

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of

Section 63.71 Application of

AT&T Services, Inc., on behalf of its affiliate;
Pacific Bell Telephone Company d/b/a AT&T
California

Authority Pursuant to Section 214 of
The Communications Act of 1934, As Amended,
To Discontinue the Provision of Service

File No.

SECTION 63.71 APPLICATION OF AT&T

AT&T¹ applies for authority under section 214(a) of the Communications Act, as amended, 47 U.S.C. § 214, and section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. § 63.71, to discontinue certain legacy TDM-based voice services in certain wire centers located in California.

INTRODUCTION

In its recent *Network Modernization Order*, the Commission made clear its desire to accelerate the modernization of America’s communications infrastructure.² This Application takes an important step toward that goal. The copper wires that once served *every* home now

¹ AT&T Services, Inc. files this Application on behalf of its affiliate Pacific Bell Telephone Company d/b/a AT&T California. The FRN associated with this filing is 0001551530.

² See *Reducing Barriers to Network Improvements and Serv. Changes*, Report and Order, FCC 26-19, WC Dkt. No. 25-209, ¶ 1 (Mar. 27, 2026) (“*Network Modernization Order*”).

serve just *three percent* of Californian households in AT&T’s service territory, and that number shrinks every day as customers switch to modern broadband options that are more affordable, reliable, and energy efficient. AT&T must spend \$1 billion a year to maintain a nearly empty copper network that has become an easy mark for criminals—California has already suffered about 2,000 outages from copper thefts this year—and that is estimated to drain the power grid of over 100 million of kilowatt-hours each year.

AT&T thus seeks to discontinue AT&T Residential Local Service (the “Affected Service”)—a copper-wire-based legacy service often referred to as “POTS”—to approximately 184,000 residential customers (the “Affected Customers”) in portions of 360 wire centers in California (the “Affected Service Area”).³ This Application complements actions AT&T is concurrently taking to grandfather POTS in the Affected Service Area.⁴ AT&T is filing concurrently a related Application to discontinue AT&T Business Individual Access Line Service⁵ in the Affected Service Area.

The Affected Service Area is one of the most competitive areas in the country, and this Application thus presents a paradigmatic case for streamlined approval. The Affected Service Area is blanketed by three wireless networks offering both voice and broadband services. Cable companies and fiber providers have likewise deployed extensive wireline broadband networks throughout these wire centers. These providers offer the type of modern IP-based services that

³ This Application also includes the wholesale version of the Affected Service, which is sold to carrier customers.

⁴ See *Accelerating Wireline Broadband Deployment by Removing Barriers to Infrastructure Invest.*, Order, 40 FCC Rcd. 2019 (2025) (waiving the requirement to file applications to grandfather legacy voice services).

⁵ AT&T Business Individual Access Line Service may also be called Measured Rate Business Service or AT&T Business Local Exchange Line Service.

customers crave but that POTS cannot deliver, which is why only about three percent of households in AT&T's incumbent service territory in California subscribe to POTS.⁶

The National Broadband Map confirms this competitive reality. Over 99.9 percent of serviceable locations in the 360 wire centers are covered by at least three facilities-based, terrestrial fixed broadband or mobile voice providers. And this is without even counting emerging satellite-based services that are increasingly capable of serving virtually everywhere.

Critically, *every* Affected Customer has an alternative: *all* can receive the AT&T Phone – Advanced (“AP-A”) service, which is not merely an adequate substitute for POTS, but superior to it.

And because this is the case, this Application abundantly satisfies the requirements for discontinuance as currently set forth in 47 C.F.R. §§ 63.71, 63.602.⁷ The Commission has repeatedly granted AT&T discontinuance of the Affected Service on a streamlined basis for other AT&T wire centers.⁸ In granting those applications, the Commission recognized each time that AP-A was an adequate replacement for residential POTS under the Adequate Replacement

⁶ AT&T calculates this figure by dividing the number of its residential POTS customers as of February 2026 by the latest U.S. Census Bureau estimate of the number of households in census block groups overlapping AT&T's California service territory. *See Household Income in the Past 12 Months (in 2024 Inflation-Adjusted Dollars)*, U.S. Census Bureau, [https://data.census.gov/table/ACSDT5Y2024.B19001?q=B19001&g=040XX00US06\\$1500000](https://data.census.gov/table/ACSDT5Y2024.B19001?q=B19001&g=040XX00US06$1500000) (last visited May 15, 2026).

⁷ AT&T files this Application under the Commission's existing rules, as the new rules adopted in the *Network Modernization Order* have not yet gone into effect (and likely will not have gone into effect if this Application is granted on a streamlined basis). However, this Application also independently satisfies the requirements of the Commission's new rules, as explained herein.

⁸ *See* Section 63.71 Application of AT&T, WC Dkt. No. 24-220 (filed Nov. 1, 2024); *id.*, WC Dkt. No. 25-228 (filed July 15, 2025); *id.*, WC Dkt. No. 25-333 (filed Dec. 1, 2025).

Test outlined in the Commission’s 2016 *Tech Transitions Order*.⁹ As with AT&T’s previously approved discontinuance applications, discontinuing the Affected Service here will benefit the public and serve as an important step toward meeting AT&T’s and the Commission’s shared goal of advancing next-generation communication technologies.¹⁰

AT&T’s request for streamlined treatment of this Application rests upon the availability of AP-A—an “Adequate Replacement” service—to all Affected Customers. However, as noted, this is only one of many alternatives available. Affected Customers are also served by one or more “facilities-based mobile wireless” providers, including Verizon, whose mobile voice service the Commission recently found to be an adequate replacement for POTS.¹¹ Likewise, as noted, Affected Customers will also continue to be able to obtain voice service using the broadband connections provided by cable, fiber, fixed wireless, and satellite providers.

⁹ See generally *Tech. Transitions*; et al., Declaratory Ruling, Second Report and Order, and Order on Reconsideration, 31 FCC Rcd. 8283 (2016) (“*Tech Transitions Order*”).

¹⁰ See, e.g., *Network Modernization Order* ¶ 1; *Reducing Barriers to Network Improvements and Service Changes* et al., Notice of Proposed Rulemaking, 40 FCC Rcd. 5329, 5391, Statement of Chairman Brendan Carr (2025) (“We are looking to unleash the private sector to build the modern networks of the future and ensure that providers are no longer forced to invest billions of dollars in aging technology.”); FCC, *Connecting America: The National Broadband Plan*, at 59 (Mar. 16, 2010), <https://transition.fcc.gov/national-broadband-plan/national-broadband-plan.pdf> (“requir[ing] certain carriers to maintain POTS ... is not sustainable—and ... can have a number of unintended consequences, including siphoning investments away from new networks and services”).

¹¹ Section 63.71 Application (filed May 16, 2025), in *Section 63.71 Application of Qwest Corporation d/b/a CenturyLink QC*, WC Docket. No. 25-177. AT&T’s and T-Mobile’s mobile voice services do not differ from Verizon’s in any way relevant to the Adequate Replacement Test and, as a practical matter, should also be considered adequate replacements for POTS service as well. In all events, the *Network Modernization Order* has conclusively determined that facilities-based mobile wireless service is an adequate replacement service. See *Network Modernization Order* ¶ 34.

Given that virtually all voice customers in the Affected Service Area have switched to these superior alternatives, AT&T now seeks to discontinue the Affected Service in the Affected Service Area so that it can redeploy its resources towards its next-generation fiber and wireless networks and services.

Streamlined approval of this Application will demonstrate that the Commission has succeeded in cutting the “red tape that has both required providers to keep aging copper lines in place and effectively prevented them from investing in the modern infrastructure that Americans want and deserve.”¹² It will also serve as the predicate for preempting California’s outdated regulatory regime that “needlessly constrain[s] the deployment of modern, next-generation IP-based networks.”¹³ With last-century “Carrier of Last Resort” (“COLR”) rules, California requires AT&T to continue offering POTS throughout its territory. But once the Commission has authorized discontinuance, AT&T may proceed to do so without securing “any other approval.”¹⁴

APPLICATION

I. AT&T Satisfies The Adequate Replacement Test

A. AP-A Satisfies the Adequate Replacement Test

When the Commission adopted the Adequate Replacement Test in 2016, it noted that “a repeat applicant for a 214 discontinuance application in the technology transition context can rely on its successful certification of compliance with all three prongs of the Adequate Replacement Test in a previously approved application involving a substantially similar

¹² *Network Modernization Order* ¶ 1.

¹³ *Id.* ¶ 7.

¹⁴ *Id.* ¶ 114.

service.”¹⁵ A “substantially similar service” is defined as “one offered by the same applicant relying on the same technology and utilizing a comparable network infrastructure.”¹⁶ Both prongs are met here. In this Application, AT&T relies on AP-A, which the Commission previously found to satisfy the Adequate Replacement Test, as an adequate replacement for POTS.¹⁷ AP-A in the Affected Service Area uses “a comparable”—in fact, the same—network architecture as in the previously approved applications.

AP-A is available to all Affected Customers. As reflected in the FCC National Broadband Map – Mobile, AT&T’s LTE network covers all Affected Customers.¹⁸ AP-A uses AT&T’s LTE network for connectivity; therefore, AP-A is available to all Affected Customers.¹⁹ Because the Commission previously found AP-A to be an adequate replacement for the Affected Service, and because AP-A is available to all Affected Customers, it is an adequate replacement for the Affected Service in the Affected Service Area.²⁰

¹⁵ *Tech Transitions Order* ¶ 82. The Commission noted at the time that “[t]his approach should go a long way to addressing incumbent LEC concerns that the adoption of new requirements for section 214 discontinuances will slow technology transitions.” *Id.* ¶ 83.

¹⁶ *Id.* ¶ 82.

¹⁷ *See* n.9, *supra*.

¹⁸ *See* FCC, *FCC National Broadband Map*, <https://broadbandmap.fcc.gov> (last visited May 15, 2026). AT&T relied on the LTE “voice” coverage depicted on the National Broadband Map to provide the most accurate depiction of AP-A coverage given its low bandwidth and given it sits in a fixed location.

¹⁹ AP-A can work over any kind of Internet connection, but it primarily operates over AT&T’s LTE network.

²⁰ In addition to AT&T’s own mobile service, as noted above, Verizon’s mobile wireless service also would constitute an adequate replacement service for Affected Customers, but AT&T does not rely on that service in making the showing necessary for streamlined treatment of this Application.

B. Other Alternatives Are Also Widely Available and Support Discontinuance

Although not required to approve this Application, the Affected Customers have numerous options beyond AP-A.

