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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Authority, Among Other Things, to Increase Rates and Charges for Electric and Gas Service Effective on January 1, 2027. (U39M)

Application 25-05-009

**ADMINISTRATIVE LAW JUDGE'S RULING NOTICING DATES
AND TIMES OF PUBLIC PARTICIPATION HEARINGS**

This ruling serves to notice the dates and times for two remote and two in-person public participation hearings (PPHs) in this proceeding. The California Public Utilities Commission (Commission) will conduct public participation hearings remotely on October 22, 2025, and October 23, 2025, and in person on November 7, 2025, in Fresno. The links/phone numbers to access the remote hearings are set forth below. These hearings are scheduled before the evidentiary hearings to provide time for consideration of issues identified by customers of PG&E and other members of the public. Information regarding how to participate is below. PG&E is directed to take the actions below to facilitate participation by the public at these hearings. PG&E's Application and other documents filed in this proceeding are available on the Commission's website at the Docket Card.

1. Public Participation Hearings

1.1. Remote Hearing Access

The Commission will conduct public participation hearings remotely on October 22, 2025, at 2:00 p.m. and on October 23, 2025, at 6:00 p.m. Members of the public may access the hearings from a phone or computer to observe the hearings. The webcast will have English or Spanish subtitles that can be accessed by clicking the green button below the video screen.

To provide live verbal comments, members of the public must use a telephone to call the toll-free telephone number and enter the participation code below. Participants must then press “star one” and record their name when prompted. They will be put into a queue in the order they phoned in. When it is time for comments, the Administrative Law Judge (ALJ) will make an announcement on the telephone line. The telephone operator will queue the speakers one at a time and announce each speaker’s name and city at the allotted time during the hearing. Public officials wishing to speak should provide their title and governmental entity when they record their name. Based on the number of speakers waiting in the queue, the ALJ may limit speakers so that all speakers have an opportunity to comment and to promote an orderly hearing.

The remote public access information is as follows:

- To observe/listen:
<http://www.adminmonitor.com/ca/cpuc/>
- To provide verbal comments: call 1-800-857-1917
Passcode: English 1673482#
Press “*1” to alert the operator that you want to speak.

A video of these hearings will be posted within a few days on the Commission's website at: <https://adminmonitor.com/ca/cpuc/>. Updates and further information are available at www.cpuc.ca.gov/pph.

1.2. In-person Hearings

Live hearings will be conducted in Fresno on November 7, 2025, at 2:00 p.m. and 6 p.m. at the Hugh Burns State Building:

2550 Mariposa Mall

Suite #1036 (Assembly Room)

Fresno, Ca 93721

1.3. Written Comment, Transcripts, and Interpreters

Written public comments may be provided at any time during the proceedings via the Commission's website at the Docket Card for this proceeding, using the Public Comment tab at apps.cpuc.ca.gov/c/A2505009.

The Commission's court reporters will transcribe/record the statements made during the hearings and post the transcripts on the Commission's website at the Docket Card for this proceeding, which may be accessed at: apps.cpuc.ca.gov/p/A2505009. The actual date when the reporter will post the transcripts on the website is not known at this time.

If a participant needs a language interpreter, please contact the CPUC's Public Advisor's Office at least five business days before the hearing, using one of the following methods: email: Public.Advisor@cpuc.ca.gov, Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074 Mail: CPUC Public Advisor's Office, 505 Van Ness Avenue San Francisco, CA 94102.

2. Directives to PG&E

Rule 13.1(b) and (c) provides, as follows: (b) Whenever any electrical, gas, heat, telephone, water, or sewer system utility files an application to increase any rate, the utility shall give notice of any public participation hearing that may be

set in the proceeding, not less than five nor more than 30 days before the date of the public participation hearing, to entities or persons who may be affected thereby, by posting notice in public places, which may include the website of the utility, and by publishing notice in a newspaper or newspapers of general circulation in the area or areas concerned, of the time, date, and place of hearing. Proof of publication and sample copies of the notices shall be filed within 10 days after publication. (c) In addition to the notice required by this rule, parties shall provide such notice of hearing as the presiding officer may designate.

