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January 12, 2023

Douglas Ito, Director
Consumer Protection & Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

RE: TELEGRAPH HILL NEIGHBORHOOD CENTER IN SUPPORT OF CRUISE ADVICE LETTER 002

Dear Director Ito:

As a representative of Telegraph Hill Neighborhood Center (TEL HI), I am writing in support of Cruise's application to expand its operations 24/7 to serve the entire city of San Francisco. Cruise is a valued San Francisco community partner, has worked with us closely to listen to and address our transportation challenges, and we support their work to provide accessible, clean, and affordable transportation options that will benefit our community and more.

For 133 years, TEL HI's mission has been to "enhance the lives of the people in our community." Through our organization, we promote stability for seniors, children, and families. To that end, we strongly believe that Cruise will enhance the quality of life in our community.

As a San Francisco-based company, Cruise has made it a priority to support our work and build meaningful relationships with local community groups, like TEL HI. Cruise has shown through their actions that they care about our residents and businesses, both in our neighborhood and throughout all of San Francisco.

Another way Cruise demonstrates their commitment to helping the community is through their partnership with the San Francisco-Marin Food Bank, which has provided and delivered more than 2.3 million meals to San Franciscans in need. This commitment to support our city gives us strong confidence that Cruise will continue to be community-minded as they expand.

For these reasons, I urge the commission to vote to approve Cruise's application to fully expand its commercial services throughout San Francisco as soon as possible. This way, all city residents, visitors, and businesses can experience the benefits of Cruise's transportation options.

We appreciate your time and attention.

Thank you,

Nestor L. Fernandez II

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Telegraph Hill Neighborhood Center
CEO/Executive Director

cc:

Alice Reynolds, President, CPUC
Cliff Rechtschaffen, Commissioner, CPUC
Genevieve Shiroma, Commissioner, CPUC
Darcie Houck, Commissioner, CPUC
John Reynolds, Commissioner, CPUC
Christine Hironaka, Deputy Cabinet Secretary, Governor's Office
Mark Tollefson, Deputy Cabinet Secretary, Governor's Office