

PUBLIC PARTICIPATION HEARING

San Gabriel Valley Water Company – Fontana Water Company Division General Rate Case Application (A.25-01-001)

The numbers are updated in accordance with the utility filing in April 2025.

What is a Public Participation Hearing?

The purpose of the Public Participation Hearing (PPH) is to provide an opportunity to communicate directly with the California Public Utilities Commission (CPUC) about how San Gabriel Valley Water Company – Fontana Water Company Division (FWD) rate increase proposal in its application would impact you and to share any concerns you may have about the service that you receive from FWD.

What is this Rate Application About?

Every three years the large Class A water utilities undergo a "General Rate Case", or GRC, at the California Public Utilities Commission (CPUC). A GRC allows the CPUC to take a broad, in-depth look at a water company's revenues and expenses and consider quality of service and other factors to arrive at just and reasonable rates. As part of a GRC proceeding, a water company requests revenues for the next three years based on its forecasted expenses and necessary investments and must justify the proposed rate increase.¹

Parties to the proceeding then examine and comment on the request in a public process before the CPUC. Below is information on San Gabriels' GRC submitted January 2, 2025.

What is San Gabriel Requesting in A.25-01-001?2

Increases in Revenue to be Recovered:

- 2026-2027: \$12.79 million (13.2%) above present revenues
- 2027-2028: \$4.45 million (3.9%) above proposed 2026-2027 revenues
- 2028-2029: \$4.53 million (3.9%) above proposed 2027-2028 revenues

The amount of revenue to be authorized is based on the forecasted operating and capital costs of doing business. This, combined with forecasted water sales and number of customers, produces the necessary changes in rates.

What are the Main Reasons San Gabriel Cites for Needing to Increase Rates?

- Allocated Common Expenses: \$2,046,840 (accounts for 13.72% of total proposed 2026 revenue increase)
- Purchase Water & Assessments: \$1,726,580 (accounts for 11.57% of total proposed 2026 revenue increase)
- Insurance: \$1,040,830 (accounts for 6.98% of total proposed 2026 revenue increase)

² The values for 2026 and 2027 are estimated. The actual increases may differ based on the company's recorded data and the inflation forecast for each year.











¹ There will likely be other increases outside of the three-year GRC period. The company can request to increase rates if certain operating costs increase, such as electricity and purchased water.

How will San Gabriel's Request Impact Me?

Residential Rate Impacts from GRC Request (Not including CPUC fee, surcharges, refunds, or tax)

Service Charge	Current Eff. 1/1/2025	Proposed		
(Meter Size)		Eff. 7/1/2026	Eff. 7/1/2027	Eff. 7/1/2028
5/8"	\$21.68	\$25.09	\$26.09	\$27.12
3/4"	\$32.51	\$37.63	\$39.14	\$40.68
1-inch	\$54.20	\$62.74	\$65.26	\$67.81
Variable Rates				
Tier 1	\$4.5048 (0 – 12 CCF)	\$5.0259 (0 – 11 CCF)	\$5.2278 (0 – 11 CCF)	\$5.4331 (0 – 11 CCF)
Tier 2	\$5.1580 (13 – 24 CCF)	\$5.7796 (12 – 24 CCF)	\$6.0118 (12 – 24 CCF)	\$6.2478 (12 – 24 CCF)
Tier 3 (Over 24 CCF)	\$6.6610	\$7.5135	\$7.8153	\$8.1221

Bills are calculated by combining a service charge and a usage charge. The service charge is a fixed, once per month charge for maintaining the meters, pipes, pumps, valves, and other equipment to deliver water to your residence. Your service charge depends on your meter size. Most residential customers use a 5/8-inch meter. The usage charge is a monthly charge based on each household's water use, meaning the more water used, the higher the volumetric per unit charge could become.

Excluding CPUC fee, City Tax, surcharges and refunds, an average-use, residential customer with a 5/8-inch meter using 12 CCF (1 CCF = 748 gallons) would see an increase in each bill from \$75.74 currently to \$86.15 per month in 2026 under San Gabriel's request in A.25-01-001. The same bill would be \$89.61 in 2027 and \$93.13 in 2028 resulting in an overall 22.97% rate increase over 3 years.

Residential customers who qualify for the Customer Assistance Program (CAP) will have the amounts listed below deducted off their total bill. The average CAP customer bill will reduce to \$74.15 in 2026, \$77.61 in 2027 and \$81.13 in 2028 per month.

Customer Assistance Program Discount						
Current Eff. 1/1/2025	Proposed					
	Eff. 7/1/2026	Eff. 7/1/2027	Eff. 7/1/2028			
\$10.35	\$12.00	\$12.00	\$12.00			

Where Can I Go for Further Information on the Proceeding?

- Documents related to this proceeding are available on the CPUC's website at https://apps.cpuc.ca.gov/p/A2501001
- The Public Advisor's Office provides information for the public on how to get involved in proceedings: https://www.cpuc.ca.gov/pao