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**NOTICE OF PUBLIC FORUM
(PUBLIC PARTICIPATION HEARING)
APPLICATION OF SOUTHERN CALIFORNIA GAS
COMPANY REQUESTING APPROVAL OF
BRANCH OFFICE CLOSURES (A.25-05-001)**

HOW CAN I PARTICIPATE?

Southern California Gas Company (SoCalGas®) and the California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a Public Participation Hearing (PPH) to receive comments from the public about SoCalGas's proposal to close its remaining 43 branch offices.

These PPHs are part of the formal CPUC proceeding (A.25-05-001) that will be transcribed and placed into the formal record so the CPUC can make an informed decision about SoCalGas's request. At these hearings, you can make comments or raise concerns to the CPUC's Administrative Law Judge overseeing this proceeding.

WHERE AND WHEN WILL THE PPHS BE HELD?

A total of six PPHs will be held, with four in person and two held remotely. A quorum of commissioners may attend, but no decisions will be made or voted on at these PPHs.

| DATE & TIME | DETAILS |
|---|--|
| January 26, 2026 2:00 pm & 6:00 pm (IN-PERSON PPH ONLY) | Glendale City Council Chambers 613 E. Broadway; 2nd Floor Glendale CA, 91206 |
| February 2, 2026 2:00 pm & 6:00 pm (IN-PERSON PPH ONLY) | Santa Ana Council Chambers 22 Civic Center Plaza Santa Ana, CA 92701 |
| February 6, 2026 2:00 pm & 6:00 pm (REMOTE PPH ONLY) | Phone Number 800-857-1917 Passcode: 1673482# Dial *1 (star one) if you wish to comment Webcast: www.adminmonitor.com/ca/cpuc/ |

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Please note: If you need a language interpreter, or other specialized accommodations, please contact the CPUC's Public Advisor's Office using the contact information at the end of this notice at least five business days before the PPH you expect to attend. The in-person PPH locations are ADA accessible.

For in-person PPHs, if you wish to make a public comment, please sign up at the Public Advisor's Office table. The webcast for the remote PPHs will have English and Spanish captions available. Your participation by providing your thoughts on SoCalGas's request can help the CPUC make an informed decision.

WHY AM I RECEIVING THIS NOTICE?

On May 2, 2025, SoCalGas filed its Branch Offices Closure Proposal Application with the CPUC to close its remaining 43 branch offices. SoCalGas's branch offices provide customers the ability to pay their bills in-person, inquire about their accounts, and complete other service transactions.

SoCalGas's branch offices have become an increasingly under-utilized service channel. Technological advancements and evolving customer preferences towards conducting transactions over the internet and telephone have enabled customers to access reasonably comparable customer service through alternative self-service channels and have reduced customers reliance on in-person branch office interactions. Further, reasonably comparable alternatives for in-person bill payments are available through Authorized Payment Locations (APLs), with 394 locations in SoCalGas's service territory compared to the remaining 43 branch offices. The APLs have similar payment processing capabilities, thereby reducing the need for branch offices.

SoCalGas's closure proposal supports customer affordability through expected annual savings, consistent with the CPUC's decision approving other Investor-Owned Utilities' (IOUs) closure of remaining branch offices.

CONTACT CPUC

Parties to the proceeding are currently reviewing the application, including the Public Advocates Office. The Public Advocates Office is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels.

For more information, please call 1-415-703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Written public comments may also be provided at any time during the proceeding in the "Public Comments" tab of the Docket Card for **A.25-05-001**, available at: apps.cpuc.ca.gov/c/A2505001. For additional information, updates on the hearings, and an information sheet about the proceeding, please visit cpuc.ca.gov/pph.

If you have questions about CPUC processes or need special accommodations, you may contact the CPUC's Public Advisor's Office at:

Email: Public.Advisor@cpuc.ca.gov

Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074

Mail: CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Please reference SoCalGas's **Branch Closure Application (A.25-05-001)** in any communications you have with the CPUC regarding this matter.

WHERE CAN I GET MORE INFORMATION?

Contact SoCalGas

If you have questions about SoCalGas's request or application, please contact SoCalGas at:

Phone: 1-877-238-0092

Email: KHuliganga@socalgas.com

Mail: Kristine Huliganga
Regulatory Case Manager for SoCalGas
555 W. 5th Street GT14D6
Los Angeles, CA 90013

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