



Diana S. Gallegos
State Regulatory Affairs
diana.s.genasci@sce.com

October 30, 2020

Leslie Palmer, Director
Safety Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

SUBJECT: SCE PSPS Post Event Report - October 16 to October 16, 2020

Dear Director Palmer:

Southern California Edison (SCE) respectfully submits the attached report in compliance with the Public Safety Power Shutoff (PSPS) Post Event Reporting requirements regarding its PSPS event that began October 16, 2020 and ended October 16, 2020.

This report has been verified by an Officer of SCE in accordance with Rule 1.11 of the Commission's Rules of Practice and Procedure.

Sincerely,

DocuSigned by:
Diana S. Gallegos
8FC4A3FA289949A...

Diana S. Gallegos
Sr. Advisor, State Regulatory Affairs

cc: ESRB_ComplianceFilings@cpuc.ca.gov

**Southern California Edison
Public Safety Power Shutoff Protocol (PSPS)
Post-Event Reporting in Compliance with Resolution
ESRB-8 and PSPS OIR Phase 1 & 2 Requirements
October 16, 2020**

**Submitted to:
California Public Utilities Commission
Director of the Safety and Enforcement Division
October 30, 2020**

Executive Summary

On October 16, 2020, Southern California Edison (SCE) remotely activated¹ an Incident Management Team (IMT) to manage its response to the onset of unexpected high wind and the associated increased risks of fire conditions. Although the high wind speeds that precipitated the IMT activation were not, as explained in detail below in the forecast, ultimately they precipitated weather conditions that required the rapid use of SCE's Public Safety Power Shutoff (PSPS) protocol without advance notifications to Public Safety Partners, critical infrastructure providers, or customers. The event, which impacted 86 customers within Los Angeles and Ventura Counties began and concluded on October 16. More specifically, SCE de-energized 37 customers on the Energy circuit in Los Angeles County at 8:27 am and 49 customers on the Anton circuit in Ventura County at 9:49 am on Friday, October 16. Power was restored to all customers on October 16 at 6:12 pm and 2:19 pm respectively.

SCE submits this report to demonstrate its compliance with the directives of Resolution ESRB-8 and the California Public Utilities Commission (CPUC or Commission) PSPS Order to Institute Rulemaking (OIR) Phase 1 (D. 19-05-042) and Phase 2 (D.20-05-051) requirements associated with PSPS events. This report explains SCE's decision to call, sustain, and conclude a de-energization event and provides both a summary of the event and the responses to the post-event questions as required by the Commission.

SCE appreciates that PSPS de-energizations pose significant challenges and hardships for its customers and the Public Safety Partners that provide vital services to our communities. SCE recognizes that this is particularly true when the unexpected onset of dangerous weather conditions requires that SCE take actions quickly and without advance notifications. SCE's decision to activate its PSPS protocol is based on careful consideration of multiple factors, including forecasted weather, fuel conditions, and impacts to Public Safety Partners and the communities we serve. Because SCE takes seriously its responsibilities and understands the impacts of de-energization events, SCE only resorts to PSPS de-energization when SCE believes that there are no other reasonable alternatives to mitigate identified risks to public safety that would result from catastrophic wildfire.

SCE remains committed to continuously improving its processes and welcomes input from its customers, Public Safety Partners, community representatives, and local governments on ways we can work together to enhance the existing processes, improve communication and coordination amongst impacted entities, and minimize the impact of PSPS events on all stakeholders.

¹ SCE utilized remote IMT activation due to the impacts of COVID-19.

SCE took the following actions to manage its response during this PSPS event:

1. Activated a Dedicated PSPS IMT to coordinate response operations associated with the potential use of PSPS to maintain public safety as soon as alerted to the potential for risk of catastrophic wildfire by SCE meteorologists on 10/16 at 6:58 am;
2. Evaluated onset weather conditions through weather stations in the impacted areas for potential use of the PSPS protocol;
3. De-energized portions of the Energy and Anton circuits to maintain public safety beginning on 10/16 at 8:27am;
4. Performed post patrols to verify no damage to de-energized circuits in support of restoration activities;
5. Executed de-energized, imminent re-energization and all-clear notifications to Public Safety Partners, critical infrastructure providers and customers. Additionally, provided the same notifications to Community-Based Organizations (CBOs) such as Independent Living Centers (ILCs), the American Red Cross, 2-1-1, and Fire Safety Councils

Event Summary October 16²

On Friday, October 16, SCE meteorologists notified SCE's Business Resiliency Duty Manager (BRDM) of unexpected high winds, at the National Weather Service High Wind Advisory Level, measured at SCE weather stations and immediately impacting localized portions of the SCE service territory in Los Angeles and Ventura counties where the Fire Potential Index was already forecasted and identified as elevated. These high wind levels had not been previously forecasted by SCE or the National Weather Service. SCE quickly mobilized its Public Safety Power Shutoff Incident Management Team (PSPS IMT) to monitor and evaluate the need for the use of PSPS. SCE ultimately de-energized 37 customers on the Energy circuit in Los Angeles County and 49 customers on the Anton circuit in Ventura County. Given the need for immediate actions in response to these unanticipated and quickly developing weather conditions, SCE was unable to provide advance alert and warning notifications to Public Safety Partners, critical infrastructure providers, or its customers. SCE was able to provide "de-energized," "imminent re-energization" and "PSPS event all clear" notifications to Public Safety Partners, critical infrastructure providers, and customers on both the Energy and Anton circuits. Additionally, SCE provided the same notices to Community-Based Organizations (CBOs) such as Independent Living Centers (ILCs), the American Red Cross, 2-1-1, and Fire Safety Councils in Los Angeles and Ventura County.

