

The CPUC is currently recruiting:

Join Us at the CPUC!

- Policy And Program Analysts**
- Economists**
- Engineers**
- Consumer Affairs Representatives**
- Financial Auditors And Examiners**

Be a part of our dedicated team that is internationally recognized for its innovative and proactive policies in climate change, consumer protection, renewable energy, energy efficiency, rail safety, telecommunications, broadband, and many other important issues shaping California's economic and environmental future.

How Do I Get Started?



Visit our website at www.cpuc.ca.gov. Once there you can look around and find out what the CPUC is all about and why we are an employer of choice. Then, register and apply for jobs using our online application system. To find job-related information at the CPUC, click the "Jobs, Employment" link. There you can find:

- **Online Application System**
- **List of Exams and Positions**
- **Information About the Hiring Process**
- **Schedule of Upcoming Exams**
- **Benefit Summary**
- **Salary Information**
- **CPUC Recruiting**
- **Additional Information About Working at the CPUC**

For more information:
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 San Francisco, CA 94102
www.cpuc.ca.gov
cpucrecruiter@cpuc.ca.gov
 1-866-652-3977
 Fax #: (415) 703-1737

Interested candidates must register and file an online application to be considered for any of our positions. Once you have completed one application, you can submit it electronically to any position that you are interested in.

Using the online system, you can check the status of your application, print out copies of your application or other exam information, or manage and change your personal information on file as necessary.

If you are unsure which positions you qualify for, please email, fax, or mail us your resume to the contact information on the back of this brochure. Additionally, please call the Recruiting Office at any time for questions you may have about specific jobs or the hiring process.

C A L I F O R N I A
CPUC
 PUBLIC UTILITIES COMMISSION



Establish Innovative Policies
Protect the Environment
Protect Consumers
Make a Difference



Where Do You Fit In?





About the California Public Utilities Commission



The California Public Utilities Commission serves the public interest by protecting consumers and ensuring safe, reliable utility service and infrastructure at reasonable rates, with a commitment to environmental enhancement and a healthy California economy. We regulate utility services, stimulate innovation, and promote competitive markets, where possible, in the communications, energy, transportation, and water industries.

Commissioners

The Commission board is comprised of five commissioners who serve six-year terms, which are staggered to assure experience on the board. The Commissioners are appointed by the Governor and confirmed by the California Senate. The Governor chooses one of the five Commissioners to serve as President. The Commissioners make all policy decisions, usually meeting twice a month to discuss and vote on issues noticed on an agenda that is distributed to the public before the meeting and posted on the Commission's website.

Executive Office

The Executive Office has the overall responsibility for assuring that the Commission's decisions and policies are implemented, and works in conjunction with Commissioners, Directors, and staff to coordinate and facilitate the handling of procedural matters and the internal operations of the Commission. The Office of Governmental Affairs and the News and Public Information Office are branches in the Executive Division.

Legal Division

The Legal Division advises Commissioners and agency staff. Staff attorneys review filings by public utilities, appear in a wide variety of proceedings before the Commission, and represent the Commission and the State of California before state and federal courts and agencies. The many issues and cases the Commission's lawyers handle include energy procurement, electricity and natural gas distribution and transmission, enforcement and safety, telecommunications, transportation, and water.

Policy and Planning Division

The Policy and Planning Division (PPD) identifies and analyzes utility industry issues, internal and external procedures, and inter-agency relationships that would not ordinarily be addressed by the industry divisions in their course of operations. PPD provides the Commission with independent analysis and advice focusing on Commission practices, procedures, issues, and policies. Assignments are distinct from those of other CPUC divisions in that the projects are likely to be more comprehensive in scope.

Administrative Law Judge Division

The Administrative Law Judge (ALJ) Division ensures that the Commission's decision-making process is based on an adequate administrative record developed through evidentiary hearings or briefs and comments. The Proposed Decisions written by the ALJs are based on the record for Commission approval. In addition, the ALJ Division oversees the Alternative Dispute Resolution (ADR) program. The Commission encourages the application of ADR techniques and promotes its use in formal proceedings, when appropriate. The ALJ Division offers various ADR services, including mediation, early neutral evaluation, and facilitation in many types of proceedings. The ALJ Division supports the decision-making process by receiving all filings, preparing and updating service lists, maintaining a database of all formal proceedings, ensuring that the Commission's files are complete and accurate, and preparing and coordinating the agendas for the Commission's bi-weekly business meetings. The ALJ Division has also developed electronic filing for formal matters.

Energy Division

The Energy Division advises the Commission about major developments affecting energy utilities. It directs the Commission regarding the approval, denial, or modifications of all electric and natural gas utility requests not assigned for hearing, oversees compliance of orders, and provides technical assistance. It assists the Commission in developing and monitoring competitive services, economic regulation of monopoly services, and implementing regulatory objectives and programs for California's electricity and natural gas industries. It emphasizes protection for consumers and those with special needs, assurance of safe and reliable service, and consideration of climate change, renewable energy, and environmental issues.

Communications Division

The Communications Division assists the Commission in developing and implementing policies and procedures in the interest of consumers in all communications markets, and in addressing regulatory changes required by state and federal legislation. The division assists the Commission's oversight of a competitive market by ensuring that consumers are protected from fraud and abuse and receive affordable, universal access to necessary services. In addition, the division ensures that telecommunications networks can accommodate many competitors using different technologies, and that competition rules are clear, allowing flexibility without compromising due process.

Water Division

The Water Division investigates rate increase requests from investor-owned water and sewer service utilities, tracks compliance with Commission orders, and assists the public in resolving technical problems with water and sewer companies. In order to improve regulatory oversight, the advisory audit functions from the Water, Communications, and Energy Divisions have been consolidated in the Water Division. Auditors assigned to the Water Division perform accounting, auditing, and financial analysis.

Office of Ratepayer Advocates

The Office of Ratepayer Advocates (ORA) independently participates as an advocate for all ratepayers in Commission proceedings, workshops, and other forums that cover issues that have a significant dollar impact on consumers or address consumer protection issues. ORA aggressively pursues development of fair rules for competition, good service quality, fair rates, and other significant policy issues. ORA's mission, as defined by the California State Senate in 1996 and embodied in the California Public Utilities Code (Section 309.5), is to "obtain the lowest possible rate for service consistent with reliable and safe service levels."

Safety and Enforcement Division

The Safety and Enforcement Division (SED) protects consumer interests by ensuring that transportation providers (rail, passenger, and household goods movers) and public utilities operate safely, legally, and in the public's interest. SED also enforces consumer protections in all regulated industries and alerts the Commission about consumer issues it needs to address. SED monitors and enforces operation, maintenance, and performance standards for electric power plants to ensure safe and reliable electric service.

Consumer Service and Information Division

The Consumer Service and Information Division's (CSID) primary functions are to assist consumers by providing information and communicating with various communities within California. CSID helps consumers resolve billing and service disputes and identifies patterns of consumer problems, fraud, and other abuses. CSID's Public Advisor's Office advises the public and consumer organizations on how to participate in formal proceedings and provides outreach to local government and community groups. CSID also monitors the utilities' women-owned, minority-owned, and disabled veteran-owned business enterprise programs.

Administrative Services

Administrative Services integrates and facilitates CPUC employee and external stakeholder access to CPUC information and documents, maintains and improves the CPUC's technological information resources, and provides administrative, fiscal, and budget services to CPUC management.

To learn more about our exciting programs and initiatives please review the CPUC's 2013 Annual Report at www.cpuc.ca.gov (select the "About Us" link).