Mobile Wireless Service. There are over 390 million mobile retail voice lines in the United States, which represent approximately 83 percent of all voice lines.²¹ Californians, like most Americans, overwhelmingly rely on mobile wireless service. As of three years ago, over three quarters of California adults relied *exclusively* on their mobile phones.²² That fraction likely has increased, given prevailing trends.

The predominance of mobile wireless substitution stems from the near-ubiquitous availability of mobile networks in the country and in California specifically. In addition to AT&T's own mobile service, Verizon and T-Mobile blanket AT&T's legacy incumbent service area with mobile service that qualifies as an "adequate replacement service."²³ Individually, AT&T's LTE mobile service reaches *all* Affected Customers, as well as approximately 99.9 percent of locations in the 360 wire centers. But virtually all of these locations also have access to Verizon or T-Mobile (or both) as well. Collectively, approximately 99.9 percent of Affected

²¹ See FCC, *Voice Telephone Services Report: Status as of June 30, 2025*, at 2 fig. 1 (May 2026), <https://docs.fcc.gov/public/attachments/DOC-421558A1.pdf> ("*Voice Telephone Services Report*").

²² See Nat'l Ctr. for Health Stat., *National Health Interview Survey Early Release Program 1* (2025), https://www.cdc.gov/nchs/data/nhis/earlyrelease/Wireless_state_202506.pdf (finding that, as of 2023, California adults relied exclusively (76.6 percent) or mostly (14.7 percent) on their wireless phones and that 3.8 percent relied equally on their wireless phones and landline (*i.e.*, POTS or broadband VoIP); only 1.7 percent of California adults were "landline-only" and only 1.9 percent were "landline-mostly").

²³ See n.11, *supra*.

Customers and approximately 99.9 percent of serviceable locations in the 360 wire centers have access to at least two of the national mobile wireless providers.²⁴

IP-Enabled Fixed Offerings. Customers in AT&T’s California service territory also enjoy many other cost-effective options for voice service, including offerings provided over cable, fiber, and fixed wireless services. Indeed, approximately 99.7 percent of serviceable locations in the 360 wire centers have access to one or more facilities-based fixed broadband providers, and approximately 96 percent have access to two or more.²⁵ The Commission has recognized that facilities-based interconnected VoIP services have “brought advanced communications services to the marketplace to the benefit of consumers,” ensuring robust competition for voice services wherever broadband is available.²⁶

Enabled by the expansion of fixed broadband networks, interconnected VoIP has become the predominant fixed voice offering. It accounted for approximately 80 percent of all retail fixed voice service connections as of June of 2025.²⁷ Interconnected VoIP services bundled with broadband are often comparably priced or cheaper than POTS.²⁸

²⁴ Declaration of Sandra Charneski ¶¶ 10–11 (“Charneski Decl.”) (attached as Exhibit 1 to AT&T Forbearance Petition).

²⁵ Charneski Decl. ¶ 10.

²⁶ *Network Modernization Order* ¶ 43 (internal quotation marks omitted) (quoting *Numbering Policies for Modern Commc’ns*; et al., Second Report and Order and Second Further Notice of Proposed Rulemaking, 38 FCC Rcd 8951, ¶ 1 (2023)).

²⁷ *Voice Telephone Services Report* at 3 fig. 2.

²⁸ *Compare Xfinity Internet Plans, Deals and Promotions*, BroadbandNow, <https://broadbandnow.com/XFINITY-deals> (last visited May 15, 2026) (Comcast bundled VoIP and Internet start at \$40/month), and *Get Our Best Bundle*, Cox Authorized Retailer, <https://www.coxbundledeals.com/> (last visited May 15, 2026) (Cox VoIP service is priced at \$20/month when purchased as part of a bundle), with *Home Phone Service*, AT&T, <https://www.att.com/home-phone/landline/> (last visited May 15, 2026) (AT&T traditional home phone priced at around \$63/month).

Cable providers such as Comcast, Charter, and Cox collectively have far surpassed AT&T as the leading wireline provider in California²⁹ and use their broadband networks to offer VoIP services that directly compete with legacy POTS.³⁰ As a result, VoIP connections in California substantially outnumber traditional POTS connections.³¹

Mobile wireless networks also enable fixed wireless offerings capable of supporting voice service. Fixed wireless service now reaches more households nationwide than cable broadband.³² Combined, T-Mobile and Verizon served more than 14 million fixed wireless subscribers nationwide by the end of 2025—a more than 15-fold increase from just four years ago.³³ AT&T has also begun expanding its fixed wireless offering in nearly every state and now

²⁹ See FCC, *FCC National Broadband Map*, <https://broadbandmap.fcc.gov/data-download/data-by-provider?version=jun2025&pubDataVer=jun2025> (last visited May 15, 2026) (showing Charter, Comcast, and Cox offer wireline service at 9.3 million combined locations to AT&T’s 6.5 million).

³⁰ See *Comcast XFINITY® Voice: Residential*, xfinity, <https://www.xfinity.com/corporate/about/phonetermsofservice/comcastdigitalvoice/cdvresidential1> (last visited May 15, 2026); *Spectrum Voice*, Spectrum, <https://www.spectrum.com/home-phone> (last visited May 15, 2026); *Cox Voice Preferred Home Phone*, Cox, <https://www.cox.com/residential/phone.html> (last visited May 15, 2026).

³¹ See *Voice Telephone Services Report* at 12 (as of June 30, 2025, there were roughly 489,000 consumer-grade switched access voice connections and 2,199,000 consumer-grade interconnected VoIP connections in California); see also FCC, *Voice Telephone Services Report – State Subscriptions as of June 30, 2025* (May 2026), https://www.fcc.gov/sites/default/files/VTS_State_Subscriptions_J24_to_J25.xlsx.

³² *2024 Commc’ns Marketplace Rep.*, 39 FCC Rcd. 14116, 14125 fig. II.A.4 (2024).

³³ See Verizon, *Verizon Financial and Operating Information*, at 9 (Apr. 27, 2026), <https://www.verizon.com/about/investors/quarterly-reports/1q-2026-earnings-conference-call-webcast> (reporting over 6 million fixed wireless subscribers for Q1 2026); T-Mobile, *T-Mobile Delivers Best-in-Class Customer Results in Q4, Translating into Durable and Profitable Financial Growth Driven by Widening Differentiation* (Feb. 11, 2026), https://s29.q4cdn.com/310188824/files/doc_financials/2025/q4/Q4-2025-Earnings-Release.pdf (reporting over 8.4 million 5G broadband customers); *T-Mobile US Inc. Earnings Call*, at 3 (Apr. 28, 2026), https://s29.q4cdn.com/310188824/files/doc_financials/2026/q1/TMUS-USQ_Transcript_2026-04-28.pdf (reporting adding more than 500,000 net broadband customers

has over 2.3 million subscribers.³⁴ Again, these networks blanket AT&T’s California service territory and cover the vast majority of AT&T’s California POTS customers.

Satellite. Finally, Affected Customers also can purchase VoIP services that run on top of satellite broadband connections. While the Commission has not yet recognized satellite as an “adequate replacement service,” it has observed that satellite may be a “widely available alternative.”³⁵ As the Commission has recognized, satellite is quickly emerging as an “innovative new [voice] service offering[.]”³⁶ Indeed, Starlink, Amazon LEO, Globalstar, and AST SpaceMobile are deploying and swiftly expanding their fleets of satellites in low-earth orbit (“LEO”) to offer voice and broadband service.³⁷ Satellite broadband speed and latency are

for Q1 2026); Monica Allevan, *T-Mobile, Verizon FWA Subs Take Center Stage in Q1 Forecasts*, Fierce Network (Apr. 15, 2022), <https://www.fierce-network.com/wireless/t-mobile-verizon-fwa-takes-center-stage-q1-forecasts> (Verizon ended 2021 with 228,000 fixed wireless subscribers while T-Mobile ended 2021 with 646,000 fixed wireless subscribers).

³⁴ AT&T, *Financial and Operational Schedules & Non-GAAP Reconciliations*, at 6 (Apr. 22, 2026), https://investors.att.com/~/_media/Files/A/ATT-IR-V2/financial-reports/quarterly-earnings/2026/1Q-2026/1Q26_ATT_Financial_and_Operational_Schedules_and_Non_GAAP_Reconciliations.pdf.

³⁵ *Network Modernization Order* ¶ 39 (“Permitting third-party alternative voice service with access to 911 and substantially similar levels of network performance and availability as the service being discontinued to serve as a replacement service will enable innovative new service offerings, such as low-earth orbit satellite-based services, to qualify as replacement services without requiring the Commission to engage in additional time-consuming rulemaking proceedings . . .”).

³⁶ *Id.*

³⁷ See, e.g., Starlink, *Progress Report 2024*, at 3 (2024), https://starlink.com/public-files/starlinkProgressReport_2024.pdf (“In just over five years, SpaceX designed, deployed, and activated high-quality internet, which is now available for over 2.8 billion people around the world.”); Martyn Wingrove, *Second ULA Launch Doubles Amazon’s Kuiper Satellite Fleet*, Riviera (July 8, 2025), <https://www.rivieramm.com/news-content-hub/news-content-hub/second-ula-launch-doubles-amazon-kuiper-satellite-fleet-85363> (reporting that, in June 2025, Amazon’s LEO constellation doubled to 54); *Globalstar To Enter Next Era of Mobile Satellite Connectivity with Expanded Operational Frequencies*, Globalstar (Sept. 15, 2025), <https://investors.globalstar.com/news-releases/news-release-details/globalstar-enter-next-era->

rapidly improving with LEO technology.³⁸ For example, Starlink has substantially increased its median upload and download speeds in the United States to 104.71/14.84 Mbps in 2025 and currently has the ability to deliver broadband speeds of 100/20 Mbps.³⁹ Recent Starlink updates have further “reduce[d] latency through laser-based inter-satellite links,” and Starlink can now “deliver[] latency as low as 12 milliseconds”—which not only is sufficient for real-time voice service but also can “mak[e] real-time applications like video calls and cloud gaming viable almost anywhere on Earth.”⁴⁰

BEAD eligibility and funding for LEO mean that satellite VoIP’s presence across the Affected Service Area will increase and that more locations will have access to satellite VoIP.

