



Determining When to Start the Transfer Freeze

Seeking
Your
Input





Handling Requests for Exceptions for Failure to Provide Service

Seeking
Your
Input



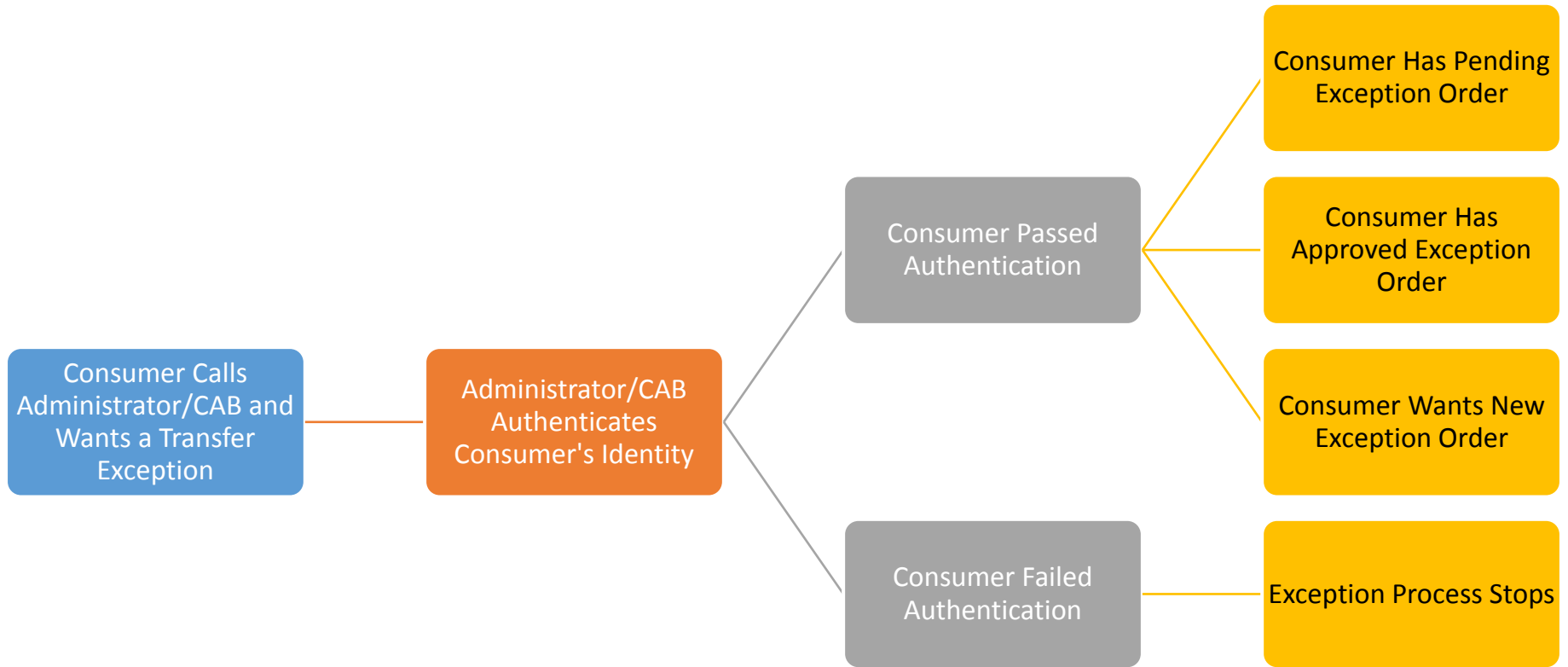


One Preferred Way to Submit Requests for Exceptions to Transfer Freeze



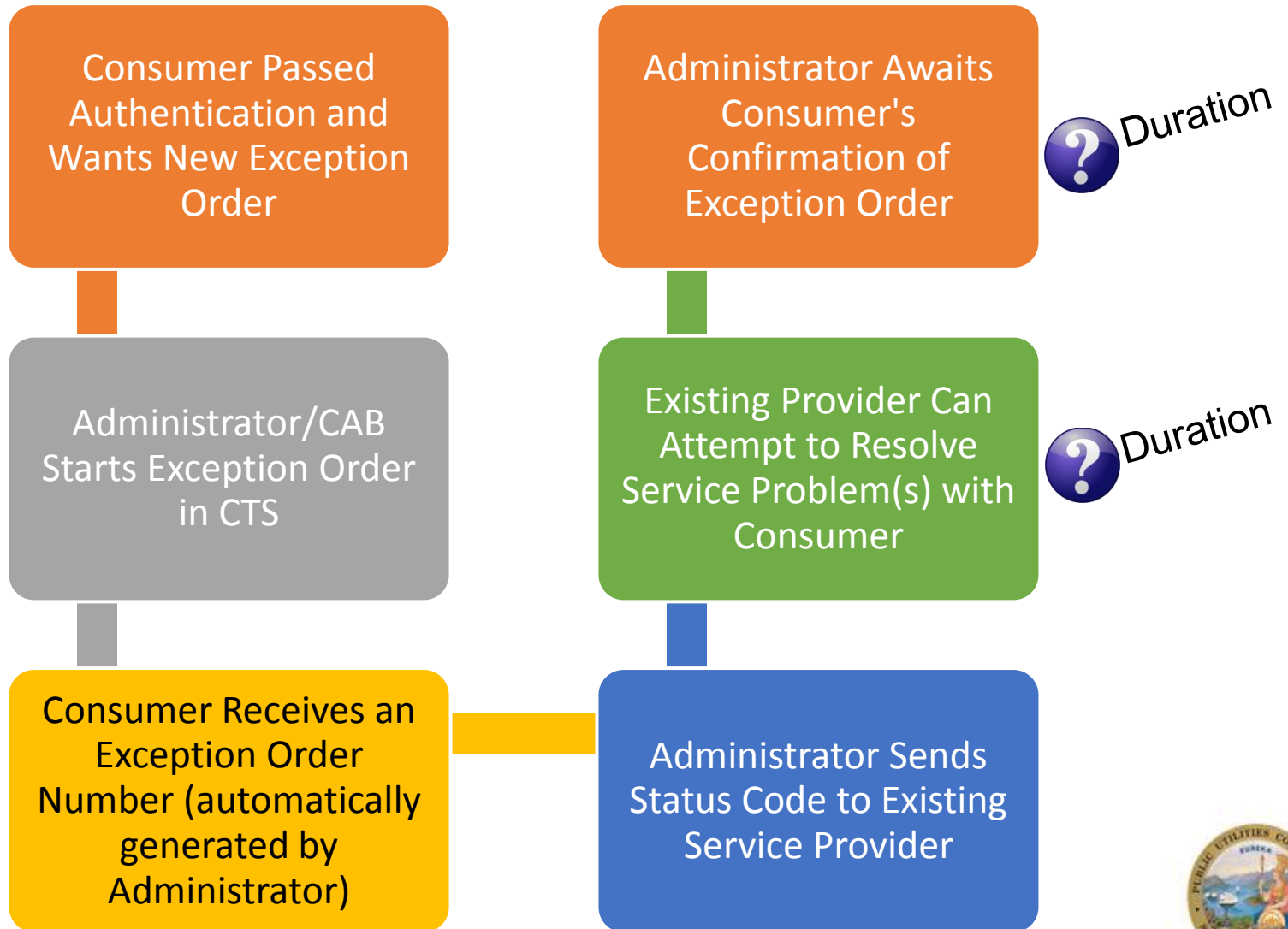


