

California's TNC Access for All Program

A first-in-the-nation statewide program to provide on-demand wheelchair-accessible vehicle (WAV) transportation service

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Transportation Analysis Section
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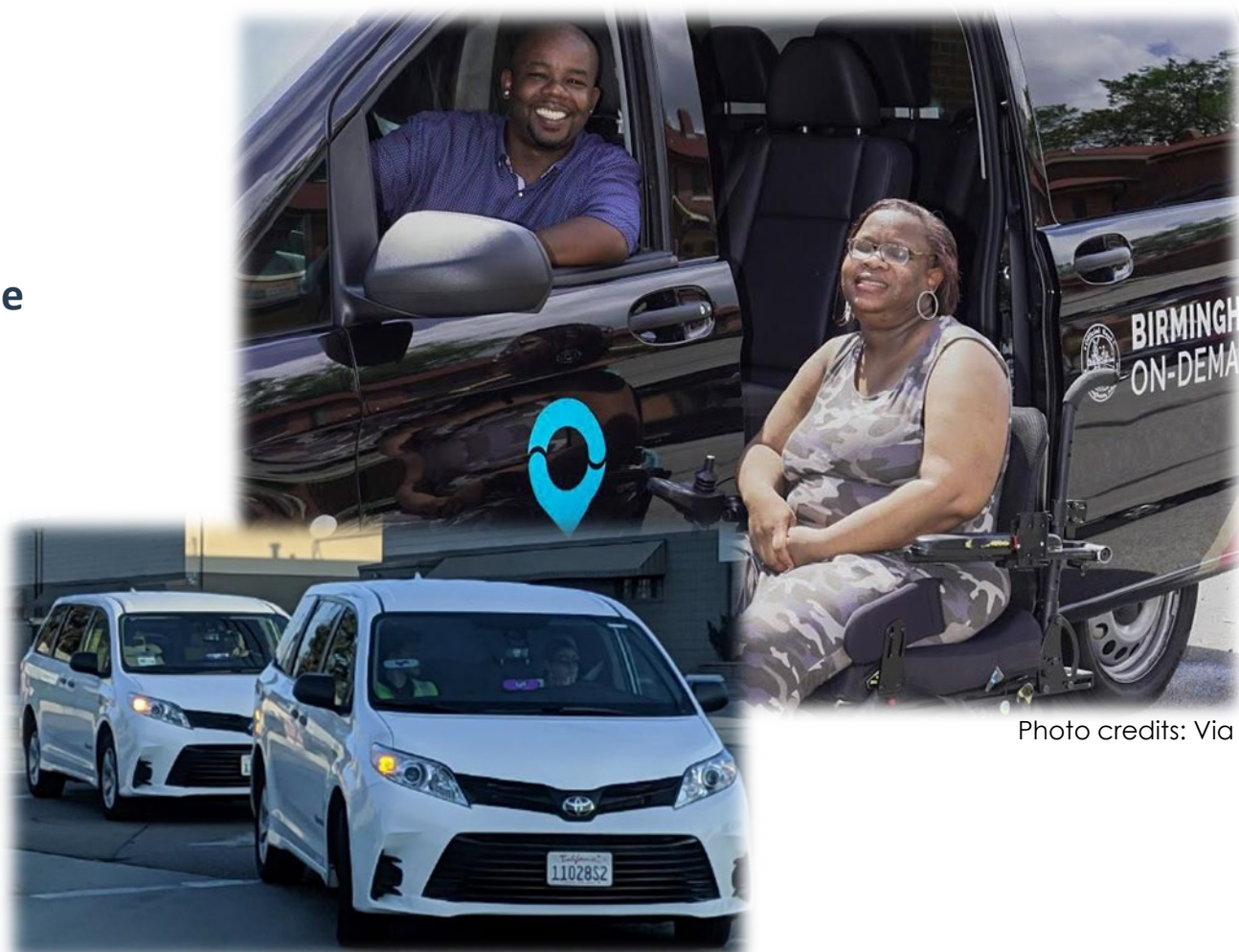


