave.
CRC	Orange	Orange	Tuesday 8 <sup>th</sup> (10 AM - 10 PM) Wednesday 9 <sup>th</sup> (8 AM - 12 PM)	2100 Tustin St.

#### 8. Any wind-related damage(s) to SCE's overhead equipment in the areas where power is shutoff.

No wind-related damage was found on SCE's overhead equipment during post patrol in the areas where circuits were de-energized.

<sup>&</sup>lt;sup>4</sup> CRC/CCV operation coincided with the period of concern in each area, which resulted in actual hours of operation that are different from the CRC/CCV available hours.

9. All factors considered by SCE in its decision to shut off power, including wind speed, temperature, humidity, and vegetation moisture in the vicinity of the de-energized circuits

SCE's decision to shut off power is dynamic and made by considering such factors as:

- National Weather Service-issued watches and warnings for high fire risk areas in our territory.
- Ongoing assessments from our in-house meteorologists using high-resolution weather models, data from SCE weather stations and publicly available weather stations.
- The SCE Fire Potential Index (FPI), a tool that utilizes weather data, fuel conditions, and vegetation moisture content to rate the daily fire potential across our region.
  - Low 11.99
  - Elevated 12-14.99
  - Extreme 15 and above
- Wind speeds, particularly when they exceed or are expected to exceed National Weather Service Wind Advisory levels (defined as 31 mph sustained wind speed and 46 mph gust wind speed) or exceed the top 1% of historical wind speeds in the area. Wind speeds are particularly important when we consider them in combination with other local conditions, such as dry vegetation, that could present a true hazard for the community. Wind speed thresholds may also be adjusted based on other factors or circuit design.
- Specific concerns received from state and local fire authorities, emergency management personnel and/or law enforcement regarding public safety issues.
- The expected impact of turning off power to essential services such as public safety agencies, water pumps and/or traffic controls.
- Other operational considerations, such as the state of the potentially impacted circuits, flying debris and/or downed wires.
- Deployment of on-the-ground observers in high fire risk areas to monitor live conditions in real time.

Prior to de-energization of the 6 circuits, SCE considered the following factors listed in the table below to inform de-energization decisions:

Circuit Name	Weather Station	Wind Sustained	Gust Sustained	Threshold Sustained	FPI Value	Reasons De-Energization
ANTON	SCE Magic Mountain Truck Trail	35 MPH	53 MPH	31-46 MPH	FPI: 13.88	<ul> <li>Exceeded Threshold</li> <li>99<sup>th</sup> Percentile         Exceeded     </li> <li>FPI Value</li> </ul>
BOOTLEGGER	SCE Antelope Valley Fwy	16 MPH	41 MPH	31-46 MPH	FPI: 13.98	<ul><li>Exceeded Threshold</li><li>FPI Value</li></ul>
LOUCKS	SCE Antelope Valley Fwy	16 MPH	37 MPH	31-46 MPH	FPI: 14.77	<ul><li>Exceeded Threshold</li><li>FPI Value</li></ul>
RED BOX	Chilao (CHOC1)	16 MPH	46 MPH	31-46 MPH	FPI: 14.01	<ul><li>Exceeded Threshold</li><li>FPI Value</li></ul>
SHOVEL	SCE Antelope Valley Fwy	16 MPH	37 MPH	31-46 MPH	FPI: 14.84	<ul><li>Exceeded Threshold</li><li>FPI Value</li></ul>
SAND CANYON	SCE Magic Mountain Truck Trail	35 MPH	53 MPH	31-46 MPH	99 <sup>th</sup> Percentile Exceeded	<ul><li>Exceeded Threshold</li><li>FPI Value</li></ul>

10. Evaluation of alternatives to de-energization that were considered, and mitigation measures used to decrease the risk of utility-caused wildfire in the de-energized area and an explanation of how the utility determined that the benefit of de-energization outweighed the potential public safety risks:

Prior to de-energizing the 6 circuits, SCE implemented operational procedures to minimize or eliminate the potential for a spark to occur. Specifically, SCE implemented fast curve settings protective relays, which are designed to limit the fault energy and more quickly de-energize the line should a fault occur. SCE also implemented operating restrictions and blocked reclosers on these circuits so that if the circuit did relay, it could not automatically reclose. Implementation of these settings also require SCE to patrol the line and remove any potential safety hazards found before re-energizing even though the circuit was not pro-actively de-energized.

SCE used sectionalizing through RAR devices or switches on all circuits de-energized to isolate and de-energize the portions of circuits most impacted. This decision was made to help mitigate PSPS impacts on our stakeholders by minimizing the scope of PSPS as much as safely possible. While avoiding de-energization entirely was not possible, SCE has taken steps to reduce the impacts of the event on the community and considered the impacts of the de-energization on its stakeholders within the context of the risk posed by the prevailing weather conditions and the public safety risk of catastrophic fire ignition.

## 11. A copy of all notifications, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners).

A copy of all notifications and the timing of notifications can be found in Attachment A - Public Safety Partner Notifications, Attachment B - Critical Infrastructure and Customer Notifications and Attachment C - PSPS Activation Customer Notification Messaging.

All PSPS event notifications to key stakeholders, including Public Safety Partners and customers, are delivered via voice, email, and TTY (telecommunication device for the hearing impaired) formats as per the preference of the recipient. Notifications are offered in multiple languages. All notifications were made by SCE.

## 12. Number of affected customers broken down by all classifications including residential, medical baseline, commercial/industrial, etc.

A detailed description of the number of affected customers broken down by all classifications including residential, medical baseline, commercial/industrial, etc. is provided in Attachment B-Customer and Critical Infrastructure Notifications.

## 13. An explanation of the circumstances that resulted in failure to communicate a potential pro-active de-energization event, if any.

When possible, SCE strives to provide priority notification to Public Safety Partners (including CalOES, the CPUC, and county emergency management officials) three days ahead of the initial forecasted the period of concern. Weather forecasts developed in this event that prevented SCE from providing sufficient advance notice of potential de-energization to nine customers on the Sand Canyon Circuit. The Sand Canyon circuit was not originally forecasted to exceed its PSPS threshold and therefore was not in scope for de-energization. However, weather stations indicated conditions exceeding PSPS criteria for both fuel and wind speeds during the PSPS event. This required immediate actions to be taken as determined by the Incident Commander resulting in only imminent notifications being able to be executed as detailed in the tables on page 7 and 11 of this report.

## 14. Each electric investor-owned utility shall enumerate and explain the cause of any false communications in its post event reports by citing the sources of changing data.

SCE notes that its PSPS notices before potential de-energization only provide a warning to customers of a possible de-energization event. SCE notices are designed to give customers notice that a de-energization could take place and a time frame within which the event is most likely to occur so that customers can act and prepare. Given the unpredictability of weather on the ground, however, SCE's advance notices do not affirmatively confirm that a circuit *will be* deenergized. In fact, for clarity, SCE does not provide any affirmative notifications until an actual deenergization has taken place.

SCE believes that its notices are correct and factual. However, except with respect to the 252 customers that were de-energized, the rest of the customers who received notice of a possible de-energization were not in fact taken off-line. SCE believes that the definition of false positive is subject to interpretation about which notifications should be included. In effort to assure transparency and full compliance, SCE will at this time treat all pre-event notices here as potential "false positives" within the meaning of the PSPS guidance. However, SCE ultimately believes that such designation is only appropriate for notices of imminent de-energization or re-energization (1-4 hours) that did not take place. SCE would appreciate any additional Commission clarification or guidance on this issue to assure it is fully compliant.

