

***Transportation
Enforcement Branch
Monthly Data Report***

California Public Utilities Commission | June 2016

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INTRODUCTION AND SUMMARY

The Transportation Enforcement Branch (TEB) carries out the Commission’s regulatory and safety oversight over for-hire passenger carriers (limousines, airport shuttles, charter and scheduled bus operators, and transportation network companies) and moving companies. The Commission also regulates the services and rates of vessel common carriers, which transport passengers or property by vessel within California. Authority over intrastate air carriers, for-hire vessel carriers, interstate passenger and household goods carriers, and intrastate private carriers of passengers is limited to registration of operations and filing evidence of liability insurance.

In June 2016, TEB staff worked on a total of 171 enforcement cases, collected over \$14,600 in fines, and processed more than 9,000 individual licensing actions, including new and renewal applications, changes to equipment lists, suspensions, revocations, and reinstatements from suspension or revocation.

ENFORCEMENT ACTIVITY

TEB is working on a total of 173 cases. Investigations center on illegal carriers or violations of the Public Utilities Code, General Orders or Commission decisions. TEB’s cases come from a variety of sources, such as complaints from carriers or consumers, and those opened on TEB’s inspections or own initiative.

In June 2016, TEB closed 32 cases and initiated 34 new cases.

Enforcement Action	Passenger Carriers	Household Hoods
Investigations Initiated	26	8
Investigations Completed	25	7
Cease and Desist Orders	11	5
Open Investigations as of 6/30/16	106	67

CITATIONS AND FINES

Through investigations, TEB issued citations for \$47,500 in June 2016. Year-to-date fines total \$141,500.

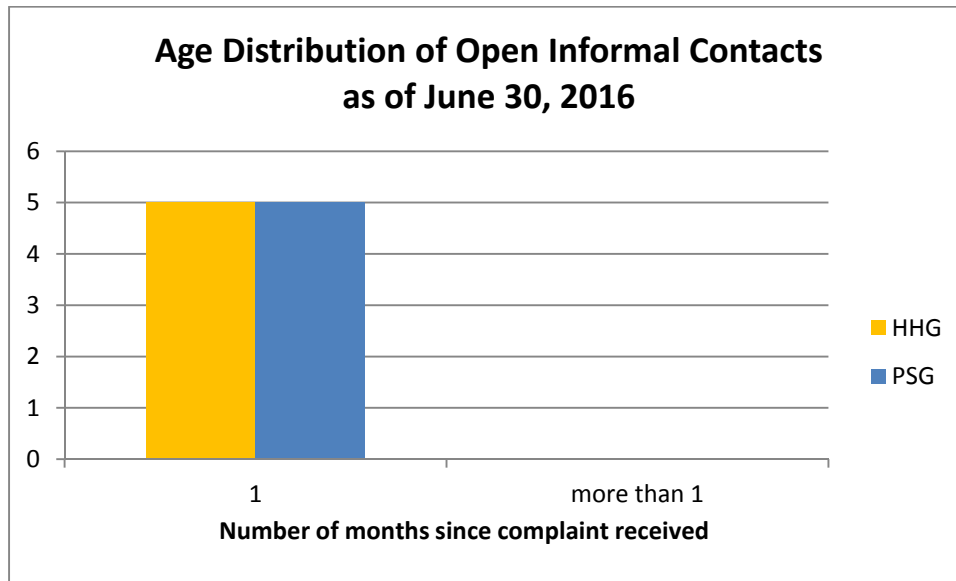
Date	Fine Amount
June 2016	\$47,500
January 1, 2016 – June 30, 2016	\$141,500

TEB collected \$1,000 worth of fines at Los Angeles International Airport (LAX).

LAX Onsite Citation Program (Passenger Carriers only)	
CPUC Citations	1
LAX PD Citations	3
Vehicles Impounded	2
Fines Collected	\$1,000

CONSUMER INTAKE UNIT

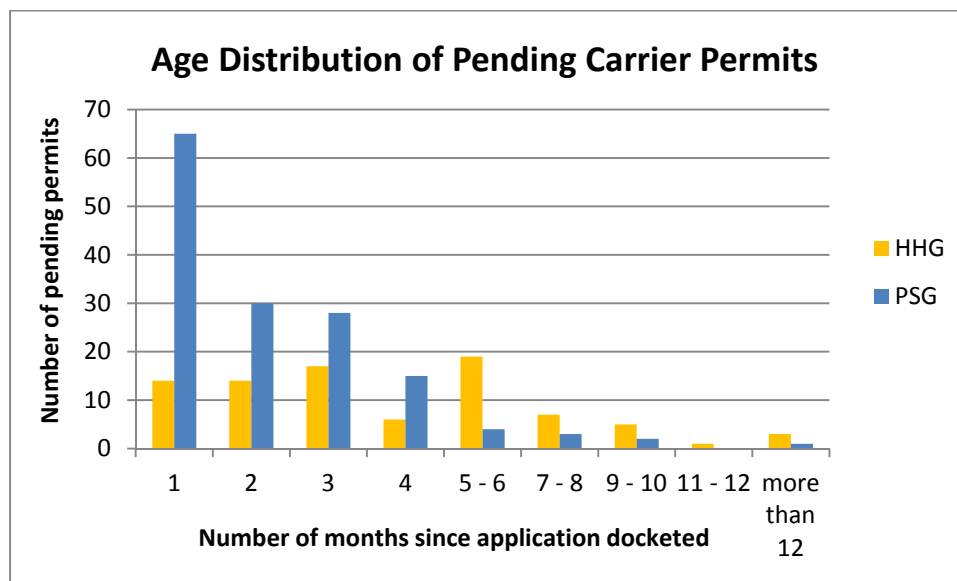
In June 2016, the TEB Consumer Intake Unit (CIU) received a total of 55 complaints against household goods (HHG) and passenger carrier (PSG) companies. CIU resolved 47 (approximately 85 percent) complaints within 30 days and recovered \$1,120.00 for consumers. The below chart shows the “age” (i.e., number of months since complaint was received) of open complaints, as of June 30, 2016.



APPLICATION AND PERMIT ACTIVITY

TEB received a total of 360 applications (including new, renewal, refile and transfer) and issued 285 permits during June 2016. TEB suspended 375 carriers' authorities, and revoked 87 authorities; reinstated 317 permits from suspension or revocation. TEB also processed 618 changes to carriers' equipment lists, and transmitted 154 bus terminal inspection notices to the California Highway Patrol. As of June 30, 2016, 729 applications await action by the CHP (inspections) or DMV (pull notice enrollment).

Type of Activity	Passenger Carrier	Household Goods
New Applications Received	108	16
Renewal Applications Received	216	0
Refile Applications Received	14	3
Transfer Applications Received	3	0
Permits Issued	274	11
Permits Suspended	305	44
Permits Revoked	70	7
Permits Reinstated (from suspension/revocation)	289	28
Applications awaiting action by DMV and/or CHP	630	99
Carrier-initiated suspensions	26	
Carrier-initiated revocations	10	
Vehicles Added/Deleted	618	
Address and Business Name Changes	103	
Terminal Inspection Notices Sent to CHP	154	
Total Active/Suspended Authorities as of 6/30/16	8570	1066



TEB issued a second deficiency letter to one TNC applicant during June 2016.

Date received	TNC DBA	Carrier#	Application Status
5/11/2016	Freed Man Autonomous Vehicles LLC	PSG0036469	June 15, 2016 – second deficiency letter sent.