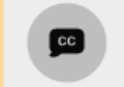


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California Public
Utilities Commission

Housekeeping

- The purpose of the workshop is to discuss Track 5B issues in this proceeding and gain understanding of parties' proposals.
- Please save questions for the end of presentations. Audio will be opened for “Q&A”, “Open Discussion” and “Public Comment” portions of the agenda and will be on mute during presentations.
- Staff will monitor the chat box. If you cannot use the chat box or raise hand feature and need assistance during the workshop, please contact tncaccess@cpuc.ca.gov. Please let us know if you cannot hear us or see the slides anytime during the presentation.
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 - Or to completely disable this feature, select “Turn off Webex Assistant” or “Hide Captions and Highlights” by clicking on the icon. 
- If you have any additional questions after the workshop, please contact TNCAccess@cpuc.ca.gov

Agenda

9:00 – 9:10AM	Welcome and Opening Remarks from Commissioner Shiroma
9:10 – 9:20AM	Overview of CPED Staff Proposal
9:20 – 10:00AM	Presentation from Parties
10:00 – 10:30AM	Public Comments
10:30 – 10:45AM	Break
10:45 – 11:15AM	TNC Data Collection
11:15 – 11:45AM	TNC Community Outreach
11:45 – 12:45PM	Lunch Break
12:45 – 1:15PM	Multi-County Pooling of Funds
1:15 – 1:45PM	Staff Delegation
1:45 - 2:00PM	End

Opening Remarks

Commissioner Shiroma

Staff Proposals

9:10 – 9:20am

Staff Proposals

- 2.2 (1a & 1b) TNC Data Collection (pp. 4-5 of Staff Proposal)**
- 2.2 (2a) TNC Community Outreach (p. 6)**
- 2.2 (1a & 1b) Multi-County Pooling of Funds (pp. 7-9)**
- 2.2 (4) Commission Staff Authority Delegation (p. 10)**

Staff Proposal pp. 4-5

TNC Data Collection

What additional data should be collected from TNCs and Access Providers to inform the 2024 Legislative Report and potential modifications to the WAV response time benchmarks? How can this data collection advance the goals of the Commission's Environmental and Social Justice Action Plan?

Effective Q1 2023, require TNCs to provide (in CSV):

- Unique number of WAVs in operation (including those that serve pre-scheduled and real time requests), by hour of the day and day of the week regardless of whether an offset was requested for that county
- Total WAV trips requested, and completed, broken out by county, zip code, and type of service (pre-scheduled and real-time WAV service) regardless of whether an offset was requested for that county
- All complaints related to “pickup” and “drop-off” shall be added as additional reporting categories

Staff Proposal p. 6

TNC Community Outreach

How should the Commission ensure that TNCs undertake effective engagement with the disability communities to further acceptance and expansion of on-demand WAV service?

CPED Staff's guiding principles for modifications to the community engagement requirements include:

- The engagement requirements incentivize TNCs to increase awareness of WAV ride options and provide an effective feedback loop from WAV customers to TNCs
- The engagement requirements provide clear, consistent requirements for all TNCs that seek Offsets or Exemptions
- CPED Staff is given clear qualitative and/or quantitative requirements that can easily be assessed by CPED Staff in the Advice Letter review process

Staff Proposal pp. 7-9

Multi-County Pooling of Funds

For counties where the amount of Access Fund money available is relatively small, should Access Fund moneys be permitted to be “pooled” across multiple counties? If so, what criteria should be used to determine multi-county pooling? What other requirements should be considered?

Should the Commission allow fund pooling only in counties served by the Statewide Fund Administrator, only in counties served by individual Local Access Fund Administrators, or both?

To further advance the goals of SB1376 to increase WAV service, CPED propose the following:

- ✓ Allow pooling of funds (details in next slide)
- ✓ Allow public transit agencies to serve as a LAFA if an MPO, RTPA, or CTC does not apply as a LAFA. In the event overlapping eligible entities apply to become a LAFA for the same area, preferential consideration will be given to the MPO, followed by the county-level RTPA, or CTC, then a public transit agency.