SCE notes that "false positives" typically refer to decisions made, or actions taken based on erroneous information. Differences between notifications and actual de-energizations, however, do not stem from incorrect data, but rather from actual ground conditions varying from forecast conditions and the SCE desire to provide customers with warning of a potential event so that they can take precautionary measures. This variance is inherent and unavoidable because of the constantly changing nature of emergent weather. SCE hopes that the Commission will take this into consideration when clarifying the definition of false positives/negatives going forward.

15. A description and evaluation of engagement with local and state public safety partners in providing advanced education and outreach during the de-energization event.

Advanced education and outreach of this Public Safety Power Shutoff event was communicated to all impacted county emergency management officials, CalOES, and the Commission before any forecasted weather was scheduled to impact the SCE service territory. Regular updates were provided throughout the event using the CalOES PSPS Notification Form, daily situational awareness and coordination calls and individual contact with Public Safety Partners in the affected counties.

16. For those customers where positive or affirmative notification was attempted, an accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved.

SCE only tracks critical care customers for positive or affirmative receipt of notification attempts. Notifications are made daily as these customers remain on potentially impacted circuits. There were 45 critical care customers requiring secondary verification during this PSPS event and SCE made positive contact with all of them.

## 17. A description of how sectionalizing, i.e., separating loads within a circuit, was considered and implemented and the extent to which it impacted the size and scope of the de-energization event.

There were approximately 1,817 total customers in scope for actual de-energization during the period of concern for this event. SCE reduced the number of customers impacted by de-energization to 252 customers using switching playbooks that identified sectionalizing devices to limit the scope of the event. SCE used an RAR device to separate and isolate the de-energization area, limiting the de-energization impacts. During the process of sectionalizing, 1,564 customers temporarily lost power (approx. 5-11 min) but SCE is not including this count of de-energized customers due to the fact that this was a technical extremely short loss of power related to switching operations and the customers at issue were not actually impacted by the PSPS events.

#### 18. An explanation of how the utility determined that the benefit of deenergization outweighed potential public safety risks.

In considering the impacts of potential de-energization, SCE consults daily with County Emergency Management Officials to identify potential public safety concerns. In connection with this event, SCE did not receive any requests to forego de-energization through any of these daily calls. SCE took measures to reduce de-energization to only 252 customers out of the nearly 1,817 customers that were potentially in scope for the event by de-energizing only the portions of the circuits where fire weather conditions were present and by leveraging sectionalizing devices to isolate only the customers in the areas of highest risk. While avoiding de-energization entirely was not possible, SCE took steps to isolate the de-energization area through sectionalizing in consideration of the impacts of the event within the context of the risk posed by the prevailing weather conditions; as well as the risk of catastrophic fire without de-energization.

#### 19. Lessons learned from the de-energization events.

This PSPS event occurred simultaneously with an extreme heat event that had the potential for rotating outages. There were also several fires burning throughout the SCE service territory with fire-related power loss caused by fires taking lines out of service. Each of these separate events impacted the same portions of the SCE service territory, posing the potential for overlapping impacts. Therefore, SCE found it necessary during daily coordination calls with impacted counties to provide ongoing comprehensive situational awareness to the impacted jurisdictions on the potential and types of outages that may occur. SCE was also able to quickly assure that customers, impacted by multiple ongoing events, were not subject to multiple outages by removing customers in HFRAs from the rotating outage load blocks for load shedding.

#### 20. Any recommended updates to the guidelines adopted in Resolution ESRB-8 and this decision.

SCE would appreciate clarification related to false negative and false positive communications presented in D.20-05-051. SCE notes that "false positives or negatives" typically refer to decisions made, or actions taken based on erroneous information. Differences between notifications and actual de-energizations, however, do not stem from incorrect data, but rather from actual ground conditions varying from forecast conditions, as is the case with every weather forecast. This variance is inherent because of the constantly changing nature of emergent weather.

SCE also believes that the relevant timeframe for assessing the numbers of customers who received notification but did not get de-energized/re-energized or who were de-energized without notification should be limited to imminent notification made within 1-4 hours of a deenergization event or actual de-energization without notice. Weather conditions during PSPS events are dynamic and can change very quickly, and 1, 2, or 3-day advance notifications inherently has significant variability built in.

It is not clear if any and all notifications of potential PSPS would be considered to be a false positive, or if this would be limited to instances when a customer receives notification that PSPS is imminent but is not actually de-energized. The same clarification would be appreciated on false negative communications i.e. de-energizations without 1-4-hour notice. SCE recommends that only (1) imminent de-energization notices (1-4 hours) when de-energization does not take place; (2) imminent re-energization notices when no re-energization took place within the period of time indicated in the notice; or (3) de-energization without any notice be considered in the context of reporting false positive and false negative notifications.

SCE hopes that the Commission will take this into consideration when clarifying the definition of false positives and negatives going forward.

#### **Officer Verification**

I am an officer of the applicant corporation herein and am authorized to make this verification on its behalf. I am informed and believe that the matters stated in the foregoing document are true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed this 2<sup>nd</sup> day of October 2020 in Cerritos, California

Erik Takayesu

Vice President,

Transmission, Substations & Operations

# Attachment A Public Safety Partner Notifications

#### Everbridge PSPS Notification Audit Report 2020-09-09-0150 Kern-IMDE

Notification ID	County	Message Title	Sent On
534366946106100	Kern	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Kern County.	Sep 09, 2020 01:50:10 PDT

#### **SCE Liaison Officer**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:50 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Kern County.

**Importance:** High

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: FrozenCounty: Kern

Unincorporated County Areas: Wheeler Ridge, Grapevine, Tejon Ranch, Lebec

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

#### Everbridge PSPS Notification Audit Report 2020-09-05 All Counties Rpt 1

Nofication ID	Message Title	Sent On
534366946101327	Important Information from SCE – Possible Public Safety Power Shutoff in Kern on 09/08/20	Sep 05, 2020 20:20:56 PDT
534366946101336	Important Information from SCE – Possible Public Safety Power Shutoff in VENTURA COUNTY on 09/08/20.	Sep 05, 2020 20:31:39 PDT
534366946101348	Important Information from SCE – Possible Public Safety Power Shutoff in LA COUNTY on 09/08/20	Sep 05, 2020 20:46:21 PDT
534366946101364	Important Information from SCE – Possible Public Safety Power Shutoff in SAN BERNARDINO COUNTY on 09/08/20.	Sep 05, 2020 21:05:49 PDT
534366946101368	Important Information from SCE – Possible Public Safety Power Shutoff in ORANGE COUNTY on 09/08/20.	Sep 05, 2020 21:11:20 PDT
534366946101377	Important Information from SCE – Possible Public Safety Power Shutoff in RIVERSIDE COUNTY on 09/08/20.	Sep 05, 2020 21:28:12 PDT

#### Joyce Lui

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Saturday, September 5, 2020 8:21 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff in Kern on 09/08/20

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-05+No+1+KERN+Co.xlsx

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to projected weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in KERN COUNTY. SCE is also notifying customers on the affected circuits about the potential shutoff, giving them time to prepare.