Backbone of Process



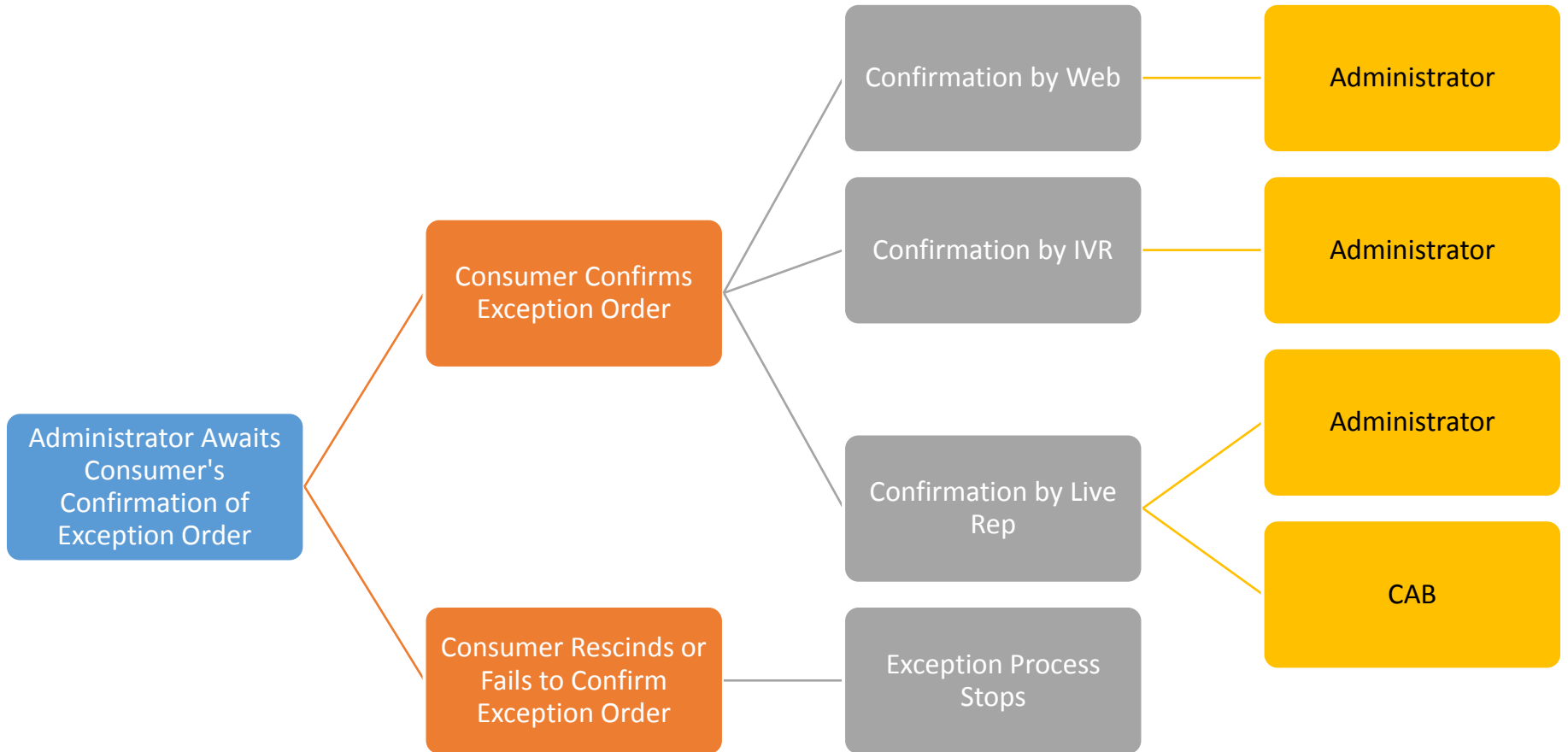


Backbone of Process



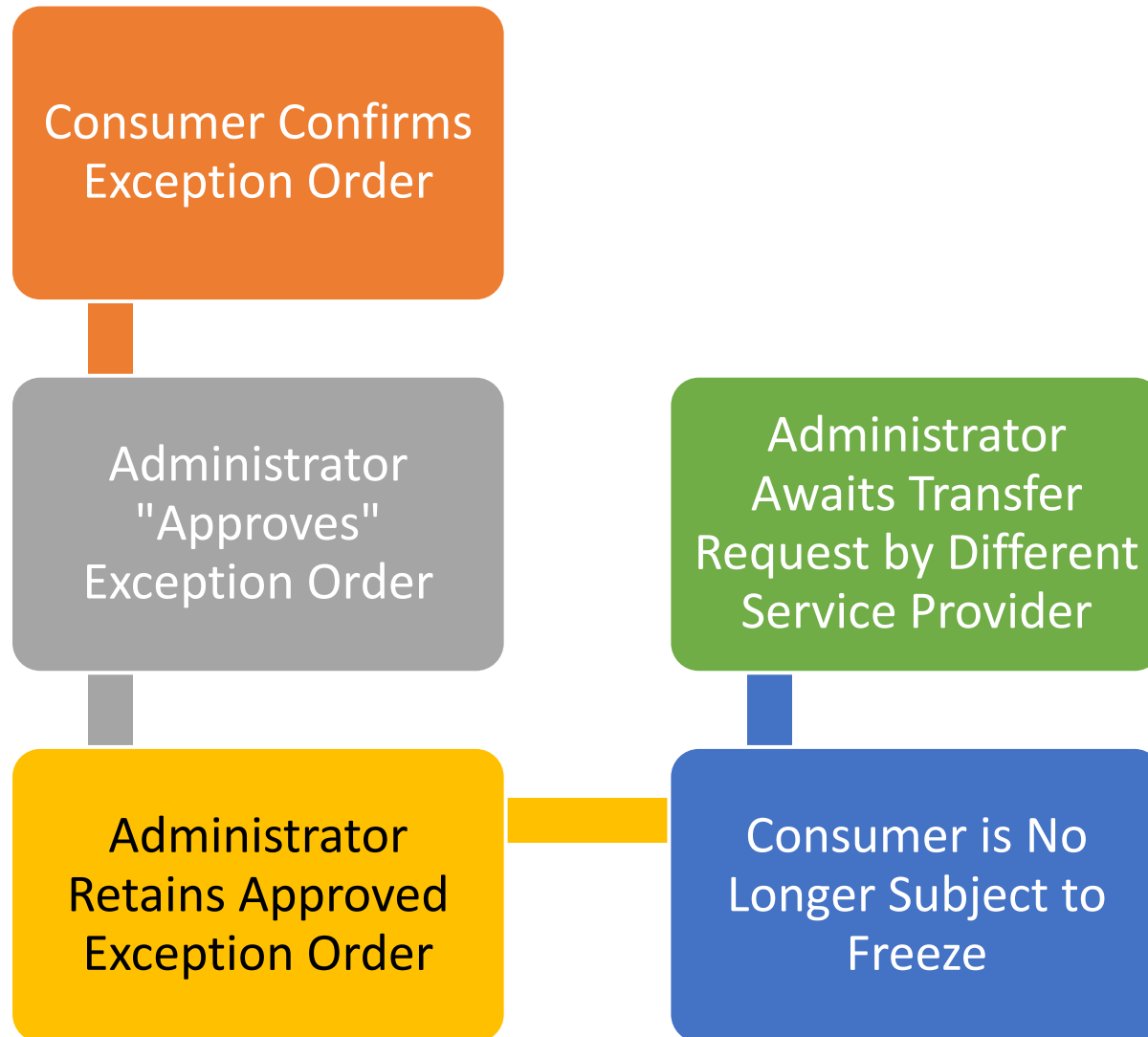


Backbone of Process





