

***Transportation  
Enforcement Branch  
Monthly Data Report***

**California Public Utilities Commission | May 2016**

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## INTRODUCTION AND SUMMARY

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The Transportation Enforcement Branch (TEB) carries out the Commission’s regulatory and safety oversight over for-hire passenger carriers (limousines, airport shuttles, charter and scheduled bus operators, and transportation network companies) and moving companies. The Commission also regulates the services and rates of vessel common carriers, which transport passengers or property by vessel within California. Authority over intrastate air carriers, for-hire vessel carriers, interstate passenger and household goods carriers, and intrastate private carriers of passengers is limited to registration of operations and filing evidence of liability insurance.

In May 2016, TEB staff worked on a total of 181 enforcement cases, collected over \$30,000 in fines, and processed more than 2,000 individual licensing actions, including new and renewal applications, changes to equipment lists, suspensions, revocations, and reinstatements from suspension or revocation.

## ENFORCEMENT ACTIVITY

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TEB is working on a total of 181 cases. Investigations center on illegal carriers or violations of the Public Utilities Code, General Orders or Commission decisions. TEB’s cases come from a variety of sources, such as complaints from carriers or consumers, and those opened on TEB’s inspections or own initiative.

In May 2016, TEB closed 25 cases and initiated 38 new cases.

Enforcement Action	Passenger Carriers	Household Hoods
Investigations Initiated	24	14
Investigations Completed	19	6
Cease and Desist Orders	20	11
Open Investigations as of 5/31/16	113	68

## CITATIONS AND FINES

Through investigations, TEB issued citations for \$30,500 in May 2016. Year-to-date fines total \$94,000.

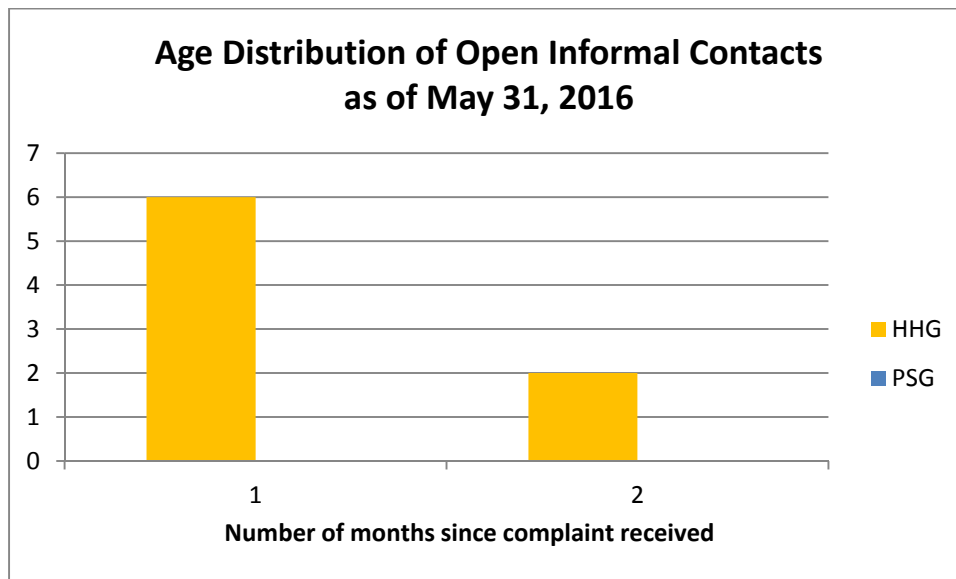
Date	Fine Amount
May 2016	\$30,500
January 1, 2016 – May 31, 2016	\$94,000

TEB collected \$2,000 worth of fines at Los Angeles International Airport (LAX).

LAX Onsite Citation Program (Passenger Carriers only)	
CPUC Citations	2
LAX PD Citations	3
Vehicles Impounded	3
Fines Collected	\$2,000

