



SFMTA

Implementing SB 1376

Track 2 Proposals

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1. TNC Investment Offsets

- Establish **accurate program benchmarks** in each geographic area (county) by which to evaluate both offset and exemption requests
- Develop a **standard request form** that is public and verified by CPUC staff. Request should demonstrate:
 - Presence & Availability of WAV Service
 - Reasonable Response Times and Trip Fulfillment
 - Complaints/Nature of Complaints
 - Detailed Accounting of Funds
 - How Investments Improved Service
 - Efforts to Promote/Publicize Service to Disability Community
 - Proof of Training* *omitted from form submitted as Exhibit 1

1. TNC Investment Offsets

- **Process** for presenting requests to the Commission:
 - Within 15 days after the end of quarter
 - Publicly available
 - Utilize standard request/reporting format
 - Tier 3 Advice Letter process for approval
- It is essential the Access Fund retains sufficient funds to administer the program. **Capping offsets may be needed** to achieve this.
- TNCs should only be able to **offset costs in excess of what it costs to provide the same trip in a non-WAV vehicle, less the fare.**

2. Establish Exemptions

- TNCs should meet **80% service level requirements** (SLR=response time for general public) for **four consecutive quarters** to receive an exemption.
- Exemption requests should also be submitted in a **standard format** that is **public** and **verified by CPUC staff** and utilize the **Tier 3 Advice Letter process**.
- TNCs receiving an exemption should **continue to submit reports** throughout the year.

3. Disburse Access Funds

- **Access providers** are any entity that directly provides or contracts with another entity to provide on-demand transportation.
- CPUC should engage various **“Independent Entities”** depending on the task they are expected to perform.
- **Local entities**, with input from people with disabilities, should **develop criteria and select access providers** in each geographic area.

Task	Owner
Develop benchmarks and criteria	CPUC and Consultant, informed by public input
Develop offset/exemption request forms and data collection tools (such as APIs or other platforms)	Consultant
Receive and review offset and exemption requests	Consultant with CPUC staff
Collect data that supports offset and exemption requests	Consultant
Validate data that supports offset/exemption requests	Consultant
Review/approve offset and exemption requests	Consultant with CPUC staff
Verify WAV operators receive training	Consultant with CPUC staff
Collect Access Fee funds from TNCs (not eligible for offset)	CPUC
Develop General Guidance on eligible Access Fund projects/funding/access providers	CPUC
Develop Applications and Criteria for Access Providers	Local planning agency
Review Applications and Select Access Providers	Local planning agency with public input
Approve Access Fund Access Providers	CPUC
Distribute Funds to Access Providers	Local planning agency
Develop criteria for Monitoring Access Provider Performance	Local planning agency
Monitor Access Provider Performance	Local planning agency
Final Report Due to Legislature	Consultant and CPUC staff

4. TNC WAV Ownership

- The CPUC should allow TNCs to own their own accessible vehicles to provide WAV service if it will result in better service to people who use wheelchairs
- Driver training and the safety of vehicle accessibility equipment should be a part of the permitting process for all TNCs and other service providers operating WAVs

Contact Information

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