Backbone of Process





Defining a Failure to Provide Service

Seeking
Your
Input





Keeping Track of Exception Requests

Seeking
Your
Input





Exception = Violate FCC's Rules

Seeking
Your
Input





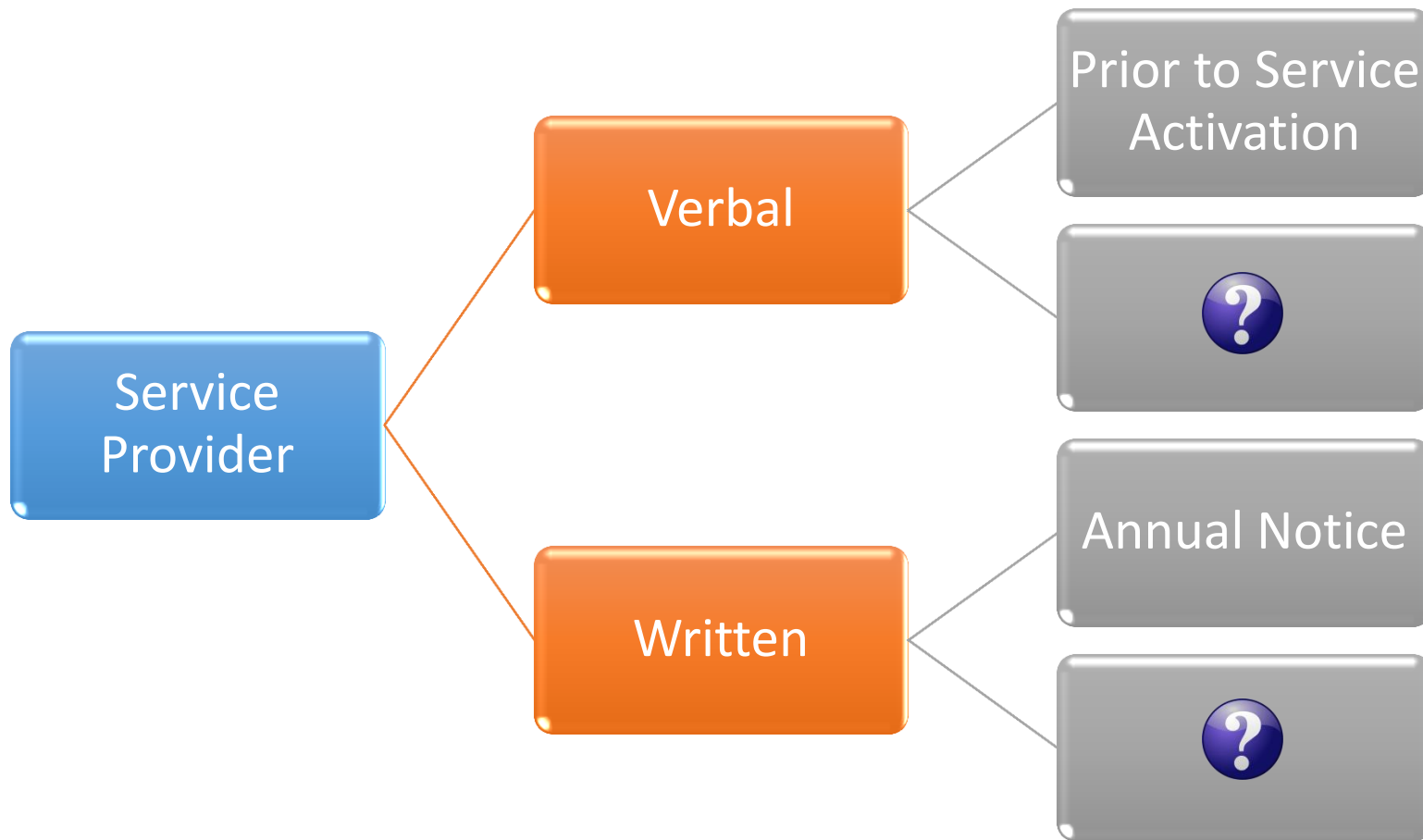
Exception = Violate CPUC's or California LifeLine's Rules