Staff Proposal pp. 7-9 (cont.)

Multi-County Pooling of Funds

Allow pooling of funds across multiple counties under the following conditions:

- ✓ **LAFAs** (Local Access Fund Administrators - MPOs, RTPAs, CTCs, and newly proposed Transit Agencies)
 - MPOs, RTPAs, CTCs to pool fund moneys across multiple counties outside their jurisdiction
 - Memorandum of Understanding must be signed by all involved agreeing to the pooling and use of funds across counties upon applying as a LAFA
 - MPOs, RTPAs, CTCs and Transit Agencies to determine how much funds shall be allocated between counties.
- ✓ **SAFA** (Statewide Access Fund Administrator)
 - Counties not served by a LAFA: the SAFA may pool funds from multiple counties
 - SAFA to determine how much funding shall be allocated between counties
 - SAFA to conduct engagement with disability communities and transit planning agencies to identify where WAV is needed
- ✓ **Track of Funds**
 - AFAs will be required to track, and submit to CPED, expenses broken down by county by quarter along with the other reporting requirements

Staff Proposal p.10

Commission Staff Authority Delegation

Should Commission Staff be delegated authority to make decisions on certain aspects of the Access for All Program once the proceeding has closed? If so, which issues?

- ✓ Development and implementation of the Access Fund Administrators, which include but are not limited to the following issues on which CPED staff already have discretion:
 - Access Fund Disbursement
 - AFA and Access Provider Reporting Requirements
 - Program Funding Schedule/Deadlines
 - AFA and Access Provider Application Process

- ✓ Make decisions on Quarterly Access Fee Statements

- ✓ Make adjustments to Advice Letter related templates

Presentations from Parties

9:20 – 10:00am

Presenters (10 mins each)

Party	Speaker
1. Lyft	Janee Weaver
2. Uber	Seth Smith Michael Tietjen
3. Disability Rights California	Autumn Elliott Melissa Kasnitz
4. San Francisco	Joe Castiglione (SFCTA) Erin McAuliff (SFMTA)