The following responses address how SCE complied with all applicable PSPS regulatory requirements, including ESRB-8 and the Phase 1 (D. 19-05-042) and Phase 2 (D. 20-05-051) decisions, during this event.

1. The time, place and duration of the power shutoff event

SCE was alerted to the potential need for use of the PSPS protocol by SCE meteorologists at 6:58 am on Friday, October 16. SCE de-energized portions of the Energy and Anton circuits beginning at 8:27 am. Re-energization of the Energy and Anton began at 2:19 pm and was completed by 6:12 pm as detailed in the table below.

De-Energization/Re-Energization Circuit Timeline

Circuit Name	De-energized Date / Time	De-energized customers	Re-energized Date / Time
Energy	10/16/2020 8:27am	37	10/16/2020 6:12pm
Anton	10/16/2020 9:49am	49	10/16/2020 2:19pm

² The following event summary serves to provide an overview of the event. Additional details regarding specific PSPS requirements are addressed in further detail after this narrative.

- 2. The local communities' representatives contacted prior to de-energization, the date on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in General Order 95, Rule 21.2³**

Due to the rapid and unexpected onset of this weather event, SCE did not contact any representatives prior to the unplanned de-energization. The de-energized circuits in Los Angeles and Ventura both contain Tier 3 HFRA.

- 3. If unable to provide customers with notice at least 2 hours prior to the de-energization event, provide an explanation in its report.**

SCE did not provide customers with at least 2 hours of advance notice given the identification of immediate dangerous weather conditions by SCE meteorologists and potential risks to public safety requiring use of PSPS in response to these conditions, SCE was only able to provide "de-energized," "imminent re-energization" and "PSPS event all clear" notifications to Public Safety Partners, critical infrastructure providers, and customers on both the Energy and Anton circuits as detailed in Attachment A-Public Safety Partner Notifications and Attachment B-Customer and Critical Infrastructure Notifications.

- 4. Summarize the number and nature of complaints received as the result of the de-energization event and include claims that are filed due to de-energization.**

As of the submission of this report, SCE is not aware of any formal complaints that were submitted to the Commission. SCE Consumer Affairs did not receive complaints and no claims have been submitted for this event. Any complaints/claims received after submission of this report will be added to subsequent reports, as they are received and processed.

Although SCE did not receive any formal complaints, we did receive an inquiry from the City of Moorpark regarding the lack of advance notification. SCE followed up with the City and provided an overview of the circumstances and explained that advance notice of the PSPS event was not given because of the sudden onset of unexpected weather conditions.

- 5. The timeline for power restoration (re-energization), in addition to the steps taken to restore power as required in Resolution ESRB-8.**

A PSPS event will continue while dangerous fire weather conditions exist and the threat of a catastrophic wildfire event remains due to these conditions. If circuits are shut off, those circuits and lines will be inspected to ensure there is no damage before power can be safely restored. Any visual inspection of the power lines must take place during daylight hours for safety and accuracy. Therefore, patrol and restoration operations may be limited or prolonged during overnight hours. SCE strives to restore all power within 24 hours of de-energization when possible.

³See Attachment A Public Safety Partner Notifications for specifics of notifications.

Once hazardous weather conditions subsided on the afternoon of 10.16.20, SCE performed post patrols for damage on the impacted portions of the Energy and Anton circuits. The Energy circuit post-event patrol was initiated at 2:55 pm and the Anton circuit post-event patrol was initiated at 1:28 pm. Imminent notification of re-energization was sent to customers at 2:09 pm on the Energy circuit and 1:05 pm on the Anton circuit. The Energy circuit was fully re-energized at 6:12pm, upon completion of all post-event patrols, and the Anton circuit was fully re-energized at 2:19 pm upon completion of all post-event patrols. Re-energization notifications were sent to customers on the Energy circuit at 6:19 pm and Anton circuit at 3:02 pm.

- 6. For any circuits that require more than 24 hours to restore, the utility shall explain why it was unable to restore each circuit within this timeframe in its post event report.**

The Energy circuit was restored on October 16 at 6:12 pm, with the outage on circuit lasting approximately 9.5 hours, and the Anton circuit was restored On October 16 at 2:19 pm, with the outage on the circuit lasting approximately 4.5 hours. Both outages lasted less than 24 hours.