Seeking
Your
Input



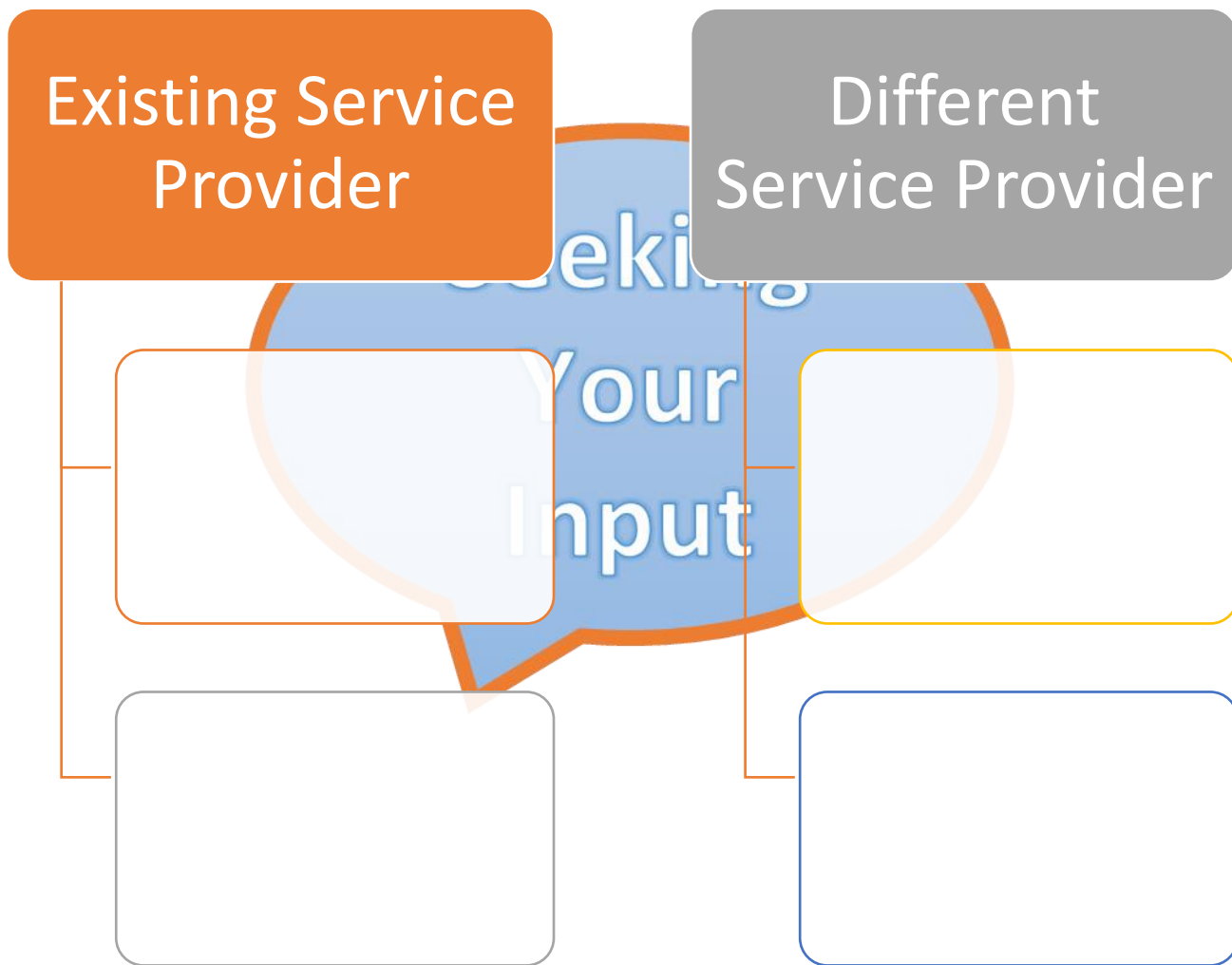


Sources and Modes of Communicating Transfer Freeze and Possibility of Exceptions





Possible Content for Service Providers to Convey





Sources and Modes of Communicating Transfer Freeze and Possibility of Exceptions





Possible Content for Administrator to Convey





Sources and Modes of Communicating Transfer Freeze and Possibility of Exceptions





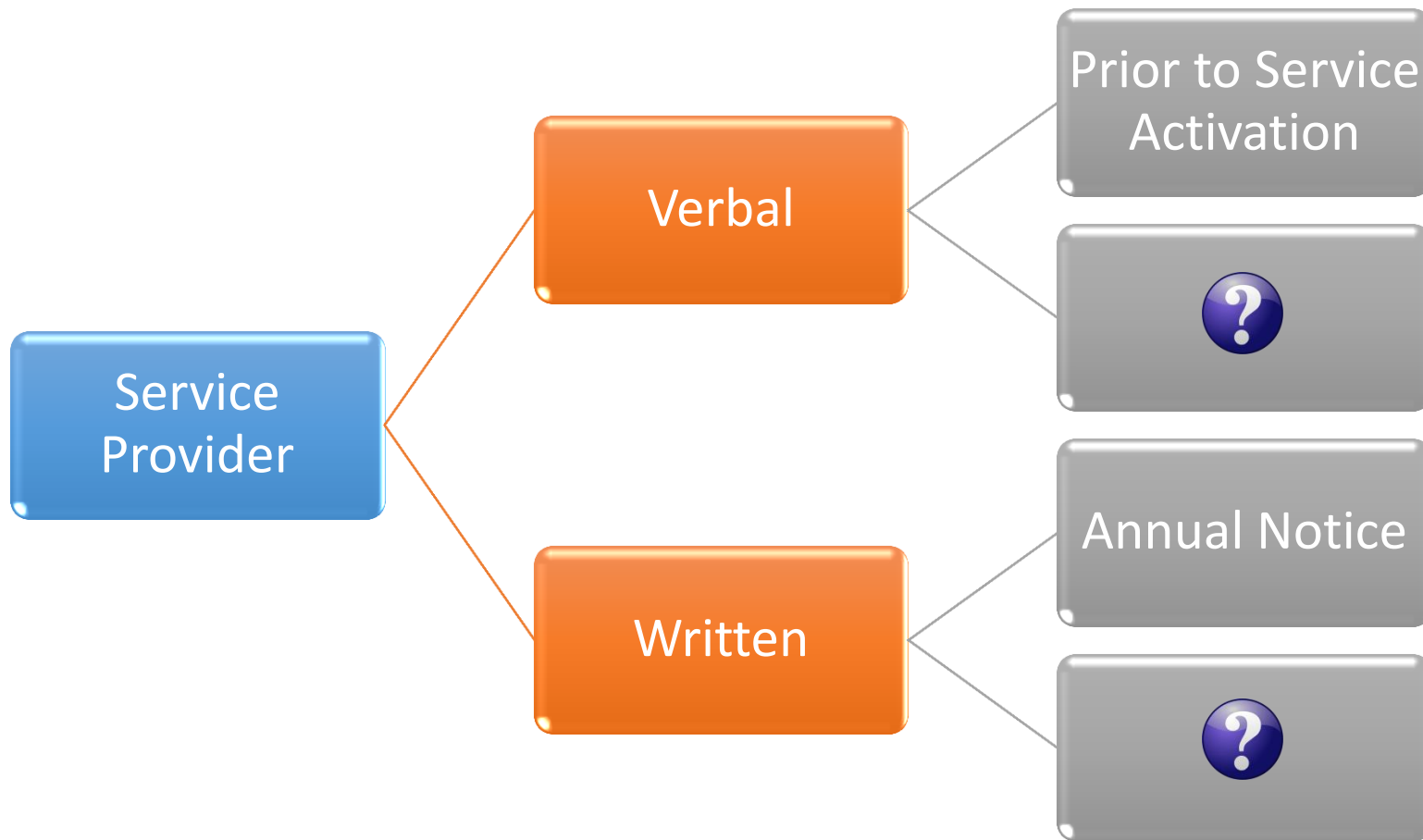
Possible Content for CAB to Convey

Seeking
Your
Input





Sources and Modes of Communicating Enrollment Request Freeze and Ways to Cancel a Request





Possible Content for Service Providers to Convey

Seeking
Your
Input





Sources and Modes of Communicating Enrollment Request Freeze and Ways to Cancel a Request





Possible Content for Administrator to Convey





Sources and Modes of Communicating Enrollment Request Freeze and Ways to Cancel a Request





Possible Content for CAB to Convey