[mobile-satellite-connectivity-expanded/](#) (announcing the deployment of its third-generation mobile satellite system, “which will include 48 additional satellites supported by approximately 90 new ground station antennas installed globally” and will provide service over the Big LEO frequency bands); AST Space Mobile, <https://ast-science.com/spacemobile-network/> (announcing the ongoing launches of its Next-Gen Bluebird satellites, which will provide coverage for millions of daily connections such as voice and video calls, texts, and streaming and advertising its already-deployed satellites, which are ready to deliver broadband to billions of users worldwide). In addition, Viasat, which offers voice and broadband services, is partnering with LEO satellite operators to enhance its capabilities. See *Viasat Voice*, Viasat, <https://www.viasat.com/isg/voice/> (last visited May 15, 2026); *European Space Agency (ESA) and Viasat Partner on D2D*, Viasat (Jan. 28, 2025), <https://www.viasat.com/news/latest-news/corporate/2025/european-space-agency--esa--and-viasat-partner-on-d2d/>.

³⁸ See Mateusz Kaczmarek, *Satellite vs. Fiber Internet: The 2025 Latency & Bandwidth Showdown*, TechStock 2 (June 4, 2025), <https://ts2.tech/en/satellite-vs-fiber-internet-the-2025-latency-bandwidth-showdown/> (“Satellite internet (particularly modern LEO-based) has greatly improved and is now capable of supporting everyday activities—including streaming and video calls—that were once very challenging on satellite.”).

³⁹ Sue Marek, *Starlink’s U.S. Performance Is on the Rise, Making It a Viable Broadband Option in Some States*, Ookla (June 10, 2025), <https://www.ookla.com/articles/starlink-us-performance-2025>.

⁴⁰ Glanze Patrick, *Starlink Global Coverage Expands as Satellite Improves Internet Speed and Lower Latency*, Tech Times (Dec. 23, 2025), <https://www.techtimes.com/articles/313567/20251223/starlink-global-coverage-expands-satellite-improves-internet-speed-lower-latency.htm>.

Indeed, over 40 percent of locations that received BEAD funding in California are slated for LEO satellite deployment, with SpaceX and Amazon the two largest winners by locations overall.⁴¹ As satellite broadband continues to improve and proliferate, it will be increasingly important in the broadband ecosystem, including for voice applications, and will make POTS irrelevant even in remote areas.

II. Additional Information Required By 47 C.F.R. §§ 63.71, 63.602 And 63.505

As required by sections 63.71, 63.602, and 63.505 of the Commission's rules, AT&T provides the following additional information:

Name and Address of Carrier:

Pacific Bell Telephone Company d/b/a AT&T California.

The address for purposes of this application is:

430 Bush Street, Sixth Floor
San Francisco, CA 94108

Date of Planned Service Discontinuance:

Effective on or after June 1, 2027, pending regulatory approval, AT&T's Affected Service will be discontinued.

⁴¹ Cal. Pub. Utils. Comm'n, *California BEAD Final Proposal – Deployment Projects*, https://www.cpuc.ca.gov/-/media/cpuc-website/divisions/communications-division/documents/broadband-implementation-for-california/bead/final-proposal/appendix-b---data-files-excel/final/fp_deployment_projects.csv (last visited May 15, 2026); Jake Neenan, *California Announces Grant Winners with BEAD Final Proposal*, BroadbandBreakfast (Dec. 3, 2025), <https://broadbandbreakfast.com/california-announces-grant-winners-with-bead-final-proposal/>.

Points of Geographic Areas of Service Affected and Description of the Affected Service Area:

AT&T plans to discontinue the Affected Service in the Affected Service Area in California. Exhibit 1 identifies the list of AT&T wire centers in California that include any service areas that fall within the Affected Service Area.

Brief Description of the Type of Service Affected:

AT&T plans to discontinue AT&T Residential Local Service in the Affected Service Area. AT&T Residential Local Service is a TDM-based exchange access line service. It includes the serving central office line equipment and all outside plant facilities needed to connect that office with the network interface at the demarcation point of the customer premises. The service includes optional custom calling features and the End User Common Line service, which allows the line to facilitate local exchange, intrastate interexchange, and interstate voice calling.

Brief Description of the Dates and Method of Notice to All Affected Customers:

Customer notices were sent via U.S. Mail on May 20, 2026.⁴² Copies of this Application are being sent via first class U.S. Mail to the governor, public utility commission, and federally recognized tribes (if any) in the Affected Service Area, and to the Special Assistant for Telecommunications to the Secretary of War, as required by section 63.71(a) of the Commission's rules.⁴³

⁴² A representative template notice to residential customers is attached at Exhibit 2. Also attached at Exhibit 2 is a representative notice letter to wholesale customers of the Affected Service. *See* n.3, *supra*. These notices also notified customers of AT&T's intent to grandfather the Affected Service in the wire centers included in this Application effective July 19, 2026. Because the Commission has waived the requirement to file applications to grandfather legacy services, this Application does not address this grandfathering action. *See* n.4, *supra*.

⁴³ Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense (now Secretary of War), Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff

Regulatory Classification of Carrier:

AT&T offers the Affected Service pursuant to non-dominant carrier regulation.

Public Convenience and Necessity:

As explained in the Introduction, the public convenience and necessity will be advanced, not impaired, by the discontinuance of the Affected Service. The demand for the Affected Service is very low, and it is not economically rational for AT&T to continue to provide it. As the Commission's recent *Network Modernization Order* recognizes, "incumbent LECs now hold[] a minority share of the voice services market."⁴⁴ That is true in AT&T's incumbent service territory in California, where only about three percent of households continue to subscribe to AT&T's POTS.

Today, only a small fraction of Californians rely exclusively on landline service, while the overwhelming majority rely at least as much on mobile wireless phones.⁴⁵ Moreover, customers of the Affected Service have many voice alternatives to choose from, including services already found to be adequate replacements for POTS, such as AP-A and Verizon's mobile wireless service. Customers also have access to other wireless services available from T-Mobile and AT&T, in particular.

has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

⁴⁴ *Network Modernization Order* ¶ 9.

⁴⁵ See n.22, *supra*.

Statement Identifying the Application as a Technology Transition (47 C.F.R. § 63.602(a)(2)):

The proposed discontinuance constitutes a “technology transition”⁴⁶ because Affected Customers will be required to replace their TDM-based voice service with a different technology or transmission medium when AT&T discontinues legacy voice service in this area, as there is no other TDM-based voice service available in the Affected Service Area.

Information Regarding the Price of the Service for Which Discontinuance Is Sought and the Price of the Proposed Replacement Service (47 C.F.R. § 63.602(a)(3)):

The price of AT&T Residential Local Service in California is \$50 per month, plus taxes, surcharges, and fees. AP-A for consumers is available for \$45 per month, plus taxes, surcharges, and fees.

Customers also will realize substantial cost savings from AP-A’s interoperability with legacy technologies and peripherals, which enables customers to extend the useable lifespan of their TDM-based devices.

Certification That the Information Submitted in This Application Is True and Accurate (47 C.F.R. § 63.602(a)(4)):

See the attached certification of authorized AT&T representative Susan Johnson at Exhibit 3.

Applicable Tariff Listing (47 C.F.R. § 63.505(e)):

AP-A is not a tariffed service.

⁴⁶ See 47 C.F.R. § 63.60(i) (defining a technology transition as “any change in service that would result in the replacement of a wireline TDM-based voice service with a service using a different technology of medium for transmission to the end user, whether internet Protocol (IP), wireless, or another type”).

Name of Any Other Carrier or Carriers Providing Telephone Service to the Community (47 C.F.R. § 63.505(g)):

As set forth above, a number of competitors offer voice services to some or all of the Affected Service Area via cable, fiber, fixed wireless, satellite, CMRS, or over-the-top services.

Description of Any Previous Discontinuance, Reduction, or Impairment of Service to the Community Affected by the Application (47 C.F.R. § 63.605(j)):

AT&T will grandfather the Affected Service in the Affected Service Area.⁴⁷

Number of Toll Messages (47 C.F.R. § 63.505(l)):

The amount of toll traffic on AT&T's entire network has steadily decreased as its legacy voice customers have migrated to other wireline and wireless voice service providers. Toll traffic in the Affected Service Area is likely consistent with this overall trend, although AT&T does not track the monthly number of toll messages or toll revenues in the Affected Service Area.

III. The Application Also Satisfies The Requirements Of New Rule 63.71(f)

AT&T has filed this Application under the Commission's existing rules. The revised rules that the Commission adopted in the *Network Modernization Order* contain new or modified information collection requirements, and they are currently subject to Office of Management and Budget (OMB) review and are not yet effective.⁴⁸ However, as the Commission generally simplified the standards for technology transition discontinuance, AT&T's Application generally satisfies the new rules the Commission has adopted.⁴⁹

⁴⁷ See n.4, *supra*.

⁴⁸ *Network Modernization Order* ¶ 120.

⁴⁹ As explained below, however, AT&T is providing the notice to its customers required by existing Rule 63.71(a).

In this Application, AT&T relies on AP-A, which is a “facilities-based interconnected VoIP service” under new Rule 63.71(f)(2)(i).⁵⁰ AP-A meets all the definitional requirements of such a service under Rule 9.3.⁵¹ Furthermore, as explained above, the Commission previously found that AP-A satisfied the Adequate Replacement Test under the 2016 *Technology Transitions Order*, as an adequate replacement for POTS.⁵² AP-A in the Affected Service Area uses the same network architecture as in the prior, approved applications. As such, it is a “facilities-based interconnected VoIP service” under new Rule 63.71(f)(2)(i). Likewise, as reflected in the FCC’s National Broadband Map – Mobile, AT&T’s LTE network covers all Affected Customers.⁵³ Because AP-A primarily operates over AT&T’s LTE network, AP-A is available to all Affected Customers.

Moreover, while AP-A alone constitutes an adequate replacement, customers of the Affected Service can choose from many other alternatives for voice service. These include Verizon’s mobile wireless service—a service already found to be an adequate replacement for POTS—as well as other wireless services, particularly from T-Mobile and AT&T.⁵⁴ AT&T’s mobile wireless service is a “facilities-based mobile wireless service” operating at the speeds of at least 5 Mbps download and 1 Mbps upload required under Rule 63.71(f)(2)(ii). Indeed, in the

⁵⁰ *Network Modernization Order*, app. A.

⁵¹ 47 C.F.R. § 9.3 (defining “Interconnected VoIP service”).

⁵² *See* n.9, *supra*.

⁵³ *See* n.18, *supra*.

