



Calling all Californians: Enjoy State and Federal Telephone Discounts Through Two LifeLine Telephone Programs

March 2014

The California Public Utilities Commission (CPUC) wants you to know that you can now save money through two Universal LifeLine Telephone Service programs: California LifeLine for landline (home) service and federal Lifeline for wireless (cell) service.

Who can participate? All qualified California households can take advantage of these telephone discount programs to help lower the cost of their phone bills. Only one discount per household for each residential address is allowed. Each household must choose to get the discount either on a home phone or on a cell phone, but not on both. Households cannot get the discount from multiple phone companies. Households that do not follow the one discount per household rule will lose their discounts.

What is California LifeLine and how do I qualify? California LifeLine provides discounted basic telephone (landline/home phone) services to eligible California households. You can qualify for California LifeLine if you or another person in your household is enrolled in any one of the following public assistance programs:

- Medicaid/Medi-Cal
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- CalFresh, Food Stamps, or Supplemental Nutrition Assistance Program (SNAP)
- Women, Infants and Children Program (WIC)
- Healthy Families Category A
- National School Lunch Program (NSLP)
- Temporary Assistance for Needy Families (TANF)
 1. California Work Opportunity and Responsibility to Kids (CalWORKs)
 2. Stanislaus County Work Opportunity and Responsibility to Kids (StanWORKs)
 3. Welfare-to-Work (WTW)
 4. Greater Avenues for Independence (GAIN)
- Tribal TANF
- Bureau of Indian Affairs General Assistance
- Head Start Income Eligible (Tribal Only)
- Food Distribution Program on Indian Reservations

You can also qualify for California LifeLine if your household's total annual gross income is at or less than these annual income limits:

Household Size	Annual Income Limits
1-2 Members	\$25,500
3	\$29,700
4	\$35,900

*Add \$6,200 per person for each additional person after four people.

Effective from 06/01/14 to 05/31/15.

To enroll in California LifeLine or obtain more information, call 1-866-272-0349 or visit www.HelloSavings.org.



What is federal Lifeline and how do I participate? Federal Lifeline provides discounted cell phone service to California residents. You can qualify for the Federal Lifeline by meeting the eligibility guidelines for California LifeLine above. There are four approved service providers in California that can offer the federal Lifeline wireless phone service discounts. They are Cricket Communications, Nexus Communications (ReachOut Wireless), Telscape Communications, and Virgin Mobile (Assurance Wireless). Please contact these companies directly to learn more about their federal Lifeline wireless phone plans:

- Cricket Communications, 1-800-975-3708, www.mycricket.com
- Nexus Communications (ReachOut Wireless), 1-877-777-1914, www.reachoutmobile.com
- Virgin Mobile (Assurance Wireless), 1-888-123-4567, www.assurancewireless.com
- Telscape Communications, 1-800-835-7227, www.telscape.com

For further information contact the CPUC's Business & Community Outreach team!

Northern California:

Sheri Boles, 415-703-1182, sni@cpuc.ca.gov
Drew Cheney, 916-956-8103, dwc@cpuc.ca.gov
Roland Esquivias, 415-703-2212, roe@cpuc.ca.gov

Southern California:

Drisha Melton, 213-620-2688, ddm@cpuc.ca.gov
John Roldan, 213-576-7058, jmr@cpuc.ca.gov
Sandy Windbigler, 909-864 2290, sew@cpuc.ca.gov

www.cpuc.ca.gov facebook.com/californiapuc twitter.com/californiapuc youtube.com/californiapuc