Accordingly, PG&E shall provide the name, title, and telephone number of at least one PG&E senior customer service representative who can respond to individual service or billing issues and be prepared to respond to specific questions about material in the Application. For remote hearings, the representatives shall be reachable by phone. For the in-person PPHs on November 7, 2025, PG&E's customer service representatives shall be present in person. PG&E's regional vice-president for the Fresno region shall also be present for the in-person PPHs. This information will be made available to the public during the hearings.

Pursuant to Rule 13.1(b) and (c) of the Commission's Rules of Practice and Procedure (Rules), PG&E is directed to take, at a minimum, the actions below to ensure the customer notice regarding the public participation hearings is distributed comprehensively:

- Post notice of the public participation hearings in at least one newspaper in each geographic region in its service territory. In a geographic region with a notable number of non-English speaking customers, post notice of the public participation hearings in a regional newspaper in those languages and secure radio advertising broadcast in non-English languages;

- Provide mailed notice of the public participation hearings via the United States Postal Service to customers who currently receive bills via the United States Postal Service;
- Send email messages to all customers who have provided PG&E with an email address, and the subject line of this email must clearly advise the recipient that these public participation hearings will be held in this proceeding. The body of the e-mail must include the same information as approved by the Commission's Public Advisor's Office in the bill notice. In addition, email messages shall not be combined with an email electronic bill but, instead, be sent separately from a customer's electronic bill;
- Notice the PPHs on PG&E's website and on all social media platforms used by PG&E.

IT IS RULED that:

1. The schedule for the public participation hearings and the means for accessing them are set forth above.

2. Pacific Gas and Electric Company shall have customer service representatives available at each of the respective public participation hearings described above to answer any billing or service questions that individual customers may have. Pacific Gas and Electric Company shall provide the name and contact information for the customer care representative(s) that will be available during the public participation hearings by emailing the Commission's Public Advisor's Office (PAO) at public.advisor@cpuc.ca.gov within 15 days of this ruling.

3. Pacific Gas and Electric Company (PG&E) shall provide customer notice not less than five days before the date of the first scheduled public participation hearing (PPH).

- a. For customers that currently receive bills via the United States Postal Service, PG&E shall provide mailed notice of the public participation hearings via the United States Postal Service. The notice shall clearly state the dates and times of the PPHs.
- b. For customers that receive bills via e-mail, PG&E shall PG&E shall provide notice of PPHs via email. The subject line of the e-mail must clearly notify the recipient that PPHs will be held in this proceeding.
- c. Publicize the date and time of the PPHs and information for accessing the remote hearings on all social media platforms used by PG&E;
- d. Publicize the date and time of the PPHs and information for accessing the remote hearings on PG&E's website in a prominent location so that customers can easily access the information.

4. In each service area where a public participation hearing (PPH) will be held, Pacific Gas and Electric Company shall publish a notice of the PPHs in one or more local newspapers of general circulation for seven consecutive days prior to, and including, the date of the PPH.

5. Pacific Gas and Electric Company shall prominently post a notice of the public participation hearings in all its offices where customers come into contact with a customer service representative.

6. Within 10 days of the date of this ruling, the Pacific Gas and Electric Company must provide drafts of its written and emailed notices to the Public Advisor's Office and shall incorporate edits at the direction of the Public Advisor's Office.

7. Pacific Gas and Electric Company must serve notice no later than 10 days after publication of each of the PPH notice forms described in this Ruling on the ALJ and Public Advisor's Office by e-mail. In addition, not later than five days prior to the public participation hearing, Pacific Gas and Electric Company shall provide the Public Advisor's Office with a letter verifying that it has complied with the customer notice requirement. This letter shall state the dates PG&E sent the referenced types of notices to customers, the methods used, locations (if applicable), and the approximate number of customers notified by each method. Copies of the above PG&E's public participation hearing notices shall be attached to this filing.

Dated September 25, 2025, at San Francisco, California.

/s/ JOHN LARSEN

John Larsen
Administrative Law Judge