SCE has opened its Emergency Operations Center and activated an Incident Management Team to monitor the weather and other conditions in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

#### Please refer to the attached file for status and periods of concern for specific circuits in your county.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: SCE may shut off power on one or more circuits in your area. For more information, visit sce.com/PSPS.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

#### **Joyce Lui**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Saturday, September 5, 2020 8:32 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff in VENTURA COUNTY on

09/08/20.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-05+No+1+VENTURA+Co.xlsx

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to projected weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in VENTURA COUNTY. SCE is also notifying customers on the affected circuits about the potential shutoff, giving them time to prepare.

SCE has opened its Emergency Operations Center and activated an Incident Management Team to monitor the weather and other conditions in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

#### Please refer to the attached file for status and periods of concern for specific circuits in your county.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: SCE may shut off power on one or more circuits in your area. For more information, visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
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- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
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- Members of the Public: Please DO share this information with your residents on your website or social media.
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  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

#### **Joyce Lui**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Saturday, September 5, 2020 8:47 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff in LA COUNTY on 09/08/20

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-05+No+1+LA+Co.xlsx

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to projected weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in LA COUNTY. SCE is also notifying customers on the affected circuits about the potential shutoff, giving them time to prepare.

SCE has opened its Emergency Operations Center and activated an Incident Management Team to monitor the weather and other conditions in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

#### Please refer to the attached file for status and periods of concern for specific circuits in your county.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: SCE may shut off power on one or more circuits in your area. For more information, visit sce.com/PSPS.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at <a href="sce.com/fireweather">sce.com/fireweather</a>.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
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  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

#### **Joyce Lui**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Saturday, September 5, 2020 9:06 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff in SAN BERNARDINO

COUNTY on 09/08/20.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-05+No+1+SAN+BERNARDINO+Co.xlsx

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to projected weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in SAN BERNARDINO COUNTY. SCE is also notifying customers on the affected circuits about the potential shutoff, giving them time to prepare.

SCE has opened its Emergency Operations Center and activated an Incident Management Team to monitor the weather and other conditions in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

#### Please refer to the attached file for status and periods of concern for specific circuits in your county.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: SCE may shut off power on one or more circuits in your area. For more information, visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
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- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
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    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
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  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

#### **Joyce Lui**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Saturday, September 5, 2020 9:12 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff in ORANGE COUNTY on

09/08/20.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-05+No+1+ORANGE+Co.xlsx

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to projected weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in ORANGE COUNTY. SCE is also notifying customers on the affected circuits about the potential shutoff, giving them time to prepare.

SCE has opened its Emergency Operations Center and activated an Incident Management Team to monitor the weather and other conditions in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

#### Please refer to the attached file for status and periods of concern for specific circuits in your county.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: SCE may shut off power on one or more circuits in your area. For more information, visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at <a href="sce.com/fireweather">sce.com/fireweather</a>.
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- First Responders and Emergency Managers: Please DO NOT share this information with the public.
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    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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  - 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

#### **Joyce Lui**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Saturday, September 5, 2020 9:28 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff in RIVERSIDE COUNTY on

09/08/20.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-05+No+1+RIVERSIDE+Co.xlsx

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to projected weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in RIVERSIDE COUNTY. SCE is also notifying customers on the affected circuits about the potential shutoff, giving them time to prepare.

SCE has opened its Emergency Operations Center and activated an Incident Management Team to monitor the weather and other conditions in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

#### Please refer to the attached file for status and periods of concern for specific circuits in your county.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: SCE may shut off power on one or more circuits in your area. For more information, visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

#### Everbridge PSPS Notification Audit Report 2020-09-06 All Counties Rpt 1

Nofication ID	Message Title	Sent On
534504385053828	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for RIVERSIDE Co.	Sep 06, 2020 11:20:36 PDT
534366946102045	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LA COUNTY.	Sep 06, 2020 11:31:34 PDT
534504385053845	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN BERNARDINO Co Starting 9-08-2020.	Sep 06, 2020 11:33:46 PDT
534366946102057	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN COUNTY	Sep 06, 2020 11:37:42 PDT
534504385053853	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA Co Starting 9-08-2020.	Sep 06, 2020 11:40:31 PDT
534366946102062	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE COUNTY.	Sep 06, 2020 11:42:59 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Sunday, September 6, 2020 11:21 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for

RIVERSIDE Co.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-06+No+1+RIVERSIDE+Co+Starting+9-08-2020.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in Riverside County. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Sunday, September 6, 2020 11:32 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-06+No+1+LOS+ANGELES+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in LA COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811 This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123<sup>1</sup> is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Sunday, September 6, 2020 11:34 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN

BERNARDINO Co Starting 9-08-2020.

**Attachments:** SCE+LNO+POC+2020-09-06+No+1+SAN+BERNARDINO+Co+Starting+9-08-2020.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in San Bernardino County. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Sunday, September 6, 2020 11:38 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-06+No+1+KERN+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in KERN COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is **(800) 674-4478** This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811 This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123
     is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Sunday, September 6, 2020 11:41 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA

Co Starting 9-08-2020.

Attachments: SCE+LNO+Period+Of+Concern+2020-09-06+No+1+VENTURA+Co+Starting+9-08-2020.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in Ventura County. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Sunday, September 6, 2020 11:43 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-06+No+1+ORANGE+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in ORANGE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is **(800) 674-4478** This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811 This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123
     is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-07 All Counties Rpt 1

Nofication ID	Message Title	Sent On
534366946103373	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for RIVERSIDE Co.	Sep 07, 2020 11:23:14 PDT
534366946103378	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN COUNTY.	Sep 07, 2020 11:28:12 PDT
534366946103386	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN BERNARDINO COUNTY.	Sep 07, 2020 11:37:02 PDT
534366946103390	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE COUNTY.	Sep 07, 2020 11:39:53 PDT
534366946103398	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA COUNTY.	Sep 07, 2020 11:47:46 PDT
534366946103399	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LA COUNTY	Sep 07, 2020 11:49:09 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Monday, September 7, 2020 11:23 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for

RIVERSIDE COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+1+RIVERSIDE+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in RIVERSIDE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

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There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Monday, September 7, 2020 11:28 AM

**To:** Joyce Lui

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+1+KERN+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in KERN COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

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- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

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  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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  - 800-684-8123
     is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Monday, September 7, 2020 11:37 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN

BERNARDINO COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+1+SAN+BERNARDINO+Co.xlsx

### Please click here to acknowledge receipt of this message

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# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in SAN BERNARDINO COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

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- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
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  - SCE Liaison Officer (LNO)
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- Members of the Public: Please DO share this information with your residents on your website or social media.
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  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Monday, September 7, 2020 11:40 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+1+ORANGE+Co.xlsx

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Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in ORANGE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

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- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123
     is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Monday, September 7, 2020 11:48 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+1+VENTURA+Co.xlsx

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Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in VENTURA COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
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- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
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    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Monday, September 7, 2020 11:49 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+1+LOS+ANGELES+Co.xlsx

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### Web and Maps

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  - SCE Business Resiliency Team
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## Everbridge PSPS Notification Audit Report 2020-09-07 All Counties Rpt 2

Nofication ID	Message Title	Sent On
534366946103989	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE COUNTY.	Sep 07, 2020 20:10:36 PDT
534366946103991	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for RIVERSIDE COUNTY.	Sep 07, 2020 20:16:46 PDT
534366946103996	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN COUNTY.	Sep 07, 2020 20:18:38 PDT
534366946104001	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LA COUNTY.	Sep 07, 2020 20:27:04 PDT
534366946104009	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN BERNARDINO COUNTY.	Sep 07, 2020 20:34:30 PDT
534366946104015	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA COUNTY.	Sep 07, 2020 20:43:14 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Monday, September 7, 2020 8:11 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+2+ORANGE+Co.xlsx