- 7. Identify the address of each community assistance location during the de-energization event, describe the location (in a building, a trailer, etc.), and describe the assistance available at each location, and give the days and hours that it was open.**

Given the unforeseen nature of this event, no Community Resource Centers (CRCs) or deployed Community Crew Vehicles (CCVs) were deployed to the impacted communities during this PSPS event.

- 8. Any wind-related damage(s) to SCE's overhead equipment in the areas where power is shutoff.**

No wind-related damage was found on SCE's overhead equipment in the areas where power was shutoff.

- 9. All factors considered by SCE in its decision to shut off power, including wind speed, temperature, humidity, and vegetation moisture in the vicinity of the de-energized circuits**

SCE's decision to shut off power is dynamic and was made by considering the following factors during this event:

- Notification by SCE's meteorologists of an imminent, un-forecasted fire weather hazard based on Fire Potential Index criteria and the previously unforeseen wind speeds.
- Ongoing assessments from our in-house meteorologists using high-resolution weather models, data from SCE weather stations, and publicly available weather stations.

- The SCE Fire Potential Index (FPI), a tool that utilizes weather data, fuel conditions, and vegetation moisture content to rate the daily fire potential across our region. SCE uses the following metrics to rate ignition potential --
 - Low - 11.99
 - Elevated - 12-14.99
 - Extreme - 15 and above
- Wind speeds, particularly when they exceed or are expected to exceed National Weather Service Wind Advisory levels (defined as 31 mph sustained wind speed and 46 mph gust wind speed) or exceed the top 1% of historical wind speeds in the area. Wind speeds are particularly important when we consider them in combination with other local conditions, such as dry vegetation, that could present an imminent hazard for the community. Wind speed thresholds may also be adjusted based on other factors or circuit design.
- Other operational considerations, such as the state of the potentially impacted circuits, flying debris and/or downed wires.

SCE considered the following factors listed in the table below to inform de-energization decisions:

Circuit Name	Weather Station	Wind Sustained	Gust Sustained	Threshold Sustained	FPI Value	Reasons De-Energization
Energy	SCE Browns Canyon	37 MPH	51 MPH	31-46 MPH	FPI: 12.18	<ul style="list-style-type: none"> • Exceeded Threshold • 99th Percentile • High Wind Trend • Exceeded FPI Value
ANTON	SCE Happy Camp Road	31 MPH	51 MPH	31-46 MPH	FPI: 12.99	<ul style="list-style-type: none"> • Exceeded Threshold • 99th Percentile • High Wind Trend • Exceeded FPI Value

10. Evaluation of alternatives to de-energization that were considered, and mitigation measures used to decrease the risk of utility-caused wildfire in the de-energized area and an explanation of how the utility determined that the benefit of de-energization outweighed the potential public safety risks:

SCE does not perform separate risk assessments to establish de-energization thresholds during each PSPS event, but rather sets thresholds based on SCE's risk-informed assessment of the potential for a catastrophic wildfire should an ignition occur under the conditions presented. Under such conditions, the harm to life and property resulting from a catastrophic wildfire vastly outweighs the impacts of the de-energization necessary to eliminate the potential of ignition. Additionally, SCE only uses de-energization when no other alternatives will mitigate this fire risk and SCE further minimizes the impact by limiting the de-energization to the smallest number of customers possible through segmentation of impacted circuits, where possible. During this event, SCE used sectionalizing through RAR devices or switches to isolate and de-energize only the necessary portions of circuits. While avoiding de-energization entirely was not possible, SCE took steps to reduce the impacts of de-energization on the community and considered the impacts of the de-energization on its stakeholders within the context of the risk posed by the prevailing weather conditions, its de-energizations thresholds, and the unacceptable public safety risk of catastrophic wildfire ignition.

11. A copy of all notifications, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners).

A copy of all notifications and the timing of notifications can be found in Attachment A -Public Safety Partner Notifications, Attachment B - Critical Infrastructure and Customer Notifications and Attachment C - PSPS Activation Customer Notification Messaging.

All PSPS event notifications to key stakeholders, including Public Safety Partners and customers, are delivered via voice, email, and TTY (telecommunication device for the hearing impaired) formats as per the preference of the recipient. Notifications are offered in multiple languages. All notifications were made by SCE.

12. Number of affected customers broken down by all classifications including residential, medical baseline, commercial/industrial, etc.

A detailed description of the number of affected customers broken down by all classifications including residential, medical baseline, commercial/industrial, etc. is provided in Attachment B-Customer and Critical Infrastructure Notifications.

13. An explanation of the circumstances that resulted in failure to communicate a potential pro-active de-energization event, if any.

SCE strives to provide all notifications ahead of the initial forecasted period of concern. In this event, immediate and unforeseeable fire weather conditions developed which required a rapid response that precluded advance notice of potential de-energization on the Energy and Anton circuits. Although SCE's FPI was elevated, because wind speeds were not originally forecasted to exceed PSPS criteria, SCE did not anticipate that it would need to de-energize either circuit. However, in the early morning hours of October 26th, weather stations indicated a rapid onset of winds more than the PSPS criteria on both the Anton and Energy circuits. This coupled with the existing FPI levels created fire danger conditions which led the Incident Commander to determine that public safety required a rapid de-energization response that could not be delayed by providing the advance notices.