⁵⁴ *See* n. 11, *supra* (“AT&T’s and T-Mobile’s mobile voice services do not differ from Verizon’s in any way relevant to the Adequate Replacement Test and, as a practical matter, should also be considered adequate replacements for POTS service as well. In all events, the *Network Modernization Order* has conclusively determined that facilities-based mobile wireless service is an adequate replacement service. *See Network Modernization Order* ¶ 34.”).

360 wire centers, virtually all Affected Customers have access to at least two facilities-based mobile wireless services available.

In addition, AT&T's notice satisfies new Rule 63.71(j), which requires notice to existing customers that AT&T is grandfathering a service they currently receive.⁵⁵ As described above, AT&T has sent notices to existing customers to effectuate grandfathering in the wire centers included in this Application.

AT&T also has complied with the notice provisions of Rule 63.71(a), including the statement describing the objection process contained in existing Rule 63.71(a)(5). As described above, customer notices were sent via U.S. Mail on May 20, 2026. Copies of this Application are being sent via first class U.S. Mail to the governor, public utility commission, and federally recognized tribes (if any) in the Affected Service Area, and to the Special Assistant for Telecommunications to the Secretary of War, as required by new Rule 63.71(a).⁵⁶

* * *

Questions about this application may be addressed to Meredith Williams, AT&T Services, Inc., AVP – Federal Regulatory, 601 New Jersey Ave NW, Suite 650, Washington, DC, (202) 227-9725.

⁵⁵ See *Network Modernization Order*, app. A (“Such notice shall include (i) an approximate date by which it intends to seek to permanently discontinue the service, and (ii) a statement regarding alternative services available in the affected service area.”).

⁵⁶ See n.43, *supra*.

CONCLUSION

For the reasons identified above, the public convenience and necessity will not be adversely affected by the discontinuance of the Affected Service. AT&T respectfully requests the Commission approve its section 63.71 Application to discontinue services.

By: /s/ Brett Farley

BRETT FARLEY
CHRISTOPHER HEIMANN
DAVID CHORZEMPA
DAVID LAWSON
AT&T SERVICES, INC.
601 New Jersey Ave NW, Suite 650
Washington, DC 20001

May 20, 2026

Exhibit 1

List of Affected Wire Centers

Sections of California: Certain areas currently served by the following wire centers:

Albany-Solano (ALBYCA11), Alhambra (ALHBCA01), Anaheim-Lemon (ANHMCA01),
Anaheim-Cypress (ANHMCA11), Anaheim-La Palma (ANHMCA12), Antioch (ANTCCA11),
Arcadia (ARCDCA11), Arcata (ARCTCA11), Aromas (ARMSCA11), Anderson (ARSNCA11),
Arlington (ARTNCA11), Arvin (ARVNCA11), Atwater (ATWRCA12), Avenal (AVNLCA12),
N Tahoe Brockway (BCWYCA11), Beale-Msvl Sterling (BEALCA11), Bell (BELLCA11),
Biggs (BGGSCA11), Bakersfield-Empire (BKFDCA11), Bakersfield-Main (BKFDCA12),
Bakersfield-Columbus (BKFDCA13), Bakersfield-Temple (BKFDCA14), Bakersfield-Mettler
(BKFDCA15), Bakersfield-West (BKFDCA17), Bakersfield-Nomad (BKFDCA19), Berkeley-
Bancroft (BKLYCA01), Benicia (BNCICA11), Ben Lomond (BNLMCA11), Buena Park
(BNPKCA11), Burbank-Palm (BRBNCA11), Bradley (BRDLCA90), Brea (BREACA12),
Burlingame (BRLNCA01), Brentwood (BRWDCA12), Brawley (BRWLCA11), Bishop Ranch
(BSRNCA70), Butte City (BTCYCA11), Bethel Island (BTISCA11), Burrel (BURLCA11),
Beverly Hills (BVHLCA01), Bear Valley (BVLYCA11), Bear Valley Springs (BVSPCA11),
Cobb Mountain (CBMTCA11), Chualar (CHLRCA11), Chula Vista-Third Avenue
(CHVSCA11), Chula Vista Apache (CHVSCA12), Chowchilla (CHWCCA11), Culver City
(CLCYCA11), Calipatria (CLPTCA11), Calistoga (CLSTCA11), Clovis (CLVSCA11), Calexico
(CLXCCA12), Compton (CMTNCA01), Concord (CNCRCA01), Colma (COLACA01),
Cordelia (CORDCA12), Corona (CORNCA11), Colton (COTNCA11), Crockett (CRCTCA02),
Corona Del Mar (CRDMCA11), Carlsbad-La Costa (CRLSCA12), Corning (CRNGCA12),
Caruthers (CRTHCA11), Costa Mesa (CSMSCA11), Crows Landing (CWLDCA12), Coyote
Wells (CYWLCA11), Danville (DAVLCA12), Tassajara (DAVLCA13), Davis (DAVSCA11),

Delano (DELNCA11), Dinuba (DINBCA01), Dixon (DIXNCA11), Del Mar (DLMRCA12), Del Rey (DLRYCA11), Dunnigan (DNGNCA12), Dunsmuir (DNSMCA11), El Cajon (ELCJCA11), El Centro (ELCNCA01), Rich-Appian Way (ELSBCA11), El Segundo-Douglas (ELSGCA12), El Toro (ELTRCA11), Encinitas (ENCTCA12), Earlimart (ERLMCA11), Escalon (ESCLCA11), Escondido (ESCNCA01), Esparto (ESPRCA11), Felton (FETNCA11), Flsm-Nimbus (FLSMCA12), Flsm-El Dorado (FLSMCA13), Fontana (FNTACA11), Firebaugh (FRBHCA11), Fremont-Main (FRMTCA11), Fair Oaks (FROKCA11), Fresno-Main (FRSNCA01), Fresno-Baldwin (FRSNCA11), Fresno-Clinton (FRSNCA12), Fresno-Sierra (FRSNCA13), Fresno-West (FRSNCA14), Fresno-Woodward (FRSNCA15), Farmersville (FRVLCA11), Fortuna (FTUNCA11), Fullerton (FUTNCA01), Five Points (FVPNCA11), Frazier Park (FZPKCA11), Galt (GALTCA11), Glendale (GLDLCA11), Gonzales (GNZLCA11), Gerber (GRBRCA11), Gridley (GRDLCA11), Gardena (GRDNCA01), Grenada (GRNDCA13), Goshen (GSHNCA11), Gustine (GUSTCA11), Geyserville (GYVLCA11), Herald (HERLCA11), Highland (HGLDCA11), Hughson (HGSNCA11), Holtville (HLVLCA11), Hollywood (HLWDCA01), Hamilton City (HMCYCA11), Homewood (HMWDCA11), Hanford (HNFRC A01), Huntington Park (HNPKCA01), Hopland (HPLDCA12), Huron (HURNCA11), Hayward-Depot Ct (HYWRCA11), Ignacio (IGNCCA12), Imperial (IMPRCA11), Ione (IONECA11), Irvine-Main (IRVNCA01), Irvine-Spectrum (IRVNCA12), Ivanhoe (IVNHCA11), Jamul (JAMLCA60), Jackson (JCSNCA01), Kingsburg (KGBGCA11), Kelseyville (KLVLCA12), Knights Ferry (KNFYCA11), Kyburz (KYBRCA11), La Canada-Oak Grove (LACNCA11), La Crescenta (LACRCA11), La Jolla-Girard (LAJLCA11), La Mesa (LAMSCA01), Lamont (LAMTCA11), Laton (LATNCA11), Lockeford (LCFRCA11), Lebec-Main (LEBCCA11), Lemoore-Main (LEMRC A11), Lemoore-Wyman

(LEMCA12), Lafayette (LFYTCA11), Laguna Niguel (LGNGCA12), Le Grand (LGRDCA11), La Grange (LGRNCA12), Lakeport (LKPTCA02), Lincoln (LNCLCA11), Lodi (LODICA01), Loleta (LOLTCA11), Loomis (LOMSCA11), Lomita (LOMTCA11), Larkspur (LRKSCA11), Lsan-Madison 02 (LSANCA02), Lsan-Madison 03 (LSANCA03), Lsan-Pleasant (LSANCA05), Lsan-Union (LSANCA06), Lsan-Airport (LSANCA07), Lsan-Melrose (LSANCA08), Lsan-Richmond (LSANCA09), Lsan-Webster (LSANCA10), Lsan-Rampart (LSANCA11), Lsan-Normandy (LSANCA12), Lsan-Plymouth (LSANCA13), Lsan-Adams (LSANCA14), Lsan-Axminster (LSANCA15), Lsan-Capitol (LSANCA23), Lsan-Sunset (LSANCA29), Lsan-Angelus (LSANCA34), Lsan-Montebello (LSANCA35), Lsan-Republic (LSANCA38), Los Banos (LSBNCA12), Los Molinos (LSMLCA11), Live Oak (LVOKCA11), Madera-Bonadelle (MADRCA12), Marina (MARNCA11), Modesto-Main (MDSTCA02), Modesto-Kellog (MDSTCA03), Modesto-Kingswood (MDSTCA04), Modesto-Tally (MDSTCA05), Modesto-Davis (MDSTCA52), Middletown (MDTWCA11), Mokelumne Hill (MKHLCA12), Mckinleyville (MKVLCA11), Millbrae (MLBRCA11), Mendota (MNDTCA11), Mojave (MOJVCA01), Moraga (MORGCA12), Merced (MRCDCA01), Meridian (MRDNCA11), Moorpark (MRPKCA12), Mission Viejo (MSVJCAAT), Mountain Pass (MTPSCA11), Monterey (MTRYCA01), Mt Shasta (MTSHCA12), Mountain View (MTVWCA11), Marysville (MYVICA01), Nicolaus (NCLSCA12), Newhall (NHLLCA01), Nhwd-Lankershim (NHWDCA01), Nhwd-Magnolia (NHWDCA02), Nice (NICECA11), Niland Main (NILDCA11), Niland Bombay Beach (NILDCA12), Nipomo (NIPMCA11), Northridge (NORGCA11), Nscr-Wabash (NSCRCA11), Nscr-North Natomas (NSCRCA12), National City-Highland (NTCYCA11), Newcastle (NWCSCA11), Newman (NWMNCA12), Oceanside-Mission (OCSDCA11), Oakdale (OKDLCA11), Okld-45Th (OKLDCA11), Okld-Holly