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     is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Monday, September 7, 2020 8:17 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for

RIVERSIDE COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+2+RIVERSIDE+Co.xlsx

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**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Monday, September 7, 2020 8:19 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+2+KERN+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in KERN COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

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  - 800-684-8123
     is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Monday, September 7, 2020 8:27 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+2+LOS+ANGELES+Co.xlsx

## Please click here to acknowledge receipt of this message

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Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in LA COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

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- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

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    - Business Resiliency Duty Manager hotline is **(800) 674-4478** This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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  - o 800-611-1911 is for outage-specific Customer Service issues.
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     is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Monday, September 7, 2020 8:35 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN

BERNARDINO COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+2+SAN+BERNARDINO+Co.xlsx

### Please click here to acknowledge receipt of this message

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Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in SAN BERNARDINO COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

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There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

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- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

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    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

## **Joyce Lui**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Monday, September 7, 2020 8:44 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-09-07+No+2+VENTURA+Co.xlsx

#### Please click here to acknowledge receipt of this message

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**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

#### Web and Maps

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  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

## Everbridge PSPS Notif Audit Report 2020-09-08-1251 All Counties Report 1

Notification ID	County	Message Title	Sent On
534779262970719	Orange	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE COUNTY	Sep 08, 2020 12:04:25 PDT
534779262970728	Riverside	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for RIVERSIDE COUNTY	Sep 08, 2020 12:11:58 PDT
534779262970729	Kern	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN COUNTY.	Sep 08, 2020 12:17:40 PDT
534779262970743	Los Angeles	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LOS ANGELES CO.	Sep 08, 2020 12:27:20 PDT
534779262970772	San Bernardino	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN BERNARDINO CO.	Sep 08, 2020 12:44:47 PDT
534779262970783	Ventura	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA COUNTY.	Sep 08, 2020 12:51:17 PDT

#### **Mark Bodziak**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Tuesday, September 8, 2020 12:05 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE

**COUNTY** 

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+1+Orange+Co.xlsx

Follow Up Flag: Follow up Flag Status: Completed

#### Please click here to acknowledge receipt of this message

Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE COUNTY.

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

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Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in ORANGE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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- Access information on weather conditions at sce.com/fireweather.
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  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

#### **Mark Bodziak**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 12:12 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for

RIVERSIDE COUNTY

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+1+Riverside+Co.xlsx

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#### **Mark Bodziak**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Tuesday, September 8, 2020 12:18 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+1+Kern+Co.xlsx

Follow Up Flag: Follow up Flag Status: Completed

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  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

#### **Mark Bodziak**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Tuesday, September 8, 2020 12:28 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LOS

ANGELES CO.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+1+Los+Angeles+Co.xlsx

Follow Up Flag: Follow up Flag Status: Completed

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in LOS ANGELES COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit sce.com/PSPS.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
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- Access information on weather conditions at <u>sce.com/fireweather</u>.

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  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

#### **Mark Bodziak**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 12:45 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN

BERNARDINO CO.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+1+San+Bernardino+Co.xlsx

#### Please click here to acknowledge receipt of this message

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Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in SAN BERNARDINO COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

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There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
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    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

#### **Mark Bodziak**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Tuesday, September 8, 2020 12:51 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+1+Ventura+Co.xlsx

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This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in VENTURA COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

#### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
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    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

## Everbridge PSPS Notification Audit Report 2020-09-08- All Counties Report 2

Notification ID	County	Message Title	Sent On
534779000000000	Ventura	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA COUNTY.	Sep 08, 2020 19:12:23 PDT
534779000000000	Orange	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE COUNTY.	Sep 08, 2020 19:14:50 PDT
534779000000000	Los Angeles	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LOS ANGELES CO.	Sep 08, 2020 19:17:43 PDT
534779000000000	Kern	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN COUNTY.	Sep 08, 2020 19:19:19 PDT
534779000000000	Riverside	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for RIVERSIDE COUNTY.	Sep 08, 2020 19:25:55 PDT
534779000000000	San Bernardino	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN BERNARDINO CO.	Sep 08, 2020 19:36:06 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 7:13 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+2+Ventura+Co.xlsx

Follow Up Flag: Follow up Flag Status: Completed

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in VENTURA COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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- Members of the Public: Please DO share this information with your residents on your website or social media.
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  - 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 7:15 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+2+Orange+Co.xlsx

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

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Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in ORANGE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

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  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
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**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 7:18 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LOS

ANGELES CO.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+2+Los+Angeles+Co.xlsx

Follow Up Flag: Follow up Flag Status: Flagged

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  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## **Estela Aguilar**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 7:19 PM

**To:** Estela Aguilar

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+2+Kern+Co.xlsx

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#### Web and Maps

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  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
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**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 7:26 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for

RIVERSIDE COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+2+Riverside+Co.xlsx

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in RIVERSIDE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 7:36 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN

BERNARDINO CO.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0908+No+2+San+Bernardino+Co.xlsx

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in SAN BERNARDINO COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-08-2131 Riverside-IMDE

Notification ID	County	Message Title	Sent On
534366946105928	Riverside	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Riverside County.	Sep 08, 2020 21:31:55 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Tuesday, September 8, 2020 9:32 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Riverside County.

**Importance:** High

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: Fingal

County: Riverside County

Unincorporated County Area: Cabazon

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit 2020-09-0157 Report 0157 Los Angeles-IMDE

Notification ID	County	Message Title	Sent On
534366946106104	Los Angeles	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles County	Sep 09, 2020 01:57:47 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:58 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles

County

**Importance:** High

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: Shovel

County: Los Angeles

- Incorporated City of: Palmdale
- Unincorporated County Areas: Escondido Canyon Road between Agua Dulce Canyon and Acton; Kashmere Canyon; Boiling Point.

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit www.sce.com/PSPS.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.

- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0215 Los Angeles-IMDE

Notification ID	County	Message Title	Sent On
534366946106121	Los Angeles	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles County	Sep 09, 2020 02:15:51 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 2:16 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles

County

**Importance:** High

**Follow Up Flag:** Follow up **Flag Status:** Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: Loucks

County: Los Angeles

• Unincorporated County Areas: Boiling Point; Letteau Canyon along Anthony Road

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all timesensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit www.sce.com/PSPS.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.

- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0248 Los Angeles-DE

Notification ID	County	Message Title	Sent On
534366946106138	Los Angeles	Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles County	Sep 09, 2020 02:48:37 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 2:49 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles

County

**Importance:** High

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to weather conditions, SCE conducted a Public Safety Power Shutoff (PSPS) to circuits in Los Angeles County. Impacted circuits and locations are:

Circuits: Shovel; Loucks

• County: Los Angeles

Incorporated City of: Palmdale

 Unincorporated County Areas: Boiling Point; Letteau Canyon along Anthony Road; Escondido Canyon Road between Agua Dulce Canyon and Acton; Kashmere Canyon.

De-Energized Date: 9/9/2020

De-Energized Time: Shovel @ 02:38; Loucks @ 02:45

SCE is also notifying customers on the affected circuits to inform them about the shutoff. SCE understands the inconvenience of shutting off electric service. Safety is SCE's first priority. This Public Safety Power Shutoff (PSPS) action was taken with the safety of our customers and the public in mind, and to maintain the integrity of the electric system for all of our customers.

SCE has an Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe.