Public Comments

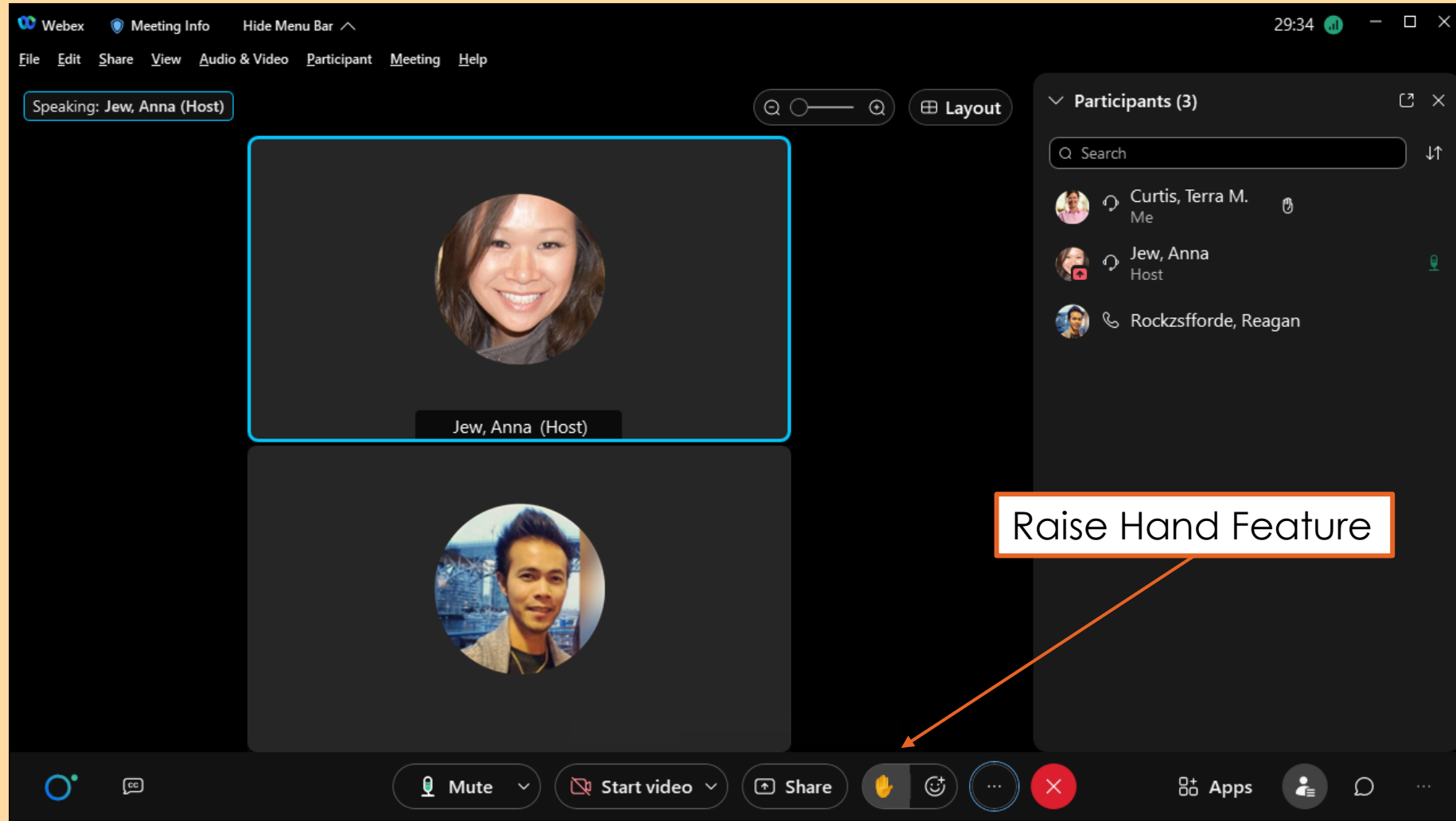
10:00 – 10:30am

Public Comment

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- If you cannot use the raise hand or chat box and cannot speak your question verbally, please email tncaccess@cpuc.ca.gov.
- The “raise hand” icon is located by clicking on the Participant tab or the emoji icon (image on next slide).
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- When called upon, please identify the organization you are affiliated with.
- After speaking, please “lower hand”.