14. Each electric investor-owned utility shall enumerate and explain the cause of any false communications in its post event reports by citing the sources of changing data.

SCE believes this event could be viewed as an example of a false-negative communication since we were unable to provide any advance notice of de-energization to Public Safety Partners, critical infrastructure providers, or customers given the rapid onset of hazardous weather conditions as reported by the weather stations on the Energy and Anton circuits.

Although SCE's FPI levels elevated, wind speeds were not forecasted to exceed PSPS criteria and therefore no circuits were originally in scope to be monitored for potential use of PSPS. As weather on the ground rapidly changed, the dedicated IMT was activated and de-energization decisions were made by the Incident Commander.

15. A description and evaluation of engagement with local and state public safety partners in providing advanced education and outreach during the de-energization event.

SCE was unable to provide advanced education and outreach of this Public Safety Power Shutoff event to all impacted county emergency management officials, CalOES, and the Commission. SCE made notifications to these agencies upon de-energization of the circuits. Updates were provided throughout the event using the CalOES PSPS Notification Form and individual contact with Public Safety Partners in the affected counties.

16. For those customers where positive or affirmative notification was attempted, an accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved.

SCE only tracks critical care customers for positive or affirmative receipt of notification attempts. Notifications are made daily as these customers remain on potentially impacted circuits. There was one critical care customer identified on the Anton circuit during this event. SCE verified the safety of this customer through individual positive contact shortly after the customer was de-energized.

17. A description of how sectionalizing, i.e., separating loads within a circuit, was considered and implemented and the extent to which it impacted the size and scope of the de-energization event.

In total there are approximately 2,141 customers served by the Energy (286) and Anton (1,855) circuits that could have been de-energized. SCE reduced the number of customers de-energized to 86 customers using areas of immediate onset weather conditions as identified by weather stations and switching playbooks that identified RAR sectionalizing devices to limit the scope of the event to the areas of greatest concern.

18. Lessons learned from the de-energization events.

Although SCE has implemented industry leading high-resolution weather modeling and forecasting capabilities and maintains a highly experienced meteorology staff, as evidenced by this PSPS event, there may still be times when weather models fail to forecast dangerous fire weather conditions. This may result in an imminent need to activate the PSPS protocol and de-energize a circuit to protect public safety and mitigate the potential risk of catastrophic wildfire. Although this event was not forecast by SCE or NWS, SCE is focused on

improving and enhancing weather and fuel modeling capabilities, improving the accuracy and granularity of its PSPS forecasting capabilities and mitigating the risk to communities with the focus on continually improving our ability to forecast dangerous weather conditions and react accordingly.

19. Any recommended updates to the guidelines adopted in Resolution ESRB-8 and this decision.

As SCE explained in its prior report, we would appreciate clarification related to false negative and false positive communications presented in D.20-05-051. SCE notes that “false positives or negatives” typically refer to decisions made, or actions taken based on erroneous information. Differences between notifications and actual de-energizations, however, do not stem from incorrect data, but rather from actual ground conditions varying from forecast conditions, as is the case with every weather forecast. This variance is inherent because of the constantly changing nature of emergent weather.

SCE also believes that the relevant timeframe for assessing the numbers of customers who received notification but did not get de-energized/re-energized or who were de-energized without notification should be limited to imminent notification made within 1-4 hours of a de-energization event or actual de-energization without notice. Weather conditions during PSPS events are dynamic and can change very quickly, and 1, 2, or 3-day advance notifications inherently has significant variability built in. It is not clear if any and all notifications of potential PSPS would be considered to be a false positive, or if this would be limited to instances when a customer receives notification that PSPS is imminent but is not actually de-energized.

The same clarification would be appreciated on false negative communications i.e. de-energizations without 1-4-hour notice. SCE recommends that only (1) imminent de-energization notices (1-4 hours) when de-energization does not take place; (2) imminent re-energization notices when no re-energization took place within the period of time indicated in the notice; or (3) de-energization without any notice be considered in the context of reporting false positive and false negative notifications. SCE hopes that the Commission will take this into consideration when clarifying the definition of false positives and negatives going forward.

Officer Verification

I am an officer of the applicant corporation herein and am authorized to make this verification on its behalf. I am informed and believe that the matters stated in the foregoing document are true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed this 30th day of October 2020 in Cerritos, California

A handwritten signature in black ink, appearing to read 'ET', is positioned above a solid horizontal line.

Erik Takayesu

Vice President,

Transmission, Substations & Operations

Attachment A

Public Safety Partner Notifications

Notification ID	County	Message Title	Sent On
564053760051512.00	Los Angeles	Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles County ENERGY Circuit at 0827 on 10/16/20. .	Oct 16, 2020 10:01:39 PDT

Joseph Richardson Williams

From: SCEliaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 10:02 AM
To: SCE Liaison Officer
Subject: Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred in Los Angeles County ENERGY Circuit at 0827 on 10/16/20. .

