

April 27, 2022

Lyft Comments on Amended Track 5B Scoping Memo and Ruling



Agenda

- **Legislative Report Requirements**
- **TNC Data Submissions**
- **Lyft's Recommendation**



Access For All Legislative Report Requirements

Senate Bill 1376 requires the Commission to submit a legislative report on January 1, 2024.

- “...The bill would require the commission to report to the Legislature by January 1, 2024, on the compliance with these provisions and on the effectiveness of the on-demand transportation programs or partnerships funded pursuant to these provisions.”
- The legislature requires the following information to be included within the legislative report:
 - A study on the demand for WAVs, including demand according to time of day and geographic area
 - An analysis of the reports required to be submitted by access providers receiving funding
 - The availability of unallocated funds in the Access Fund, including the need to reassess Access Fund allocations
 - An analysis of current program capabilities and deficiencies, and recommendations to overcome any identified deficiencies



TNC Data Submissions

Significant analysis of the Access for All Program can be done from data provided by TNCs and Access Providers.

| Report | Details | Example of Analysis |
|-------------------|--|---|
| WAVs In Operation | Number of WAVs available to receive a trip. | This data can provide information on the number of vehicles available on a platform. |
| WAV Trips | Includes data on the number of trips completed, not accepted, no-shows, canceled by passenger, canceled by driver, and unique trips. | The trip data when considered as a whole provides insight into the program's demand. An individual can also determine completion ratios by analyzing trip data. |
| Response Times | Time of request to time of acceptance; and time of acceptance to time of arrival. | The raw data can be analyzed to determine wait times a rider experiences for a WAV trip. |

Significant analysis of the Access for All Program can be done from data provided by TNCs and Access Providers.

| Report | Details | Analysis |
|--------------------------------|--|--|
| Offset Time Standard (OTS) | Percentage of all rides completed within the required ETA. | Provides information on the rider experience. |
| Trip Completion Standard (TCS) | Aggregated number of completed trips by county. | How many trips completed over time. |
| Funds Expended | Breakdown of funds expended by specific category. | Provides information on the total cost of the program. |
| Exemption Response Times | Percentage of all rides completed within the required ETA. | Provides information on the rider experience. |

Significant analysis of the Access for All Program can be done from data provided by TNCs and Access Providers.

| Report | Details | Analysis |
|--------------------------|--|---|
| Training and Inspections | Information on training provided and completed vehicle inspections. | An individual will be able to determine number of new WAVs that have been inspected; and number of new WAV drivers that have received training. |
| Outreach | Information on outreach efforts completed during the quarter. | An individual will be informed on the geographic areas that were marketed to and the marketing materials used. |
| Complaints | All complaints filed and classified as either (1) Securement Issues, (2) Driving Training, (3) Vehicle Safety, (4) Service Animal, or (5) Other. | Provides information on rider experience. |

Lyft's Recommendation

Lyft does not recommend the Commission require TNCs to provide additional data.

Lyft does not believe the Commission requires any additional data to inform the 2024 Legislative Report.