(OKLDCA12), Okld-Mountain (OKLDCA13), Oakley (OKLYCA11), Orange Cove (ORCVCA11), Orland (ORLDCA11), Orinda (ORNDCA11), Orange-Chapman (ORNGCA11), Orange-Olive (ORNGCA13), Orosi (ORSICA11), Orangevale (ORVACA11), Otay Mesa (OTMSCA11), Pacifica (PCFCCA11), Pedley (PDLYCA11), Palo Alto-Main (PLALCA02), Palo Alto-South (PLALCA12), Pleasant Grove (PLGVCA12), Planada (PLNDCA11), Pleasanton-Main (PLTNCA12), Pleasanton-Hacienda (PLTNCA13), Placerville-Main (PLVLCA11), Pepperwood (PPWDCA11), Paradise-Main (PRDSCA11), Parlier (PRLRCA11), Paramount (PRMTCA01), Pittsburg-Main (PSBGCA01), Pittsburg-Willow (PSBGCA11), Pismo Beach (PSBHCA11), Pixley (PXLYCA11), Rancho Bernardo (RBRNCA11), Rocklin 11 (RCKLCA11), Richmond (RCMDCA11), Richvale (RCVACA11), Redwood City (RDCYCA01), Redding-Main (RDNGCA02), Redding-Enterprise (RDNGCA11), Rio Dell (RIDECA11), RIo Linda (RILNCA12), Rialto (RILTCA11), Rancho Murieta (RNMRC A11), Rancho Penasquitos (RNPSCA11), Rancho San Diego (RNSDCA11), Rosemead (ROSMCA11), Rancho Santa Fe (RSFECA12), Rosamond (RSMDCA11), Rohnert Park (RTPKCA11), Riverdale (RVDLCA11), Riverbank (RVRBCA11), Riverside-Orange (RVSDCA01), Riverside-Woodcrest (RVSDCA11), Santee (SANTCA01), Scrm-Main (SCRMCA01), Scrm-Garden (SCRMCA03), Scrm-Gladstone (SCRMCA11), Scrm-Empire (SCRMCA12), Scrm-Fruitridge (SCRMCA13), Scotts Valley (SCVYCA01), Selma (SELMCA11), Seaside (SESDCA11), South Gate (SGATCA01), Shingle Springs (SGSPCA11), Shafter (SHFTCA11), Sherman Oaks (SHOKCA01), Stockton-Main (SKTNCA01), Stockton-Granite (SKTNCA11), Stockton-Ashley (SKTNCA12), Stockton-Redwood (SKTNCA14), Soledad (SLDDCA11), Solamint (SLMNCA11), Salinas-Main (SLNSCA01), Salinas-Hickory (SLNSCA11), Salinas-Glenview (SLNSCA12), Moro (SLNSCA14), Silverado (SLVRCA11), Santa Ana-Bristol (SNANCA11),

Santa Ana-Bolsa (SNANCA12), San Carlos (SNCRCA11), Sndg-C Street (SNDGCA01), Sndg-University (SNDGCA02), Sndg-Linda Vista (SNDGCA03), Sndg-Saipan (SNDGCA05), Sndg-37Th Street (SNDGCA06), Sndg-College (SNDGCA11), Sndg-Market (SNDGCA12), Sndg-Regents (SNDGCA15), Sndg-Mira Mesa (SNDGCA16), Snfc-Mccoppin (SNFCCA04), Snfc-25Th Street (SNFCCA05), Snfc-Onondaga (SNFCCA06), Snfc-9Th Avenue (SNFCCA13), Snfc-3Rd Street (SNFCCA17), Snfc-Folsom St (SNFCCA21), Snfc-U C Med Center (SNFCCA64), San Gabriel (SNGBCA01), San Geronimo (SNGNCA11), San Jose-Main (SNJSCA02), San Jose-Chynoweth (SNJSCA13), San Jose-Foxworthy (SNJSCA14), San Jose-Junction Avenue (SNJSCA21), San Lucas (SNLCCA11), San Martin (SNMACA11), San Marcos (SNMCCA11), San Mateo (SNMTCA11), Milton (SNRACA13), San Rafael-Main (SNRFCA01), San Ramon (SNRMCA11), Space Park (SNTCCA01), Bellomy (SNTCCA11), Carroll (SNVACA01), Mathilda (SNVACA11), San Ysidro (SNYSCA12), South Pasadena-Mission (SPSDCA11), Stratford (SRFRCA11), South Tahoe-Tamarack (STAHCA12), South Tahoe-Meyers (STAHCA13), Suison City (SUISCA11), Thornton (THTNCA11), Tipton (TPTNCA11), Terra Bella (TRBLCA11), Turlock (TRLCCA11), Tulare (TULRCA11), Tustin-Main (TUSTCA11), Tustin-Redhill (TUSTCA70), Twain Harte (TWHRCA11), Union City (UNCYCA11), Vina (VINACA12), Visalia (VISLCA11), Vista (VISTCA12), Van Nuys (VNNYCA02), Ventura-Main (VNTRCA11), Valley Ford (VYFRCA11), Wasco (WASCCA01), Woodland (WDLCA11), Woodlake (WDLKCA11), Weed (WEEDCA01), Century City (WLANCA01), Walnut Creek (WNCKCA11), Windsor (WNDSCA11), Frontier (WSCRCA11), Waterford (WTFRCA11), Yorba Linda (YRLNCA11)

Exhibit 2



May 20, 2026

<FIRSTNAME><LASTNAME>
<ADDRESS>
<CITY>,<STATE> <ZIP>-<PLUS4>

Important Update About Your AT&T Home Phone Service

Hi <First Name> or Hello, (if no first name available or UV_22=Y)

At AT&T, we are always working to bring you the best connectivity in the industry. That's why we're upgrading home phone service in your area to a new, enhanced solution that's more reliable and affordable.

Upgrading your home phone service:

Our customers are asking for faster and more reliable service, so we're upgrading our network in California to give you connectivity you can count on for everyday needs. California's aging copper network doesn't deliver the same level of service, quality and reliability as newer technology. Now, we have more ways to connect than ever before with newer, faster technology that is more reliable, energy efficient, and affordable. As we upgrade our network across the country, we're doing the same in California and delivering better technology for our customers across the state.

As part of this transition, the home phone service¹ you're currently using will be discontinued on or after June 1, 2027. We know how important it is to keep your phone number and stay connected, and we're here to make this transition as easy as possible for you.

We want to work with you to upgrade your home phone service to **AT&T Phone – Advanced**, which is designed to better support your essential needs and help keep your calling experience seamless. Visit www.att.com/home-phone/phone-advanced to learn more. Key benefits include:

- Keep your current home number
- Works with most existing home phones
- Comparable or in some cases less expensive than traditional home phone service
- Unlimited nationwide calling at no extra cost
- 911 location detection for added peace of mind
- Better reliability during power outages with 24-hour battery back up
- AT&T Call Protect, a service that helps block unwanted calls, including spam and fraud

¹In the areas impacted by this notice, your home phone service is called AT&T Residential Local Service and is provided by Pacific Bell Telephone Company, d/b/a AT&T California. A complete list of impacted areas is attached.

Here's what you can expect over the next year:

- We'll send additional information over the coming months regarding this transition and how you can upgrade to AT&T Phone – Advanced or AT&T Wireless.
- We'll no longer accept new orders for traditional home phone service in your area, effective on or after **July 19, 2026**. This means you won't be able to make changes to your existing service, including moving it to a different address.
- You will continue to be able to make phone calls using your existing service until on or after **June 1, 2027**, when we will stop providing service, pending FCC approval.

What are my next steps?

We're ready to help you upgrade your AT&T service at any time before **June 1, 2027**, so you continue to have access to home phone service and 911. Please call **855.845.1472** Monday through Friday, 6:00 AM – 6:00 PM PST, and Saturday, 7:00 AM – 5:00 PM PST to understand your options for phone service from AT&T -- often for less than you pay today. For more information and answers to frequently asked questions, please visit www.att.com/connectca.

Thank you for being a loyal AT&T customer. We look forward to continuing to serve you and providing a better and more reliable experience for your home phone service.

Your AT&T Team

AT&T
2260 E Imperial Highway
Flr. 212b
El Segundo, CA 90245-3501
www.att.com

We're required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 application of Pacific Bell Telephone Company, d/b/a AT&T California. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Your language. Delivered. Plus 200 more. Call 855.845.1472

致電 855.845.1472 獲取中文資訊。

でこの情報を得るには 855.845.1472にお電話ください。

이 정보를 한국어로 원하시면 855.845.1472로 전화하시기 바랍니다.

Tumawag sa 855.845.1472 upang makuha itong impormasyon sa Tagalog.

Gọi số 855.845.1472 để có được thông tin này bằng tiếng Việt.

позвоните по телефону: 855.845.1472 чтобы получить эту информацию на русском языке.

zadzwoń pod numer 855.845.1472, aby uzyskać te informacje w języku polskim.

Por favor, llame al 855.845.1472 para obtener esta información en español.

AT&T's National Center for Customers with Disabilities (NCCD)

- 📞 Voice: 8662416568
- 📞 TTY: 8662416567
- 🕒 Hours:
 - o Mon–Fri: 11 a.m. – 9 p.m. PST
 - o Sat: 11 a.m. – 8 p.m. PST

California:

Albany-Solano (ALBYCA11), Alhambra (ALHBCA01), Anaheim-Lemon (ANHMCA01), Anaheim-Cypress (ANHMCA11), Anaheim-La Palma (ANHMCA12), Antioch (ANTCCA11), Arcadia (ARCDCA11), Arcata (ARCTCA11), Aromas (ARMSCA11), Anderson (ARSNCA11), Arlington (ARTNCA11), Arvin (ARVNCA11), Atwater (ATWRCA12), Avenal (AVNLCA12), N Tahoe Brockway (BCWYCA11), Beale-Msvl Sterling (BEALCA11), Bell (BELLCA11), Biggs (BGGSCA11), Bakersfield-Empire (BKFDCA11), Bakersfield-Main (BKFDCA12), Bakersfield-Columbus (BKFDCA13), Bakersfield-Temple (BKFDCA14), Bakersfield-Mettler (BKFDCA15), Bakersfield-West (BKFDCA17), Bakersfield-Nomad (BKFDCA19), Berkeley-Bancroft (BKLYCA01), Benicia (BNCICA11), Ben Lomond (BNLMCA11), Buena Park (BNPKCA11), Burbank-Palm (BRBNCA11), Bradley (BRDLCA90), Brea (BREACA12), Burlingame (BRLNCA01), Brentwood (BRWDCA12), Brawley (BRWLCA11), Bishop Ranch (BSRNCA70), Butte City (BTCYCA11), Bethel Island (BTISCA11), Burrel (BURLCA11), Beverly Hills (BVHLCA01), Bear Valley (BVLYCA11), Bear Valley Springs (BVSPCA11), Cobb Mountain (CBMTCA11), Chualar (CHLRCA11), Chula Vista-Third A (CHVSCA11), Chula Vista Apache (CHVSCA12), Chowchilla (CHWCCA11), Culver City (CLCYCA11), Calipatria (CLPTCA11), Calistoga (CLSTCA11), Clovis (CLVSCA11), Calxico (CLXCCA12), Compton (CMTNCA01), Concord (CNCRCA01), Colma (COLACA01), Cordelia (CORDCA12), Corona (CORNCA11), Colton (COTNCA11), Crockett (CRCTCA02), Corona Del Mar (CRDMCA11), Carlsbad-La Costa (CRLSCA12), Corning (CRNGCA12), Caruthers (CRTHCA11), Costa Mesa (CSMSCA11), Crows Landing (CWLDCA12), Coyote Wells (CYWLCA11), Danville (DAVLCA12), Tassajara (DAVLCA13), Davis (DAVSCA11), Delano (DELNCA11), Dinuba (DINBCA01), Dixon (DIXNCA11), Del Mar (DLMRCA12), Del Rey (DLRYCA11), Dunnigan (DNGNCA12), Dunsmuir (DNSMCA11), El Cajon (ELCJCA11), El Centro (ELCNCA01), Rich-Appian Way (ELSBCA11), El Segundo-Douglas (ELSGCA12), El Toro (ELTRCA11), Encinitas (ENCTCA12), Earlimart (ERLMCA11), Escalon (ESCLCA11), Escondido (ESCNCA01), Esparto (ESPRCA11), Felton (FETNCA11), Flsm-Nimbus (FLSMCA12), Flsm-El Dorado (FLSMCA13), Fontana (FNTACA11), Firebaugh (FRBHCA11), Fremont-Main (FRMTCA11), Fair Oaks (FROKCA11), Fresno-Main (FRSNCA01), Fresno-Baldwin (FRSNCA11), Fresno-Clinton (FRSNCA12), Fresno-Sierra (FRSNCA13), Fresno-West (FRSNCA14), Fresno-Woodward (FRSNCA15), Farmersville (FRVLCA11), Fortuna (FTUNCA11), Fullerton (FUTNCA01), Five Points (FVPNCA11), Frazier Park (FZPKCA11), Galt (GALTCA11), Glendale (GLDLCA11), Gonzales (GNZLCA11), Gerber (GRBRCA11), Gridley (GRDLCA11), Gardena (GRDNCA01), Grenada (GRNDCA13), Goshen (GSHNCA11), Gustine (GUSTCA11), Geyserville (GYVLCA11), Herald (HERLCA11), Highland (HGLDCA11), Hughson (HGSNCA11), Holtville (HLVLCA11), Hollywood (HLWDCA01), Hamilton City (HMCYCA11), Homewood (HMWDCA11), Hanford (HNFRC A01), Huntington Park (HNPKCA01), Hopland (HPLDCA12), Huron (HURNCA11), Hayward-Depot Ct (HYWRCA11), Ignacio (IGNCCA12), Imperial (IMPRCA11), Lone (IONECA11), Irvine-Main (IRVNCA01), Irvine-Spectrum (IRVNCA12), Ivanhoe (IVNHCA11), Jamul (JAMLCA60), Jackson (JCSNCA01), Kingsburg (KGBGCA11), Kelseyville (KLVLCA12),

Knights Ferry (KNFYCA11), Kyburz (KYBRCA11), La Canada-Oak Grove (LACNCA11), La Crescenta (LACRCA11), La Jolla-Girard (LAJLCA11), La Mesa (LAMSCA01), Lamont (LAMTCA11), Laton (LATNCA11), Lockeford (LCFRCA11), Lebec-Main (LEBCCA11), Lemoore-Main (LEMRC11), Lemoore-Wyman (LEMRC12), Lafayette (LFYTCA11), Laguna Niguel (LGNGCA12), Le Grand (LGRDCA11), La Grange (LGRNCA12), Lakeport (LKPTCA02), Lincoln (LNCLCA11), Lodi (LODICA01), Loleta (LOLTCA11), Loomis (LOMSCA11), Lomita (LOMTCA11), Larkspur (LRKSCA11), Lsan-Madison 02 (LSANCA02), Lsan-Madison 03 (LSANCA03), Lsan-Pleasant (LSANCA05), Lsan-Union (LSANCA06), Lsan-Airport (LSANCA07), Lsan-Melrose (LSANCA08), Lsan-Richmond (LSANCA09), Lsan-Webster (LSANCA10), Lsan-Rampart (LSANCA11), Lsan-Normandy (LSANCA12), Lsan-Plymouth (LSANCA13), Lsan-Adams (LSANCA14), Lsan-Axminster (LSANCA15), Lsan-Capitol (LSANCA23), Lsan-Sunset (LSANCA29), Lsan-Angelus (LSANCA34), Lsan-Montebello (LSANCA35), Lsan-Republic (LSANCA38), Los Banos (LSBNCA12), Los Molinos (LSMLCA11), Live Oak (LVOKCA11), Madera-Bonadelle (MADRCA12), Marina (MARNCA11), Modesto-Main (MDSTCA02), Modesto-Kellog (MDSTCA03), Modesto-Kingswood (MDSTCA04), Modesto-Tally (MDSTCA05), Modesto-Davis (MDSTCA52), Middletown (MDTWCA11), Mokelumne Hill (MKHLCA12), Mckinleyville (MKVLCA11), Millbrae (MLBRCA11), Mendota (MNDTCA11), Mojave (MOJVCA01), Moraga (MORGCA12), Merced (MRCDC11), Meridian (MRDNCA11), Moorpark (MRPKCA12), Mission Viejo (MSVJCAAT), Mountain Pass (MTPSCA11), Monterey (MTRYCA01), Mt Shasta (MTSHCA12), Mountain View (MTVWCA11), Marysville (MYVICA01), Nicolaus (NCLSCA12), Newhall (NHLLCA01), NhwD-Lankershim (NHWDC11), NhwD-Magnolia (NHWDC12), Nice (NICECA11), Niland Main (NILDCA11), Niland Bombay Beach (NILDCA12), Nipomo (NIPMCA11), Northridge (NORGCA11), Nscr-Wabash (NSCRCA11), Nscr-North Natomas (NSCRCA12), National City-Highl (NTCYCA11), Newcastle (NWCSCA11), Newman (NWMNCA12), Oceanside-Mission (OCSDCA11), Oakdale (OKDLCA11), Okld-45Th (OKLDCA11), Okld-Holly (OKLDCA12), Okld-Mountain (OKLDCA13), Oakley (OKLYCA11), Orange Cove (ORCVCA11), Orland (ORLDCA11), Orinda (ORNDCA11), Orange-Chapman (ORNGCA11), Orange-Olive (ORNGCA13), Orosi (ORSICA11), Orangevale (ORVACA11), Otay Mesa (OTMSCA11), Pacifica (PCFCCA11), Pedley (PDLYCA11), Palo Alto-Main (PLALCA02), Palo Alto-South (PLALCA12), Pleasant Grove (PLGVCA12), Planada (PLNDCA11), Pleasanton-Main (PLTNCA12), Pleasanton-Hacienda (PLTNCA13), Placerville-Main (PLVLCA11), Pepperwood (PPWDCA11), Paradise-Main (PRDSCA11), Parlier (PRLRCA11), Paramount (PRMTCA01), Pittsburg-Main (PSBGCA01), Pittsburg-Willow (PSBGCA11), Pismo Beach (PSBHCA11), Pixley (PXYLYCA11), Rancho Bernardo (RBRNCA11), Rocklin 11 (RCKLCA11), Richmond (RCMDCA11), Richvale (RCVACA11), Redwood City (RDCYCA01), Redding-Main (RDNGCA02), Redding-Enterprise (RDNGCA11), Rio Dell (RIDECA11), Rio Linda (RILNCA12), Rialto (RILTCA11), Rancho Murieta (RNMRC11), Rancho Penasquitos (RNPSCA11), Rancho San Diego (RNSDCA11), Rosemead (ROSMCA11), Rancho Santa Fe (RSFECA12), Rosamond (RSMDCA11), Rohnert Park (RTPKCA11), Riverdale (RVDLCA11),

Riverbank (RVRBCA11), Riverside-Orange (RVSDCA01), Riverside-Woodcrest (RVSDCA11), Santee (SANTCA01), Scrm-Main (SCRMCA01), Scrm-Garden (SCRMCA03), Scrm-Gladstone (SCRMCA11), Scrm-Empire (SCRMCA12), Scrm-Fruitridge (SCRMCA13), Scotts Valley (SCVYCA01), Selma (SELMCA11), Seaside (SESDCA11), South Gate (SGATCA01), Shingle Springs (SGSPCA11), Shafter (SHFTCA11), Sherman Oaks (SHOKCA01), Stockton-Main (SKTNCA01), Stockton-Granite (SKTNCA11), Stockton-Ashley (SKTNCA12), Stockton-Redwood (SKTNCA14), Soledad (SLDDCA11), Solamint (SLMNCA11), Salinas-Main (SLNSCA01), Salinas-Hickory (SLNSCA11), Salinas-Glenview (SLNSCA12), Moro (SLNSCA14), Silverado (SLVRCA11), Santa Ana-Bristol (SNANCA11), Santa Ana-Bolsa (SNANCA12), San Carlos (SNCRCA11), Sndg-C Street (SNDGCA01), Sndg-University (SNDGCA02), Sndg-Linda Vista (SNDGCA03), Sndg-Saipan (SNDGCA05), Sndg-37Th Street (SNDGCA06), Sndg-College (SNDGCA11), Sndg-Market (SNDGCA12), Sndg-Regents (SNDGCA15), Sndg-Mira Mesa (SNDGCA16), Snfc-Mccoppin (SNFCCA04), Snfc-25Th Street (SNFCCA05), Snfc-Onondaga (SNFCCA06), Snfc-9Th Avenue (SNFCCA13), Snfc-3Rd Street (SNFCCA17), Snfc-Folsom St (SNFCCA21), Snfc-U C Med Center (SNFCCA64), San Gabriel (SNGBCA01), San Geronimo (SNGNCA11), San Jose-Main (SNJSCA02), San Jose-Chynoweth (SNJSCA13), San Jose-Foxworthy (SNJSCA14), San Jose-Junction A (SNJSCA21), San Lucas (SNLCCA11), San Martin (SNMACA11), San Marcos (SNMCCA11), San Mateo (SNMTCA11), Milton (SNRACA13), San Rafael-Main (SNRFCA01), San Ramon (SNRMCA11), Space Park (SNTCCA01), Bellomy (SNTCCA11), Carroll (SNVACA01), Mathilda (SNVACA11), San Ysidro (SNYSCA12), South Pasadena-Miss (SPSDCA11), Stratford (SRFRCA11), South Tahoe-Tamarack (STAHCA12), South Tahoe-Meyers (STAHCA13), Suison City (SUISCA11), Thornton (THTNCA11), Tipton (TPTNCA11), Terra Bella (TRBLCA11), Turlock (TRLCCA11), Tulare (TULRCA11), Tustin-Main (TUSTCA11), Tustin-Redhill (TUSTCA70), Twain Harte (TWHRCA11), Union City (UNCYCA11), Vina (VINACA12), Visalia (VISLCA11), Vista (VISTCA12), Van Nuys (VNNYCA02), Ventura-Main (VNTRCA11), Valley Ford (VYFRCA11), Wasco (WASCCA01), Woodland (WDLCA11), Woodlake (WDLKCA11), Weed (WEEDCA01), Century City (WLANCA01), Walnut Creek (WNCKCA11), Windsor (WNDSCA11), Frontier (WSCRCA11), Waterford (WTFRCA11), Yorba Linda (YRLNCA11)