Power will be restored as weather conditions improve, crews conduct inspections, any necessary repairs have been made, and we determine it is safe to re-energize lines. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE has shut off power in your area. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.

- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0301 Los Angeles-IMDE

Notification ID	County	Message Title	Sent On
534366946106149	Los Angeles	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles County	Sep 09, 2020 03:01:59 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:02 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles

County

**Importance:** High

**Follow Up Flag:** Follow up **Flag Status:** Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

- Circuit: Bootlegger
- County: Los Angeles
- Unincorporated County Area: Acton; Surrounding area around Acton; Vincent; Paris; Singing Springs; Hidden Springs; Angeles Forest Highway to Singing Springs; Aliso Canyon Road

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all timesensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

#### Web and Maps

 PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.

- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0318 LA County - IMDE

No	tification ID	County	Message Title	Sent On
	534366946106159	Los Angeles	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles County.	Sep 09, 2020 03:18:52 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:19 AM

**To:** SCE Liaison Officer

Subject: Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles

County.

**Importance:** High

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: Red Box

County: Los Angeles

Unincorporated County Area: Along Angeles Crest Highway

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <a href="sce.com/psps">sce.com/psps</a>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-09-0327 Los Angeles-IMDE

Notification ID	County	Message Title	Sent On
534366946106166	Los Angeles	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles County	Sep 09, 2020 03:27:29 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Wednesday, September 9, 2020 3:28 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles

County

**Importance:** High

**Follow Up Flag:** Follow up **Flag Status:** Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

- Circuit: Davenport
- County: Los Angeles
- Unincorporated County Area: Agua Dulce; Southwest of Agua Dulce; Boiling Point; White Heather; Sleepy Valley; Northeast of Forest Park; The Oaks

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all timesensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

#### Web and Maps

 PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.

- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0339 Los Angeles - DE

Notification ID	County	Message Title	Sent On
534366946106177	Los Angeles	Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles County	Sep 09, 2020 03:39:50 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Wednesday, September 9, 2020 3:40 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles

County

**Importance:** High

**Follow Up Flag:** Follow up **Flag Status:** Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to weather conditions, SCE conducted a Public Safety Power Shutoff (PSPS) to circuits in Los Angeles County. Impacted circuits and locations are:

- Circuits: Red Box; Bootlegger
- County: Los Angeles
- Unincorporated County Areas: Along Angeles Crest Highway; Acton; Surrounding area around Acton; Vincent; Paris; Singing Springs; Hidden Springs; Angeles Forest Highway to Singing Springs; Aliso Canyon Road
- De-Energized Date: 9/9/2020
- De-Energized Time: Red Box @ 03:21; Bootlegger @ 03:28

SCE is also notifying customers on the affected circuits to inform them about the shutoff. SCE understands the inconvenience of shutting off electric service. Safety is SCE's first priority. This Public Safety Power Shutoff (PSPS) action was taken with the safety of our customers and the public in mind, and to maintain the integrity of the electric system for all of our customers.

SCE has an Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe.

Power will be restored as weather conditions improve, crews conduct inspections, any necessary repairs have been made, and we determine it is safe to re-energize lines. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE has shut off power in your area. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at <a href="sce.com/outages">sce.com/outages</a>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-09-0359 Los Angeles-IMDE

Notification ID	County	Message Title	Sent On
534366946106192	Los Angeles	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles County	Sep 09, 2020 03:59:10 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:59 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles

County

**Importance:** High

**Follow Up Flag:** Follow up **Flag Status:** Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

- Circuit: Sand Canyon
- County: Los Angeles
- Incorporated City of: Santa Clarita
- Unincorporated County Areas: Acton; Agua Dulce; Canyon Country; Newhall; Valencia; Saugus

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all timesensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

#### Web and Maps

 PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.

- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0410 Los Angeles - DE

Notification ID	County	Message Title	Sent On
534366946106204	Los Angeles	Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles County at 03:58	Sep 09, 2020 04:10:13 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 4:10 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles

County at 03:58

**Importance:** High

**Follow Up Flag:** Follow up **Flag Status:** Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to weather conditions, SCE conducted a Public Safety Power Shutoff (PSPS) to circuits in Los Angeles County. Impacted circuits and locations are:

Circuit: Sand CanyonCounty: Los Angeles

Incorporated City of: Santa Clarita

• Unincorporated County Area: Acton; Agua Dulce; Canyon Country; Newhall; Valencia; Saugus

De-Energized Date: 9/9/2020De-Energized Time: 03:58

SCE is also notifying customers on the affected circuits to inform them about the shutoff. SCE understands the inconvenience of shutting off electric service. Safety is SCE's first priority. This Public Safety Power Shutoff (PSPS) action was taken with the safety of our customers and the public in mind, and to maintain the integrity of the electric system for all of our customers.

SCE has an Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe.

Power will be restored as weather conditions improve, crews conduct inspections, any necessary repairs have been made, and we determine it is safe to re-energize lines. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE has shut off power in your area. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at <a href="sce.com/outages">sce.com/outages</a>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

# Everbridge PSPS Notification Audit Report 2020-09-09-0501 Ventura-IMDE

Notification ID	County	Message Title	Sent On
534366946106249	Ventura	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Ventura County	Sep 09, 2020 05:01:40 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 5:02 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Ventura County

**Importance:** High

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: Anton County: Ventura

Incorporated City of: Moorpark

Unincorporated County Area: North of Moorpark

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit www.sce.com/PSPS.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.

- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0550 Ventura-IMDE

Ν	otification ID	County	Message Title	Sent On
	534366946106298	Ventura	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Ventura County.	Sep 09, 2020 05:50:56 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 5:51 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Ventura County.

**Importance:** High

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: CastroCounty: Ventura

Incorporated City of: Santa Paula

• Unincorporated County Areas: Camp Bartlett; Sulpher Springs; North of Santa Paula

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit www.sce.com/PSPS.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.

- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## Everbridge PSPS Notification Audit Report 2020-09-09-0600 Ventura-IMDE

Notification	n ID (	County	Message Title	Sent On
534366	946106313		Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Ventura County	Sep 09, 2020 06:00:41 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 6:01 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Ventura County

**Importance:** High

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

Circuit: RainbowCounty: Ventura

Unincorporated County Areas: North of Somis and Lagol

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

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The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit www.sce.com/PSPS.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.

- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-09-0602 Ventura - DE

Notification ID	County	Message Title	Sent On
534366946106316	Ventura	Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Ventura County at 05:48	Sep 09, 2020 06:02:06 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 6:02 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Ventura County at

05:48

**Importance:** High

**Follow Up Flag:** Follow up **Flag Status:** Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to weather conditions, SCE conducted a Public Safety Power Shutoff (PSPS) to circuits in Ventura County. Impacted circuits and locations are:

Circuit: Anton County: Ventura

Incorporated City of: Moorpark

Unincorporated County Area: North of Moorpark

De-Energized Date: 9/9/2020De-Energized Time: 05:48

SCE is also notifying customers on the affected circuits to inform them about the shutoff. SCE understands the inconvenience of shutting off electric service. Safety is SCE's first priority. This Public Safety Power Shutoff (PSPS) action was taken with the safety of our customers and the public in mind, and to maintain the integrity of the electric system for all of our customers.

SCE has an Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe.

