



Fact Sheet

PUBLIC PARTICIPATION HEARING

Pacific Gas & Electric

General Rate Case Application (A.)19-11-019

November 2020

What is this Rate Application About?

This proceeding is the second phase of Pacific Gas and Electric Company's (PG&E's) current General Rate Case (GRC). The California Public Utilities Commission (CPUC) will allocate, or divide, the total costs authorized by the CPUC in the first phase of this GRC among PG&E's customer classes based on their respective cost responsibility. These customer classes include residential, commercial, streetlights, and agriculture. The CPUC will also address PG&E's rate design proposals, or how PG&E will collect the costs allocated to each customer class in rates, over the three-year period of 2021-2023.

What Is the Customer Bill or Rate Impact of PG&E's Revenue Allocation Proposals?

Bundled electric customers receive generation, transmission, and distribution services from PG&E. Cumulative bill impacts for typical residential customers following the initial three-year phase-in of rate adjustments would be as follows:

- Average residential customers use approximately 500 kilowatt-hours (kWh) per month and would experience a cumulative **decrease their bill from \$127.40 per month to about \$127.04 per month, or a 0.3% decrease.**
- A similar customer using 750 kWh per month would see a **bill decrease from \$188.75 per month to about \$186.83 per month, or a 1.0% decrease.**

Direct Access, Community Choice Aggregation, and Departing Load customers will experience the following rate impacts:

- Direct Access and Community Choice Aggregation customers only receive electric transmission and distribution services from PG&E. **On average, these customers would see a rate decrease of 0.1%.**
- Departing Load customers do not receive electric generation, transmission, or distribution services from PG&E. However, these customers are still required to pay certain non-bypassable charges by law or CPUC decision. **On average, these customers would see a rate increase of 6.1%.**

Actual impacts will vary depending on usage.

What Are PG&E's Major Residential Rate Design Proposals?

PG&E proposes several rate design changes for residential customers. The proposed changes include the following, and these proposals may be accepted, modified, or rejected by the CPUC:

- Revisions to gas and electric Baseline quantities to update them using the most recent four years of billing data;
- Update to the Master Meter Discounts for mobile home park customers taking service under Schedules ES and ET;
- Update to the Time of Use (TOU) pricing differentials for closed Schedules EV and E-6;
- Eliminate the minimum charge for California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) and implement flat line-item discounts for all customers in these programs. The CARE discount would be 35%, and FERA would be 18%;
- Change the Medical Baseline minimum charge from \$5 to \$10;
- Implement a four-month summer season for Schedule E-1;
- Implement a new residential Schedule EV2 for Electric Vehicle charging and for customers with stand-alone energy storage systems;
- Revision to the method of changing rates for Schedules E-1 and EL-1 from equal percentage changes to equal cents per kWh; and
- Increase the TOU pricing differentials on Schedules E-TOU-C and E-TOU-D by a small amount.

During the 2021-2023 period, PG&E will be implementing rate design changes approved in this proceeding. In addition, as a result of a CPUC decision in the Residential Rate Reform proceeding (R.12-06-013), approximately 2.4 million eligible PG&E residential customers will be gradually transitioned from their current tiered Schedule E-1 rate to a new default TOU rate, beginning October 1, 2020 and ending in 2022. PG&E is providing direct mail and email notifications of the transition, including an individual rate comparison and targeted education. This education is intended to help customers manage energy use while taking service on TOU rates, as well as alerting customers to their right to opt out and return to the tiered rate (Schedule E-1).

How Can I Have My Voice Heard?

- Speak at an upcoming CPUC virtual Public Participation Hearing. A list of dates, times, and call-in access is at: www.cpuc.ca.gov/pph.
- Submit comments electronically to the Commission using the “Add Public Comment” button on the “Public Comment” tab of the Docket Card for A.19-11-019. You can also review other public comments related to this rate request: <https://www.cpuc.ca.gov/A1911019Comment>.
- Mail a letter to the CPUC’s Public Advisor, and include the proceeding number, A.19-11-019, to: public.advisor@cpuc.ca.gov or CPUC, Public Advisor’s Office, 505 Van Ness Ave., San Francisco, CA 94102.

Further Information on the Proceeding:

- PG&E's application and supporting documents are available at pge.com/grc. For questions about PG&E's application, contact the company at 1-800-743-5000.
- The CPUC's Public Advisor's Office provides information to help the public get involved in proceedings at: www.cpuc.ca.gov/pao and you can subscribe to receive documents in A.19-11-019 at: <http://subscribe.puc.ca.gov/fps/Default.aspx>.
- The Public Advocates Office is an independent consumer advocate within the CPUC that will review, audit, and submit formal testimony on this application. Its website is: www.publicadvocates.cpuc.ca.gov.
- The CPUC's Energy Division provides information on the regulatory process for energy utilities. For information on rates and this GRC process, go to: www.cpuc.ca.gov/ElectricRates/.
- The CPUC's Safety Policy Division advises on matters of utility safety policies. For information on its efforts as well as the CPUC's Safety & Enforcement Division and Wildfire Safety Division, go to: www.cpuc.ca.gov/spd/.