Important Information About AT&T Phone – Advanced (AP-A) and Battery Backup

AT&T Phone – Advanced includes Backup Power

- *Capability to Accept Backup Power.* If there is an electrical power outage that affects the electricity in your home, your AP-A device will continue to function by using its built-in back-up battery.
- *Backup Battery Duration and Line Power.* The built-in, rechargeable back-up battery provides up to 24 hours of power on standby. AT&T Phone – Advanced works over our wireless network or any broadband connection. It does not provide line power but with its built-in battery back-up, AP-A will keep you connected if electricity goes out.
- *Purchase and Replacement Information.* The back-up battery is included at no additional cost. If you would like to purchase an additional battery, you may do so through AT&T for \$89 before sales tax.
- *Self-Testing and Self-Monitoring Instructions.* The built-in backup battery is part of the AP-A device. No testing is necessary on the battery as long as the AP-A service is active.
- *Service Limitations with and without Backup Power.* The backup battery will power the AP-A device, but it will not power other equipment like medical and security-monitoring systems. During a power outage, customers should use the AP-A device sparingly to preserve battery life.
- *Warranty Details.* The AP-A device carries a one-year warranty, which also covers the built-in backup battery.
- *Proper Usage and Storage Conditions, Including the Impact on Duration of Failing to Adhere to Proper Usage and Storage.* Since the backup battery is integrated into the AP-A device, it should be maintained under the same conditions as the device. The AP-A device should be used inside the home, keeping the internal temperature between 32 °F and 113 °F (0 °C and 45 °C). Storing the device at higher or lower temperatures could adversely impact the duration of backup power available from the battery.
- *Security Responsibilities and Other Steps You May Take to Ensure Safe Use of AP-A.* As noted, AP-A has a built-in battery backup device that can provide power for up to 24 hours. However, if the device does not have electrical or battery power, then the AP-A service will not work, including emergency 911 service. The AP-A device should remain plugged in to an electrical power source for the service to continue working and to ensure that the battery remains fully charged.

May 20, 2026



Important Update About Your AT&T Business Customer Individual Access Line Service¹ and AT&T Residential Local Service

Thank you for using AT&T for your business service needs. We know that businesses today rely on high-speed, reliable connectivity, and only AT&T can bring you the best and largest network to help you connect your business. That's why we're upgrading traditional landline phone service in your area to new, enhanced solutions that are more reliable and affordable. Our records show that you currently have service in at least one of the areas impacted by these updates. You can see the addresses where your service is being upgraded below.²

Upgrading your traditional phone service:

Our customers are asking for faster and more reliable service, so we're upgrading our network in California to give you connectivity you can count on for everyday needs. California's aging copper network doesn't deliver the same level of service, quality and reliability as newer technology. Now, we have more ways to connect than ever before, with newer, faster, technology that is more reliable, energy efficient, and affordable. As we upgrade our network across the country, we're doing the same in California and delivering better technology for our customers across the state.

As part of this transition, your traditional phone service, known as AT&T Business Customer Individual Access Line Service and AT&T Residential Local Service, will be discontinued on or after 06/01/2027.

We know how important it is to stay connected, and we're here to make this transition easy for you. We have an enhanced, more reliable option for you to better support your business needs and stay connected: AT&T Phone for Business – Advanced.

Here's what you can expect over the next year:

- We'll send additional information over the coming months regarding this transition and how you can upgrade your service.
- We'll no longer accept new orders, renewal of service agreements, or requests for physical changes, including moves to different service addresses, for traditional phone service in your area, effective on or after **07/19/2026**. You will continue to be able to make phone calls using your existing service until on or after **06/01/2027**, when we will stop providing service, pending FCC approval.
- You will need to contact your Account Manager to update your traditional landline phone service before **06/01/2027**. We want to help you upgrade your service, so you continue to have access to phone service and 911. Please call 855-235-0900 to understand your options for phone service from AT&T.

We look forward to continuing to serve you and providing a better and more reliable experience for your business needs.

Sincerely,

AT&T Business Services
208 S. Akard Street
Dallas, TX 75202
www.business.att.com

¹In some circumstances, AT&T Business Customer Individual Access Line Service may also be referred to as Measured Rate Business Service.

²In the areas impacted by this notice, your traditional landline phone service is called AT&T Business Customer Individual Access Line Service or AT&T Residential Local Service and is provided by Pacific Bell Telephone Company, d/b/a AT&T California. A complete list of impacted areas is attached.

Below is a full list of AT&T wire centers affected by this notice:

List of Impacted Wire Centers

California

Albany-Solano (ALBYCA11), Alhambra (ALHBCA01), Anaheim-Lemon (ANHMCA01), Anaheim-Cypress (ANHMCA11), Anaheim-La Palma (ANHMCA12), Antioch (ANTCCA11), Arcadia (ARCDCA11), Arcata (ARCTCA11), Aromas (ARMSCA11), Anderson (ARSNCA11), Arlington (ARTNCA11), Arvin (ARVNCA11), Atwater (ATWRCA12), Avenal (AVNLCA12), N Tahoe Brockway (BCWYCA11), Beale-Msvl Sterling (BEALCA11), Bell (BELLCA11), Biggs (BGGS11), Bakersfield-Empire (BKFDCA11), Bakersfield-Main (BKFDCA12), Bakersfield-Columbus (BKFDCA13), Bakersfield-Temple (BKFDCA14), Bakersfield-Mettler (BKFDCA15), Bakersfield-West (BKFDCA17), Bakersfield-Nomad (BKFDCA19), Berkeley-Bancroft (BKLYCA01), Benicia (BNIC11), Ben Lomond (BNLMCA11), Buena Park (BNPKCA11), Burbank-Palm (BRBNCA11), Bradley (BRDLCA90), Brea (BREACA12), Burlingame (BRLNCA01), Brentwood (BRWDCA12), Brawley (BRWLCA11), Bishop Ranch (BSRNCA70), Butte City (BTCYCA11), Bethel Island (BTISCA11), Burrel (BURLCA11), Beverly Hills (BVHLCA01), Bear Valley (BVLYCA11), Bear Valley Springs 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(FETNCA11), Flsm-Nimbus (FLSMCA12), Flsm-El Dorado (FLSMCA13), Fontana (FNTACA11), Firebaugh (FRBHCA11), Fremont-Main (FRMTCA11), Fair Oaks (FROKCA11), Fresno-Main (FRSNCA01), Fresno-Baldwin (FRSNCA11), Fresno-Clinton (FRSNCA12), Fresno-Sierra (FRSNCA13), Fresno-West (FRSNCA14), Fresno-Woodward (FRSNCA15), Farmersville (FRVLCA11), Fortuna (FTUNCA11), Fullerton (FUTNCA01), Five Points (FVFNCA11), Frazier Park (FZPKCA11), Galt (GALTCA11), Glendale (GLDLCA11), Gonzales (GNZLCA11), Gerber (GRBRCA11), Gridley (GRDLCA11), Gardena (GRDNCA01), Grenada (GRNDCA13), Goshen (GSHNCA11), Gustine (GUSTCA11), Geyserville (GYVLCA11), Herald (HERLCA11), Highland (HGLDCA11), Hughson (HGSNCA11), Holtville (HLVLCA11), Hollywood (HLWDCA01), Hamilton City (HMCYCA11), Homewood (HMWDCA11), Hanford (HNFRC11), Huntington Park (HNPKCA01), Hopland (HPLDCA12), Huron (HURNCA11), Hayward-Depot Ct (HYWRCA11), Ignacio (IGNCCA12), Imperial (IMPRCA11), Ione (IONECA11), Irvine-Main (IRVNCA01), Irvine-Spectrum (IRVNCA12), Ivanhoe (IVNHCA11), Jamul (JAMLCA60), Jackson (JCSNCA11), Kingsburg (KGBGCA11), Kelseyville (KLVLC11), Knights Ferry (KNFYCA11), Kyburz (KYBRCA11), La Canada-Oak Grove (LACNCA11), La Crescenta (LACRCA11), La Jolla-Girard (LJLCA11), La Mesa (LAMSCA01), Lamont (LAMTCA11), Laton (LATNCA11), Lockeford (LCFRCA11), Lebec-Main (LEBCCA11), Lemoore-Main (LEMRC11), Lemoore-Wyman (LEMRC12), Lafayette (LFYCA11), Laguna Niguel (LGNGCA12), Le Grand (LGRDCA11), La Grange (LGRNCA12), Lakeport (LKPTCA02), Lincoln (LNCLCA11), Lodi (LODICA01), Loleta (LOLTCA11), Loomis (LOMSCA11), Lomita (LOMTCA11), Larkspur (LRKSCA11), Lsan-Madison 02 (LSANCA02), Lsan-Madison 03 (LSANCA03), Lsan-Pleasant (LSANCA05), Lsan-Union (LSANCA06), Lsan-Airport (LSANCA07), Lsan-Melrose (LSANCA08), Lsan-Richmond (LSANCA09), Lsan-Webster (LSANCA10), Lsan-Rampart (LSANCA11), Lsan-Normandy (LSANCA12), Lsan-Plymouth (LSANCA13), Lsan-Adams (LSANCA14), Lsan-Axminster (LSANCA15), Lsan-Capitol (LSANCA23), Lsan-Sunset (LSANCA29), 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(RILTCA11), Rancho Murieta (RNMRC11), Rancho Penasquitos (RNPSCA11), Rancho San Diego (RNSDCA11), Rosemead (ROSMCA11), Rancho Santa Fe (RSFECA12), Rosamond (RSMDC11), Rohnert Park (RTPKCA11), Riverdale (RVDLCA11), Riverbank (RVRBCA11), Riverside-Orange (RVSDCA01), Riverside-Woodcrest (RVSDCA11), Santee (SANTCA01), Scrm-Main (SCRMCA01), Scrm-Garden (SCRMCA03), Scrm-Gladstone (SCRMCA11), Scrm-Empire (SCRMCA12), Scrm-Fruitridge (SCRMCA13), Scotts Valley (SCVYCA01), Selma (SELMCA11), Seaside (SESDCA11), South Gate (SGATCA01), Shingle Springs (SGSPCA11), Shafter (SHFTCA11), Sherman Oaks (SHOKCA01), Stockton-Main (SKTNCA01), Stockton-Granite (SKTNCA11), Stockton-Ashley (SKTNCA12), Stockton-Redwood (SKTNCA14), Soledad (SLDDCA11), Solamint (SLMNCA11), Salinas-Main (SLNSCA01), Salinas-Hickory (SLNSCA11), Salinas-Glenview (SLNSCA12), Moro (SLNSCA14), Silverado (SLVRCA11), Santa Ana-Bristol (SNANCA11), Santa Ana-Bolsa (SNANCA12), San Carlos (SNCRCA11), Sndg-C Street (SNDGCA01), Sndg-University (SNDGCA02), Sndg-Linda Vista (SNDGCA03), Sndg-Saipan (SNDGCA05), Sndg-37Th Street (SNDGCA06), Sndg-College (SNDGCA11), Sndg-Market (SNDGCA12), Sndg-Regents (SNDGCA15), Sndg-Mira Mesa (SNDGCA16), Sncf-Mccoppin (SNFCCA04), Sncf-25Th Street (SNFCCA05), Sncf-Onondaga (SNFCCA06), Sncf-9Th Avenue (SNFCCA13), Sncf-3Rd Street (SNFCCA17), Sncf-Folsom St (SNFCCA21), Sncf-U C Med Center (SNFCCA64), San Gabriel (SNGBCA01), San Geronimo (SNGNCA11), San Jose-Main (SNJSCA02), San Jose-Chynoweth (SNJSCA13), San Jose-Foxworthy (SNJSCA14), San Jose-Junction Avenue (SNJSCA21), San Lucas (SNLCA11), San Martin (SNMCA11), San Marcos (SNMCCA11), San Mateo (SNMTCA11), Milton (SNRCA13), San Rafael-Main (SNRFCA01), San Ramon (SNRMCA11), Space Park (SNTCCA01), Bellomy (SNTCCA11), Carroll (SNVACA01), Mathilda (SNVACA11), San Ysidro (SNYSCA12), South Pasadena-Mission (SPSDCA11), Stratford (SRFRCA11), South Tahoe-Tamarack (STAHTCA12), South Tahoe-Meyers (STAHTCA13), Suison City (SUISCA11), Thornton (THTNCA11), Tipton (TPTNCA11), Terra Bella (TRBLCA11), Turlock (TRLCCA11), Tulare (TULRCA11), Tustin-Main (TUSTCA11), Tustin-Redhill (TUSTCA70), Twain Harte (TWHRCA11), Union City (UNCYCA11), Vina (VINACA12), Visalia (VISLCA11), Vista (VISTCA12), Van Nuys (VNNYCA02), Ventura-Main (VNTRCA11), Valley Ford (VYFRCA11), Wasco (WASCCA01), Woodland (WDLCA11), Woodlake (WDLKCA11), Weed (WEEDCA01), Century City (WLANCA01), Walnut Creek (WNCKCA11), Windsor (WNDSCA11), Frontier (WSCRCA11), Waterford (WTFRCA11), Yorba Linda (YRLNCA11)