Public Comment

10:00 - 10:30am



Break

10:30-10:45am

Open Discussion Part 1

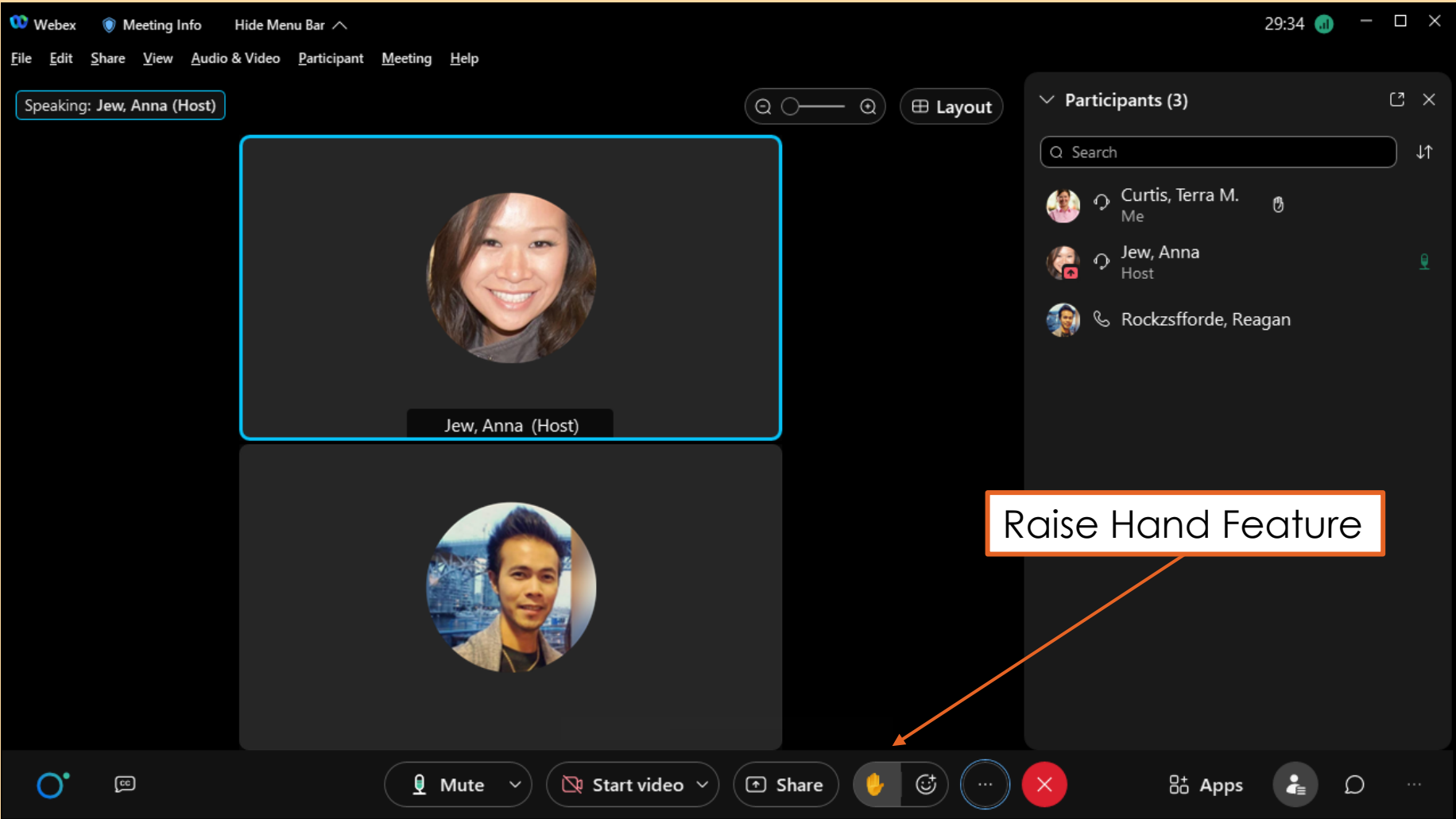
Open discussion of each Scoping Memo question

10:45am – 11:45am

Open Discussion

- The purpose of this session is to enable robust dialog with and among parties regarding Track 5B issues.
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Open Discussion



Open Discussion

TNC Data Collection

- 2.2 (1a) **What additional data should be collected from TNCs and Access Providers to inform the 2024 Legislative Report and potential modifications to the WAV response time benchmarks?**
- 2.2 (1b) **How can this data collection advance the goals of the Commission's Environmental and Social Justice Action Plan?**

TNC Community Outreach

- 2.2 (2a) **How should the Commission ensure that TNCs undertake effective engagement with the disability communities to further acceptance and expansion of on-demand WAV service?**