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

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This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to weather conditions, SCE conducted a Public Safety Power Shutoff (PSPS) to circuits in Los Angeles County. Impacted circuits and locations are:

- Circuit: **ENERGY**
- County: **Los Angeles County**
- Incorporated City of: **NONE**
- Unincorporated County Area: **North of Deer Lake Ranch Road, Browns Canyon Road**
- De-Energized Date: **10/16/2020**
- De-Energized Time: **0827**

SCE is also notifying customers on the affected circuits to inform them about the shutoff. SCE understands the inconvenience of shutting off electric service. Safety is SCE's first priority. This Public Safety Power Shutoff (PSPS) action was taken with the safety of our customers and the public in mind, and to maintain the integrity of the electric system for all of our customers.

SCE has an Incident Management Team (IMT) in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe.

Power will be restored as weather conditions improve, crews conduct inspections, any necessary repairs have been made, and we determine it is safe to re-energize lines. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Recommended Language to Share with the Public: Due to current weather conditions, SCE has shut off power in your area. Check your email for details and visit www.sce.com/PSPS.

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/pspss.

How to Contact Us

- **First Responders and Emergency Managers: Please DO NOT share this information with the public.**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
 - BusinessResiliencyDutyManager@sce.com. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- **Public Officials: Please DO NOT share this information with the public.**
 - SCE Liaison Officer (LNO)
 - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- **Members of the Public: Please DO share this information with your residents on your website or social media.**
 - 800-611-1911 is for outage-specific Customer Service issues.
 - 800-684-8123 is for all other billing and service inquiries.
 - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at sce.com/pspsalerts.

Notification ID	County	Message Title	Sent On
564053760051530.00	Ventura	Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred on ANTON circuit in VENTURA County at 0948 on 10/16/20.	Oct 16, 2020 10:12:54 PDT

Mara Kahunale Portlock

From: SCEliaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 10:13 AM
To: SCE Liaison Officer
Subject: Important Information from SCE – Public Safety Power Shutoff (PSPS) Occurred on ANTON circuit in VENTURA County at 0948 on 10/16/20.

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

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This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

Due to weather conditions, SCE conducted a Public Safety Power Shutoff (PSPS) to circuits in VENTURA County. Impacted circuits and locations are:

- **Circuit: ANTON**
- **County: VENTURA County**
- **Incorporated City of:**
- **Unincorporated County Area: Near Happy Camp Road North of Broadway (portion of map segment 2)**
- **De-Energized Date: 10/16/2020**
- **De-Energized Time: 0948**

SCE is also notifying customers on the affected circuits to inform them about the shutoff. SCE understands the inconvenience of shutting off electric service. Safety is SCE's first priority. This Public Safety Power Shutoff (PSPS) action was taken with the safety of our customers and the public in mind, and to maintain the integrity of the electric system for all of our customers.

SCE has an Incident Management Team (IMT) is in place to monitor conditions, coordinate with government agencies, and oversee re-energization once conditions are safe.

Power will be restored as weather conditions improve, crews conduct inspections, any necessary repairs have been made, and we determine it is safe to re-energize lines. In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Recommended Language to Share with the Public: Due to current weather conditions, SCE has shut off power in your area. Check your email for details and visit www.sce.com/PSPS.

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at sce.com/maps.
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at sce.com/PSPS.
- Access SCE's non-PSPS outage information page at sce.com/outages.
- Access information on weather conditions at sce.com/fireweather.
- SCE's post-PSPS reports are available at sce.com/pspss.

How to Contact Us

- **First Responders and Emergency Managers: Please DO NOT share this information with the public.**
 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
 - BusinessResiliencyDutyManager@sce.com. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- **Public Officials: Please DO NOT share this information with the public.**
 - SCE Liaison Officer (LNO)
 - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- **Members of the Public: Please DO share this information with your residents on your website or social media.**
 - 800-611-1911 is for outage-specific Customer Service issues.
 - 800-684-8123 is for all other billing and service inquiries.
 - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at sce.com/pspsalerts.

Notification ID	County	Message Title	Sent On
564053760051915.00	Los Angeles	Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in progress ENERGY circuit in Los Angeles County.	Oct 16, 2020 14:10:35 PDT

Joseph Richardson Williams

From: SCEliaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 2:11 PM
To: SCE Liaison Officer
Subject: Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization in progress ENERGY circuit in Los Angeles County.

Follow Up Flag: Follow up
Flag Status: Flagged

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This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

- Circuit: **ENERGY**
- County: **Los Angeles**
- Incorporated City of: **None**
- Unincorporated County Area: **North of Deer Lake Ranch Road, Browns Canyon Road**

SCE will also begin notifying customers that power will be turned back on. **In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.** SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Recommended Language to Share with the Public: SCE will begin turning power back on in your area. SCE has inspected its electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit [sce.com/PSPS](https://www.sce.com/PSPS).