Important Information Regarding AT&T Phone for Business – Advanced (APB-A)

Lack of Line Power

AT&T Phone for Business – Advanced (APB-A) does not provide line power. However, in the event of a power outage APB-A has a built-in, rechargeable battery backup that provides up to 24 hours of power on standby.

Backup Power

- *Capability to Accept Backup Power.* If there is an electrical power outage that affects the electricity to your business location, your APB-A device will continue to function by using its built-in backup battery.
- *The APB-A device includes a 24-hour battery backup at no additional cost.* APB-A is offered as a service (aaS) that features AT&T-owned and managed devices installed at the customer's premises. Should the APB-A device or battery become inoperable, AT&T will replace the APB-A device for as long as the customer retains APB-A as a service.
- *Service Limitations with and without Backup Power.* The backup battery will power the APB-A service, but it will not power other customer owned equipment like medical and security-monitoring systems. To maximize battery life during a power outage, customers should minimize usage of APB-A.

Expected Backup Power Duration

The internal backup battery will power the APB-A service for 24 hours on standby.

Proper Usage and Storage Conditions, Including the Impact on Duration of Failing to Adhere to Proper Usage and Storage

Since the backup battery is integrated into the APB-A device, it should be maintained under the same conditions as the device. The APB-A device should be used inside the business location, keeping the internal temperature between 32 °F and 113 °F (0 °C and 45 °C). Storing the device at higher or lower temperatures could adversely impact the duration of backup power available from the battery.

Subscriber Backup Power Self-Testing and -Monitoring Instructions

The built-in backup battery is part of the APB-A device. No testing is necessary on the battery as long as the APB-A service is active.

APB-A Device Service Assurance Details

The APB-A device includes a 24-hour battery backup at no additional cost. AT&T Phone for Business – Advanced is offered as a service (aaS) that features AT&T-owned and managed devices installed at the customer's premises. Should the APB-A device or battery become inoperable, AT&T will replace the APB-A device for as long as the customer retains APB-A as a service.

Security Responsibilities and Other Steps You May Take to Ensure Safe Use of APB-A

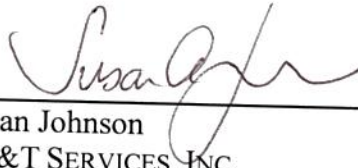
As noted above, in the event of a power outage, APB-A device has a built-in battery backup that can provide power for 24 hours. However, if the device does not have electrical or battery power, APB-A service will not work, including emergency 911 service. The APB-A device should remain plugged into an electrical power source for the service to continue working and to ensure that the battery remains fully charged.

Exhibit 3

Section 63.602(a)(4) Certification

I, Susan Johnson, Senior Executive Vice President - Transformation and Supply Chain, am employed by AT&T Services, Inc. I certify under penalty of perjury that, to the best of my knowledge, information, and belief, the information required by 47 C.F.R. § 63.602 that is submitted in the Section 63.71 Application of Pacific Bell Telephone Company d/b/a AT&T California, for Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, to Discontinue the Provision of Service, is true and correct.

Dated: May 15, 2026

A handwritten signature in cursive script, appearing to read "Susan Johnson", is written over a horizontal line.

Susan Johnson
AT&T SERVICES, INC.
208 South Akard Street
Dallas, TX 75202

CERTIFICATE OF SERVICE

I, Martha Flaherty, certify that on May 20, 2026, I will cause a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to be served on the addresses below.

/s/ Martha Flaherty
Martha Flaherty

Office of the Governor
Governor's Office
State Capitol
Sacramento, CA 95814

California Public Utilities
Commission
505 Van Ness Avenue
San Francisco, CA 94102

Department of Defense
Chief Information Officer
6000 Defense Pentagon
Washington, D.C.20301

Table Mountain Rancheria
of California
Chairman
P.O. Box 410
Friant, CA, 93626

Paskenta Band of Nomlaki
Indians of California
22580 Olivewood Avenue
Corning, California 96021

Sycuan Band of the
Kumeyaay Nation
Chairman
1 Kwaaypaay Court
El Cajon, CA, 92019

Bear River Band of the
Rohnerville Rancheria
Chairman
266 Keisner Road,
Loleta, CA, 95551

Quartz Valley Indian
Community of the
Quartz Valley Reservation
Chairman
13601 Quartz Valley Road
Fort Jones, CA, 96032

Dry Creek Rancheria
Band of Pomo Indians
Chairman
P.O. Box 607
Geyserville, CA, 95441

San Manuel Band
of Mission Indians

Chairman
26569 Community Center Dr
Highland, CA, 92346

Hopland Band
of Pomo Indians
Chairman
3000 Shanel Road,
Hopland, CA, 95449

Jamul Indian Village
Chairman
P.O. Box 612
Jamul, CA, 91935

Jackson Band
of Miwuk Indians
Chairman
P.O. Box 1090
Jackson, CA, 95642

Santa Rosa Indian
Community of the
Santa Rosa Rancheria
Chairman
P.O. Box 8
Lemoore, CA, 93245

Robinson Rancheria Band
of Pomo Indians
Chairman
P.O. Box 4015
Nice, CA, 95464

Big Valley Band of Pomo
Indians of the Big Valley
Rancheria Chairman
2726 Mission Rancheria Rd
Lakeport, CA, 95453

United Auburn Indian
Community of the Auburn
Rancheria
Chairman
10720 Indian Hill Rd
Auburn, CA, 95603

Table Bluff Rancheria
Wiyot Tribe
Chairman
1000 Wiyot Dr.
Loleta, CA 95551
Middletown Rancheria of Pomo
Indians
Chairman

P.O. Box 1035
Middletown, CA, 95461

Cher-Ae Heights Indian
Community
of the Trinidad Rancheria
Chairman
P.O. Box 630
Trinidad, CA, 95570

Enterprise Rancheria of Maidu
Indians
Chairman
2133 Montevista Ave
Oroville, CA, 95966

Lytton Rancheria
Chairman
1500 Falling Oak Way
Windsor, CA, 95492

Redding Rancheria
Chairman
2000 Redding Rancheria Rd
Redding, CA, 96001

Shingle Springs Band of Miwok
Indians,
Shingle Springs Rancheria
(Verona Tract), California
Chairman
P.O. Box 1340
Shingle Springs, CA, 95682