Lunch Break

11:45-12:45pm

Open Discussion Part 2

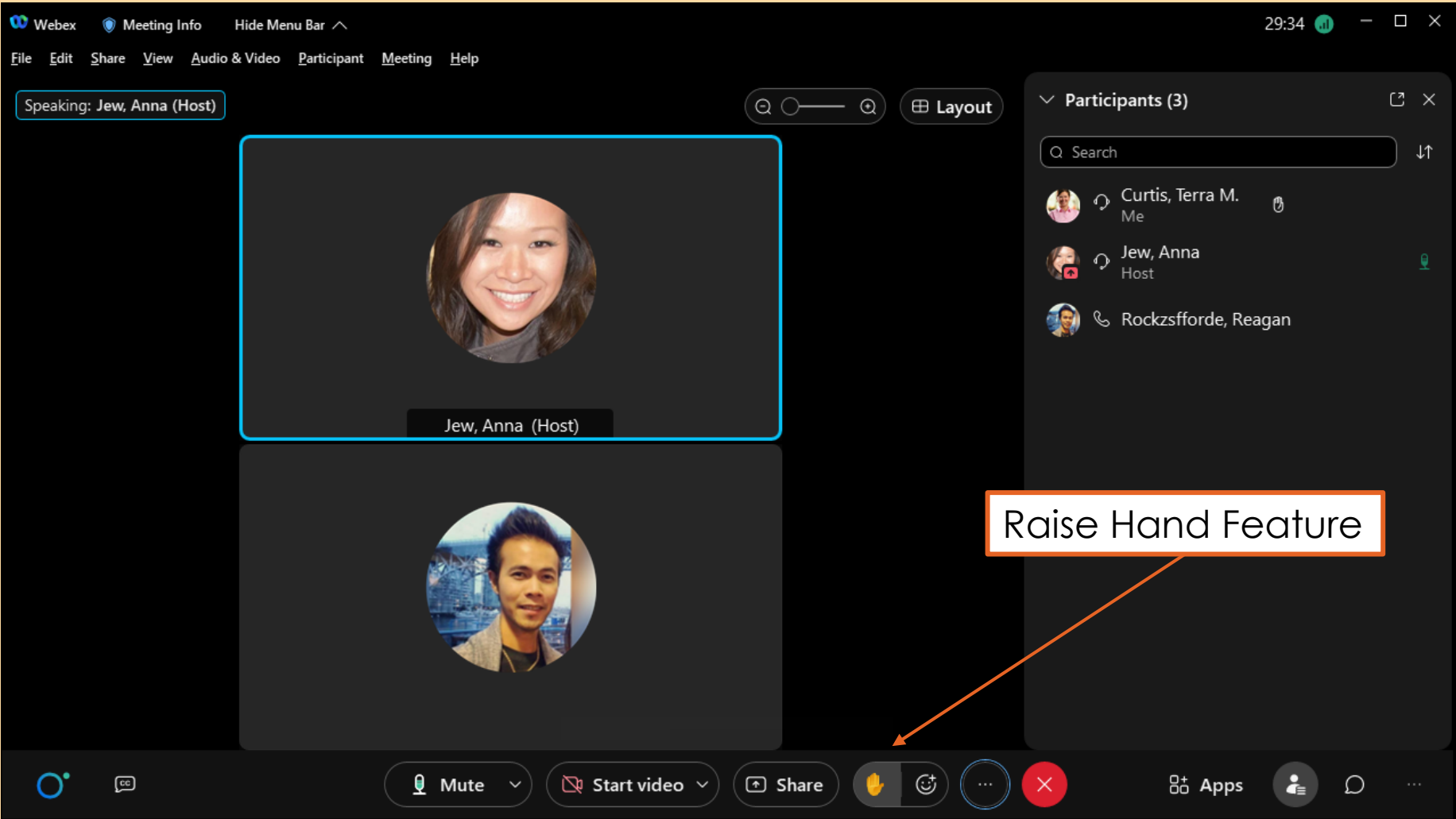
Open discussion of each Scoping Memo question

12:45pm – 1:45pm

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Open Discussion



Open Discussion

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- 2.2 (1a)** For counties where the amount of Access Fund moneys available is relatively small, should Access Fund moneys be permitted to be “pooled” across multiple counties? If so, what criteria should be used to determine multi-county pooling? What other requirements should be considered?
- 2.2 (1b)** Should the Commission allow fund pooling only in counties served by the Statewide Fund Administrator, only in counties served by individual Local Access Fund Administrators, or both?

Staff Delegation

- 2.2 (4)** Should Commission Staff be delegated authority to make decisions on certain aspects of the Access for All Program once the proceeding has closed? If so, which issues?

Track 5B Schedule

Track 5B Calendar	
Proposals on Track 5B Issues due ¹⁶	April 15, 2022
Workshop on Track 5B proposals	Late April 2022
Comments on proposals and workshop	May 16, 2022
Reply comments on proposals and workshop	May 27, 2022
Proposed Decision on Track 5B	Q3 2022



California Public Utilities Commission

General Inbox:

tncaccess@cpuc.ca.gov