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at [sce.com/maps](https://www.sce.com/maps).
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at [sce.com/PSPS](https://www.sce.com/PSPS).
- Access SCE's non-PSPS outage information page at [sce.com/outages](https://www.sce.com/outages).
- Access information on weather conditions at [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports are available at [sce.com/psps](https://www.sce.com/psps).

How to Contact Us

- **First Responders and Emergency Managers: Please DO NOT share this information with the public.**

- SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
 - BusinessResiliencyDutyManager@sce.com. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- **Public Officials: Please DO NOT share this information with the public.**
 - SCE Liaison Officer (LNO)
 - LNO hotline is 800-737-9811. This 24/7 phone line is for use by local government and tribal officials only and it's monitored only during emergency activations.
 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- **Members of the Public: Please DO share this information with your residents on your website or social media.**
 - 800-611-1911 is for outage-specific Customer Service issues.
 - 800-684-8123 is for all other billing and service inquiries.
 - [sce.com/PSPS](https://www.sce.com/PSPS) is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at [sce.com/pspsalerts](https://www.sce.com/pspsalerts).

Notification ID	County	Message Title	Sent On
564053760051787.00	Ventura	Important SCE information – Imminent Public Safety Power Shutoff (PPSP) Re-Energization for ANTON circuit in Ventura County.	Oct 16, 2020 13:03:29 PDT

Joseph Richardson Williams

From: SCEliaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 1:04 PM
To: SCE Liaison Officer
Subject: Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization for ANTON circuit in Ventura County.

Follow Up Flag: Follow up
Flag Status: Flagged

[Please click here to acknowledge receipt of this message](#)

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

- **Circuit: ANTON**
- **County: Ventura County**
- **Incorporated City of:**
- **Unincorporated County Area: Near Happy Camp Road North of Broadway (portion of map segment 2)**

SCE will also begin notifying customers that power will be turned back on. **In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.** SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Recommended Language to Share with the Public: SCE will begin turning power back on in your area. SCE has inspected its electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit [sce.com/PSPS](https://www.sce.com/PSPS).

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at [sce.com/maps](https://www.sce.com/maps).
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at [sce.com/PSPS](https://www.sce.com/PSPS).
- Access SCE's non-PSPS outage information page at [sce.com/outages](https://www.sce.com/outages).
- Access information on weather conditions at [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports are available at [sce.com/psps](https://www.sce.com/psps).

How to Contact Us

- **First Responders and Emergency Managers: Please DO NOT share this information with the public.**
 - SCE Business Resiliency Team
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 - BusinessResiliencyDutyManager@sce.com. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- **Public Officials: Please DO NOT share this information with the public.**
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 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- **Members of the Public: Please DO share this information with your residents on your website or social media.**
 - 800-611-1911 is for outage-specific Customer Service issues.
 - 800-684-8123 is for all other billing and service inquiries.
 - [sce.com/PSPS](https://www.sce.com/PSPS) is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at [sce.com/pspsalerts](https://www.sce.com/pspsalerts).

Additional Ventura County contacts added for Imminent Re-En Notification Resend

Notification ID	County	Message Title	Sent On
564053760051530.00	Ventura	Important SCE information – Imminent Public Safety Power Shutoff (PPSPS) Re-Energization Update for ANTON circuit in Ventura County.	Oct 16, 2020 13:36:17 PDT

Joseph Richardson Williams

From: SCEliaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 1:36 PM
To: SCE Liaison Officer
Subject: Important SCE information – Imminent Public Safety Power Shutoff (PSPS) Re-Energization Update for ANTON circuit in Ventura County.

Follow Up Flag: Follow up
Flag Status: Flagged

[Please click here to acknowledge receipt of this message](#)

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have completed inspections, made any necessary repairs, and determined it is safe to begin **RE-ENERGIZING** the following circuit(s) or segments of circuit(s):

- **Circuit: ANTON**
- **County: Ventura County**
- **Incorporated City of:**
- **Unincorporated County Area: Near Happy Camp Road North of Broadway (portion of map segment 2)**

SCE will also begin notifying customers that power will be turned back on. **In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.** SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to PSPS, know that SCE crews are working safely and as quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Recommended Language to Share with the Public: SCE will begin turning power back on in your area. SCE has inspected its electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit [sce.com/PSPS](https://www.sce.com/PSPS).

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at [sce.com/maps](https://www.sce.com/maps).
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at [sce.com/PSPS](https://www.sce.com/PSPS).
- Access SCE's non-PSPS outage information page at [sce.com/outages](https://www.sce.com/outages).
- Access information on weather conditions at [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports are available at [sce.com/psps](https://www.sce.com/psps).

