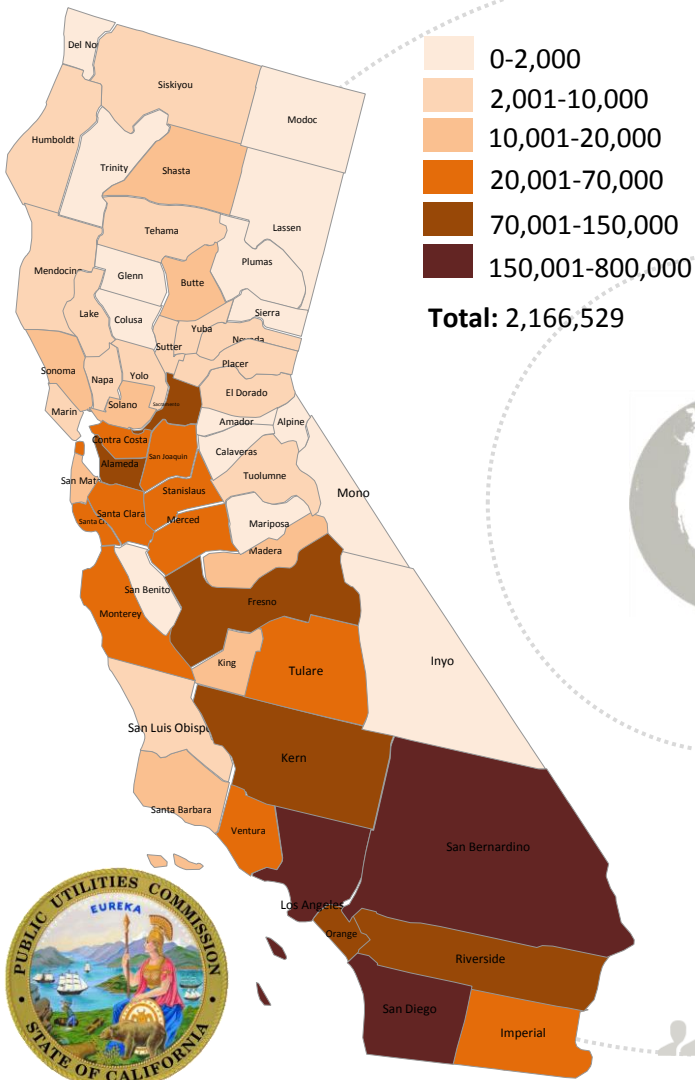


California LifeLine Program

PU Code Section 871 *et. seq.* requires the CPUC to promote universal service by making residential service affordable to low-income Californians. This program provides discounts to basic landline and wireless phone service to qualifying low-income residents to help them stay connected.

Number of Participants by County



FY 15/16 Enacted Budget		FY 16/17 Enacted Budget	
\$483.5 Million		\$483.2 Million	
PROGRAM ELIGIBILITY			
Household Income Thresholds		Or	Categorical Enrollment
1-2 members	\$25,900		Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Federal Public Housing Assistance or Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), Food Distribution Program on Indian Reservations, or Federal Veterans and Survivors Pension Benefit Program
3	\$30,100		
4	\$36,500		
For each additional member, add \$6,400			
Each household must choose to get the discount either on a home phone or on a cell phone, but not on both.			

Discount Level

Each program participant receives a **\$13.75** discount from CA LifeLine in addition to a **\$9.25** discount from Federal LifeLine.

Multi-lingual Access

Enrollment process available in English, Spanish, Chinese, Korean, Japanese, Vietnamese, and Tagalog

