

### CPUC Strategic Directive Development

The list below shows the flow of development of Strategic Directives, with the assigned leads and the committee meeting in which the draft Strategic Directive will first be discussed by the Commission.

<b>Strategic Directive:</b>	<b>Commissioner Lead:</b>	<b>Staff Lead:</b>	<b>Group:</b>
Consumer Assistance and Protection <ul style="list-style-type: none"> <li>▪ Consumer education</li> <li>▪ Consumer protection</li> <li>▪ Consumer engagement</li> </ul>		Marzia Zafar and Tim Sullivan	Group A:  Finance and Administration Committee Meeting
Safety <ul style="list-style-type: none"> <li>▪ Utility</li> <li>▪ Rail</li> <li>▪ Transportation</li> </ul>	President Picker, Commissioner Peterman	Elizaveta Malashenko	
Communications <ul style="list-style-type: none"> <li>▪ Sharing information about the CPUC's work</li> <li>▪ Easing access to our policy and ratemaking</li> <li>▪ Ensuring information flow within the organization</li> </ul>	President Picker	Terrie Prosper	October 21, 2015
Decision-Making Process <ul style="list-style-type: none"> <li>▪ Regulatory efficiency/balance (incl. due deference, proceedings process, reports, certificate of public convenience and necessity, financial audits)</li> <li>▪ Planning for emerging utility regulatory issues</li> </ul>	Commissioner Sandoval		Group A:  Modernization Committee Meeting  October 21, 2015
Rates and Affordability	Commissioner Florio	Ed Randolph	Group B:  Finance and Administration Committee Meeting  November 18, 2015
Compliance and Enforcement	President Picker	Arocles Aguilar	
Risk Management <ul style="list-style-type: none"> <li>▪ Enterprise risk management</li> <li>▪ Audits</li> </ul>	Commissioner Peterman	Carol Danner	
Administration <ul style="list-style-type: none"> <li>▪ Financial responsibility</li> <li>▪ Business continuity</li> <li>▪ Workforce planning and development</li> <li>▪ Enabling technology</li> </ul>	President Picker	Michelle Cooke (with Carl Danner)	
Mission/Vision <ul style="list-style-type: none"> <li>▪ Includes transparency/public engagement, ethical conduct/accountability, etc.</li> </ul>			Group C:  Finance and Administration Committee Meeting
Reliability <ul style="list-style-type: none"> <li>▪ Reliability</li> <li>▪ Resiliency</li> <li>▪ Service quality</li> </ul>			December 16, 2015
Environmental Sustainability <ul style="list-style-type: none"> <li>▪ Environmental protection</li> </ul>			

<b>Strategic Directive:</b>	<b>Commissioner Lead:</b>	<b>Staff Lead:</b>	<b>Group:</b>
▪ Greenhouse gas reduction			
Universal Access ▪ Public purpose/universal access			