How to Contact Us

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 - SCE Business Resiliency Team
 - Business Resiliency Duty Manager hotline is **(800) 674-4478**. This is a 24/7 phone line that can be used outside of PSPS events as well as during activations.
 - BusinessResiliencyDutyManager@sce.com. The Business Resiliency Duty Manager mailbox is only monitored during activations.
- **Public Officials: Please DO NOT share this information with the public.**
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 - SCELiaisonOfficer@sce.com. The LNO mailbox is for use by local government officials and only monitored during emergencies or PSPS activations.
- **Members of the Public: Please DO share this information with your residents on your website or social media.**
 - 800-611-1911 is for outage-specific Customer Service issues.
 - 800-684-8123 is for all other billing and service inquiries.
 - [sce.com/PSPS](https://www.sce.com/PSPS) is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at [sce.com/pspsalerts](https://www.sce.com/pspsalerts).

Notification ID	County	Message Title	Sent On
564053760051968.00	Ventura	Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization for ANTON circuit in Ventura Co.	Oct 16, 2020 14:48:59 PDT

Joseph Richardson Williams

From: SCEliaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 2:49 PM
To: SCE Liaison Officer
Subject: Important SCE information – Public Safety Power Shutoff (PSPS) Re-Energization for ANTON circuit in Ventura Co.

Follow Up Flag: Follow up
Flag Status: Flagged

[Please click here to acknowledge receipt of this message](#)

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected the lines, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** the following circuit(s):

- Circuit: **ANTON**
- County: **Ventura County**
- Incorporated City of: **None**
- Unincorporated County Area: **Near Happy Camp Road North of Broadway (portion of map segment 2)**
- Re-Energized Date: **10/16/20**
- Re-Energized Time: **14:19**

SCE will notify customers when power has been turned back on. **In most cases, power will be restored within 24 hours from the end of the period of concern for the electrical circuit.** SCE's Incident Management Team will continue to monitor conditions and coordinate with government agencies.

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

The SCE Liaison Officer typically sends update notifications twice a day, providing a rolling 72-hour advance warning of potential PSPS events for this county. Additional targeted notifications provide alerts with all time-sensitive de-energize or re-energize information.

Recommended Language to Share with the Public: SCE is turning the power back on in your area. We have inspected our electrical lines and equipment, made any necessary repairs, and determined it is safe to turn on the power. Check your email for details and visit [sce.com/PSPS](https://www.sce.com/PSPS).

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at [sce.com/maps](https://www.sce.com/maps).
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at [sce.com/PSPS](https://www.sce.com/PSPS).
- Access SCE's non-PSPS outage information page at [sce.com/outages](https://www.sce.com/outages).
- Access information on weather conditions at [sce.com/fireweather](https://www.sce.com/fireweather).

- SCE's post-PSPS reports are available at [sce.com/pspss](https://www.sce.com/pspss).

How to Contact Us

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 - SCE Business Resiliency Team
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 - 800-684-8123 is for all other billing and service inquiries.
 - [sce.com/PSPS](https://www.sce.com/PSPS) is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at [sce.com/pspsalerts](https://www.sce.com/pspsalerts).

Everbridge PPS Notification Audit Report 2020-10-16-1828-All Counties-Rpt 1

Notification ID	Message Title	Sent On
564053760052151	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in Ventura County.	Oct 16, 2020 17:06:22 PDT
564053760052228	Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in Los Angeles County.	Oct 16, 2020 18:28:08 PDT

Estela Aguilar

From: SCELiaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 5:07 PM
To: SCE Liaison Officer
Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in Ventura County.

[Please click here to acknowledge receipt of this message](#)

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county. All load up as of 14:19. **SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.**

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Recommended Language to Share with the Public: The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit [sce.com/PSPS](https://www.sce.com/PSPS).

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at [sce.com/maps](https://www.sce.com/maps).
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at [sce.com/PSPS](https://www.sce.com/PSPS).
- Access SCE's non-PSPS outage information page at [sce.com/outages](https://www.sce.com/outages).
- Access information on weather conditions at [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports are available at [sce.com/pmps](https://www.sce.com/pmps).

How to Contact Us

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- **Members of the Public: Please DO share this information with your residents on your website or social media.**
 - 800-611-1911 is for outage-specific Customer Service issues.
 - 800-684-8123 is for all other billing and service inquiries.
 - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at sce.com/pspsalerts.

Joseph Richardson Williams

From: SCEliaisonOfficer@sce.com <noreply@everbridge.net>
Sent: Friday, October 16, 2020 6:28 PM
To: SCE Liaison Officer
Subject: Important SCE information – Public Safety Power Shutoff (PSPS) EVENT CONCLUDED in Los Angeles County.

[Please click here to acknowledge receipt of this message](#)

This message is from the Southern California Edison Liaison Officer for official use by local / tribal governments and public safety partners.

SCE crews have inspected any lines that were de-energized due to PSPS, made any necessary repairs, and determined it was safe to **RE-ENERGIZE** all circuits in your county. All load up on ENERGY. **SCE's Incident Management Team is standing down and both SCE systems and staff have returned to normal status.**

For customers in these areas who are experiencing a weather-related or other unplanned repair outage not related to a PSPS, know that SCE crews are working as safely and quickly as possible to restore service. SCE relies on forecast data provided by in-house meteorologists, fire scientists, and other technical staff. Note that weather forecasts on radio and television may provide different information.