Power will be restored as weather conditions improve, crews conduct inspections, any necessary repairs have been made, and we determine it is safe to re-energize lines. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE has shut off power in your area. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at <a href="sce.com/outages">sce.com/outages</a>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report-2020-09-0704-Los Angeles-County-IMDE

Notification ID	County	Message Title	Sent On
534366946106405.00	Los Angeles	Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles County	Sep 09, 2020 07:04:25 PDT

## **Joseph Richardson Williams**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 7:05 AM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Imminent Public Safety Power Shutoff (PSPS) in Los Angeles

County

**Importance:** High

**Follow Up Flag:** Follow up Flag Status: Flagged

#### Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to current weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) in the next 1 to 4 hours to reduce the risk of wildfire ignition though the PSPS may occur earlier or later depending on actual weather conditions. Areas that may be impacted include:

- Circuit: Davenport
- County: Los Angeles
- Unincorporated County Areas: Agua Dulce; Southwest of Agua Dulce; Boiling Point; White Heather; Sleepy Valley; Northeast of Forest Park; The Oaks

This Imminent De-Energization warning expires after four hours. If one or more circuits listed here are deenergized by SCE due to PSPS, a De-Energized notification confirming date and time of the PSPS event will be sent. However, if this imminent notice expires without de-energization, the listed circuit(s) remain on SCE's monitor list and subject to PSPS.

SCE's Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe. SCE will provide an update to your agency as conditions change. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all timesensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: Due to current weather conditions, SCE may shut off the power on specific circuits within the next 1-4 hours. Check your email for details and visit <a href="https://www.sce.com/PSPS">www.sce.com/PSPS</a>.

#### Web and Maps

 PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.

- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <a href="mailto:sce.com/psps">sce.com/psps</a>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

Notification ID	County	Message Title	Sent On
534779262972695.00	Kern	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN COUNTY.	Sep 09, 2020 15:09:10 PDT
534779262972705.00	Los Angeles	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LOS ANGELES CO.	Sep 09, 2020 15:16:05 PDT
534779262972717.00	Orange	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE COUNTY.	Sep 09, 2020 15:20:50 PDT
534779262972720.00	Riverside	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for RIVERSIDE COUNTY.	Sep 09, 2020 15:24:21 PDT
534779262972726.00	Ventura	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA COUNTY.	Sep 09, 2020 15:29:55 PDT
534779262972734.00	San Bernardino	Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN BERNARDINO CO.	Sep 09, 2020 15:39:28 PDT

## **Estela Aguilar**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:09 PM

**To:** Estela Aguilar

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for KERN

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0909+No+1+Kern+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in KERN COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## **Estela Aguilar**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:16 PM

**To:** Estela Aguilar

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for LOS

ANGELES CO.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0909+No+1+Los+Angeles+Co.xlsx

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in LOS ANGELES COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at sce.com/outage.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

### Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

## **Joseph Richardson Williams**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:21 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for ORANGE

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0909+No+1+Orange+Co.xlsx

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in ORANGE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit sce.com/PSPS.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.

SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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- Members of the Public: Please DO share this information with your residents on your website or social media.
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  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## **Joseph Richardson Williams**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:25 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for

RIVERSIDE COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0909+No+1+Riverside+Co.xlsx

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in RIVERSIDE COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
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- Access information on weather conditions at <u>sce.com/fireweather</u>.

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- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## **Joseph Richardson Williams**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:30 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for VENTURA

COUNTY.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0909+No+1+Ventura+Co.xlsx

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in VENTURA COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit sce.com/PSPS.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.

SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## **Joseph Richardson Williams**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:40 PM

**To:** SCE Liaison Officer

**Subject:** Important Information from SCE – Possible Public Safety Power Shutoff (PSPS) UPDATE for SAN

BERNARDINO CO.

**Attachments:** SCE+LNO+Period+Of+Concern+2020-0909+No+1+San+Bernardino+Co.xlsx

Follow Up Flag: Follow up Flag Status: Completed

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

# Please refer to the attached file for UPDATED status and periods of concern for specific circuits in your county.

Due to weather conditions, SCE may need to shut off power (a Public Safety Power Shutoff or PSPS) to electrical circuits in High Fire Risk Areas (HFRA) serving portions of some cities and/or unincorporated areas in SAN BERNARDINO COUNTY. SCE is also notifying customers on the affected circuits about the potential for shutoff, giving them time to prepare.

SCE's Incident Management Team continues to monitor the weather in real time. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential Public Safety Power Shutoffs. Additional targeted notifications will also be sent, as needed, to provide time-sensitive de-energize or re-energize information. Erratic or sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. A shutoff could occur sooner than anticipated, additional circuits could be impacted, or conditions could change, resulting in shutoffs no longer being considered for one or more circuits. We will notify you as conditions change.

There also might be weather-related or other unplanned repair outages in the areas designated for potential Public Safety Power Shutoffs. Information on these unplanned outages can be found at <a href="mailto:sce.com/outage">sce.com/outage</a>.

**Recommended Language to Share with the Public**: Weather conditions have changed and we are providing an updated status for all circuits with potential for power shutoff in your area. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at sce.com/outages.
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SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

# Everbridge PSPS Notification Audit Report 2020-09-10 1811 San Bernardino-RE

Notification ID	County	Message Title	Sent On
534779262974608	San Bernardino	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in SAN BERNARDINO CO.	Sep 10, 2020 18:11:52 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Thursday, September 10, 2020 6:12 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in SAN

BERNARDINO CO.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county. SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-10-1816 Kern-DE

Notification ID		County	Message Title	Sent On
534779262	974612	Kern	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in KERN COUNTY.	Sep 10, 2020 18:16:37 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Thursday, September 10, 2020 6:17 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in KERN

COUNTY.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county. SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
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    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.

- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

# Everbridge PSPS Notification Audit Report 2020-09-10-1823 Ventura-RE

Notification ID	County	Message Title	Sent On
534779262974618	Los Angeles	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in VENTURA COUNTY.	Sep 10, 2020 18:23:25 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

Sent: Thursday, September 10, 2020 6:24 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in VENTURA

COUNTY.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county. SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
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- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
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- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-10-1831 Riverside-RE

No	tification ID	County	Message Title	Sent On
	534779262974627	Riverside	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in RIVERSIDE COUNTY.	Sep 10, 2020 18:31:29 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Thursday, September 10, 2020 6:32 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in RIVERSIDE

COUNTY.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county. SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
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- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <a href="sce.com/psps">sce.com/psps</a>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
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- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report 2020-09-10-1835 Orange County-RE

Notification ID	County	Message Title	Sent On
534779262974629	Orange	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in ORANGE COUNTY.	Sep 10, 2020 18:35:45 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Thursday, September 10, 2020 6:36 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in ORANGE

COUNTY.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county. SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

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- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
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# Everbridge PSPS Notification Audit Report 2020-09-11-1453 Los Angeles - RE

Notification ID	County	Message Title	Sent On
534779262976089	Ventura	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in LOS ANGELES CO.	Sep 11, 2020 14:53:51 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Friday, September 11, 2020 2:54 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in LOS

ANGELES CO.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county, with one exception as detailed below. SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Power has not been restored to the Mount Wilson area serviced by our Red Box circuit. This area is impacted by the Bobcat fire and we are waiting for fire official approvals to patrol the lines from the air, which is a preparatory requirement to re-energization. This area is within the evacuation order for the Bobcat fire, and road access to the area is closed.

Recommended Language to Share with the Public (except for customers in the Bobcat fire area): The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit sce.com/PSPS.

## Web and Maps

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    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.