## CONSUMER INTAKE UNIT

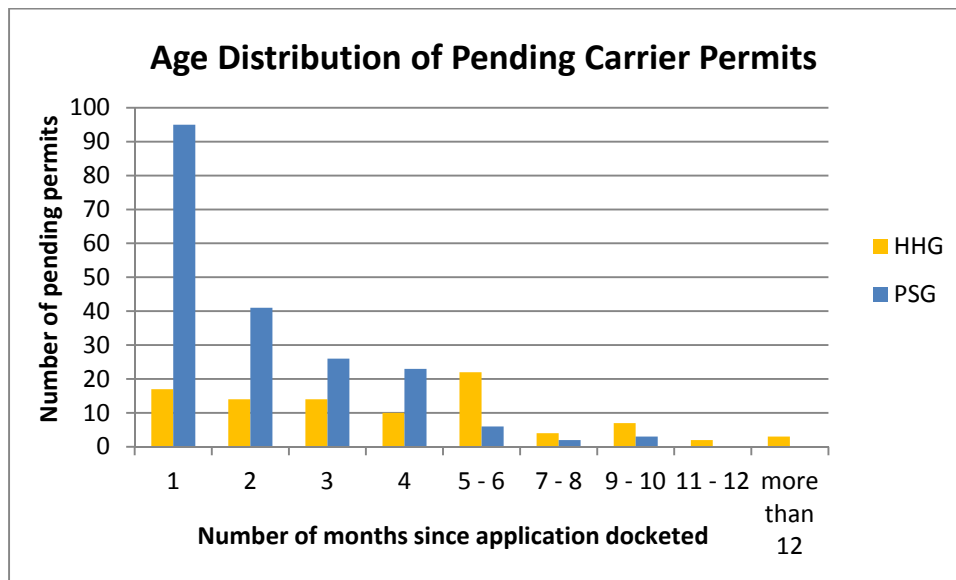
In May 2016, the TEB Consumer Intake Unit (CIU) received a total of 53 complaints against household goods (HHG) and passenger carrier (PSG) companies. CIU resolved all but two complaints within 30 days and recovered \$4,929.88 for passengers.



## APPLICATION AND PERMIT ACTIVITY

TEB received a total of 308 applications (including new, renewal, refile and transfer) and issued 286 permits during May 2016. TEB suspended 379 carriers' authorities, and revoked 410 authorities; reinstated 442 permits from suspension or revocation. TEB also processed 526 changes to carriers' equipment lists, and transmitted 212 bus terminal inspection notices to the California Highway Patrol. As of May 31, 2016, 323 applications await action by the CHP (inspections) or DMV (pull notice enrollment).

Type of Activity	Passenger Carrier	Household Goods
New Applications Received	70	11
Renewal Applications Received	209	0
Refile Applications Received	8	3
Transfer Applications Received	6	2
Permits Issued	277	9
Permits Suspended	357	22
Permits Revoked	393	17
Permits Reinstated (from suspension/revocation)	406	36
Applications awaiting action by DMV and/or CHP	235	88
Carrier-initiated suspensions	35	
Carrier-initiated revocations	6	
Vehicles Added/Deleted	526	
Address and Business Name Changes	87	
Terminal Inspection Notices Sent to CHP	212	
Total Active/Suspended Authorities as of 5/31/16	8550	1053



TEB issued final (60-day) deficiency letters to 11 TNC applicants, and one initial deficiency letter regarding an active May 2016 application .

<b>Date received</b>	<b>TNC DBA</b>	<b>Carrier#</b>	<b>Application Status</b>
<b>3/10/2016</b>	Supershuttle Los Angeles Inc.	PSG0036288	May 11, 2016 – final deficiency letter sent.
<b>3/10/2016</b>	Supershuttle San Francisco, Inc.	PSG0036289	May 11, 2016 – final deficiency letter sent.
<b>3/10/2016</b>	Cloud 9 Shuttle Inc.	PSG0036290	May 11, 2016 – final deficiency letter sent.
<b>3/10/2016</b>	Sacramento Trans Systems Inc.	PSG0036291	May 11, 2016 – final deficiency letter sent.
<b>3/10/2016</b>	Mini Bus Systems Inc.	PSG0036292	May 11, 2016 – final deficiency letter sent.
<b>3/16/2016</b>	Quickie Technologies, Inc.	PSG0036308	May 16, 2016 – final deficiency letter sent.
<b>3/16/2016</b>	Wuums, Incorporated	PSG0036309	May 16, 2016 – final deficiency letter sent.
<b>3/16/2016</b>	Etacar Inc.	PSG0036310	May 16, 2016 – final deficiency letter sent.
<b>3/16/2016</b>	Ride Plus, LLC	PSG0036311	May 16, 2016 – final deficiency letter sent.
<b>3/16/2016</b>	LLW Express Couriers, LLC	PSG0036312	May 16, 2016 – final deficiency letter sent.
<b>3/16/2016</b>	City Ride Inc.	PSG0036313	May 16, 2016 – final deficiency letter sent.
<b>5/11/2016</b>	Freed Man Autonomous Vehicles LLC	PSG0036469	May 16, 2016 – first deficiency letter sent.