



August 8, 2018

Ms. Elizaveta Malashenko
Director, Safety and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Dear Ms. Malashenko,

Resolution ESRB-8 of the Public Utilities Commission of the State of California Safety and Enforcement Division (SED – Electric Safety and Reliability Branch) requires a report within 30 days of the effective date of the resolution to the Director of SED outlining its public outreach, notification, and mitigation plan. This letter forwards Bear Valley Electric Service’s (BVES) report on public outreach, notification, and mitigation plan.

Background: Bear Valley Electric Service (BVES) is a small electric utility, located in the mountain resort community of Big Bear Lake, California, that provides service to approximately 24,000 customers in a 31-square mile service area. BVES owns and operates 87.8 miles of overhead 34.5 kilovolt sub-transmission miles, 2.7 miles of 34.5 kilovolt underground sub-transmission miles, 488.6 miles of overhead distribution circuit miles, 89.1 miles of underground distribution circuit miles, 13 sub-stations and a natural gas-fueled 8.4 MW peaking generation facility. The BVES service area is rural and mountainous and is served predominantly from overhead facilities. BVES’ entire service area is under the jurisdictional responsibility of the City of Big Bear Lake and some areas (unincorporated) under the responsibility of the County of San Bernardino.

BVES has identified seven high risk areas potentially affecting up to 5,017 customers where in alignment with its operational safety practices, BVES may proactively shut off power when extreme fire conditions present a clear and imminent danger to public safety. BVES continuously evaluates the factors that determine the high risk areas that it may proactively shut off power for public safety. When changes are made, state and local government agencies as well as affected customers will be informed of the changes.

Outreach Plan: The areas affected by BVES’ operational safety practice to proactively shut off power in high risk areas when extreme fire conditions present a clear and imminent danger to public safety include areas under the responsibility of the City of Big Bear Lake and some areas under the responsibility of the County of San Bernardino. Therefore, BVES will target these communities in its outreach plan. The following is BVES’ outreach plan:

1. Conduct two informational workshops one targeted at the City of Big Bear Lake and the other targeted at the unincorporated areas under the jurisdiction of the County of San Bernardino.

In addition to the two dedicated information workshops, BVES will provide the attendees at the next scheduled Big Bear Valley Mountain Mutual Aid Association (BBVMMAA), which is August 14, 2018, a presentation on its de-energization policies and procedures. BVMMAA general membership consists of the organizations listed in Table 1 below. BVES will provide this information at this venue each year thereafter.

<ul style="list-style-type: none"> • City of Big Bear Lake • Big Bear Fire Department • San Bernardino County Fire • San Bernardino County Department of Public Health • San Bernardino County Office of Emergency Services (OES) • San Bernardino County Sheriff's Department • San Bernardino County Transportation Authority • San Bernardino County Emergency Communications Service (ECS) • U.S. Forest Service • California Highway Patrol • California Department of Transportation 	<ul style="list-style-type: none"> • Big Bear Airport • Big Bear City Community Services District • Big Bear Lake Department of Water & Power • Big Bear Lake Municipal Water District • Big Bear Area Regional Water Authority • Bear Valley Electric Service • Southwest Gas • Bear Valley Community Healthcare District • Bear Valley Unified School District • Mountain Area Regional Transit Authority 	<ul style="list-style-type: none"> • Bear Mountain Ski Resorts • Big Bear Chamber of Commerce • Big Bear Lake Resort Association • Big Bear Valley Recreation & Park District • American Red Cross • Big Bear Community Emergency Response Team (CERT) • Big Bear Valley Community Organizations Active in Disaster (COAD) • Big Bear Valley Voluntary Organizations Active in Disaster (VOAD) • Civil Air Patrol • Salvation Army
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2. BVES intends to coordinate its de-energization plan with the following state and local agencies and will specifically invite these agencies to its workshops:

- City of Big Bear Lake
- Big Bear Fire Department
- Big Bear Airport
- Big Bear City Community Services District
- Big Bear Lake Department of Water & Power
- Big Bear Lake Municipal Water District
- San Bernardino County Office of Emergency Services (OES)
- San Bernardino County Sheriff's Department
- U.S. Forest Service
- California Highway Patrol
- California Department of Transportation
- Big Bear Area Regional Water Authority
- Bear Mountain Ski Resorts

- Big Bear Chamber of Commerce
 - Bear Valley Community Healthcare District
3. BVES will advertise the workshops via publicity advertisements in local media (newspaper and radio), on its website, social media and bill insert.
 4. BVES' plans for notification in advance of and during a de-energization event, and its plans for mitigation when de-energization occurs are as follows:
 - **Pre-Extreme Fire Weather Event Policy Notification:** BVES will conduct the following outreach in support of its proactive de-energization policy:
 - Presentation of policy at informational public workshops (two initially and one annually thereafter).
 - Annual presentation of policy at Big Bear Valley Mountain Mutual Aid Association (BBVMMAA).
 - Posting of policy on website and social media.
 - Including policy in periodic newsletters.
 - One-time bill insert to affected customers and notification to new customers establishing service in the affected areas.
 - **Forecasted Extreme Fire Weather Conditions:** When extreme fire weather conditions are forecasted, BVES will notify local government and agencies first. These notifications will be made by a combination of email and telephone calls depending on which the agency prefers. BVES will also post on its website and social media platform notification of possible power shutoff. BVES will issue a press release to local media (newspaper and radio) on the situation.
 - **Imminent Extreme Fire Weather Conditions:** When extreme fire weather conditions are imminent, BVES will continue to coordinate closely with local government and agencies and BVES will update its website and social media platform with a notification of the strong potential for imminent power shutoff.
 - **Validated Extreme Fire Weather Conditions:** When extreme fire weather and dangerous conditions are validated, BVES will notify local government, agencies and customers and shutoff power to the affected areas. Customers will be notified by BVES' Interactive Voice Response (IVR) proactive calling system, website and social media postings, and press releases to local media (newspaper and radio). Local government and agencies will be notified by a combination of email and telephone calls depending on which the agency prefers.
 - **Weather Subsides to Safe Levels (Validated):** When the extreme fire weather subsides to safe levels and conditions are validated; field inspections and patrols of facilities are performed, then power is restored to the affected areas. Local government, agencies and affected customers are notified of power restoration. Customers will be notified by BVES' Interactive Voice Response (IVR) proactive calling system, website and social media postings, and press releases to local media (newspaper and radio). Local government and agencies will be notified by a combination of email and telephone calls depending on which the agency prefers.

Our point of contact in this matter is Phil Pivovaroff, Operations & Planning Manager, who may be reached at 909.866.4678 x151 or Phil.Pivovaroff@bves.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Marconi", with a large, stylized initial "P" and a closing flourish.

Paul Marconi
Director
Bear Valley Electric Service
A Division of Golden State Water Company