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Notification	Message Title	Sent On
535191579830361	Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in Los Angeles County: Red Box Circuit	Sep 12, 2020 11:23:32 PDT

## **Rocio M Contreras-Regalado**

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Friday, September 11, 2020 2:54 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in LOS

ANGELES CO.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county, with one exception as detailed below. SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

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Recommended Language to Share with the Public (except for customers in the Bobcat fire area): The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit sce.com/PSPS.

## Web and Maps

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  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.

- <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
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  - SCE Liaison Officer (LNO)
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  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

Notification ID	County	Message Title	Sent On
534779262972513.00	Los Angeles	Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in progress in LOS ANGELES CO.	Sep 09, 2020 13:12:34 PDT
534779262972521.00	Ventura	Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in progress in VENTURA COUNTY	Sep 09, 2020 13:16:31 PDT
534779262972530.00	Los Angeles	Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in progress in LOS ANGELES CO.	Sep 09, 2020 13:20:28 PDT
534779262972546.00	Los Angeles	Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in progress in LOS ANGELES CO.	Sep 09, 2020 13:29:57 PDT
534779262972552.00	Los Angeles	Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in progress in LOS ANGELSE CO.	Sep 09, 2020 13:34:28 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:13 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in

progress in LOS ANGELES CO.

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

- Circuit: BOOTLEGGER
- County: LOS ANGELES
- Unincorporated County Area: Acton; Surrounding area around Acton; Vincent; Paris; Singing Springs; Hidden Springs; Angles Forest Hwy to Singing Springs; Aliso Canyon Rd

SCE will also begin notifying customers that power will be turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: SCE will begin turning power back on in your area. SCE has inspected its electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

## **How to Contact Us**

 First Responders and Emergency Managers: Please DO NOT share this information with the public.

- SCE Business Resiliency Team
  - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
  - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:17 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in

progress in VENTURA COUNTY

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

Circuit: ANTONCounty: VENTURA

Incorporated City of: MOORPARK

Unincorporated County Area: NORTH MOORPARK

SCE will also begin notifying customers that power will be turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

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## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
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  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at <u>sce.com/pspsalerts.</u>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:21 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in

progress in LOS ANGELES CO.

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

• Circuit: LOUCKS

• County: LOS ANGELES

Unincorporated County Area: Boiling Point; Letteau Canyon along Anthony Rd

SCE will also begin notifying customers that power will be turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: SCE will begin turning power back on in your area. SCE has inspected its electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <a href="sce.com/PSPS">sce.com/PSPS</a>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at <u>sce.com/fireweather</u>.
- SCE's post-PSPS reports are available at <a href="sce.com/psps">sce.com/psps</a>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team

- Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
- <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
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- Members of the Public: Please DO share this information with your residents on your website or social media.
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  - o 800-684-8123 is for all other billing and service inquiries.
  - o sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:30 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in

progress in LOS ANGELES CO.

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

Circuit: SAND CANYONCounty: LOS ANGELES

Incorporated City of: SANTA CLARITA

 Unincorporated County Area: ACTON; AGUA DULCE; CANYON COUNTRY; NEWHALL; VALENCIA; SAUGUS

SCE will also begin notifying customers that power will be turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: SCE will begin turning power back on in your area. SCE has inspected its electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
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- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:35 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in

progress in LOS ANGELSE CO.

**Follow Up Flag:** Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

Circuit: SHOVEL

County: LOS ANGELES

• Incorporated City of: PALMDALE

SCE will also begin notifying customers that power will be turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

**Recommended Language to Share with the Public**: SCE will begin turning power back on in your area. SCE has inspected its electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
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  - SCE Liaison Officer (LNO)
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- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

Notification ID	County	Message Title	Sent On
534779262972682.00	Ventura	Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in VENTURA COUNTY.	Sep 09, 2020 14:53:31 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 2:54 PM

**To:** SCE Liaison Officer

Subject: Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in VENTURA

COUNTY.

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected the lines, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** the following circuit(s):

Circuit: ANTONCounty: VENTURA

Incorporated City of: MOORPARK

Unincorporated County Area: NORTH MOORPARK

Re-Energized Date: 09/09/2020Re-Energized Time: 14:44

SCE will notify customers when power has been turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all timesensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: SCE is turning the power back on in your area. We have inspected our electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

## Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at <a href="sce.com/fireweather">sce.com/fireweather</a>.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
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    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
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  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

## Everbridge PSPS Notification Audit Report-2020-09-09-1545-Los Angeles-County-RE

Notification ID	County	Message Title	Sent On
534779262972576.00	Los Angeles	Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES CO.	Sep 09, 2020 13:53:50 PDT
534779262972620.00	Los Angeles	Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES CO.	Sep 09, 2020 14:16:00 PDT
534779262972686.00	Los Angeles	Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES CO.	Sep 09, 2020 14:58:19 PDT
534779262972739.00	Los Angeles	Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES CO.	Sep 09, 2020 15:45:01 PDT

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 1:54 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES

CO.

Follow Up Flag: Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected the lines, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** the following circuit(s):

• Circuit: BOOTLEGGER

County: LOS ANGELES

 Unincorporated County Area: Acton; Surrounding area around Acton; Vincent; Paris; Singing Springs; Hidden Springs; Angles Forest Hwy to Singing Springs; Aliso Canyon Rd

Re-Energized Date: 09/09/2020

Re-Energized Time: 13:43

SCE will notify customers when power has been turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

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- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/psps.

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  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
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  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 2:16 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES

CO.

**Follow Up Flag:** Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected the lines, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** the following circuit(s):

• Circuit: LOUCKS

County: LOS ANGELES

Unincorporated County Area: Boiling Point; Letteau Canyon along Anthony Rd

Re-Energized Date: 09/09/2020Re-Energized Time: 14:07

SCE will notify customers when power has been turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

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# Web and Maps

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- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 2:58 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES

CO.

**Follow Up Flag:** Follow up Flag Status: Flagged

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected the lines, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** the following circuit(s):

Circuit: SAND CANYONCounty: LOS ANGELES

• Incorporated City of: SANTA CLARITA

• Unincorporated County Area: ACTON; AGUA DULCE; CANYON COUNTRY; NEWHALL;

**VALENCIA; SAUGUS** 

Re-Energized Date: 09/09/2020Re-Energized Time: 14:31

SCE will notify customers when power has been turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: SCE is turning the power back on in your area. We have inspected our electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit sce.com/PSPS.

# Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at <u>sce.com/PSPS</u>.
- Access SCE's non-PSPS outage information page at <u>sce.com/outages</u>.
- Access information on weather conditions at <u>sce.com/fireweather</u>.

SCE's post-PSPS reports are available at <u>sce.com/psps</u>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - o SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - Update customer contact information at sce.com/pspsalerts.

**From:** SCELiaisonOfficer@sce.com <noreply@everbridge.net>

**Sent:** Wednesday, September 9, 2020 3:45 PM

**To:** SCE Liaison Officer

**Subject:** Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization in LOS ANGELES

CO.

## Please click here to acknowledge receipt of this message

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected the lines, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** the following circuit(s):

• Circuit: SHOVEL

• County: LOS ANGELES

Incorporated City of: PALMDALE
 Re-Energized Date: 09/09/2020
 Re-Energized Time: 15:26

SCE will notify customers when power has been turned back on. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit. SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all timesensitive de-energize or re-energize information.

**Recommended Language to Share with the Public**: SCE is turning the power back on in your area. We have inspected our electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit <a href="mailto:sce.com/PSPS">sce.com/PSPS</a>.

# Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at <u>sce.com/fireweather</u>.
- SCE's post-PSPS reports are available at <a href="mailto:sce.com/psps">sce.com/psps</a>.

- First Responders and Emergency Managers: Please DO NOT share this information with the public.
  - SCE Business Resiliency Team
    - Business Resiliency Duty Manager hotline is (800) 674-4478. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
    - <u>BusinessResiliencyDutyManager@sce.com</u>. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- Public Officials: Please DO NOT share this information with the public.
  - SCE Liaison Officer (LNO)
    - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
    - <u>SCELiaisonOfficer@sce.com</u>. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- Members of the Public: Please DO share this information with your residents on your website or social media.
  - o 800-611-1911 is for outage-specific Customer Service issues.
  - o 800-684-8123 is for all other billing and service inquiries.
  - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
  - o Update customer contact information at <a href="sce.com/pspsalerts.">sce.com/pspsalerts.</a>

# Attachment B Critical Infrastructure and Customer Notifications

09.11.2020 PSPS Activation
Customer Communication Notification Tracking Sheet Controlled COUNTS

CONTROLLED THE COUNTS

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# Attachment C PSPS Activation Customer Notification Messaging

# 09.05.2020 - Customer Automated Notifications - Messaging

## **Initial – Messaging**

## **Voice/ Voice Mail/TTY:**

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, SCE is exploring a potential Public Safety Power Shutoff of electrical lines in the 'city\_variable' area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on 'Day of week' Month Day' though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having your resiliency plan ready to execute. SCE will send daily updates until conditions improve. For additional information available, please contact your assigned SCE account representative, go to SCE.com/psps, or call SCE at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison is exploring a potential Public Safety Power Shutoff of electrical lines in the ^city\_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^^Month Day^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having your resiliency plan ready to execute. SCE will send daily updates until conditions improve. For please contact your assigned SCE account representative, go to SCE.com/psps, or call SCE at 1-800-611-1911.

## E-Mail:

**Subject:** Public Safety Power Shutoff (PSPS) Advanced Initial Notification – Critical Infrastructure

From: do not reply@scewebservices.com Southern California Edison

Due to forecast fire weather conditions, SCE is exploring a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^^Month Day^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having your resiliency plan ready to execute. SCE will send daily updates until weather conditions improve.

The following address(es) are within areas being monitored:

Customer Name 13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

For additional information including please visit  $\underline{\text{sce.com/psps}}$ , contact your assigned SCE account representative, or call SCE at 1-800-611-1911.

Thank You, Southern California Edison

# 48 Hour (Initial)

## Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, Southern California Edison is exploring a potential Public Safety Power Shutoff of electrical lines in the 'city\_variable' area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on 'Day of week' 'morning/afternoon/evening' though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit <a href="mailto:sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison is exploring a potential Public Safety Power Shutoff of electrical lines in the ^city\_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit <a href="sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Initial Notification

From: do not reply@scewebservices.com Southern California Edison

Due to forecast fire weather conditions, Southern California Edison is exploring a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve.

The following address(es) are within areas being monitored:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison

# 24 Hour (Update)

## Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city\_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit <a href="sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city\_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit <a href="sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Update Notification

From: do not reply@scewebservices.com Southern California Edison

Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve.

The following address(es) are within areas being monitored:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67 Meter: 123456-654321

Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison

# **Imminent De-energization**

## Voice/ Voice Mail/TTY:

This an important safety message from Southern California Edison. Due to forecast fire weather conditions, SCE may proactively turn off power within the next 1 to 4 hours for a Public Safety Power Shutoff to the ^city\_variable^ area though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send updates until conditions improve. For more information, please visit <a href="sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, SCE may proactively turn off power within the next 1 to 4 hours for a Public Safety Power Shutoff to the ^city\_variable^ area though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send updates until conditions improve. For more information, please visit <a href="mailto:sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Imminent Shutoff Notice

From: do not reply@scewebservices.com Southern California Edison

Due to forecast fire weather conditions, SCE may proactively turn off power within the next 1 to 4 hours for a Public Safety Power Shutoff to the ^city\_variable^ area ^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send updates until conditions improve.

The following address(es) may be affected:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison

# **Preparing to Re-Energize (Imminent Restoration)**

## Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored. For more information on SCE's restoration process, please visit <a href="mailto:sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored. For more information on SCE's restoration process, please visit <a href="mailto:sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Preparing to Re Energize Notification

From: do not reply@scewebservices.com Southern California Edison

This is an important safety message from Southern California Edison.

SCE will soon begin the process of inspecting electrical lines in the 'city variable' area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored.

The following address(es) are within areas SCE is preparing to re-energize:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

For more information on SCE's restoration process, please visit <a href="sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison

## Shutoff

## Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Southern California Edison has proactively turned off power to the 'city\_variable' area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change. For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: Southern California Edison has proactively turned off power to the ^city\_variable^ area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change. For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Notification

From: do not reply@scewebservices.com Southern California Edison

This is an important safety message from Southern California Edison. Southern California Edison has proactively turned off power to your area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change.

The following address(es) may be affected:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

Thank You,

## Restored

## Voice /Voice Mail/TTY:

This is an important safety message from Southern California Edison. Southern California Edison proactively turned off power to the 'city\_variable' area on 'date variable' date, due to fire weather conditions. Power has now been restored. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

## Text/SMS:

SCE Safety Alert: Southern California Edison proactively turned off power to the 'city\_variable' area on 'date variable' date, due to fire weather conditions. Power has now been restored. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Restoration Notification

From: do not reply@scewebservices.com Southern California Edison

Southern California Edison proactively turned off power to the 'city\_variable' area on 'date variable' date, due to fire weather conditions. Power has now been restored.

The following address(es) have been restored:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

Thank You,

Southern California Edison

# **Avoided/All Clear Notification - Messaging**

## Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the 'city\_variable' area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on 'Day of week' 'morning/afternoon/evening' though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more

information, please visit <u>sce.com/psps</u>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city\_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit <a href="sce.com/psps">sce.com/psps</a>. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Update Notification

Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve.

The following address(es) are within areas being monitored:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison

# **ADHOC Messaging for RedBox 20 Customers**

## **Voice /Voice Mail/TTY:**

This is an important safety message from Southern California Edison. The Angeles Crest Highway area that had been de-energized for a Public Safety Power Shutoff on Tuesday night remains de-energized because of access issues due to the Bobcat fire. For more information, please visit <a href="mailto:sce.com/psps">sce.com/psps</a>. If you see a downed power line, stay away, call 911, and report this to S C E at 1-800-611-1911.

## Text/SMS:

SCE Safety Alert: The Angeles Crest Highway area that had been de-energized for a Public Safety Power Shutoff on Tuesday night remains de-energized because of access issues due to the Bobcat fire. If you see a downed power line, stay away, call 911, and report this to S C E at 1-800-611-1911.

## E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Avoided Shutoff Notice

From: do not reply@scewebservices.com Southern California Edison

The Angeles Crest Highway area that had been de-energized for a Public Safety Power Shutoff on Tuesday night remains de-energized because of access issues due to the Bobcat fire.

The following address(es) remain de-energized pending aerial inspection:

13240 Riverview Dr. Victorville, CA 92395-1234 Service Account: 3-XXX-XX45-67

Meter: 123456-654321

Rate: GS-2

For more information please visit our website at www.sce.com/psps. If you see a downed power line, stay away, call 911, and report this to S C E at 1-800-611-1911.

Thank You,

Southern California Edison