Recommended Language to Share with the Public: The power shutoff in your area has concluded. Customers in this area, however, may experience other weather-related or unplanned repair outages not related to the Public Safety Power Shutoff (PSPS). Check your email for details and visit [sce.com/PSPS](https://www.sce.com/PSPS).

Web and Maps

- PDFs of High Fire Risk Area (HFRA) circuit maps and GIS layers may be found, by county, at [sce.com/maps](https://www.sce.com/maps).
- Information about SCE's Public Safety Power Shutoff (PSPS) program is at [sce.com/PSPS](https://www.sce.com/PSPS).
- Access SCE's non-PSPS outage information page at [sce.com/outages](https://www.sce.com/outages).
- Access information on weather conditions at [sce.com/fireweather](https://www.sce.com/fireweather).
- SCE's post-PSPS reports are available at [sce.com/pmps](https://www.sce.com/pmps).

How to Contact Us

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- **Members of the Public: Please DO share this information with your residents on your website or social media.**
 - 800-611-1911 is for outage-specific Customer Service issues.
 - 800-684-8123 is for all other billing and service inquiries.
 - sce.com/PSPS is the site where customers may learn more about PSPS events in their area.
 - Update customer contact information at sce.com/pspsalerts.

Attachment B

Critical Infrastructure and Customer Notifications

Attachment C

PSPS Activation Customer Notification Messaging

Customer Automated Notifications - Messaging

Preparing to Re-Energize (Imminent Restoration)

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored. For more information on SCE's restoration process, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored. For more information on SCE's restoration process, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Preparing to Re Energize Notification

From: do_not_reply@scewebservices.com

Southern California Edison

This is an important safety message from Southern California Edison.

SCE will soon begin the process of inspecting electrical lines in the ^city variable^ area. Provided we find no safety concerns, we will begin the power restoration process. To ensure you are ready for service, turn off or unplug any appliances or equipment that may automatically start when your power is restored.

The following address(es) are within areas SCE is preparing to re-energize:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more information on SCE's restoration process, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison

Shutoff

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Southern California Edison has proactively turned off power to the ^city_variable^ area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change. For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: Southern California Edison has proactively turned off power to the ^city_variable^ area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change. For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Notification

From: do_not_reply@scewebservices.com

Southern California Edison

This is an important safety message from Southern California Edison. Southern California Edison has proactively turned off power to your area due to fire weather conditions. Your power may be restored at any time. To ensure you are ready for service turn off or unplug any appliances or equipment that may automatically start when your power is restored. We will update you as conditions change.

The following address(es) may be affected:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more information, please visit sce.com/psps. If you see a downed power line, stay away, call 9 1 1, and report this to S C E at 1-800-611-1911.

Thank You,

Southern California Edison

Restored

Voice /Voice Mail/TTY:

This is an important safety message from Southern California Edison. Southern California Edison proactively turned off power to the ^city_variable^ area on ^date variable^ date, due to fire weather conditions. Power has now been restored. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

Text/SMS:

SCE Safety Alert: Southern California Edison proactively turned off power to the ^city_variable^ area on ^date variable^ date, due to fire weather conditions. Power has now been restored. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Restoration Notification

From: do_not_reply@scewebservices.com

Southern California Edison

Southern California Edison proactively turned off power to the ^city_variable^ area on ^date variable^ date, due to fire weather conditions. Power has now been restored.

The following address(es) have been restored:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

If your power is still off, please call 1-800-611-1911 or visit sce.com/outage.

Thank You,

Southern California Edison

Avoided/All Clear Notification - Messaging

Voice/ Voice Mail/TTY:

This is an important safety message from Southern California Edison. Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit sce.com/psps. Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

Text/SMS:

SCE Safety Alert: Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in the ^city_variable^ area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve. For more information, please visit [sce.com/psps](https://www.sce.com/psps). Downed power line? Stay away, call 911, and SCE at 1-800-611-1911.

E-Mail:

Subject: SCE Safety Alert: Public Safety Power Shutoff (PSPS) Update Notification

From: do_not_reply@scewebservices.com

Southern California Edison

Due to forecast fire weather conditions, Southern California Edison continues to explore a potential Public Safety Power Shutoff of electrical lines in your area. These conditions may result in SCE turning off your power. SCE anticipates that this may occur on ^Day of week^ ^morning/afternoon/evening^ though it may occur earlier or later depending on actual weather conditions. We encourage you to prepare by having an outage plan and emergency kit. SCE will send daily updates until conditions improve.

The following address(es) are within areas being monitored:

13240 Riverview Dr.
Victorville, CA 92395-1234
Service Account: 3-XXX-XX45-67
Meter: 123456-654321
Rate: GS-2

For more info such as expected duration: please visit www.sce.com/psps. Downed power line? Stay away, Call 911, and SCE at 1-800-611-1911.

Thank You,

Southern California Edison